

Contract Abstract

Contract Information

Contract & Solicitation Title: P2000 Access Control System and the Pelco Video System Installation, Upgrades, Repairs, Maintenance, Service and Support.

Contract Summary: Contractor agrees to provide installation, upgrades, repairs, maintenance, service, support, and programming of the P2000 Access Control System and the Pelco Video System and supporting systems

Contract Number: 6522760 Solicitation Number: N/A Requisition Number: SS2022144

Replaces Expiring or Expired Contract? (Enter "No" or Contract No and Expiration Date): 449518 (Expired 8/26/22)

Type of Contract/PO: Multi-Year Contract Requires Council Legislation: Yes

High Risk Contract (Per Finance Department Contract Risk Management Policy): No

Sexual Harassment Training Required (per BL2018-1281): Yes

Estimated Start Date: 10/17/2023 Estimated Expiration Date: 10/16/2028 Contract Term: 60 months

Estimated Contract Life Value: \$4,000,000.00 Fund: * 10101 BU: * 10103220 & 39102000

(*Depending on contract terms, actual expenses may hit across various departmental BUs and Funds at PO Levels)

Payment Terms: Net 30 Selection Method: Sole Source

Procurement Staff: Terri Ray BAO Staff: Jeremy Frye

Procuring Department: General Services/Library Department(s) Served: Metro Wide

Prime Contractor Information

Prime Contracting Firm: Johnson Controls, Inc ISN#: 1242

Address: 320 Premier Court South, Suite 213 City: Franklin State: TN Zip: 37067

Prime Contractor is a Uncertified/Unapproved: SBE SDV MBE WBE LGBTBE (select/check if applicable)

Prime Company Contact: Taylor Lamb Email Address: taylor.a.lamb@jci.com Phone #: 615-516-0457

Prime Contractor Signatory: David Oxley Email Address: david.oxley@jci.com

Business Participation for Entire Contract

Small Business and Service Disabled Veteran Business Program: N/A

Amount: N/A Percent, if applicable: N/A

Equal Business Opportunity (EBO) Program: Program Not Applicable

MBE Amount: N/A MBE Percent, if applicable: N/A

WBE Amount: N/A WBE Percent, if applicable: N/A

Federal Disadvantaged Business Enterprise: No

Amount: N/A Percent, if applicable: N/A

Note: Amounts and/or percentages are not exclusive.

B2GNow (Contract Compliance Monitoring): No

Summary of Offer

Offeror Name	MBE	WBE	SBE	SDV	LGBTBE	Score	Evaluated Cost	Result
	(check as applicable)					(RFP Only)		
<u>Johnson Controls, Inc</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>N/A</u>	<u>N/A</u>	<u>Approved Sole Source Form</u>
<u></u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u></u>	<u></u>	<u>Select from the Following:</u>

Master Services Agreement

Terms and Conditions

1. GOODS AND SERVICES CONTRACT

1.1. Heading

This contract is initiated by and between **The Metropolitan Government of Nashville and Davidson County (METRO)** and **Johnson Controls, Inc (CONTRACTOR)** located at **320 Premier Court South, Suite 213, Franklin, TN 37067**, resulting from an approved sole source request as signed by the Purchasing Agent. This Contract consists of the following documents:

- *Any properly executed contract amendment (most recent with first priority),*
- *This document,*
- *Exhibit A - Pricing,*
- *Exhibit B - MISA Terms and Conditions,*
- *Exhibit C – Scope of Services,*
- *Exhibit D – Affidavits,*
- *Exhibit E - Service Agreement,*
- *Purchase Orders (and PO Changes).*

In the event of conflicting provisions, all documents shall be construed in the order listed above, beginning with any properly executed amendment and ending with Purchase Orders.

2. THE PARTIES HEREBY AGREE TO THE FOLLOWING TERMS AND CONDITIONS:

2.1. Duties and Responsibilities

CONTRACTOR agrees to provide installation, upgrades, repairs, maintenance, service, support, and programming of the P2000 Access Control System and the Pelco Video System and supporting systems for Metro as outlined in Exhibit C (Scope of Services) and Exhibit E (Planned Service Agreement) using the pricing in Exhibit A.

2.2. Delivery and/or Installation.

All deliveries (if provided by the performance of this Contract) are F.O.B. Destination, Prepaid by Supplier, Inside Delivery, as defined by METRO.

METRO assumes no liability for any goods delivered without a purchase order. All deliveries shall be made as defined in the solicitation or purchase order and by the date specified on the purchase order.

Installation, if required by the solicitation and/or purchase order shall be completed by the date specified on the purchase order.

3. CONTRACT TERM

3.1. Contract Term

The Contract Term will begin on the date this Contract is approved by all required parties and filed in the Metropolitan Clerk's Office. The Contract Term will end sixty (60) months from the date of filing with the Metropolitan Clerk's Office. In no event shall the term of this Contract exceed sixty (60) months from the date of filing with the Metropolitan Clerk's Office.

4. COMPENSATION

4.1. Contract Value

This Contract has an estimated value of \$2,000,000.00. The pricing details are included in Exhibit A and are made a part of this Contract by reference. CONTRACTOR shall be paid as work is completed and METRO is accordingly, invoiced.

4.2. Other Fees

There will be no other charges or fees for the performance of this Contract. METRO will make reasonable efforts to make payments within 30 days of receipt of invoice.

4.3. Payment Methodology

Payment in accordance with the terms and conditions of this Contract shall constitute the entire compensation due CONTRACTOR for all goods and/or services provided under this Contract.

METRO will compensate CONTRACTOR in accordance with Exhibit A of this Contract. Subject to these payment terms and conditions, CONTRACTOR shall be paid for delivered/performed products and/or services properly authorized by METRO in accordance with this Contract. Compensation shall be contingent upon the satisfactory provision of the products and/or services as determined by METRO.

4.4. Escalation/De-escalation

This Contract is eligible for annual escalation/de-escalation adjustments to labor rates only. The request for adjustment must be in accordance with Exhibit A and submitted by CONTRACTOR to the Purchasing Agent no less than sixty (60) days prior to the **annual anniversary** of the filing of this Contract with the METRO Clerk's Office. Any request for adjustment is capped at 5% annually and must be supported by the Consumer Price Index (CPI). Any such adjustment, if approved by the Purchasing Agent, shall become effective on the anniversary of the filing of this Contract with the METRO Clerk's Office.

4.5. Electronic Payment

All payments shall be effectuated by ACH (Automated Clearing House).

4.6. Invoicing Requirements

CONTRACTOR shall submit invoices for payment in a format acceptable to METRO and shall submit invoices no more frequently than monthly for satisfactorily and accurately performed services. CONTRACTOR shall be paid as work is completed and invoices are approved by METRO. Invoices shall detail this Contract Number accompanied by any necessary supporting documentation as required by METRO. CONTRACTOR shall submit all invoices no later than ninety (90) days after the services have been delivered/performed.

Payment of an invoice by METRO shall not waive METRO's rights of revocation of acceptance due to non-conformity or the difficulty of discovery of the non-conformance. Such revocation of acceptance shall occur within a reasonable time after METRO discovers or should have discovered the non-conforming product and/or service but prior to any substantial change in condition of the products and/or services caused by METRO.

4.7. Subcontractor/Subconsultant Payments

When payment is received from METRO, CONTRACTOR shall within fourteen (14) calendar days pay all subcontractors, subconsultants, laborers, and suppliers the amounts they are due for the work covered by such payment. In the event METRO becomes informed that CONTRACTOR has not paid a subcontractor, subconsultant, laborer, or supplier as provided herein, METRO shall have the right, but not the duty, to issue future checks and payments to CONTRACTOR of amounts otherwise due hereunder naming CONTRACTOR and any such subcontractor, subconsultant, laborer, or supplier as joint payees. Such joint check procedure, if employed by METRO, shall create no rights in favor of any person or entity beyond the right of the named payees to payment of the check and shall not be deemed to commit METRO to repeat the procedure in the future. If persistent, this may be determined to be a material breach of this Contract.

5. TERMINATION

5.1. Breach

Should CONTRACTOR fail to fulfill in a timely and proper manner its obligations under this Contract or if it should violate any of the terms of this Contract, METRO shall identify the breach and CONTRACTOR shall cure the performance within thirty (30) days. If CONTRACTOR fails to satisfactorily provide cure, METRO shall have the right to immediately terminate this Contract. Such termination shall not relieve CONTRACTOR of any liability to METRO for damages sustained by virtue of any breach by CONTRACTOR.

5.2. Lack of Funding

Should funding for this Contract be discontinued, METRO shall have the right to terminate this Contract immediately upon written notice to CONTRACTOR.

5.3. Notice

METRO may terminate this Contract at any time upon thirty (30) days written notice to CONTRACTOR. Should METRO terminate this Contract, CONTRACTOR shall immediately cease work and deliver to METRO, within thirty (30) days, all completed or partially completed satisfactory work, and METRO shall determine and pay to CONTRACTOR the amount due for satisfactory work.

6. NONDISCRIMINATION

6.1. METRO's Nondiscrimination Policy

It is the policy of METRO not to discriminate on the basis of race, creed, color, national origin, age, sex, or disability in its hiring and employment practices, or in admission to, access to, or operation of its programs, services, and activities.

6.2. Nondiscrimination Requirement

No person shall be excluded from participation in, be denied benefits of, be discriminated against in the admission or access to, or be discriminated against in treatment or employment in METRO's contracted programs or activities, on the grounds of race, creed, color, national origin, age, sex, disability, or any other classification protected by federal or Tennessee State Constitutional or statutory law; nor shall they be excluded from participation in, be denied benefits of, or be otherwise subjected to discrimination in the performance of contracts with METRO or in the employment practices of METRO's CONTRACTORS. **CONTRACTOR certifies and warrants that it will comply with this nondiscrimination requirement.** Accordingly, all offerors entering into contracts with METRO shall, upon request, be required to show proof of such nondiscrimination and to post in conspicuous places that are available to all employees and applicants, notices of nondiscrimination.

6.3. Equal Business Opportunity (EBO) Program Requirement

The Equal Business Opportunity (EBO) Program is not applicable to this Contract.

6.4. Covenant of Nondiscrimination

All offerors have committed to the Covenant of Nondiscrimination when registering with METRO to do business. To review this document, go to METRO's website.

6.5. Americans with Disabilities Act (ADA)

CONTRACTOR assures METRO that all services provided shall be completed in full compliance with the Americans with Disabilities Act ('ADA') 2010 ADA Standards for Accessible Design, enacted by law March 15, 2012, as has been adopted by METRO. CONTRACTOR will ensure that participants with disabilities will have communication access that is equally effective as that provided to people without disabilities. Information shall be made available in accessible formats, and auxiliary aids and services shall be provided upon the reasonable request of a qualified person with a disability.

7. INSURANCE**7.1. Proof of Insurance**

During the term of this Contract, for any and all awards, CONTRACTOR shall, at its sole expense, obtain and maintain in full force and effect for the duration of this Contract, including any extension(s), the types and amounts of insurance identified below. To the extent of CONTRACTOR'S negligence, Proof of insurance shall be required naming METRO as additional insured and identifying either the project name, RFQ, Purchase Order, or Contract number on the ACORD document.

7.2. Automobile Liability Insurance

In the amount of one million (\$1,000,000.00) dollars.

7.3. General Liability Insurance

In the amount of one million (\$1,000,000.00) dollars.

7.4. Worker's Compensation Insurance (if applicable)

CONTRACTOR shall maintain workers' compensation insurance with statutory limits required by the State of Tennessee or other applicable laws and Employer's Liability Insurance with limits of no less than one hundred thousand (\$100,000.00) dollars, as required by the laws of Tennessee (Not required for companies with fewer than five (5) employees).

7.5. Technological Errors and Omissions Insurance

Technological Errors and Omissions Insurance in the amount of one million (\$1,000,000.00) dollars.

7.6. Such insurance shall:

To the extent of Contractor's negligence, Contain or be endorsed to contain a provision that includes METRO, its officials, officers, employees, and volunteers as additional insureds with respect to liability arising out of work or operations performed by or on behalf of CONTRACTOR including materials, parts, or equipment furnished in connection with such work or operations. The coverage shall contain no special limitations on the scope of its protection afforded to the above-listed insureds.

For any claims related to this Contract, CONTRACTOR's insurance coverage shall be primary insurance with respects to METRO, its officials, officers, employees, and volunteers. Any insurance or self-insurance programs covering METRO, its officials, officers, employees, and volunteers shall be in excess of CONTRACTOR's insurance and shall not contribute with it.

Automotive Liability insurance shall include vehicles owned, hired, and/or non-owned. Said insurance shall include coverage for loading and unloading hazards. Insurance shall contain or be endorsed to contain a provision that includes

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METRO, its officials, officers, employees, and volunteers as additional insureds with respect to liability arising out of automobiles owned, leased, hired, or borrowed by or on behalf of CONTRACTOR.

CONTRACTOR shall maintain Workers' Compensation insurance (if applicable) with statutory limits as required by the State of Tennessee or other applicable laws and Employers' Liability insurance. CONTRACTOR shall require each of its subcontractors to provide Workers' Compensation for all of the latter's employees to be engaged in such work unless such employees are covered by CONTRACTOR's Workers' Compensation insurance coverage.

7.7. Other Insurance Requirements

Prior to commencement of services, CONTRACTOR shall furnish METRO with original certificates and amendatory endorsements effecting coverage required by this section and provide that such insurance shall not be cancelled, allowed to expire, or be materially reduced in coverage except on 30 days' prior written notice to:

PROCUREMENTCOI@NASHVILLE.GOV

In the event of claim or lawsuit, provide certified copies of endorsements and policies if requested by METRO in lieu of or in addition to certificates of insurance.

Replace certificates, policies, and/or endorsements for any such insurance expiring prior to completion of services.

Maintain such insurance from the time services commence until services are completed. Failure to maintain or renew coverage and to provide evidence of renewal may be treated by METRO as a material breach of this Contract.

Said insurance shall be with an insurer licensed to do business in Tennessee and having A.M. Best Company ratings of no less than A-. Modification of this standard may be considered upon appeal to the METRO Director of Risk Management Services.

Require all subcontractors to maintain during the term of this Contract, Commercial General Liability insurance, Business Automobile Liability insurance, and Worker's Compensation/ Employers Liability insurance (unless subcontractor's employees are covered by CONTRACTOR's insurance) in the same manner as specified for CONTRACTOR. CONTRACTOR shall require subcontractor's to have all necessary insurance and maintain the subcontractor's certificates of insurance.

Any deductibles and/or self-insured retentions greater than \$10,000.00 must be disclosed to and approved by METRO **prior to the commencement of services.**

If CONTRACTOR has or obtains primary and excess policy(ies), there shall be no gap between the limits of the primary policy and the deductible features of the excess policies.

8. GENERAL TERMS AND CONDITONS

8.1. Taxes

METRO shall not be responsible for any taxes that are imposed on CONTRACTOR. Furthermore, CONTRACTOR understands that it cannot claim exemption from taxes by virtue of any exemption that is provided to METRO.

8.2. Warranty

CONTRACTOR warrants that the equipment (as opposed to any software) furnished by CONTRACTOR is free from defects in materials and workmanship for a period of one year from the date of substantial completion of CONTRACTOR'S work or, if no date of substantial completion from the completion of the installation by CONTRACTOR; provided, however, that if the equipment is not manufactured by CONTRACTOR and is covered under a manufacturer's warranty for a shorter time period, CONTRACTOR'S warranty will be limited to the term of the manufacturer's warranty (the "Warranty Period"). If during the Warranty Period, any part of the equipment does not function as warranted and provided, as a condition precedent, that the METRO notifies CONTRACTOR during the Warranty Period, CONTRACTOR will determine, at its sole discretion, to either i) repair the equipment; or ii) replace it with a new or functionally operative part.

CONTRACTOR warrants that services will be performed in a good and workmanlike manner during the Warranty period. If services are not performed as warranted and CONTRACTOR is notified as a condition precedent, in writing by the METRO within the Warranty Period, CONTRACTOR will re-perform the non-conforming services.

TO THE EXTENT PERMITTED BY TENNESSEE LAW, THESE WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THOSE OF MERCHANTABILITY AND FITNESS FOR A SPECIFIC PURPOSE. To the extent permitted by Tennessee law, all other warranties are expressly waived. TO THE EXTENT PERMITTED BY TENNESSEE LAW, METRO'S EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL LOSSES OR DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER, INCLUDING CONTRACTOR'S NEGLIGENCE, IS REPAIR OR REPLACEMENT OR AS SPECIFIED ABOVE.

CONTRACTOR'S warranties will be voided by misuse, accident, damage, abuse, alteration, modification, failure to maintain proper physical or operating environment, use of unauthorized parts or components, improper METRO maintenance or repair by METRO or third parties without the supervision of and prior written approval of CONTRACTOR, or if CONTRACTOR'S serial numbers or warranty date decals have been removed or altered. METRO must promptly report any failure of the Equipment to CONTRACTOR in writing.

