



This resolution approves a business associate agreement between the Metro Board of Health and Teletask. Medical records and other health information are protected from disclosure under federal legislation known as the Health Insurance Portability and Accountability Act of 1996 (HIPAA). Often, entities in possession of confidential health information need to disclose it to other business associates to effectively provide health care and related services. HIPAA authorizes “business associate agreements” that allow such disclosures while securing protections for the health information.

In broad terms, the agreement gives Teletask the authority to use protected health information to perform its contractual obligations for Metro, ensure the proper management and administration of the health information, and authorize disclosure of information that is either required by law or used solely for the purposes for which it is revealed.

Resolution No. RS2020-570 approves the contract for use of the Teletask notification message delivery system.