



# Metropolitan Nashville and Davidson County, TN

## Legislation Text

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**File #:** RS2020-570, **Version:** 1

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A resolution approving an Agreement between The Metropolitan Government of Nashville and Davidson County, acting by and through the Metropolitan Board of Health, and Teletask, Inc. to provide notification message delivery services in connection with the Scheduler and Messenger Service.

WHEREAS, Teletask, Inc. and The Metropolitan Government of Nashville and Davidson County, acting by and through the Metropolitan Board of Health, have entered into an Agreement, attached hereto and incorporated herein, to provide notification message delivery services in connection with the Scheduler and Messenger Service; and,

WHEREAS, it is to the benefit of the citizens of The Metropolitan Government of Nashville and Davidson County that this Agreement be approved.

NOW, THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY:

Section 1. That the Agreement between Teletask, Inc. and The Metropolitan Government of Nashville and Davidson County, acting by and through the Metropolitan Board of Health, to provide notification message delivery services in connection with the Scheduler and Messenger Service, a copy of which is attached hereto and incorporated herein, is hereby approved.

Section 2. That this resolution shall take effect from and after its adoption, the welfare of The Metropolitan Government of Nashville and Davidson County requiring it.

Replace with body Text

This resolution approves a contract between the Metro Board of Health and Teletask, Inc. to provide notification message delivery services. Teletask is a software company that provides appointment reminders and other notifications via text, voice, and email. It is anticipated that the Health Department will pay approximately \$4,000 per year for this service.

Section 10.104 of the Metro Charter provides that the Health Board has the duty to contract with private entities to further the program and policies of the Board subject to approval of the Council by resolution for such services.

*Fiscal Note: The annual estimated cost of the service agreement and license for the software is \$4,000 according to the Metro Department of Health.*