8.3. Software License

Notwithstanding anything contained in this Agreement to the contrary, the products to be supplied by CONTRACTOR are "commercial items" and "commercially available off-the-shelf items" [as defined in the Federal Acquisition Regulation (FAR), 48 CFR Part 52] intellectual property provided with the System or in connection with the Services is proprietary to CONTRACTOR and/or CONTRACTOR'S supplier(s) and is licensed or sublicensed to METRO on a non-exclusive basis. None of the work, work product or services provided shall constitute a "work made for hire" or otherwise become the property of METRO. METRO may not (a) disclose the Software or source code to any third parties, (b) duplicate, reproduce, or copy all or any part of the Software, or (c) use the Software on equipment other than with the designated System with which it was furnished. A separate Software License Agreement or End User License Agreement between CONTRACTOR and METRO and/or the software publisher may be required to use the software and/or obtain updates/upgrades. Unless otherwise agreed by the parties in writing, all Work Product shall become the property of METRO upon payment therefore. However, all intellectual property rights in Work Product, including but not limited to rights of copyright, trademark and patents, shall remain the property of CONTRACTOR. However, CONTRACTOR shall grant METRO a royalty-free, perpetual, irrevocable license to make derivative works of any drawings, specifications and reports provided by CONTRACTOR to METRO pursuant to this Agreement, provided the use of such derivative works is limited to the specific facilities at the specific sites in connection with which they were provided and CONTRACTOR receives full payment for the Work Product. As used herein, "Work Product" means collectively all documentation, materials, drawings, specifications, reports CONTRACTOR to METRO pursuant to this Agreement.

8.4. Confidentiality

Tennessee Code Annotated § 10-7-504(i) specifies that information which would allow a person to obtain unauthorized access to confidential information or to government property shall be maintained as confidential. "Government property" includes electronic information processing systems, telecommunication systems, or other communications systems of a governmental entity subject to this chapter. Such records include: (A) Plans, security codes, passwords, combinations, or computer programs used to protect electronic information and government property; (B) Information that would identify those areas of structural or operational vulnerability that would permit unlawful disruption to, or interference with, the services provided by a governmental entity; and (C) Information that could be used to disrupt, interfere with, or gain unauthorized access to electronic information or government property.

The foregoing listing is not intended to be comprehensive, and any information which METRO marks or otherwise designates as anything other than "Public Information" will be deemed and treated as sensitive information, which is defined as any information not specifically labeled as "Public Information". Information which qualifies as "sensitive information" may be presented in oral, written, graphic, and/or machine-readable formats. Regardless of presentation format, such information will be deemed and treated as sensitive information.

CONTRACTOR, and its Agents, for METRO, may have access to sensitive information. CONTRACTOR, and its Agents, are required to maintain such information in a manner appropriate to its level of sensitivity. All sensitive information must be secured at all times including, but not limited to, the secured destruction of any written or electronic information no longer needed. The unauthorized access, modification, deletion, or disclosure of any METRO information may compromise the integrity and security of METRO, violate individual rights of privacy, and/or constitute a criminal act.

Upon the request of METRO, CONTRACTOR shall return all information in whatever form in a format chosen by METRO. In the event of any disclosure or threatened disclosure of METRO information, METRO is further authorized and entitled to immediately seek and obtain injunctive or other similar relief against CONTRACTOR, including but not limited to emergency and ex parte relief where available.

8.5. Information Ownership

All METRO information is and shall be the sole property of METRO. CONTRACTOR hereby waives any and all statutory and common law liens it may now or hereafter have with respect to METRO information. Nothing in this Contract or any other agreement between METRO and CONTRACTOR shall operate as an obstacle to such METRO's right to retrieve any and all METRO information from CONTRACTOR or its agents or to retrieve such information or place such information with a third party for provision of services to METRO, including without limitation, any outstanding payments, overdue payments and/or disputes, pending legal action, or arbitration. Upon METRO's request, CONTRACTOR shall supply METRO with an inventory of METRO information that CONTRACTOR stores and/or backs up.

Any information provided to the CONTRACTOR, including information provided by METRO customers or citizens, is only to be used to fulfill the contracted services. Any additional information that is inferred or determined based on primary information that is provided to the CONTRACTOR, i.e. "second-order data", is only to be used to fulfill the contracted services. This information is not to be used for marketing or commercial purposes and the CONTRACTOR asserts no rights to this information outside of fulfilling the contracted services. Storage of this information is not allowed outside United States' jurisdiction.

8.6. Information Security Breach Notification

In addition to the notification requirements in any Business Associate Agreement with METRO, when applicable, CONTRACTOR shall notify METRO of any data breach within 24 hours of CONTRACTOR's knowledge or reasonable belief (whichever is earlier) that such breach has occurred (Breach Notice) by contacting the METRO ITS Help Desk. The Breach Notice should describe the nature of the breach, the scope of the information compromised, the date the breach occurred, and the identities of the individuals affected or potentially affected by the breach as well as specific information about the data compromised so that METRO can properly notify those individuals whose information was compromised. CONTRACTOR shall periodically update the information contained in the Breach Notice to METRO and reasonably cooperate with METRO in connection with METRO's efforts to mitigate the damage or harm of such breach.

8.7. Virus Representation and Warranty

CONTRACTOR represents and warrants that Products and/or Services, or any media upon which the Products and/or Services are stored, do not have, nor shall CONTRACTOR or its Agents otherwise introduce into METRO's systems, network, or infrastructure, any type of software routines or element which is designed to or capable of unauthorized access to or intrusion upon, disabling, deactivating, deleting, or otherwise damaging or interfering with any system, equipment, software, data, or the METRO network. In the event of a breach of this representation and warranty, CONTRACTOR shall compensate METRO for any and all harm, injury, damages, costs, and expenses incurred by METRO resulting from the breach.

For CONTRACTOR managed systems, CONTRACTOR shall install and maintain ICSA Labs certified or AV-Test approved Antivirus Software and, to the extent possible, use real time protection features. CONTRACTOR shall maintain the Anti-virus Software in accordance with the Antivirus Software provider's recommended practices. In addition, CONTRACTOR shall ensure that:

- Anti-virus Software checks for new Anti-virus signatures no less than once per day, and;
- Anti-virus signatures are current and no less recent than two versions/releases behind the most current version/release of the Anti-virus signatures for the Anti-virus Software.

8.8. Copyright, Trademark, Service Mark, or Patent Infringement

In the event of patent infringement, CONTRACTOR shall at its option: i) repair or replace the product to make non-infringing, or ii) refund amounts paid for infringing product on a depreciated basis. The foregoing defense and indemnification by CONTRACTOR shall not apply where: (1) infringement is based on the combination of products or services provided by CONTRACTOR hereunder in combination with any other products or services not reasonably anticipated by CONTRACTOR, or (2) infringement is based on a use of the products or services provided by METRO hereunder that is contrary to the use that is intended by CONTRACTOR, to the extent that intent is communicated to METRO in writing.

8.9. Maintenance of Records

CONTRACTOR shall maintain documentation for all charges against METRO. The books, records, and documents of CONTRACTOR, insofar as they relate to work performed or money received under this Contract, shall be maintained for a period of three (3) full years from the date of final payment and will be subject to audit, at any reasonable time and upon reasonable notice by METRO or its duly appointed representatives. The records shall be maintained in accordance with generally accepted accounting principles. In the event of litigation, working papers and other documents shall be produced in accordance with applicable laws and/or rules of discovery. Breach of the provisions of this paragraph is a material breach of this Contract.

All documents and supporting materials related in any manner whatsoever to this Contract or any designated portion thereof, which are in the possession of CONTRACTOR or any subcontractor or subconsultant shall be made available to METRO for inspection and copying upon written request from METRO. Said documents shall also be made available for inspection and/or copying by any state, federal or other regulatory authority, upon request from METRO. Said records include, but are not limited to, all drawings, plans, specifications, submittals, correspondence, minutes, memoranda, tape recordings, videos, or other writings or things which document the procurement and/or performance of this Contract. Said records expressly include those documents reflecting the cost, including all subcontractors' records and payroll records of CONTRACTOR and subcontractors.

8.10. Monitoring

CONTRACTOR's activities conducted and records maintained pursuant to this Contract shall be subject to monitoring and evaluation by METRO, the Department of Finance, the Division of Internal Audit, or their duly appointed representatives.

METRO shall have the option of reviewing and performing a security assessment of the information security management practices of CONTRACTOR. METRO shall have the right, at its expense, during normal business hours and with reasonable advance notice, to evaluate, test, and review at CONTRACTOR's premises the Products and/or Services to ensure compliance with the terms and conditions of this Contract. METRO shall have the right to conduct such audits by use of its own employees and internal audit staff, or by use of outside consultants and auditors.

8.11. METRO Property

Any METRO property, including but not limited to books, records, and equipment that is in CONTRACTOR's possession shall be maintained by CONTRACTOR in good condition and repair, and shall be returned to METRO by CONTRACTOR upon termination of this Contract. All goods, documents, records, and other work product and property produced during the performance of this Contract are deemed to be METRO property. METRO property includes, but is not limited to, all documents which make up this Contract; all other documents furnished by METRO; all goods, records, reports, information, data, specifications, computer programs, technical reports, operating manuals and similar work or other documents, conceptual drawings, design documents, closeout documents, and other submittals by CONTRACTOR of any of its subcontractors; and, all other original works of authorship, whether created by METRO, CONTRACTOR or any of its subcontractors embodied in any tangible medium of expression, including, without limitation, pictorial, graphic, sculptural works, two (2) dimensional works, and three (3) dimensional works. Any of Contractor's or its subcontractors' works of authorship comprised within the Work Product (whether created alone or in concert with Metro or a third party) shall be deemed to be "works made for hire" and made in the course of services rendered and, whether pursuant to the provisions of Section 101 of the U.S. Copyright Act or other Applicable Law, such Work Product shall belong exclusively to Metro. Contractor and its subcontractors grant Metro a non-exclusive, perpetual, worldwide, fully paid up, royalty-free license, with rights to sublicense through multiple levels of sublicenses, to reproduce, make, have made, create derivative works of, distribute, publicly perform and publicly display by all means, now known or later developed, such rights.

Except as to Contracts involving sensitive information, CONTRACTOR may keep one (1) copy of the aforementioned documents upon completion of this Contract; provided, however, that in no event shall CONTRACTOR use, or permit to be used, any portion of the documents on other projects without METRO's prior written authorization. CONTRACTOR shall maintain sensitive information securely and if required by METRO, provide secured destruction of said information. Distribution and/or reproduction of METRO sensitive information outside of the intended and approved use are strictly prohibited unless permission in writing is first received from the METRO Chief Information Security Officer. The storage of METRO sensitive information to third-party hosted network storage areas, such as Microsoft Skydrive, Google Docs, Dropbox, or other cloud storage mechanisms, shall not be allowed without first receiving permission in writing from the METRO Chief Information Security Officer.

8.12. Modification of Contract

This Contract may be modified only by written amendment executed by all parties and their signatories hereto. All change orders, where required, shall be executed in conformance with section 4.24.020 of the Metropolitan Code of Laws.

8.13. Partnership/Joint Venture

This Contract shall not in any way be construed or intended to create a partnership or joint venture between the Parties or to create the relationship of principal and agent between or among any of the Parties. None of the Parties hereto shall hold itself out in a manner contrary to the terms of this paragraph. No Party shall become liable for any representation, act, or omission of any other Party contrary to the terms of this Contract.

8.14. Waiver

No waiver of any provision of this Contract shall affect the right of any Party to enforce such provision or to exercise any right or remedy available to it.

8.15. Employment

CONTRACTOR shall not subscribe to any personnel policy which permits or allows for the promotion, demotion, employment, dismissal or laying off of any individual due to race, creed, color, national origin, age, sex, or which is in violation of applicable laws concerning the employment of individuals with disabilities.

CONTRACTOR shall not knowingly employ, permit, dispatch, subcontract, or instruct any person who is an undocumented and/or unlawful worker to perform work in whole or part under the terms of this Contract.

Violation of either of these contract provisions may result in suspension or debarment if not resolved in a timely manner, not to exceed ninety (90) days, to the satisfaction of METRO.

8.16. Compliance with Laws

CONTRACTOR agrees to comply with all applicable federal, state and local laws and regulations.

8.17. Iran Divestment Act

In accordance with the Iran Divestment Act, Tennessee Code Annotated § 12-12-101 et seq., CONTRACTOR certifies that to the best of its knowledge and belief, neither CONTRACTOR nor any of its subcontractors are on the list created pursuant to Tennessee Code Annotated § 12-12-106. Misrepresentation may result in civil and criminal sanctions, including contract termination, debarment, or suspension from being a contractor or subcontractor under METRO contracts.

8.18. Israel Anti-Boycott Act

In accordance with Tennessee Code Annotated Title 12, Chapter 4, Part 1 CONTRACTOR certifies that CONTRACTOR is not currently engaged in, and will not for the duration of this Contract engage in, a boycott of Israel.

8.19. Taxes and Licensure

CONTRACTOR shall have all applicable licenses and be current on its payment of all applicable gross receipt taxes and personal property taxes.

8.20. Ethical Standards

It shall be a breach of the Ethics in Public Contracting standards in the Metropolitan Code of Laws for any person to offer, give or agree to give any employee or former employee, or for any employee or former employee to solicit, demand, accept or agree to accept from another person, a gratuity or an offer of employment in connection with any decision, approval, disapproval, recommendation, preparation of any part of a program requirement or a purchase request, influencing the content of any specification or procurement standard, rendering of advice, investigation, auditing or in any other advisory capacity in any proceeding or application, request for ruling, determination, claim or controversy or other particular matter, pertaining to any program requirement of a contract or subcontract or to any solicitation or proposal therefore. It shall be a breach of the Ethics in Public Contracting standards for any payment, gratuity or offer of employment to be made by or on behalf of a subcontractor under a contract to the prime contractor or higher tier subcontractor or a person associated therewith, as an inducement for the award of a subcontract or order. Breach of the provisions of this paragraph is, in addition to a breach of this contract, a breach of ethical and legal standards which may result in civil or criminal sanction and/or debarment or suspension from being a contractor or subcontractor under METRO contracts.

Pursuant to Metropolitan Code of Laws, Section 4.48.020, entities and persons doing business with, or proposing to do business with, the Metropolitan Government of Nashville & Davidson County must adhere to the ethical standards prescribed in Section 4.48 of the Code. By signing this contract, you agree that you have read the standards in Section 4.48 and understand that you are obligated to follow them. Violation of any of those standards is a breach of contract and a breach of legal standards that may result in sanctions, including those set out in Section 4.48.

8.21. Indemnification and Hold Harmless

CONTRACTOR shall indemnify and hold harmless METRO, its officers, agents, and employees from:

A. Any third party claims, damages, costs, and attorney fees for injuries or damages but only to the extent caused by the negligent or intentional acts or omissions of CONTRACTOR, its officers, employees, and/or agents, including its sub or independent contractors, in connection with the performance of the contract.

B. In any and all claims against METRO, its officers, agents, or employees, by any employee of CONTRACTOR, any subcontractor, anyone directly or indirectly employed by any of them, or anyone for whose acts any of them may be liable, the indemnification obligation shall not be limited in any way by any limitation on the amount or type of damages, compensation, or benefits payable by or for CONTRACTOR or any subcontractor under workers' compensation acts, disability acts, or other employee benefit acts.

C. METRO will not indemnify, defend, or hold harmless in any fashion CONTRACTOR from any claims arising from any failure, regardless of any language in any attachment or other document that CONTRACTOR may provide.

8.22. Attorney Fees

CONTRACTOR agrees that in the event either party takes legal action to enforce any provision of this Contract or to obtain a remedy for any breach of this Contract, and in the event METRO prevails in such action, CONTRACTOR shall pay all expenses of such action incurred at any and all stages of the litigation, including costs, and reasonable attorney fees for METRO.

8.23. Assignment--Consent Required

The provisions of this Contract shall inure to the benefit of and shall be binding upon the respective successors and assignees of the parties hereto. Except for the rights of money due to CONTRACTOR under this Contract, neither this Contract nor any of the rights and obligations of CONTRACTOR hereunder shall be assigned or transferred in whole or in part without the prior written consent of METRO. Any such assignment or transfer shall not release CONTRACTOR from its obligations hereunder.

NOTICE OF ASSIGNMENT OF ANY RIGHTS TO MONEY DUE TO CONTRACTOR UNDER THIS CONTRACT MUST BE SENT TO THE ATTENTION OF:

**PRG@NASHVILLE.GOV (preferred method) OR
METRO PURCHASING AGENT
DEPARTMENT OF FINANCE
PROCUREMENT DIVISION
730 2ND AVENUE SOUTH
PO BOX 196300
NASHVILLE, TN 37219-6300**

Funds Assignment Requests should contain complete contact information (contact person, organization name, address, telephone number, and email) for METRO to use to request any follow up information needed to complete or investigate the requested funds assignment. To the extent permitted by law, METRO has the discretion to approve or deny a Funds Assignment Request.

8.24. Entire Contract

This Contract sets forth the entire agreement between the parties with respect to the subject matter hereof and shall govern the respective duties and obligations of the parties.

8.25. Force Majeure

No party shall have any liability to the other hereunder by reason of any delay or failure to perform any obligation or covenant if the delay or failure to perform is occasioned by *force majeure*, meaning any act of God, storm, fire, casualty, unanticipated work stoppage, strike, lockout, labor dispute, civil disturbance, riot, war, national emergency, act of Government, act of public enemy, or other cause of similar or dissimilar nature beyond its control.

8.26. Governing Law

The validity, construction, and effect of this Contract and any and all extensions and/or modifications thereof shall be governed by the laws of the State of Tennessee. Tennessee law shall govern regardless of any language in any attachment or other document that CONTRACTOR may provide.

8.27. Venue

Any action between the Parties arising from this Contract shall be maintained in the courts of Davidson County, Tennessee.

8.28. Severability

Should any provision of this Contract be declared to be invalid by any court of competent jurisdiction, such provision shall be severed and shall not affect the validity of the remaining provisions of this Contract.

8.29. Limitation of Liability and Waiver to Consequential Damages

8.29.1. Liability Limitation. TO THE EXTENT ALLOWED BY LAWS OF THE STATE OF TENNESSEE, IN NO EVENT SHALL CONTRACTOR AND ITS AFFILIATES AND THEIR RESPECTIVE PERSONNEL, SUPPLIERS AND VENDORS BE LIABLE FOR ANY DAMAGES RELATING TO THE AGREEMENT OR THE SERVICES CONTEMPLATED THEREBY IN ANY AMOUNT EXCEEDING THREE TIMES (3X) THE TOTAL AMOUNTS PAID TO CONTRACTOR DURING THE TWELVE (12) MONTH PERIOD PRIOR TO THE DATE THE CLAIM AROSE, REGARDLESS OF THE CAUSE AND WHETHER ARISING IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE. WHERE THIS AGREEMENT COVERS MULTIPLE SITES, LIABILITY SHALL BE LIMITED TO THE AMOUNT OF THE PAYMENTS ALLOCABLE TO THE SITE WHERE THE INCIDENT OCCURRED. SUCH SUM SHALL BE COMPLETE AND EXCLUSIVE.

8.29.2. Waiver of Consequential Damages. TO THE EXTENT ALLOWED BY LAWS OF THE STATE OF TENNESSEE, IN NO EVENT, WHETHER IN CONTRACT, TORT OR OTHERWISE (INCLUDING BREACH OF WARRANTY, NEGLIGENCE, PRODUCT LIABILITY AND STRICT LIABILITY IN TORT), WILL EITHER PARTY AND ITS AFFILIATES AND THEIR RESPECTIVE PERSONNEL, SUPPLIERS AND VENDORS BE LIABLE TO THE OTHER PARTY (DIRECTLY OR INDIRECTLY) UNDER ANY CAUSE OF ACTION OR THEORY OF LIABILITY ARISING FROM, RELATING TO, OR IN CONNECTION WITH THIS AGREEMENT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, FOR ANY: (A) SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR INDIRECT DAMAGES; (B) LOST PROFITS, REVENUES, DATA, CUSTOMER OPPORTUNITIES, BUSINESS, ANTICIPATED SAVINGS, OR GOODWILL; (C) BUSINESS INTERRUPTION; OR (D) DATA LOSS OR OTHER LOSSES ARISING FROM VIRUSES, RANSOMWARE, CYBERATTACKS OR FAILURES OR INTERRUPTIONS TO NETWORK SYSTEMS.

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Contract Number: 6522760

Notices and Designation of Agent for Service of Process

All notices to METRO shall be mailed or hand delivered to:

**PURCHASING AGENT
PROCUREMENT DIVISION
DEPARTMENT OF FINANCE
PO BOX 196300
NASHVILLE, TN 37219-6300**

Notices to CONTRACTOR shall be mailed or hand delivered to:

CONTRACTOR: Johnson Controls Inc

Attention: Branch Service Manager

Address: 320 Premier Ct S Ste 213 Franklin TN 37067

Telephone: 866-825-8866

Fax: 615-771-7979

E-mail: JCINASHVILLE SERVICE@JCI.COM

CONTRACTOR designates the following as the CONTRACTOR's agent for service of process and will waive any objection to service of process if process is served upon this agent:

Designated Agent: CT CORPORATION

Attention: Agent for Johnson Controls Inc

Address: 300 Montvue Rd Knoxville TN 37919

Email: N/A

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Notices & Designations
Department & Project Manager

Contract Number	6522760
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The primary DEPARTMENT/AGENCY responsible for the administration of this contract is:

DEPARTMENT	General Services Department
Attention	Glenn Mohon
Address	700 President Ronald Reagan Way, Nashville, TN, 37210
Telephone	615-880-3356
Email	Glenn.Mohon@Nashville.gov

The primary DEPARTMENT/AGENCY responsible for the administration of this contract designates the following individual as the PROJECT MANAGER responsible for the duties outlined in APPENDIX – Z CONTRACT ADMINISTRATION:

Project Manager	Ava Elsaghir
Title	General Services Procurement and contracts manager
Address	730 President Ronald Reagan Way, Nashville, TN, 37210
Telephone	615-930-6049
Email	ava.elsaghir@nashville.gov

Appendix Z – Contract Administration

Upon filing with the Metropolitan Clerk, the PROJECT MANAGER designated by the primary DEPARTMENT/AGENCY is responsible for contract administration. Duties related to contract administration include, but are not necessarily limited to, the following:

Vendor Performance Management Plan

For contracts in excess of \$50,000.00, the project manager will develop a vendor performance management plan. This plan is managed by the primary department/agency and will be retained by the department/agency for their records. At contract close out, copies of all vendor performance management documents will be sent to PRG@nashville.gov.

For best practices related to vendor performance management, project managers will consult chapter nine of the PROCUREMENT MANUAL found on the division of purchases internal resources page: <https://metronashville.sharepoint.com/sites/IMFinanceProcurement>.

Amendment

For all contracts, the project manager will notify PRG@nashville.gov if changes to the term, value, scope, conditions, or any other material aspect of the contract are required. The email notification will include a complete CONTRACT AMENDMENT REQUEST FORM found on the division of purchases internal resources page: <https://metronashville.sharepoint.com/sites/IMFinanceProcurement>.

Escalation

For contracts that include an escalation/de-escalation clause, the project manager will notify PRG@nashville.gov when any request for escalation/de-escalation is received. The email notification will include any documentation required by the contract to support the request.

Contract Close Out – Purchasing

For all contracts, the project manager will notify PRG@nashville.gov when the work is complete and has been accepted by the department/agency. The email notification will include the contract number, contract title, date of completion, warranty start date and warranty end date (if applicable), and copies of all vendor performance management documents (if applicable).

Contract Close Out – BAO

For contracts with compliance monitored by the Business Assistance Office (BAO), the project manager will notify the designated contract compliance officer via email when the contract is complete and final payment has been issued. The email notification will include the contract number, contract title, and the date final payment was issued.

Best Practices

Project managers are strongly encouraged to consult chapter nine of the PROCUREMENT MANUAL for best practices related to contract administration. The manual is found on the division of purchases internal resources page:

<https://metronashville.sharepoint.com/sites/IMFinanceProcurement>

Contract Number 6522760

Effective Date

This contract shall not be binding upon the parties until it has been fully electronically approved by the CONTRACTOR, the authorized representatives of the Metropolitan Government, and filed in the office of the Metropolitan Clerk.

THE METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY

APPROVED AS TO PROJECT SCOPE:

Velvet Hunter AE
Dept. / Agency / Comm. Head or Board Chair. Dept. Fin.

APPROVED AS TO COMPLIANCE WITH PROCUREMENT CODE:

Michelle R. Hernandez Lane BC
Purchasing Agent Purchasing

APPROVED AS TO AVAILABILITY OF FUNDS:

Jenneen Reed, Acting Finance Director EJ
Director of Finance BA

APPROVED AS TO FORM AND LEGALITY:

Matthew Garth BL
Metropolitan Attorney Insurance

FILED BY THE METROPOLITAN CLERK:

Metropolitan Clerk Date

CONTRACTOR:

Johnson Controls

Company Name

David W Oxley

Signature of Company's Contracting Officer

David w Oxley

Officer's Name

Branch Service Manager

Officer's Title

Exhibit A Pricing for Contract 6522760 - P2000 Access Control System

I - Labor Hourly Rates			
Item No.	Description	Unit of Measure	Hourly Rate
1	Security Technician (Normal Business Hours 7:00 AM - 05:00 PM - Monday Thru Friday)	Hourly Rate	\$196.00
2	Security Technician (Outside normal Business Hours 5:00 PM - 07:00 AM - Monday Thru Friday including weekends and METRO Observed Holidays)	Hourly Rate	\$294.00
3	Project Manager (Normal Business Hours 7:00 AM - 05:00 PM - Monday Thru Friday)	Hourly Rate	\$196.00
4	Project Manager (Outside normal Business Hours 5:00 PM - 07:00 AM - Monday Thru Friday including weekends and METRO Observed Holidays)	Hourly Rate	\$294.00
5	Programming Technician (Normal Business Hours 7:00 AM - 05:00 PM - Monday Thru Friday)	Hourly Rate	\$196.00
6	Programming Technician (Outside normal Business Hours 5:00 PM - 07:00 AM - Monday Thru Friday including weekends and METRO Observed Holidays)	Hourly Rate	\$294.00
7	Installing Technician (Normal Business Hours 7:00 AM - 05:00 PM - Monday Thru Friday)	Hourly Rate	\$148.72
8	Installing Technician (Outside normal Business Hours 5:00 PM - 07:00 AM - Monday Thru Friday including weekends and METRO Observed Holidays)	Hourly Rate	\$223.08
9	Emergency Maintenance/Repair Service (labor rate for work performed during regular Metro business hours) Mon. - Friday 07:00 AM - 05:00 PM - on site within (1.5) hours	Hourly Rate	\$220.00
10	Emergency Maintenance/Repair Service (labor rate for work between 5 p.m. & 7 a.m., on a weekend day, or on a holiday) - On-site within (1.5) hours.	Hourly Rate	\$253.00

I - Preventative Maintenance for current P2000 Access Control Locations					
Item No.	Building	Location	Available Equipment	Monthly Preventative Maintenance cost	Annual Preventative Maintenance Cost
11	METRO GSA BEN WEST MUNICIPAL BUILDING	100 JAMES ROBERTSON PKWY	ACS	\$283.21	\$3,398.52
12	METRO GSA CLIFFORD ALLEN BUILDING	800 2ND AVE N	ACS, VSS	\$1,019.70	\$12,236.40
13	METRO GSA HISTORIC COURTHOUSE	1 PUBLIC SQ	ACS, IS	\$3,308.71	\$39,704.52
14	METRO GSA JUSTICE AA BIRCH BLDG	408 2ND AVE N	ACS, IS	\$1,829.55	\$21,954.60
15	METRO GSA METRO NASHVILLE PUBLIC SCHOOLS @ METRO SOUTHEAST	1417 MURFREESBORO RD	ACS	\$133.87	\$1,606.44
16	METRO GSA METRO SOUTHEAST OFFICE COMPLEX	1417 MURFREESBORO RD	ACS	\$1,679.40	\$20,152.80
17	METRO GSA REGISTER OF DEEDS	501 BROADWAY	ACS	\$87.47	\$1,049.64
18	METRO GSA WOODLAND PARKING LOT	115 WOODLAND ST	ACS	\$87.47	\$1,049.64
19	DCSO - CDM – Correctional Development Center – Male	5113 Harding Place Nashville, 37211	ACS	\$253.85	\$3,046.20
20	DCSO - CSC – Correctional Services Center	5117 Harding Place Nashville, 37211	ACS	\$711.70	\$8,540.40
21	DCSO - ORC - Offender Re-Entry Center	5131 Harding Place, Nashville, 37211	ACS	\$321.45	\$3,857.40
22	METRO WATER 8TH AVE RESERVOIR	1401 8TH AVE S	ACS	\$339.77	\$4,077.24
23	METRO WATER BIOSOLIDS FACILITY	1810 CEMENT PLANT RD	ACS	\$195.10	\$2,341.20
24	METRO WATER COUNTY HOSPITAL RD CAMPUS	1607 COUNTY HOSPITAL RD	ACS	\$207.00	\$2,484.00
25	METRO WATER CWWTP	1700 3RD AVE N	ACS	\$172.95	\$2,075.40
26	METRO WATER CWWTP ADMINISTRATION BLDG	1600 2ND AVE N	ACS	\$364.88	\$4,378.56
27	METRO WATER CWWTP CUSTOMER SERVICE CENTER	1700 3RD AVE N	ACS	\$234.79	\$2,817.48
28	METRO WATER CWWTP MAINTENANCE BLDG	1700D 3RD AVE N	ACS	\$146.77	\$1,761.24
29	METRO WATER DRY CREEK	61 EDENWOLD RD	ACS	\$88.29	\$1,059.48
30	METRO WATER KR HARRINGTON WATER TREATMENT PLANT	3181 HEARTLAND DR	ACS	\$253.01	\$3,036.12
31	METRO WATER OMOHUNDRO SOUTH	1450 LEBANON PIKE	ACS	\$728.45	\$8,741.40
32	METRO WATER OMOHUNDRO WATER TREATMENT PLANT	1400 PUMPING STATION RD	ACS	\$564.17	\$6,770.04
33	METRO WATER WHITES CREEK	1360 COUNTY HOSPITAL RD	ACS	\$88.29	\$1,059.48

Proposed Discount on Access Control Parts and Supplies	% Discount
Percentage Discount for P2000 Access Control Parts and Supplies as provided by solicitation Scope of Service	15%

Cost Schedule Notes:

Note 1. Cost includes full service of each site - schedule service, repair labor and equipment. Repairs will be performed Monday thru Friday during normal business hours. After hours calls will be charged at stated rates. METRO reserves the right to add / Remove Buildings as needed.

Note 3. Cost includes two CCTV Preventive Maintenance Schedule Service Visits per year.

Note 5: Contractor will not perform any work until Metro approves a Purchase Order (PO).

Note 6: Hourly rates will be applicable upon contractor personnel/equipment arrival at the work site.

Note 7: Hourly rates shall be inclusive of all applicable taxes, fees, overhead, and all other direct and indirect costs incurred or to be incurred by the contractor (including but not limited to costs for contractor maintenance and use of a full range of services, personnel, materials, equipment, and vehicles necessary for acceptable contract performance).

Note 8: Metro does not guarantee a minimum or maximum amount of goods/services to be purchased off of the resulting contract. Estimated annual quantities/purchases on this cost spreadsheet are for evaluation purposes only.

EXHIBIT B – MISA TERMS AND CONDITIONS**SECTION A-1****General Terms and Conditions**

- 1 Safeguards.** In addition to the controls specified in the exhibits to this Agreement, Contractor agrees to implement administrative, physical, and technical safeguards to protect the availability, confidentiality and integrity of Metropolitan Government of Nashville and Davison County (Metro Government) Information, information technology assets and services. All such safeguards shall be in accordance with industry-wide best security practices and commensurate with the importance of the information being protected, but in no event less protective than those safeguards that Contractor uses to protect its own information or information of similar importance, or is required by applicable federal or state law.
- 2 Inventory.** Contractor agrees to maintain at all times during the Term of this Agreement a Product and Service Inventory. Contractor shall upon request of Metro Government, which shall be no more frequently than semi-annually, provide the current Product and Service Inventory to Metro Government within thirty (30) days of the request.
- 3 Connection of Systems or Devices to the Metro Government Network.** Contractor shall not place any systems or devices on the Metro Government Network without the prior written permission of the Director of ITS, designee, or the designated Metro Government contact for this Agreement.
- 4 Access Removal.** If granted access to Metro Government Network or systems, Contractor and its Agents shall only access those systems, applications or information which they are expressly authorized by Metro Government to access, even if the technical controls in the system or application do not prevent Contractor or its Agent from accessing those information or functions outside of Metro Government's authorization. Contractor shall impose reasonable sanctions against any Agent who attempts to bypass security controls. Notwithstanding anything to the contrary in the Purchasing Agreement or other agreement between Metro Government and Contractor, Metro Government at its sole discretion, may refuse granting access right to Metro Government Network or Sensitive Information to any Agent of Contractor, and may at any time remove access rights (whether physical premise access or system access) from Contractor or any Agents, without prior notice or liability to Contractor, if Metro Government reasonably suspects a security violation by Contractor or such Agent or otherwise deems such action appropriate to protect Metro Government Infrastructure, Metro Government Network or Metro Government Information.
- 5 Subcontracting/Outsourcing.**
 - 5.1 Prior Approval.** Without Metro Government's prior written consent, Contractor may not subcontract with a third party to perform any of its obligations to Metro Government which involves access to Metro Government Information or connection to Metro Government Network. Nor shall Contractor outsource any Contractor infrastructure (physical or virtual) which Stores Sensitive Information without such consent. To obtain Metro Government's consent, Contractor shall contact the Metro Government ITS department. In addition, Metro Government may withdraw any prior consent if Metro Government reasonably suspect a violation by the subcontractor or outsource provider of this Agreement, or otherwise deems such withdraw necessary or appropriate to protect Metro Government Network, Metro Government Infrastructure or Metro Government Information.
 - 5.2 Subcontractor Confidentiality.** Contractor Agents are bound by the same confidentiality obligations set forth in this Agreement. Contractor or its Agent may not transfer, provide access to or otherwise make available Metro Government Information to any individual or entity outside of the United States (even within its own organization) without the prior written consent of Metro Government. To obtain such consent, Contractor shall send Metro Government a notice detailing the type of information to be disclosed, the purpose of the disclosure, the recipient's identification and location, and other information required by Metro Government.
 - 5.3 Contractor Responsibility.** Prior to subcontracting or outsourcing any Contractor's obligations to Metro Government, Contractor shall enter into a binding agreement with its subcontractor or outsource service provider ("Third Party Agreement") which (a) prohibits such third party to further subcontract any of its obligations, (b) contains provisions no less protective to Metro Government Network, Metro Government Infrastructure and/or Metro Government Information than those in this Agreement, and (c) expressly provides Metro Government the right to audit such subcontractor or outsource service provider to the same extent that Metro Government may audit Contractor under this Agreement. Contractor warrants that the Third Party Agreement will be enforceable by Metro Government in the U.S. against the subcontractor or outsource provider (e.g., as an intended third party beneficiary under the Third Party Agreement).

EXHIBIT B – MISA TERMS AND CONDITIONS

Without limiting any other rights of Metro Government in this Agreement, Contractor remains fully responsible and liable for the acts or omissions of its Agents. In the event of an unauthorized disclosure or use of Sensitive Information by its Agent, Contractor shall, at its own expense, provide assistance and cooperate fully with Metro Government to mitigate the damages to Metro Government and prevent further use or disclosure.

EXHIBIT B – MISA TERMS AND CONDITIONS**SECTION A-2****Definitions**

Capitalized terms used in the Agreement shall have the meanings set forth in this Exhibit A-2 or in the [Metropolitan Government Information Security Glossary](#), which can be found on the Metropolitan Government of Nashville website . Terms not defined in this Exhibit A-2 or otherwise in the Agreement shall have standard industry meanings.

1. "Affiliates" as applied to any particular entity, means those entities, businesses, and facilities that are controlled by, controlling, or under common control with a stated entity, as well as (with respect to Metro Government) any entity to which Metro Government and/or any of the foregoing provides information processing services.
2. "Agent" means any subcontractor, independent contractor, officer, director, employee, consultant or other representative of Contractor, whether under oral or written agreement, whether an individual or entity.
3. "Agreement" means this Information Security Agreement, including all applicable exhibits, addendums, and attachments.
4. "Information Breach" means any actual or suspected unauthorized disclosure or use of, or access to, Metro Government Information, or actual or suspected loss of Metro Government Information.
5. "Effective Date" means the date first set forth on page 1 of the Agreement.
6. "Metro Government Information" means an instance of an information type belonging to Metro Government. Any communication or representation of knowledge, such as facts, information, or opinions in any medium or form, including textual, numerical, graphic, cartographic, narrative or audiovisual, owned by or entrusted to Metro Government.
7. "Metro Government Infrastructure" means any information technology system, virtual or physical, which is owned, controlled, leased, or rented by Metro Government, either residing on or outside of the Metro Government Network. Metro Government Infrastructure includes infrastructure obtained from an IAAS provider or systems that are provided and located on the Metro Government Network as part of a Service.
8. "Metro Government Network" means any Wide Area Network (WAN) or Local Area Network (LAN) owned, operated, managed or controlled by Metro Government.
9. "Term" means the period during which this Agreement is in effect.

EXHIBIT B – MISA TERMS AND CONDITIONS**SECTION A8T****Agent Security and Training**

- 1 Background Check.** Contractor shall perform a background check which includes a criminal record check on all Agents, who may have access to Metro Government Information. Contractor shall not allow any Agents to access Metro Government Information or perform Services under a Purchasing Agreement if Contractor knows or reasonably should know that such Agent has been convicted of any felony or has been terminated from employment by any employer or contractor for theft, identity theft, misappropriation of property, or any other similar illegal acts.
- 2 Information Security Officer.** If Agents will access or handle Metro Government Information, Contractor shall designate an Information Security Officer, who will be responsible for Contractor information security and compliance with the terms of this Agreement as it relates to Metro Government Information.
- 3 Agent Access Control.** Contractor shall implement and maintain procedures to ensure that any Agent who accesses Metro Government Information has appropriate clearance, authorization, and supervision. These procedures must include:
 - 3.1** Documented authorization and approval for access to applications or information stores which contain Metro Government Information; e.g., email from a supervisor approving individual access (note: approver should not also have technical rights to grant access to Sensitive Information); documented role-based access model; and any equivalent process which retains documentation of access approval.
 - 3.2** Periodic (no less than annually) reviews of Agent user access rights in all applications or information stores which contain Sensitive Information. These reviews must ensure that access for all users is up-to-date, appropriate and approved.
 - 3.3** Termination procedures which ensure that Agent's user accounts are promptly deactivated from applications or information stores which contain Sensitive Information when users are terminated or transferred. These procedures must ensure that accounts are deactivated or deleted no more than 14 business days after voluntary termination, and 24 hours after for cause terminations.
 - 3.4** Procedures which ensure that Agent's user accounts in applications or information stores which contain Sensitive Information are disabled after a defined period of inactivity, no greater than every 180 days.
 - 3.5** Procedures which ensure that all Agents use unique authentication credentials which are associated with the Agent's identity (for tracking and auditing purposes) when accessing systems which contain Sensitive Information.
 - 3.6** Contractor will maintain record of all Agents who have been granted access to Metro Government Sensitive Information. Contractor agrees to maintain such records for the length of the agreement plus 3 years after end of agreement. Upon request, Contractor will supply Metro Government with the names and login IDs of all Agents who had or have access to Metro Government Information.
- 4 Agent Training.**
 - 4.1** Contractor shall ensure that any Agent who access applications or information stores which contain Metro Government Information are adequately trained on the appropriate use and protection of the information or information and the security of the application. Completion of this training must be documented and must occur before Agent may access any Sensitive Information. This training must include, at a minimum:
 - 4.1.1** Appropriate identification and handling of Metro Government Information

EXHIBIT B – MISA TERMS AND CONDITIONS

- 4.1.1.1 Awareness of confidentiality requirements contained in this Agreement;
 - 4.1.1.2 Procedures for encrypting Metro Government Information before emailing or transmitting over an Open Network, if the information classification of the information requires these controls;
 - 4.1.1.3 Procedures for information storage on media or mobile devices (and encrypting when necessary).
 - 4.1.2** Education about the procedures for recognizing and reporting potential Information Security Incidents;
 - 4.1.3** Education about password maintenance and security (including instructions not to share passwords);
 - 4.1.4** Education about identifying security events (e.g., phishing, social engineering, suspicious login attempts and failures);
 - 4.1.5** Education about workstation and portable device protection; and
 - 4.1.6** Awareness of sanctions for failing to comply with Contractor security policies and procedures regarding Sensitive Information.
 - 4.1.7** Periodic reminders to Agents about the training topics set forth in this section.
- 4.2** Contractor shall ensure that any Agent who accesses applications or information stores which contain Metro Government Information are adequately trained on the appropriate use and protection of this information. Completion of this training must be documented and must occur before Agent may access any Metro Government Information. This training must include, at a minimum:
- 4.2.1** Instructions on how to identify Metro Government Information.
 - 4.2.2** Instructions not to discuss or disclose any Sensitive Information to others, including friends or family.
 - 4.2.3** Instructions not to take media or documents containing Sensitive Information home unless specifically authorized by Metro Government to do so.
 - 4.2.4** Instructions not to publish, disclose, or send Metro Government Information using personal email, or to any Internet sites, or through Internet blogs such as Facebook or Twitter.
 - 4.2.5** Instructions not to store Metro Government Information on any personal media such as cell phones, thumb drives, laptops, personal digital assistants (PDAs), unless specifically authorized by Metro Government to do so as part of the Agent's job.
 - 4.2.6** Instructions on how to properly dispose of Metro Government Information, or media containing Metro Government Information, according to the terms in Exhibit DMH as well as applicable law or regulations.
- 5 Agent Sanctions.** Contractor agrees to develop and enforce a documented sanctions policy for Agents who inappropriately and/or in violation of Contractor's policies and this Agreement, access, use or maintain applications or information stores which contain Sensitive Information. These sanctions must be applied consistently and commensurate to the severity of the violation, regardless of level within management, and including termination from employment or of contract with Contractor.

EXHIBIT B – MISA TERMS AND CONDITIONS

SECTION AV

Protection Against Malicious Software

- 1 Microsoft Systems on Metro Government Networks.** For Products which will be installed on Microsoft Windows Systems residing on Metro Government Network, Contractor warrants that the Product will operate in conjunction with Metropolitan Government Antivirus Software, and will use real time protection features.

- 2 Non-Microsoft Systems on Metro Government Networks.** For Products installed on non-Microsoft Windows Systems residing on Metro Government Network, Contractor shall allow Metro Government to install Antivirus Software on such Products where technically possible. Upon Metro Government's request, Contractor shall provide the requisite information to implement such Antivirus Software in a manner which will not materially impact the functionality or speed of the Product.

EXHIBIT B – MISA TERMS AND CONDITIONS**SECTION BU****Information Backup, Contingency Planning and Risk Management****1 General.**

- 1.1** Contractor agrees to backup Metro Government Information which Contractor maintains or Stores. Backup and restoration procedures and related infrastructure, including frequency of backup, offsite storage, media lifespan and media reliability, must be commensurate with the criticality and availability requirement of the Metro Government Information being backed up.
- 1.2** Upon Metro Government's request, Contractor shall supply Metro Government with an inventory of Metro Government Information that Contractor Stores and/or backed up.
- 1.3** Contractor shall periodically, no less often than annually, test backup tapes or media by restoring Metro Government Information to a system similar to the original system where the Metro Government Information are stored.
- 1.4** Upon Metro Government's request, Contractor shall supply copies of Metro Government Information in a format requested by Metro Government.
- 1.5** Contractor shall backup business critical information at a frequency determined by Metro Government business owner.

2 Storage of Backup Media. Contractor shall store archival and backup media in a secured offsite location. Upon request, Contractor will promptly notify Metro Government of the physical address of the offsite location. The backups of the information should be stored in a manner commiserate with the security around the information. The backup tapes should be encrypted if the sensitivity of the information requires that level of security.

3 Disaster Recovery Plan. Contractor will maintain a Disaster Recovery Plan for all applications or information stores which contain business critical information. This plan will outline the procedures necessary to restore business critical information on the application or systems in a timely fashion in the case of an emergency or disaster.

4 Emergency Mode Operation Plan. Contractor shall maintain an emergency mode operating plan which ensures that systems or applications using or accessing business critical information are operational during an emergency or natural disaster, or are made operational after a disaster in a prompt manner, commensurate with the criticality of the information on the system.

5 Testing and Revision Procedure. Contractor agrees to test, at least annually, Contractor Disaster Recovery Plan and emergency mode operations plan and maintain a documented procedure for such testing. Contractor shall document the results and findings from such testing and revise the plan accordingly.

6 Risk Management Requirements. Contractor shall implement internal risk management practices to ensure the confidentiality, integrity and availability of Metro Government Information. These practices will be no less secure than the ones used by Contractor to protect Contractor's own Sensitive Information or information of comparable sensitivity.

EXHIBIT B – MISA TERMS AND CONDITIONS**SECTION DMH****Device and Storage Media Handling**

- 1 Portable Media Controls.** Contractor (including its Agents) shall only store Metro Government Information on portable device or media when expressly authorized by Metro Government to do so. When Contractor stores Metro Government Sensitive Information or on portable device or media, Contractor shall employ the following safeguards:
 - 1.1** Access to the device or media shall require a password or authentication;
 - 1.2** The device or media shall be encrypted using Strong Encryption;
 - 1.3** The workstation or portable device or media containing Metro Government Information must be clearly identified or labeled in such a way that it can be distinguished from other media or device which is not used to store Sensitive Information.
 - 1.4** The device or media must be accounted for by a system or process which tracks the movements of all devices or media which contain Metro Government Information.

- 2 Media Disposal.**
 - 2.1** Contractor shall only dispose of media containing Metro Government Information when authorized by Metro Government.
 - 2.2** Contractor shall dispose of any media which stores Metro Government Information in accordance with media sanitization guidelines for media destruction as described in NIST document NIST SP800-88: Guidelines for Media Sanitization. The Guidelines are currently available at <http://csrc.nist.gov/publications/PubsSPs.html>
 - 2.3** Upon Metro Government request, Contractor shall promptly provide written certification that media has been properly destroyed in accordance with this Agreement.
 - 2.4** Contractor may not transport or ship media containing Metro Government Information unless the media is Encrypted using Strong Encryption, or the information on the media has been sanitized through complete information overwrite (at least three passes); or media destruction through shredding, pulverizing, or drilling holes (e.g. breaking the hard drive platters).

- 3 Media Re-Use.**
 - 3.1** Contractor shall not donate, sell, or reallocate any media which stores Metro Government Information to any third party, unless explicitly authorized by Metro Government.
 - 3.2** Contractor shall sanitize media which stores Metro Government Information before reuse by Contractor within the Contractor facility.

EXHIBIT B – MISA TERMS AND CONDITIONS

SECTION ENC

Encryption and Transmission of Information

- 1** Contractor shall Encrypt Metro Government Sensitive Information whenever transmitted over the Internet or any untrusted network using Strong Encryption. Encryption of Sensitive Information within the Metro Government Network, or within Contractor's physically secured, private information center network, is optional but recommended.
- 2** Contractor shall Encrypt Metro Government Authentication Credentials while at rest or during transmission using Strong Encryption.
- 3** Contractor shall Encrypt, using Strong Encryption, all Sensitive Information that is stored in a location which is accessible from Open Networks.
- 4** If information files are to be exchanged with Contractor, Contractor shall support exchanging files in at least one of the Strongly Encrypted file formats, e.g., Encrypted ZIP File or PGP/GPG Encrypted File.
- 5** All other forms of Encryption and secure hashing must be approved by Metro Government.

EXHIBIT B – MISA TERMS AND CONDITIONS**SECTION IR****Incident Response**

- 1 Incident Reporting.** Contractor shall report any Information Security Incident of which it becomes aware, or failure of any technical or procedural controls, which has or had a potential to affect Metro Government Network, Metro Government Infrastructure or Metro Government Information to Metro Government and according to the following timeline and procedure:
 - 1.1** Contractor shall promptly report to Metro Government any successful Information Security Incident (with or without actual harm to system or information) within 24 hours of becoming aware of the incident. At a minimum, such report shall contain: (a) date and time when the Information Security Incident occurred; (b) the date and time when such incident was discovered by Contractor; (c) identification of the systems, programs, networks and/or Metro Government Information affected by such incident; (d) preliminary impact analysis; (e) description and the scope of the incident; and (f) any mitigation steps taken by Contractor. However, if Contractor is experiencing or has experienced a Information Breach or a successful Information Security Incident to systems that host or Store Sensitive Information or an Information Security Incident that is causing or has caused material disruption to the functionality or operation of Contractor systems or damage to Contractor hardware, software or information, including a successful attack by Malicious Software, Contractor shall report such security breach or incident to Metro Government both to the ITS Help Desk at (615) 862-HELP and to the Metro Government department within 24 hours from Contractor's reasonable awareness of such security breach or incident.
 - 1.2** Contractor shall document any attempted but unsuccessful Information Security Incident of which it becomes aware and report to Metro Government upon its request. The frequency, content, and format of such report will be mutually agreed upon by the parties.
- 2 Incident Response.**
 - 2.1** Contractor shall have a documented procedure for promptly responding to an Information Security Incidents and Information Breach that complies with applicable law and shall follow such procedure in case of an incident. Contractor shall have clear roles defined and communicated within its organization for effective internal incidence response.
 - 2.2** Contractor shall designate a contact person for Metro Government to contact in the event of an Information Security Incident. This contact person should possess the requisite authority and knowledge to: (i) act as a liaison to communicate between Contractor and Metro Government regarding the incident (including providing information requested by Metro Government); (ii) perform the reporting obligations of Contractor under this exhibit; and (iii) develop a mitigation strategy to remedy or mitigate any damage to Metro Government Network, Metro Government Infrastructure, Metro Government Information or the Product or Service provided to Metro Government that may result from the Information Security Incident.

EXHIBIT B – MISA TERMS AND CONDITIONS**SECTION LOG****Audit Logs**

- 1 Audit Log Information.** The Product or Service will provide user activity Audit Log information. Audit Log entries must be generated for the following general classifications of events: login/logout (success and failure); failed attempts to access system resources (files, directories, information bases, services, etc.); system configuration changes; security profile changes (permission changes, security group membership); changes to user privileges; actions that require administrative authority (running privileged commands, running commands as another user, starting or stopping services, etc.); and remote control sessions (session established, login, logout, end session, etc.). Each Audit Log entry must include the following information about the logged event: date and time of event; type of event; event description; user associated with event; and network identifiers (IP address, MAC Address, etc.) or logical identifiers (system name, port, etc.).
- 2 Audit Log Integrity.** Contractor shall implement and maintain controls to protect the confidentiality, availability and integrity of Audit Logs.
- 3 User Access Audit.** Upon Metro Government's request, Contractor shall provide Audit Logs of Metro Government's users of the Product or Service to Metro Government.
- 4 Audit Log Feed.** Upon request, Contractor shall implement a regular, but in no event less than daily, automated Audit Log feed via a secured, persistent connection to Metro Government Network so that Metro Government may monitor or archive Audit Log information relating to Metro Government's users on Metro Government systems.
- 5 Audit Log Availability.**
 - 5.1** Contractor shall ensure that Audit Logs for the Product or Service for the past 90 days are readily accessible online.
 - 5.2** If for technical reasons or due to an Information Security Incident, the online Audit Logs are not accessible by Metro Government or no longer trustworthy for any reason, Contractor shall provide to Metro Government trusted Audit Log information for the past 90 days within 2 business days from Metro Government's request.
 - 5.3** Contractor shall provide or otherwise make available to Metro Government Audit Log information which are 91 days or older within 14 days from Metro Government's request.
 - 5.4** Contractor shall make all archived Audit Logs available to Metro Government no later than thirty (30) days from Metro Government's request and retrievable by Metro Government for at least one (1) year from such request.
 - 5.5** Contractor shall agree to make all Audit Logs available in an agreed upon format.

EXHIBIT B – MISA TERMS AND CONDITIONS**SECTION NET****Network Security****1 Network Equipment Installation.**

- 1.1** Contractor shall not install new networking equipment on Metro Government Network without prior written permission by the Metro Government ITS department. Contractor shall not make functional changes to existing network equipment without prior written consent of such from Metro Government ITS department.
- 1.2** Contractor shall provide the Metro Government ITS department contact with documentation and a diagram of any new networking equipment installations or existing networking equipment changes within 14 days of the new installation or change.
- 1.3** Contractor shall not implement a wireless network on any Metro Government site without the prior written approval of the Metro Government ITS contact, even if the wireless network does not connect to the Metro Government Network. Metro Government may limit or dictate standards for all wireless networking used within Metro Government facility or site.

2 Network Bridging. Contractor shall ensure that no system implemented or managed by Contractor on the Metro Government Network will bridge or route network traffic.**3 Change Management.** Contractor shall maintain records of Contractor installations of, or changes to, any system on the Metro Government Network. The record should include date and time of change or installation (start and end), who made the change, nature of change and any impact that the change had or may have to the Metro Government Network, Metro Government system or Metro Government Information.**4 System / Information Access.**

- 4.1** Contractor and its Agents shall only access system, application or information which they are expressly authorized by Metro Government to access, even if the technical controls in the system or application do not prevent Contractor or its Agent from accessing those information or functions outside of Metro Government's authorization. Contractor shall impose reasonable sanctions against any Agent who attempts to bypass Metro Government security controls.
- 4.2** Contractor shall only use Metro Government approved methods to configure Metro Government systems or application or grant access to systems.
- 4.3** Contractor shall use the Principle of Least Privilege when granting access to Metro Government Information, network or systems.

EXHIBIT B – MISA TERMS AND CONDITIONS**SECTION PAT****Patch Creation and Certification**

- 1 Security Patch Required.** Unless otherwise expressly agreed by Metro Government and Contractor, for Products that are no longer under performance warranty, Contractor shall provide no less than standard maintenance and support service for the Products, which service includes providing Security Patches for the Products, for as long as Metro Government is using the Products.
- 2 Timeframe for Release.** For Vulnerabilities contained within the Product that are discovered by Contractor itself or through Responsible Disclosure, Contractor shall promptly create and release a Security Patch. Contractor must release a Security Patch: (i) within 90 days for Critical Vulnerabilities, (ii) within 180 days for Important Vulnerabilities, and (iii) within one (1) year for all other Vulnerabilities after Contractor becomes aware of the Vulnerabilities. For Vulnerabilities contained within the Product that have become publicly known to exist and are exploitable, Contractor will release a Security Patch in a faster timeframe based on the risk created by the Vulnerability, which timeframe should be no longer than thirty (30) days. For the avoidance of doubt, Contractor is not responsible for creation of Security Patches for Vulnerabilities in the Product that is caused solely by the Off-the-Shelf Software installed by Metro Government.
- 3 Timeframe for Compatibility Certification.** Contractor shall promptly Certify General Compatibility of a Security Patch for third party software which the Product is dependent upon when such patch is released. For a Security Patch for Microsoft Windows Operating Systems, Contractor shall Certify General Compatibility of a Critical Security Patch within five (5) days, and shall Certify General Compatibility of an Important Security Patch within thirty (30) days, from the release of the patch. For Security Patches for Off-the-Shelf Software (OTS), Contractor shall Certify General Compatibility of a Critical Security Patch within five (5) days and Certify General Compatibility of an Important Security Patch within thirty (30) days from its release. For Security Patch for all other third party software or system, Contractor shall Certify General Compatibility of a Critical Security Patch within five (5) days and an Important Security Patch within thirty (30) days from its release. . Contractor shall publish whether the Security Patches are generally compatible with each related Product.
- 4 Notice of Un-patchable Vulnerability.** If Contractor cannot create a Security Patch for a Vulnerability, or Certify General Compatibility of a Security Patch for OTS software, within the timeframe specified herein, Contractor shall notify Metro Government of the un-patchable Vulnerability in writing. Such notice shall include sufficient technical information for Metro Government to evaluate the need for and the extent of immediate action to be taken to minimize the potential effect of the Vulnerability until a Security Patch or any other proposed fix or mitigation is received.
- 5 Vulnerability Report.** Contractor shall maintain a Vulnerability Report for all Products and Services and shall make such report available to Metro Government upon request, provided that Metro Government shall use no less than reasonable care to protect such report from unauthorized disclosure. The Vulnerability Report should (a) identify and track all known Vulnerabilities in the Products or Services on a continuing and regular basis, (b) document all Vulnerabilities that are addressed in any change made to the Product or Service, including without limitation Security Patches, upgrades, service packs, updates, new versions, and new releases of the Product or Service, (c) reference the specific Vulnerability and the corresponding change made to the Product or Service to remedy the risk, (d) specify the critical level of the Vulnerability and the applicable Security Patch, and (e) other technical information sufficient for Metro Government to evaluate the need for and the extent of its own precautionary or protective action. Contractor shall not hide or provide un-documented Security Patches in any type of change to their Product or Service.
- 6 SCCM Compatibility for Windows Based Products.** Contractor Patches for Products that operate on the Microsoft Windows Operating System must be deployable with Microsoft's System Center Configuration Manager.

EXHIBIT B – MISA TERMS AND CONDITIONS**SECTION PES****Physical and Environmental Security**

Contractor shall implement security measures at any Contractor facilities where Sensitive Information is stored. Such security measures must include, at a minimum:

- 1 Contingency Operations.** A documented Disaster Recovery Plan for accessing the facility and the Sensitive Information, and restoring Sensitive Information if needed, in the case of an emergency or crisis.
- 2 Environmental Safeguards.** Reasonable environmental safeguards to protect systems storing Sensitive Information from smoke, heat, water, fire, humidity, or power surge damage.
- 3 Access Control.** Appropriate controls which ensure that only authorized personnel are allowed physical access to the facility. Examples of appropriate controls include, but are not limited to: signage; personnel badges and controlled badge access; visitor sign in, escort, and sign out; security guards; and video surveillance for information centers which store Sensitive Information.
- 4 Maintenance Records.** Contractor shall conduct regular maintenance on systems which contain Sensitive Information and to facility's physical and environmental controls (e.g., temperature, physical access). Contractor shall maintain documentation of any repairs or maintenance performed on the systems or facility and shall provide Metro Government a copy of such records upon its reasonable request.
- 5 Physical Safeguards.** Contractor shall use best efforts to prevent theft or damage to Contractor systems or storage media containing Sensitive Information. Such efforts shall include, but are not limited to:
 - 5.1** Protecting systems or devices that contain un-encrypted Sensitive Information with physical barriers such as locked cabinet, floor to ceiling room, or secured cage.
 - 5.2** Not storing Un-encrypted Sensitive Information in "multi-party" shared physical environments with other entities.
 - 5.3** Not transporting or shipping un-encrypted media which stores Sensitive Information unless the information is sanitized through full media overwrite (at least one complete pass), or media destruction through shredding, pulverizing, or drive-punching (e.g., breaking the hard drive platters).
 - 5.4** In the event Products generate, store, transmit or process Sensitive Information and the Product does not support encryption, Contractor shall be solely responsible for the provision of physical security measures for the applicable Products (e.g., cable locks on laptops).

EXHIBIT B – MISA TERMS AND CONDITIONS**SECTION REM****Remote Access to Metro Government Network/System****1 B2B VPN or Private Circuit Requirements.**

- 1.1 For Contractor's Business to Business ("B2B") or private circuit network connections which terminate on the outside of the Metro Government Network, Contractor must protect such connections by an International Computer Security Association Labs certified firewall.
- 1.2 Government may deny any traffic type due to risk and require Contractor to use a more secured protocol. Microsoft protocols such as those used in Window File Shares are considered risky and will not be allowed.
- 1.3 B2B Virtual Private Network ("VPN") connections to the Metro Government Network will only terminate on Metro Government managed network infrastructure.
- 1.4 Contractor shall authenticate the VPN to the Metro Government Network using at least a sixteen (16) character pre-shared key that is unique to the Metro Government.
- 1.5 Contractor shall secure the VPN connection using Strong Encryption.
- 1.6 Contractor shall connect to the Metro Government Network using a device capable of Site-to-Site IPSec support.
- 1.7 Contractor shall connect to the Metro Government Network using a device capable of performing policy-based Network Address Translation (NAT).
- 1.8 Contractor shall connect to the Metro Government Network through the Metro Government VPN concentrator.
- 1.9 Contractor shall not implement any form of private circuit access to the Metro Government network without prior written approval from the Metro Government ITS Department.
- 1.10 Metro Government reserves the right to install filtering or firewall devices between Contractor system and the Metro Government Network.

2 Requirements for Dial-In Modems.

- 2.1 If Contractor is using an analog line, the analog line shall remain disconnected from the modem when not in use, unless Metro Government has expressly authorized permanent connection.
- 2.2 Contractor shall provide the name of the individual(s) connecting to Metro Government Network and the purpose of the connection when requesting connectivity.

3 System / Information Access. Contractor and its Agents shall only access system, application or information which they are expressly authorized by Metro Government to access, even if the technical controls in the system or application do not prevent Contractor or its Agent from accessing those information or functions outside of Metro Government's authorization. Contractor shall impose reasonable sanctions against any Agent who attempts to bypass Metro Government security controls.**4 Remote Access Account Usage.**

- 4.1 Upon request, Contractor shall provide Metro Government with a list of active Agent user accounts and access levels and other information sufficient for Metro Government to deactivate or disable system access if it deems appropriate.
- 4.2 Contractor may not share Metro Government-issued ID's, or any user accounts which grant access to Metro Government Network or Metro Government systems.

EXHIBIT B – MISA TERMS AND CONDITIONS

- 4.3** Contractor Agent shall use unique accounts assigned to the Agent to perform work. Service accounts (or accounts that are configured and used by systems to gain access to information or other systems) may not be used by Contractor Agents to access any system.

5 Metro Government Network Access Requirements.

- 5.1** Contractor shall only use Contractor systems which are compatible with Metro Government Remote Access technology to access Metro Government Network. If Contractor does not have a system that is compatible, it is Contractor's responsibility to obtain a compatible system.
- 5.2** Contractor shall implement security controls to protect Metro Government Network from risk when its systems or Agents connect to the Metro Government Network. Such controls include, but are not limited to:
- 5.2.1** Installing and maintaining ICSA Labs certified Anti-virus Software on Contractor system and, to the extent possible, use real time protection features. Contractor shall maintain the Anti-virus Software in accordance with the Anti-virus Software Contractor's recommended practices.
 - 5.2.2** Contractor may not access the Metro Government Network with systems that may allow bridging of the Metro Government Network to a non-Metro Government network.
 - 5.2.3** Contractor shall only access the Metro Government Network with systems that have the most current Security Patches installed.

6 Use of Remote Support Tools on Metro Government Network.

- 6.1** Contractor shall connect to the Metro Government Network using only Metro Government provided or approved Remote Access Software.
- 6.2** Contractor shall not install or implement any form of permanent Remote Access (e.g., GotoMyPC) on the Metro Government Network or Metro Government systems.

7 Remote Control Software

- 7.1** Contractor may not install any form of Remote Control Software on systems that are maintained or administered by Metro Government without Metro Government's consent. Contractor is only allowed to install Remote Control Software on Contractor Managed Systems.
- 7.2** Remote Control Software must secure all network traffic using Strong Encryption.
- 7.3** Contractor shall ensure that Remote Control Software contained within the Product supports the logging of session establishment, termination, and failed login attempts. Each log entry must include the following information about the logged event: date and time of event; type of event; event description; user associated with event; and network identifiers (IP address, MAC Address, etc.) or logical identifiers (System name, port, etc.). For Contractor Maintained Systems, Contractor shall ensure that such systems are configured to do the above.
- 7.4** Remote Control Software shall not provide escalation of user account privileges.
- 7.5** Contractor shall only access the Metro Government Network via Metro Government approved remote access methods. Contractor shall not supply Products, nor make configuration changes that introduce non-approved forms of Remote Access into the Metro Government Network.

EXHIBIT B – MISA TERMS AND CONDITIONS**SECTION SOFT****Software / System Capability****1 Supported Product.**

- 1.1 Unless otherwise expressly agreed by Metro Government in writing, Contractor shall provide Metro Government only supported versions of the Product, which will not become "end of life" for at least 24 months. When the Product or Service requires third party components, Contractor must provide a Product that is compatible with currently supported third party components. Unless otherwise expressly agreed by Metro Government, Contractor represents that all third party components in its Product are currently supported, are not considered "end of life" by the third party provider of such components, and will not become "end of life" in less than 24 months from the date of acquisition by Metro Government.
- 1.2 If Open Source Software is incorporated into the Product, Contractor shall only use widely supported and active Open Source Software in the Product, and shall disclose such software to Metro Government prior to its acquisition of the Product.
- 1.3 Information transfers within applications and involving services should be done using web services, APIs, etc. as opposed to flat file information transport.

2 Software Capabilities Requirements.

- 2.1 Contractor shall disclose to Metro Government all default accounts included in their Product or provide a means for Metro Government to determine all accounts included in the Product.
- 2.2 Contractor shall not include fixed account passwords in the Product that cannot be changed by Metro Government. Contractor shall allow for any account to be renamed or disabled by Metro Government.
- 2.3 Contractor's Product shall support a configurable Session Timeout for all users or administrative access to the Product.
- 2.4 Contractor shall ensure that the Product shall transmit and store Authentication Credentials using Strong Encryption.
- 2.5 Contractor Products shall mask or hide the password entered during Interactive User Login.
- 2.6 Contractor shall ensure that Products provided can be configured to require a Strong Password for user authentication.
- 2.7 Contractor's Product shall allow user accounts to be disabled after a configurable amount of failed login attempts over a configurable amount of time.
- 2.8 Contractor's Product shall have the capability to require users to change an initial or temporary password on first login.
- 2.9 Contractor's Product shall have the capability to report to Metro Government, on request, all user accounts and their respective access rights within three (3) business days or less of the request.
- 2.10 Contractor's Product shall have the capability to function within Metro Governments Information Technology Environment. Specifications of this environment are available upon request.

- 3 **Backdoor Software.** Contractor shall not provide Products with Backdoor Software, including, without limitation, undocumented or secret access functions (e.g., accounts, authorization levels, over-rides or any backdoor). Contractor shall supply all information needed for the Metro Government to manage all access (local or remote) capabilities within the Product including denying of Remote Access entirely from any party including Contractor. Contractor shall not include any feature within the Product that would allow anyone to circumvent configured authorization remotely.

EXHIBIT B – MISA TERMS AND CONDITIONS**SECTION VMGT****Contractor Managed System Requirements****1 Vulnerability and Patch Management.**

- 1.1 For all Contractor Managed Systems that store Metro Government Information, Contractor will promptly address Vulnerabilities through Security Patches. Unless otherwise requested by Metro Government, Security Patches shall be applied within fourteen (14) days from its release for Critical Security Patches, thirty (30) days for Important Security Patches, and twelve (12) months for all other applicable Security Patches. Contractor may provide an effective technical mitigation in place of a Security Patch (if no Security Patch is available or if the Security Patch is incompatible) which doesn't materially impact Metro Government's use of the system nor require additional third party products.
- 1.2 If the application of Security Patches or other technical mitigations could impact the operation of Contractor Managed System, Contractor agrees to install patches only during Metro Government approved scheduled maintenance hours, or another time period agreed by Metro Government.
- 1.3 Contractor Managed Systems on the Metro Government Network or Metro Government Infrastructure, the Metro Government retains the right to delay patching for whatever reason it deems necessary.
- 1.4 Metro Government will monitor compliance and check for Vulnerabilities on all Products on the Metro Government Network or Metro Government Infrastructure. Contractor shall provide Metro Government administrative credentials upon request for the purpose of monitoring compliance of a given Product. Metro Government will not knowingly change configurations of the Contractor Managed Systems without prior approval from Contractor.
- 1.5 Government may monitor compliance of Contractor Managed Systems. Contractor agrees to allow Metro Government to check for Vulnerabilities during agreed upon times using mutually agreed upon audit methods.
- 1.6 Contractor shall use all reasonable methods to mitigate or remedy a known Vulnerability in the Contractor Managed System according to the level of criticality and shall cooperate fully with Metro Government in its effort to mitigate or remedy the same. Upon Metro Government's request, Contractor shall implement any reasonable measure recommended by Metro Government in connection with Contractor's mitigation effort.

2 System Hardening.

- 2.1 Contractor Managed Systems, Contractor shall ensure that either: (i) file shares are configured with access rights which prevent unauthorized access or (ii) Contractor shall remove or disable file shares that cannot be configured with access controls set forth in (i) hereof. Access rights to file shares that remain under (i) must use the Principle of Least Privilege for granting access.
- 2.2 In the event that Contractor is providing Products or systems that are to be directly accessible from the Internet, Contractor shall disable or allow disabling by Metro Government of all active or executed software components of the Product or system that are not required for proper functionality of the Product or system.
- 2.3 Contractor shall ensure that Contractor Managed Systems are synchronized with reliable time sources and have the proper time zone set or no time offset (e.g., GMT or UTC). In the case of systems residing on the Metro Government Network, Contractor shall ensure that all such systems are synchronized with an Metro Government corporate timeserver in their respective Regional Information Centers (RDC).
- 2.4 For Contractor Managed Systems, Contractor shall remove or disable any default or guest user accounts. Default accounts that cannot be removed or disabled must have their default password changed to a Strong Password that is unique to the respective site and Metro Government.
- 2.5 For Contractor Managed Systems, Contractor shall ensure that the system is configured to disable user accounts after a certain number of failed login attempts have occurred in a period of time less than thirty (30) minutes of the last login attempt or that system monitoring and notification is configured to alert system administrators to successive failed login attempts for the same user account.

EXHIBIT B – MISA TERMS AND CONDITIONS**3 Authentication.**

- 3.1** Contractor shall assign a unique user ID to any Agent or end user who accesses Sensitive Information on Contractor Managed Systems. This unique ID shall be configured so that it enables tracking of each user's activity within the system.
- 3.2** Contractor agrees to require authentication for access to Sensitive Information on Contractor Managed System.
- 3.3** Contractor agrees to configure the system to support Strong Authentication for accessing Sensitive Information from any Open Network (e.g., Internet, open wireless). For avoidance of doubt, Metro Government Network is considered a trusted network.
- 3.4** Contractor shall configure the system to expire passwords at least every one-hundred and eighty (180) days and require a password change on the next successful login. For system that cannot support Strong Passwords, Contractor shall configure the system to expire passwords every ninety (90) days.
- 3.5** Unless otherwise agreed by Metro Government, Contractor shall ensure that Contractor Managed Systems will require Strong Password for user authentication.

4 Automatic Log off. Contractor shall configure systems which store Sensitive Information to automatically logoff user sessions at the most after 20 minutes of inactivity.**5 User Accountability.** Contractor shall report to Metro Government, on request, all user accounts and their respective access rights within the system within five (5) business days or less of the request.**6 Information Segregation, Information Protection and Authorization.** Contractor shall implement processes and/or controls to prevent the accidental disclosure of Metro Government Sensitive Information to other Contractor Metro Governments, including an Affiliates of Metro Government.**7 Account Termination.** Contractor shall disable user accounts of Agents or Metro Government end users for the system within five (5) business days of becoming aware of the termination of such individual. In the cases of cause for termination, Contractor will disable such user accounts as soon as administratively possible.**8 System / Information Access.**

- 8.1** Contractor and its Agents shall only access system, application or information which they are expressly authorized by Metro Government to access, even if the technical controls in the system or application do not prevent Contractor or its Agent from accessing those information or functions outside of Metro Government's authorization. Contractor shall impose reasonable sanctions against any Agent who attempts to bypass Metro Government security controls.
- 8.2** Contractor agrees to use the Principle of Least Privilege when granting access to Contractor Managed Systems or Metro Government Information.

9 System Maintenance.

- 9.1** Contractor shall maintain system(s) that generate, store, transmit or process Metro Government Sensitive Information according to manufacturer recommendations. Contractor shall ensure that only those personnel certified to repair such systems are allowed to provide maintenance services.
- 9.2** Contractor shall keep records of all preventative and corrective maintenance on systems that generate, store, transmit or process Metro Government Sensitive Information. Such records shall include the specific maintenance performed, date of maintenance, systems that the maintenance was performed on including identifiers (e.g., DNS name, IP address) and results of the maintenance. Upon request by Metro Government, Contractor shall supply such record within thirty (30) days.

*Exhibit C – Scope of Services for Contract 6522760
P2000 Access Control System
Scope of Services*

**Metropolitan Government of Nashville and Davidson County
(Metro)
Department of General Services**

P2000 Access Control System

Summary

Installation, upgrades, repairs, maintenance, and programming of P2000 Access Control System, the Pelco Video System and supporting systems for Metro.

The objective to be met through the award of the Request for proposal is to enter (a) five-year contract with the selected service provider to achieve the purposes listed above.

The proposed contract will be an indefinite delivery/ indefinite quantity (ID/IQ) for the proposed scope.

Metro does not guarantee to purchase any minimum or maximum amount of the requested services; these shall be purchased on an as-needed basis.

*Exhibit C – Scope of Services for Contract 6522760
P2000 Access Control System
Scope of Services*

Scope of Services

Installation, upgrades, repairs, maintenance, and programming of P2000 Access Control System, the Pelco Video System and supporting systems for Metro.

Scope Detail

- Contractor shall provide service and maintenance of the P2000 Access Control System and the Pelco Video System and supporting systems for Metro.
- Contractor shall provide Installation, maintenance, repairs and any other services as requested by Metro for the following:
 - Access Control System software
 - Network control panels and modules
 - Access Control Doors
 - Power Supplied, Batteries
 - Video Recorders
 - Video Cameras, Domes
 - Video Monitors
 - Video Matrix Switcher and input and output boards
 - Video Power Supplies
- Contractor shall provide monthly maintenance, repairs and any other necessary service requested for the buildings listed in the attached Exhibit price.
- Contractor will provide materials and equipment necessary to complete any of the requested services.
- Contractor shall provide repair and labor during normal working hours and on call repairs as required for restoring covered equipment to operating condition, following an equipment failure.
- Contractor will replace or repair failed, or defective parts / equipment as required to restore covered equipment to operating conditions, following an equipment failure.
- Onsite repair services for covered equipment will be extended beyond Contractor's normal working hours (24/7 onsite response 24 hours a day, 7 days a week (including holidays)).
- Contractor will provide notice to METRO of such necessary inspections, new installation, if necessary, tests and repairs and shall thereafter endeavor to perform such tasks as soon as is reasonably possible.
- METRO understands and agrees that contractor's obligations to repair the system relates solely to the System specified under this agreement and that contractor is not obligated to test, inspect, repair or otherwise endure the operation of devices or systems of others to which contractor systems may be attached.
- In the event contractor is asked and thereafter consents in writing to accept responsibility to provide service on an existing security access system, contractor will first conduct a preliminary inspection of such system.

*Exhibit C – Scope of Services for Contract 6522760
P2000 Access Control System
Scope of Services*

- Contractor shall document each online and onsite service calls and furnishes a copy showing time, date and a brief description of activities performed. Work orders for onsite system preventive maintenance will list the inspection date, individual report to equipment identification, equipment location, work to be performed and any special instructions. All documentation will be stored on an onsite service log.
- Contractor will provide remote monitoring of the P2000. Remote Support allows contractor's Support Engineering staff the ability to troubleshoot many problems issued and maintenance issues that may arise remotely.
- Contractor will provide telephone response within two (2) hours, and will be onsite to provide emergency service within eight (8) hours. Non-emergency calls, as mutually determined by Metro and the contractor will be scheduled for the next business day. Metro business hours are 7:00 am – 5:00 pm Monday through Friday, excluding holidays.
- If the service is being requested is designated by Metro as a critical issue, the Contractor shall provide one and one half hour (1,1/2) or less on-site response time. Critical issues shall be defined as a major malfunction that disables access and/or control, or monitoring of access portals or alarm points, or any malfunctions that negatively impact the effectiveness of the access. Metro will make the final determination regarding whether or not the service required is critical.
- The Contractor shall provide same business day response time to issues designated by Metro as non-critical if said issues are reported by 12 noon. For reports made after noon, the "same business day" is defined as the next business day.
- Contractor shall establish an inventory, barcoding and quantity of all access devices and components at each location and update list as changes in devices components occur. A complete inventory of all devices and components for building security access, including both items under warranty and those for which the warranty has expired, shall be kept up to date and made available for distribution to Metro upon request.
- Said inventory shall be in a form and substance acceptable to Metro.
- The Contractor shall be an authorized service provider for all services related to P2000.
- The Contractor shall provide necessary software service pack(s) and one (1) security software program upgrade per year at no additional cost to Metro. Any repairs needed for software issues will be charged labor rates.
- The Contractor shall verify the following equipment functionality, perform an electrical surety test, and provide at minimum Maintenance Services for the following items and all their related components. The equipment includes and is not limited to the following:
 - Control Panels
 - Battery Back Ups
 - Card readers
 - Exit Release Button

*Exhibit C – Scope of Services for Contract 6522760
P2000 Access Control System
Scope of Services*

- Motion Detectors
 - Back Up Security Related Servers
 - Security Fences/Calibration
 - Automatic Gates
 - Door Operators
 - Gate Operators
 - Magnetic Locks
 - Strikers
 - Lights
 - Video Equipment
 - DVRs
 - Cameras/CCTVs
- Preventative and Predictive Maintenance shall be completed annually with the exception of CCTV equipment which shall be serviced semi-annually. Contractor shall verify operation and calibration of all security components to keep system operational. Equipment for which the warranty has expired will be pro-rated and added to the Maintenance Plan.
 - Contractor shall provide a tentative maintenance schedule per building.
 - Contractor shall notify Metro department via e-mail when maintenance service has been completed.

Warranty:

- Contractor warrants that the work provided, and the Services performed shall be as specified herein and, if applicable, in accordance with the manufacturer's specifications.
- Contractor warrants that the work and services shall be free from defects in material and workmanship, not inherent in the quality required or permitted, for a period of one (1) year from the date the work is completed or the services performed.
- Upon written notice from Metro, contractor shall, at its option install, repair or replace any defective work or services.

General Requirements

- CONTRACTOR will provide on-going, access control systems, equipment, parts, materials, and service for the repair and maintenance of existing components as well as post-warranty.
- CONTRACTOR will also provide (in relation to existing systems and facilities) equipment, parts, materials, and service for additional component installation or upgrades if requested by METRO.

*Exhibit C – Scope of Services for Contract 6522760
P2000 Access Control System
Scope of Services*

Resources :

- CONTRACTOR will be responsible for securing and maintaining all necessary certifications, licenses, permits, and authorizations (and for the costs thereof) required to perform required services.
- CONTRACTOR will be responsible for the supervision, coordination, materials, equipment, and supplies necessary to complete services described herein.
- CONTRACTOR will devote adequate personnel, in terms of number, expertise, and credentials, to perform all aspects of required service within acceptable time periods as required. CONTRACTOR will maintain the ability to devote personnel to and quickly access and provide the services of additional, qualified technicians for Metro work under this agreement as necessary to ensure that requested service adheres to guaranteed response times required hereunder.
- As necessary for completion of each project, METRO will provide the CONTRACTOR:
 - access to relevant personnel and facilities.
 - appropriate, internal notification within the Metro Government.
 - specifications and standards for equipment and software.
 - programming parameters for all network attached devices.
 - network access; and
 - network ports, floor, and rack or wall space for equipment.

Performance:

- CONTRACTOR will be responsible for comprehensive, on-site repair and maintenance support services for P2000 access control components upon request as needed.
- CONTRACTOR-provided materials and services will include but are not limited to normal and emergency systems component repair and maintenance services; hardware and software; relevant configuration and programming assistance; field installations; and integration of components with other systems at a software or hardware level as required.
- CONTRACTOR will supervise and direct all work performed under the contract by CONTRACTOR employees, subcontractor staff, or the staff of other contractors brought in to complete specific tasks (“personnel”) and shall be solely responsible for all work methods and techniques used in the delivery of required services.
- All work performed or overseen by CONTRACTOR will be of good quality, free from faults and defects, and in accordance with the contract.
- CONTRACTOR will be responsible for the suitable performance of all such work, the quality of workmanship, and sufficiency of material used. Metro shall have the right to inspect any facility or project site where services performed.
- Services must be performed in compliance with industry standards and all federal, state, and local laws, ordinances, and regulations (including TOSHA

***Exhibit C – Scope of Services for Contract 6522760
P2000 Access Control System
Scope of Services***

and OSHA rules and regulations). CONTRACTOR will particularly comply with all federal, state and local safety regulations and take any additional steps necessary to ensure the safety of employees and the general public.

- CONTRACTOR will comply with Metro information security policies (copies available upon request from Metro’s Information Technology Services (ITS Department)).
- CONTRACTOR will plan, schedule, and complete services in such a way as to conform with Metro’s operational needs and guaranteed response time requirements specified herein. Service requested by Metro hereunder will be designated as New Installation Service, Non-Emergency Repair Service, or Emergency Repair Service.

Administrative and Fiscal Requirements:

- Travel Compensation/Reimbursement— METRO will NOT compensate or reimburse CONTRACTOR for travel time to or within Davidson County, Tennessee or for any other travel-related expenses such as transportation, meals, and lodging.
- Resources, Materials, Fees Reimbursement— METRO may approve, and CONTRACTOR will provide pre-defined resources, parts, or materials or pay fees deemed by METRO to be integral and ancillary to the services required by the contract. METRO will reimburse CONTRACTOR for approved and documented actual costs.
- Payment in accordance with contract terms and conditions shall constitute the entire compensation due CONTRACTOR for all goods or services provided under the contract regardless of the difficulty, materials, or equipment required. METRO will compensate CONTRACTOR in accordance with the contract Cost Exhibit (Exhibit A – Pricing). Cost Exhibit rates include all applicable taxes, fees, overhead, and all other direct and indirect costs incurred or to be incurred by CONTRACTOR (including but not limited to costs for CONTRACTOR’S maintenance and use of a full range of services, personnel, materials, equipment, and vehicles necessary for acceptable contract performance). Subject to contract and payment terms and conditions, CONTRACTOR shall be paid for delivered/performed products or services properly authorized by METRO, and compensation shall be contingent upon the satisfactory provision of said products or services as determined by METRO.

*Exhibit C – Scope of Services for Contract 6522760
P2000 Access Control System
Scope of Services*

MNPD Background Check:

All Personnel, who will routinely perform service at METRO facilities pursuant to this contract, must have successfully completed, within the past thirty-six (36) months, a security background screening performed by the Metro Nashville Police Department (MNPD) pursuant to the standard operating procedures. The cost of said security background checks will be CONTRACTOR'S responsibility. CONTRACTOR must provide METRO with documentation of compliance with this requirement in each instance. Notwithstanding said documentation, METRO must receive MNPD confirmation of each individual's security screening "pass" status before CONTRACTOR may assign personnel to duties under the contract.

CONTRACTOR personnel will wear a uniform or company shirt (approved by Metro) clearly identifying CONTRACTOR (*e.g.*, by name or logo) and carry credible, photo identification.

Affidavits

Compliance with Laws: After first being duly sworn according to law, the undersigned (Affiant) states that he/she and the contracting organization is presently in compliance with, and will continue to maintain compliance with, all applicable federal, state, and local laws.

Taxes and Licensure: Affiant states that Contractor has all applicable licenses, including business licenses. Affiant also states that Contractor is current on its payment of all applicable gross receipt taxes and personal property taxes. M.C.L. 4.20.065

Nondiscrimination: Affiant affirms that by its employment policy, standards and practices, it does not subscribe to any personnel policy which permits or allows for the promotion, demotion, employment, dismissal or laying off of any individual due to race, creed, color, national origin, age or sex, and are not in violation of, and will not violate, any applicable laws concerning the employment of individuals with disabilities. M.C.L. 4.28.020

Employment Requirement: Affiant affirms that Contactor's employment practices are in compliance with applicable United States immigrations laws. M.C.L. 4.40.060.

Covenant of Nondiscrimination: Affiant affirms that in consideration of the privilege to submit offers in response to this solicitation, we hereby consent, covenant, and agree as follows:
To adopt the policies of the Metropolitan Government relating to equal opportunity in contracting on projects and contracts funded, in whole or in part, with funds of the Metropolitan Government;
- To attempt certain good faith efforts to solicit Minority-owned and Woman-owned business participation on projects and contracts in addition to regular and customary solicitation efforts;
- Not to otherwise engage in discriminatory conduct;
- To provide a discrimination-free working environment;
- That this Covenant of Nondiscrimination shall be continuing in nature and shall remain in full force and effect without interruption;
- That the Covenant of Nondiscrimination shall be incorporated by reference into any contract or portion thereof which the Supplier may hereafter obtain; and
- That the failure of the Supplier to satisfactorily discharge any of the promises of nondiscrimination as made and set forth herein shall constitute a material breach of contract. M.C.L. 4.46.070

Contingent Fees: It is a breach of ethical standards for a person to be retained, or to retain a person, to solicit or secure a Metro contract upon an agreement or understanding for a contingent commission, percentage, or brokerage fee, except for retention of bona fide employees or bona fide established commercial selling agencies for the purpose of securing business. After first being duly sworn according to law, the undersigned Affiant states that the Contractor has not retained anyone in violation of the foregoing. M.C.L. 4.48.080

Iran Divestment Act Affidavit: By submission of this offer and in response to the solicitation, Contractor(s) and each person signing on behalf of Contractor(s) affirm, under penalty of perjury, that to the best of their knowledge and belief, neither the Contractor(s), nor proposed subcontractors, subconsultants, partners and any joint venturers, are on the list created pursuant to the Tennessee Code Annotated § 12-12-106 (Iran Divestment Act). Referenced website:

<https://www.tn.gov/content/dam/tn/generalservices/documents/cpo/library/2022/>

List_of_persons_pursuant_to_Tenn._Code_Ann._12-12-106_Iran_Divestment_Act_updated_with%20NY05.04.22.pdf

Sexual Harassment: Affiant affirms that should it be awarded a contract with the Metropolitan Government for a period of more than twelve (12) months and/or valued at over five hundred thousand (\$500,000) dollars, affiant shall be required to provide sexual harassment awareness and prevention training to its employees if those employees:

1. Have direct interactions with employees of the Metropolitan Government through email, phone, or in-person contact on a regular basis;
2. Have contact with the public such that the public may believe the contractor is an employee of the Metropolitan Government, including but not limited to a contractor with a phone number or email address associated with Metropolitan government or contractors with uniforms or vehicles bearing insignia of the Metropolitan Government; or
3. Work on property owned by the metropolitan government.

Such training shall be provided no later than (90) days of the effective date of the contract or (90) days of the employee's start date of employment with affiant if said employment occurs after the effective date of the contract. M.C.L. 2.230.020.

Affiant affirms that Contractor is not currently, and will not for the duration of the awarded Contract, engage in a boycott of Israel for any awarded contract that meets the following criteria:

- Has total potential value of two hundred fifty thousand (\$250,000) or more;
- Affiant has ten (10) or more employees.

Affiant affirms that offeror is and will remain in compliance with the provisions of Chapter 4.12 of the Metro Procurement Code and the contents of its offer as submitted. Affiant further affirms that offeror understands that failure to remain in such compliance shall constitute a material breach of its agreement with the Metropolitan Government.

And Further Affiant Sayeth Not:

Organization Name: Johnson Controls

Organization Officer Signature: David W Oxley

Name of Organization Officer: David w oxley

Title: Branch Service Manager

Exhibit E - Planned Service Agreement for Contract 6522760

Customer Name : METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
GENERAL SERVICES DEPT
Address: 222 3RD AVE N FL 6 NASHVILLE, TN 37201-1604
Proposal Date: 11/10/2022
Estimate #: 1-1KGLF5KJ

Scope of Service

Johnson Controls, Inc. ("JCI") and the Customer (collectively the "Parties") agree Preventative Maintenance Services, as defined in Schedule A ("Services"), will be provided by JCI at the Customer's facility. This Planned Service Agreement, the Equipment List, Supplemental Price and Payment Terms, Terms and Conditions, and Schedules attached hereto and incorporated by this reference as if set forth fully herein (collectively the "Agreement"), cover the rights and obligations of both the Customer and JCI.

Extended Service Options for Premium Coverage

If Premium Coverage is selected, on-site repair services to the equipment will be provided as specified in this Agreement for the equipment listed in the attached Equipment List.

Equipment List

Only the equipment listed in the Equipment List will be covered as part of this Agreement. Any changes to the Equipment List must be agreed upon in writing by both Parties.

Term

The Contract Term will begin on the date this Contract is approved by all required parties and filed in the Metropolitan Clerk's Office. The Contract Term will end sixty (60) months from the date of filing with the Metropolitan Clerk's Office. In no event shall the term of this Contract exceed sixty (60) months from the date of filing with the Metropolitan Clerk's Office.

Schedule A - Equipment List

METRO GSA FULTON COMPLEX - HOWARD OFFICE BLDG	700 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2006
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Product: Video Surveillance System, Control, Monitor 19" to 27"

Quantity: 1	Services Provided
Coverage Level: Premium	2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
19 TO 27 INCH MONITOR	JCI_YORK		1-97E2T4O

Product: Video Surveillance System, Camera, Analog Indoor Fixed

Quantity: 3	Services Provided
Coverage Level: Premium	2 Comprehensive

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX - HOWARD OFFICE BLDG	700 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2006
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<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
ANALOG INDOOR FIXED CAMERA 1	JCI_YORK		1-977089E
ANALOG INDOOR FIXED CAMERA 2	JCI_YORK		1-977089O
ANALOG INDOOR FIXED CAMERA 3	JCI_YORK		1-977089Y

Product: Video Surveillance System, Camera, Analog Outdoor PTZ

Quantity: 6
 Coverage Level: Premium
Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
ANALOG OUTDOOR PTZ CAMERA 1	JCI_YORK		1-97708AI
ANALOG OUTDOOR PTZ CAMERA 2	JCI_YORK		1-97E1VNO
ANALOG OUTDOOR PTZ CAMERA 3	JCI_YORK		1-97E1VNY
ANALOG OUTDOOR PTZ CAMERA 4	JCI_YORK		1-97E26WO
ANALOG OUTDOOR PTZ CAMERA 5	JCI_YORK		1-97E1VOS
ANALOG OUTDOOR PTZ CAMERA 6	JCI_YORK		1-97E1VPM

Product: Intercom System, Station, Emergency Call Free Standing

Quantity: 1
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
FREE STANDING EMERGENCY CALL NEAR LINDSLEY HALL	JCI_YORK	TALK A PHONE	1-9770876

Product: Access Control System, Gate, Personnel

Quantity: 81
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-HOB 1012C Maintenance Area	JCI_YORK	JCI	1-97E26NS
GATE-HOB 1013A Electrical Room Front Entrance	JCI_YORK	JCI	1-97E26O2
GATE-HOB 1013B Electrical Room Rear Entrance	JCI_YORK	JCI	1-97E26ZE
GATE-HOB 1014B	JCI_YORK		1-97E26N8
GATE-HOB 1014B OUT	JCI_YORK		1-97E1WD7
GATE-HOB 1015 IDF-1A	JCI_YORK	JCI	1-97E1WCN
GATE-HOB 1016A Maintenance	JCI_YORK	JCI	1-97E26MO
GATE-HOB 1034 Davidson C. Clerk	JCI_YORK	JCI	1-97E26OW

Exhibit E – Planned Service Agreement for Contract 6522760**Johnson Controls Planned Service Proposal**Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX - HOWARD OFFICE BLDG	700 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2006		
Employees Only			
GATE-HOB 1035A Electrical Room	JCI_YORK	JCI	1-97E1WC3
GATE-HOB 1036 Electrical Room	JCI_YORK	JCI	1-97E26R4
GATE-HOB 1037 Electrical Room	JCI_YORK	JCI	1-97E26QA
GATE-HOB 1041 Electrical Room	JCI_YORK	JCI	1-97E26WY
GATE-HOB 1046A Fitness Door	JCI_YORK	JCI	1-97E26PG
GATE-HOB 1046B Fitness Door	JCI_YORK	JCI	1-97E26F5
GATE-HOB 1047	JCI_YORK		1-97E26YC
GATE-HOB 1049	JCI_YORK		1-97E26FF
GATE-HOB 1050	JCI_YORK		1-97E26EV
GATE-HOB 1060 METRO 3	JCI_YORK		1-97E1WDH
GATE-HOB 1063A To Basement	JCI_YORK	JCI	1-97E26YM
GATE-HOB 1069D	JCI_YORK		1-97E26FZ
GATE-HOB 1073	JCI_YORK		1-97E26FP
GATE-HOB 1075 Employees Only Door	JCI_YORK	JCI	1-97E26PQ
GATE-HOB 1076 Security	JCI_YORK	JCI	1-97E26LU
GATE-HOB 1ST FL POE IC	JCI_YORK		1-97E1WCX
GATE-HOB 2005	JCI_YORK		1-97E270I
GATE-HOB 2006A	JCI_YORK		1-97E270A
GATE-HOB 2006B	JCI_YORK		1-97E2713
GATE-HOB 2029 IDF 2A	JCI_YORK	JCI	1-97E270S
GATE-HOB 2037	JCI_YORK		1-97E26ZY
GATE-HOB 2043	JCI_YORK		1-97E2FY5
GATE-HOB 2043A	JCI_YORK		1-97E2FYF
GATE-HOB 2049A LOADING DK	JCI_YORK		1-97E2FYZ
GATE-HOB 2054 OMB MAIN	JCI_YORK		1-97E2GA6
GATE-HOB 2055	JCI_YORK		1-97E2GB0
GATE-HOB 2056A	JCI_YORK		1-97E2GBA
GATE-HOB 2057	JCI_YORK		1-97E2FXN
GATE-HOB 2060	JCI_YORK		1-97E2FYP
GATE-HOB 2061A	JCI_YORK		1-97E2FZJ
GATE-HOB 2061B	JCI_YORK		1-97E2FXW
GATE-HOB 2067A	JCI_YORK		1-97E2G9W
GATE-HOB 2067B	JCI_YORK		1-97E2G7O
GATE-HOB 2072C	JCI_YORK		1-97E2GC4
GATE-HOB 2082	JCI_YORK		1-97E271W
GATE-HOB 2086A	JCI_YORK		1-97E271C
GATE-HOB 2086B	JCI_YORK		1-97E2G9C
GATE-HOB 2092	JCI_YORK		1-97E271M
GATE-HOB 2094A	JCI_YORK		1-97E2750
GATE-HOB 2094B	JCI_YORK		1-97E2G7Y
GATE-HOB 2107	JCI_YORK		1-97E2FXB
GATE-HOB 3005 ITS SEC FILE RM	JCI_YORK		1-97E2GCE
GATE-HOB 3018 ITS NTWK SEC LAB	JCI_YORK		1-97E26GA
GATE-HOB 3025 ITS IDF 3A-WEST	JCI_YORK		1-97E26RY
GATE-HOB 3030 ITS NTWK STRG	JCI_YORK		1-97E2GCY
GATE-HOB 3036 ITS SUITE	JCI_YORK		1-97E26SI
GATE-HOB 3039 ITS DSKTP DPL AR	JCI_YORK		1-97E26VU
GATE-HOB 3040A ITS DATA CTR	JCI_YORK		1-97E26VK
GATE-HOB 3041B ITS SVR BUILDRM	JCI_YORK		1-97E26UQ
GATE-HOB 3046 ITS EBS SUITE	JCI_YORK		1-977085I
GATE-HOB 3049 ITS CORRIDOR- EAST	JCI_YORK		1-977085S
GATE-HOB 3056 ITS PRINT ROOM	JCI_YORK		1-977083U
GATE-HOB 3061 ITS DC RAMP	JCI_YORK		1-9770844
GATE-HOB 3062 ITS VOICE WK RM	JCI_YORK		1-977084E
GATE-HOB 3063 ITS DSKTP WK	JCI_YORK		1-97E26RE
GATE-HOB 3064 ITS DSKTP STOR	JCI_YORK		1-97E26TC
GATE-HOB 3068	JCI_YORK		1-97E2FO8
GATE-HOB 3073	JCI_YORK		1-97E2764
GATE-HOB 3076 ITS DATA STOR	JCI_YORK		1-97E26TM
GATE-HOB 3078	JCI_YORK		1-97E2G4M

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX - HOWARD OFFICE BLDG	700 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2006
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GATE-HOB 3111A	JCI_YORK		1-97E2G56
GATE-HOB 3111B	JCI_YORK		1-97E2G5Q
GATE-HOB DOCK GATE	JCI_YORK		1-97E2FX1
GATE-HOB ELE 3 ITS SRV ELEVTR	JCI_YORK		1-97E26XS
GATE-HOB ENTRY GATE DOCK	JCI_YORK	JCI	1-97E2G6A
GATE-HOB EXIT GATE	JCI_YORK		1-97E2G6U
GATE-HOB IDF 2B PAN B RDR 10	JCI_YORK		1-97E2FZC
GATE-HOB ITS 3038 NETWK CAGE-N	JCI_YORK		1-9770840
GATE-HOB ITS 3038 NETWK CAGE-S	JCI_YORK		1-977084Y
GATE-HOB NES GATE	JCI_YORK		1-97E2G8S
GATE-HOB OPEN AREA WELL DR	JCI_YORK		1-97E26ZQ
GATE-HOB3041A ITS SVR RM BIO	JCI_YORK		1-97E26U6
GATE-HOB3041ITS SVR BLG RM PRX	JCI_YORK		1-9770858

Product: Access Control System, Gate, Personnel

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-HOB 3055 ITS IDF 3B-EAST	JCI_YORK		1-977083K

Product: Video Surveillance System, Power Supply, Indoor 8 Output

Quantity: 1
 Coverage Level: Premium

Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
INDOOR 8 OUTPUT POWER SUPPLY	JCI_YORK		1-97E2T4Y

Product: Video Surveillance System, Camera, IP Indoor Fixed

Quantity: 83
 Coverage Level: Premium

Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IP INDOOR FIXED CAMERA 1	JCI_YORK		1-97E1VQ6
IP INDOOR FIXED CAMERA 10	JCI_YORK		1-97E1VV6
IP INDOOR FIXED CAMERA 11	JCI_YORK		1-977083B
IP INDOOR FIXED CAMERA 12	JCI_YORK		1-97E1VW0
IP INDOOR FIXED CAMERA 13	JCI_YORK		1-97E1VWA
IP INDOOR FIXED CAMERA 14	JCI_YORK		1-97E1VWK
IP INDOOR FIXED CAMERA 15	JCI_YORK		1-97E1VWU
IP INDOOR FIXED CAMERA 16	JCI_YORK		1-97E1VX4
IP INDOOR FIXED CAMERA 17	JCI_YORK		1-97E2FOI
IP INDOOR FIXED CAMERA 18	JCI_YORK		1-97E2FPC

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX - HOWARD OFFICE BLDG	700 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2006
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IP INDOOR FIXED CAMERA 19	JCI_YORK	1-97E2FPW
IP INDOOR FIXED CAMERA 2	JCI_YORK	1-97E1VR0
IP INDOOR FIXED CAMERA 20	JCI_YORK	1-97E2FQG
IP INDOOR FIXED CAMERA 21	JCI_YORK	1-97E2FR0
IP INDOOR FIXED CAMERA 22	JCI_YORK	1-97E2FRK
IP INDOOR FIXED CAMERA 23	JCI_YORK	1-97E2FRU
IP INDOOR FIXED CAMERA 24	JCI_YORK	1-97E2FSO
IP INDOOR FIXED CAMERA 25	JCI_YORK	1-97E2FSY
IP INDOOR FIXED CAMERA 26	JCI_YORK	1-97E2FTI
IP INDOOR FIXED CAMERA 27	JCI_YORK	1-97E2FUC
IP INDOOR FIXED CAMERA 28	JCI_YORK	1-97E2FUW
IP INDOOR FIXED CAMERA 29	JCI_YORK	1-97E2FVG
IP INDOOR FIXED CAMERA 3	JCI_YORK	1-97E1VRK
IP INDOOR FIXED CAMERA 30	JCI_YORK	1-97E2FW0
IP INDOOR FIXED CAMERA 31	JCI_YORK	1-97E2FWK
IP INDOOR FIXED CAMERA 32	JCI_YORK	1-97E2FZW
IP INDOOR FIXED CAMERA 33	JCI_YORK	1-97E2G2O
IP INDOOR FIXED CAMERA 34	JCI_YORK	1-97E2G42
IP INDOOR FIXED CAMERA 35	JCI_YORK	1-97E1VXO
IP INDOOR FIXED CAMERA 36	JCI_YORK	1-97E1VXE
IP INDOOR FIXED CAMERA 37	JCI_YORK	1-97E1VXY
IP INDOOR FIXED CAMERA 38	JCI_YORK	1-97E1VY8
IP INDOOR FIXED CAMERA 39	JCI_YORK	1-97E1VYI
IP INDOOR FIXED CAMERA 4	JCI_YORK	1-97E1VS4
IP INDOOR FIXED CAMERA 40	JCI_YORK	1-97E1W1K
IP INDOOR FIXED CAMERA 41	JCI_YORK	1-97E1W24
IP INDOOR FIXED CAMERA 42	JCI_YORK	1-97E1W2O
IP INDOOR FIXED CAMERA 43	JCI_YORK	1-97E1W38
IP INDOOR FIXED CAMERA 44	JCI_YORK	1-97E1W3I
IP INDOOR FIXED CAMERA 45	JCI_YORK	1-97E1W42
IP INDOOR FIXED CAMERA 46	JCI_YORK	1-97E1W4W
IP INDOOR FIXED CAMERA 47	JCI_YORK	1-97E1W5G
IP INDOOR FIXED CAMERA 48	JCI_YORK	1-97E1W60
IP INDOOR FIXED CAMERA 49	JCI_YORK	1-97E1W6K
IP INDOOR FIXED CAMERA 5	JCI_YORK	1-97E1VSE
IP INDOOR FIXED CAMERA 50	JCI_YORK	1-97E1W74
IP INDOOR FIXED CAMERA 51	JCI_YORK	1-97E2GE2
IP INDOOR FIXED CAMERA 52	JCI_YORK	1-97E2GDS
IP INDOOR FIXED CAMERA 53	JCI_YORK	1-97E2GEW
IP INDOOR FIXED CAMERA 54	JCI_YORK	1-97E2GFG
IP INDOOR FIXED CAMERA 55	JCI_YORK	1-97E2MM8
IP INDOOR FIXED CAMERA 56	JCI_YORK	1-97E2MYQ
IP INDOOR FIXED CAMERA 57	JCI_YORK	1-97E2MZK
IP INDOOR FIXED CAMERA 58	JCI_YORK	1-97E2MZU
IP INDOOR FIXED CAMERA 59	JCI_YORK	1-97E2N0O
IP INDOOR FIXED CAMERA 6	JCI_YORK	1-97E1VT8
IP INDOOR FIXED CAMERA 60	JCI_YORK	1-97E2N0Y
IP INDOOR FIXED CAMERA 61	JCI_YORK	1-97E2N1I
IP INDOOR FIXED CAMERA 62	JCI_YORK	1-97E2N2C
IP INDOOR FIXED CAMERA 63	JCI_YORK	1-97E2N2M
IP INDOOR FIXED CAMERA 64	JCI_YORK	1-97E2N36
IP INDOOR FIXED CAMERA 65	JCI_YORK	1-97E2N3Q
IP INDOOR FIXED CAMERA 66	JCI_YORK	1-97E2N4A
IP INDOOR FIXED CAMERA 67	JCI_YORK	1-97E2N54
IP INDOOR FIXED CAMERA 68	JCI_YORK	1-97E2N8G
IP INDOOR FIXED CAMERA 69	JCI_YORK	1-97E2N9K
IP INDOOR FIXED CAMERA 7	JCI_YORK	1-97E1VTI
IP INDOOR FIXED CAMERA 70	JCI_YORK	1-97E2NCC
IP INDOOR FIXED CAMERA 71	JCI_YORK	1-97E2ND6
IP INDOOR FIXED CAMERA 72	JCI_YORK	1-97E2SSG
IP INDOOR FIXED CAMERA 73	JCI_YORK	1-97E2STO
IP INDOOR FIXED CAMERA 74	JCI_YORK	1-97E2STA
IP INDOOR FIXED CAMERA 75	JCI_YORK	1-97E2STU

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX - HOWARD OFFICE BLDG	700 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2006
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IP INDOOR FIXED CAMERA 76	JCI_YORK	1-97E2SUE
IP INDOOR FIXED CAMERA 77	JCI_YORK	1-97E2SV8
IP INDOOR FIXED CAMERA 78	JCI_YORK	1-97E2MSH
IP INDOOR FIXED CAMERA 79	JCI_YORK	1-97E2N5D
IP INDOOR FIXED CAMERA 8	JCI_YORK	1-97E1VU2
IP INDOOR FIXED CAMERA 80	JCI_YORK	1-97E2MRX
IP INDOOR FIXED CAMERA 81	JCI_YORK	1-97E2MSR
IP INDOOR FIXED CAMERA 82	JCI_YORK	1-97E2MTC
IP INDOOR FIXED CAMERA 83	JCI_YORK	1-97E2MTV
IP INDOOR FIXED CAMERA 9	JCI_YORK	1-97E1VUW

Product: Video Surveillance System, Camera, IP Indoor PTZ

Quantity: 5
 Coverage Level: Premium
Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IP INDOOR PTZ CAMERA 1	JCI_YORK		1-97E2MJF
IP INDOOR PTZ CAMERA 2	JCI_YORK		1-97E2MT1
IP INDOOR PTZ CAMERA 3	JCI_YORK		1-97E2N79
IP INDOOR PTZ CAMERA 4	JCI_YORK		1-97E2N5W
IP INDOOR PTZ CAMERA 5	JCI_YORK		1-97E2SV5

Product: Video Surveillance System, Camera, IP Outdoor PTZ

Quantity: 9
 Coverage Level: Premium
Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IP OUTDOOR PTZ CAMERA 1	JCI_YORK		1-97E2SW2
IP OUTDOOR PTZ CAMERA 2	JCI_YORK		1-97E2SWW
IP OUTDOOR PTZ CAMERA 3	JCI_YORK		1-97E2SX6
IP OUTDOOR PTZ CAMERA 4	JCI_YORK		1-97E2SY0
IP OUTDOOR PTZ CAMERA 5	JCI_YORK		1-97E2SYK
IP OUTDOOR PTZ CAMERA 6	JCI_YORK		1-97E2SYU
IP OUTDOOR PTZ CAMERA 7	JCI_YORK		1-97E2SZE
IP OUTDOOR PTZ CAMERA 8	JCI_YORK		1-97E2SZY
IP OUTDOOR PTZ CAMERA 9	JCI_YORK		1-97E2N86

Product: Video Surveillance System, Control, Keyboard/Mouse/Monitor

Quantity: 1
 Coverage Level: Premium
Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
KEYBOARD/MOUSE/MONITOR SET	JCI_YORK		1-97E2T44

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX - HOWARD OFFICE BLDG	700 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2006
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Product: Block Hours - Security System Rep

Quantity: 1
 Coverage Level: Basic

Services Provided
 12 Preventive Maintenance

Customer Tag MONTHLY BACK UP OF P2000	Manufacturer JCI_YORK	Model #	Serial # 1-ESHN296
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Product: Access Control System, Software Support, Digital Video Integration (P2K-SW-SSADV)

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

Customer Tag P2K-SW-SADV	Manufacturer JCI_YORK	Model #	Serial # 1-9770862
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Product: Access Control System, Software Support, Intercom (P2K-SW-SSAINT)

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

Customer Tag P2K-SW-SSAINT	Manufacturer JCI_YORK	Model #	Serial # 1-977086C
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Product: Access Control System, Software Support, MIS Interface - 3rd party (P2K-SW-SSAMIS)

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

Customer Tag P2K-SW-SSAMIS	Manufacturer JCI_YORK	Model #	Serial # 1-977086M
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Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX - HOWARD OFFICE BLDG	700 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2006
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Product: Access Control System, Control Panel, CPU

Quantity: 7
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-CK721A HOB IDF 1-A	JCI_YORK		1-97E26GK
PANEL-CK721A HOB IDF 1-B	JCI_YORK		1-97E1WAQ
PANEL-CK721A HOB IDF 2-A	JCI_YORK		1-97E1WBK
PANEL-CK721A HOB IDF 3-A	JCI_YORK		1-97E26KQ
PANEL-CK721A HOB IDF 3-B	JCI_YORK		1-97E26LA
PNL-CK721A HOB IDF 2-B PNL A	JCI_YORK		1-97E1WBU
PNL-CK721A HOB IDF 2-B PNL B	JCI_YORK		1-97E26HE

Product: Intercom System, Station, Emergency Call Wall Mounted

Quantity: 7
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
WALL MOUNTED EMERGENCY CALL1	JCI_YORK		1-977087G
WALL MOUNTED EMERGENCY CALL2 NE by NCT	JCI_YORK	JCI	1-977087Q
WALL MOUNTED EMERGENCY CALL3	JCI_YORK		1-9770880
WALL MOUNTED EMERGENCY CALL4	JCI_YORK		1-977088A
WALL MOUNTED EMERGENCY CALL5 2ND FLOOR ENTRY	JCI_YORK	JCI	1-977088K
WALL MOUNTED EMERGENCY CALL6	JCI_YORK		1-977088U
WALL MOUNTED EMERGENCY CALL7	JCI_YORK		1-9770894

Product: Video Surveillance System, Workstation

Quantity: 1
 Coverage Level: Premium

Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
WORKSTATION	JCI_YORK		1-97E2T5S

Product: Access Control System, P2000 Software Support, Unlimited Readers (Full Support)

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX - HOWARD OFFICE BLDG	700 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2006
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Customer Tag

Manufacturer

Model #

Serial #

Exhibit E – Planned Service Agreement for Contract 6522760**Johnson Controls Planned Service Proposal**Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX- LINDSLEY HALL	730 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2006
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Product: Access Control System, Gate, Personnel

Quantity: 15
Coverage Level: Premium

Services Provided
1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
1st Floor Dept. of Finance GATE-LDH 132_1	JCI_YORK	JCI	1-98HO2AE
1st Floor IT Room GATE-LDH 106_1	JCI_YORK	RDR2SA	1-98HO2XW
2nd Floor ADA Div. GATE-LDH 230_1	JCI_YORK	JCI	1-98HZ871
2nd Floor Design, Construction Mgmt GATE-LDH 200_2	JCI_YORK	JCI	1-98HZ890
2nd Floor IT GATE-LDH 234_1	JCI_YORK	JCI	1-98HO2YO
2nd Floor Lobby to Office GATE-LDH 210_1	JCI_YORK	JCI	1-98HZ8B2
3rd Floor GATE- LDH 300_2	JCI_YORK	JCI	1-98HZ8D8
3rd Floor GATE-LDH 300_1	JCI_YORK	JCI	1-98HZ8CU
ADA Rear Entrance GATE-LDH 141_1	JCI_YORK	JCI	1-98HO2QW
GATE-LDH ELEV	JCI_YORK		1-98HO2YA
GATE-LNH MAIN FRONT DR	JCI_YORK		1-98HO2XI
GATE-STAFFORD	JCI_YORK		1-98HO2RA
GATE_LDH 2FL HR DOOR	JCI_YORK		1-98HZ8DM
Lower Level Emergency Exit GATE-LDH 004-2	JCI_YORK	JCI	1-98HO29G
Lower Level IT Room GATE-LDH 012-1	JCI_YORK	JCI	1-98HO292

Product: Video Surveillance System, Camera, Analog Outdoor Fixed

Quantity: 2
Coverage Level: Premium

Services Provided
2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
ANALOG OUTDOOR FIXED CAMERA 1	JCI_YORK		1-98HZ8HQ
ANALOG OUTDOOR FIXED CAMERA 2	JCI_YORK		1-98HZ8I4

Product: Video Surveillance System, Camera, Analog Outdoor PTZ

Quantity: 2
Coverage Level: Premium

Services Provided
2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
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Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX- LINDSLEY HALL	730 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2006
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ANALOG OUTDOOR PTZ CAMERA 1	JCI_YORK	1-98HZ8II
ANALOG OUTDOOR PTZ CAMERA 2	JCI_YORK	1-98HZ8IW

Product: Access Control System, Workstation, Badge Camera

Quantity: 2
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
BADGE CAMERA 1	JCI_YORK		1-98HZ8EE
BADGE CAMERA 2	JCI_YORK		1-98HZ8F2

Product: Access Control System, Reader, Fingerprint

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
FINGERPRINT READER	JCI_YORK		1-98HZ8E0

Product: Video Surveillance System, Camera, IP Indoor Fixed

Quantity: 15
 Coverage Level: Premium

Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IP INDOOR FIXED CAMERA 1	JCI_YORK		1-98HZ8JA
IP INDOOR FIXED CAMERA 10	JCI_YORK		1-98HZ8XC
IP INDOOR FIXED CAMERA 11	JCI_YORK		1-98HZ8XQ
IP INDOOR FIXED CAMERA 12	JCI_YORK		1-98HZ8Y4
IP INDOOR FIXED CAMERA 13	JCI_YORK		1-98IGZVC
IP INDOOR FIXED CAMERA 14	JCI_YORK		1-98IGZVQ
IP INDOOR FIXED CAMERA 15	JCI_YORK		1-98IGZW4
IP INDOOR FIXED CAMERA 2	JCI_YORK		1-98HZ8LM
IP INDOOR FIXED CAMERA 3	JCI_YORK		1-98HZ8NY
IP INDOOR FIXED CAMERA 4	JCI_YORK		1-98HZ8OC
IP INDOOR FIXED CAMERA 5	JCI_YORK		1-98HZ8OQ
IP INDOOR FIXED CAMERA 6	JCI_YORK		1-98HZ8T0
IP INDOOR FIXED CAMERA 7	JCI_YORK		1-98HZ8TE
IP INDOOR FIXED CAMERA 8	JCI_YORK		1-98HZ8TS
IP INDOOR FIXED CAMERA 9	JCI_YORK		1-98HZ8W4

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX- LINDSLEY HALL	730 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2006
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Product: Video Surveillance System, Power Supply, Indoor 8 Output

Quantity: 2
 Coverage Level: Premium

Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
Indoor 8 Output Power Supply 1	JCI_YORK		1-98IGZWI
Indoor 8 Output Power Supply 2	JCI_YORK		1-98IGZX6

Product: Access Control System, Control Panel, CPU

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-CK721 LDH 1ST FL IDF	JCI_YORK		1-98HO27A

Product: Access Control System, Workstation, Single Sided Card Printer

Quantity: 2
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
SINGLE SIDE CARD PRINTER 1	JCI_YORK		1-98HZ8FQ
SINGLE SIDE CARD PRINTER 2	JCI_YORK		1-98IVB8K

Product: Intercom System, Station, Emergency Call Wall Mounted

Quantity: 2
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
WALL MOUNTED EMERGENCY CALL 1	JCI_YORK		1-98HZ8GY
WALL MOUNTED EMERGENCY CALL 2	JCI_YORK		1-98HZ8HC

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX-PARKING GARAGE	800 2ND AVE S NASHVILLE, TN 37210-2008
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Product: Video Surveillance System, Camera, Analog Indoor Fixed

Quantity: 31
 Coverage Level: Premium
Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
ANALOG INDOOR FIXED CAMERA 1	JCI_YORK	PELCO IS110-ENC	1-98NITTI
ANALOG INDOOR FIXED CAMERA 10	JCI_YORK	PELCO IS110-ENC	1-98NITW0
ANALOG INDOOR FIXED CAMERA 11	JCI_YORK	PELCO IS110-ENC	1-98NITWK
ANALOG INDOOR FIXED CAMERA 12	JCI_YORK	PELCO IS110-ENC	1-98NITXE
ANALOG INDOOR FIXED CAMERA 13	JCI_YORK	PELCO IS110-ENC	1-98NITXY
ANALOG INDOOR FIXED CAMERA 14	JCI_YORK	PELCO IS110-ENC	1-98NITYI
ANALOG INDOOR FIXED CAMERA 15	JCI_YORK	PELCO IS110-ENC	1-98NITZ2
ANALOG INDOOR FIXED CAMERA 16	JCI_YORK	PELCO IS110-ENC	1-98NITZM
ANALOG INDOOR FIXED CAMERA 17	JCI_YORK	PELCO IS110-ENC	1-98NIU06
ANALOG INDOOR FIXED CAMERA 18	JCI_YORK	PELCO IS110-ENC	1-98NIU1A
ANALOG INDOOR FIXED CAMERA 19	JCI_YORK	PELCO IS110-ENC	1-98NIU24
ANALOG INDOOR FIXED CAMERA 2	JCI_YORK	PELCO IS110-ENC	1-98NITK9
ANALOG INDOOR FIXED CAMERA 20	JCI_YORK	PELCO IS110-ENC	1-98NIU2Y
ANALOG INDOOR FIXED CAMERA 21	JCI_YORK	PELCO IS110-ENC	1-98NIU3S
ANALOG INDOOR FIXED CAMERA 22	JCI_YORK	PELCO IS110-ENC	1-98NIU42
ANALOG INDOOR FIXED CAMERA 23	JCI_YORK	PELCO IS110-ENC	1-98NIU4M
ANALOG INDOOR FIXED CAMERA 24	JCI_YORK	PELCO IS110-ENC	1-98NIU5G
ANALOG INDOOR FIXED CAMERA 25	JCI_YORK	PELCO IS110-ENC	1-98NIYSO
ANALOG INDOOR FIXED CAMERA 26	JCI_YORK	PELCO IS110-ENC	1-98NIYSW
ANALOG INDOOR FIXED CAMERA 27	JCI_YORK	PELCO IS110-ENC	1-98NITO4
ANALOG INDOOR FIXED CAMERA 28	JCI_YORK	PELCO IS110-ENC	1-98NITPF
ANALOG INDOOR FIXED CAMERA 29	JCI_YORK	PELCO IS110-ENC	1-98NITOV
ANALOG INDOOR FIXED CAMERA 3	JCI_YORK	PELCO IS110-ENC	1-98KG992
ANALOG INDOOR FIXED CAMERA 30	JCI_YORK	PELCO IS110-ENC	1-98NITOL
ANALOG INDOOR FIXED CAMERA 31	JCI_YORK	PELCO IS110-ENC	1-98NITP5
ANALOG INDOOR FIXED CAMERA 4	JCI_YORK	PELCO IS110-ENC	1-98KG99W
ANALOG INDOOR FIXED CAMERA 5	JCI_YORK	PELCO IS110-ENC	1-98KG98I
ANALOG INDOOR FIXED CAMERA 6	JCI_YORK	PELCO IS110-ENC	1-98NIU2O
ANALOG INDOOR FIXED CAMERA 7	JCI_YORK	PELCO IS110-ENC	1-98NIU10
ANALOG INDOOR FIXED CAMERA 8	JCI_YORK	PELCO IS110-ENC	1-98NITX4
ANALOG INDOOR FIXED CAMERA 9	JCI_YORK	PELCO IS110-ENC	1-98NITVG

Product: Video Surveillance System, Camera, Analog Outdoor PTZ

Quantity: 6
 Coverage Level: Premium
Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
ANALOG OUTDOOR PTZ CAMERA 1	JCI_YORK	PELCO SPECTRA 4	1-98NIYTI
ANALOG OUTDOOR PTZ CAMERA 2	JCI_YORK	PELCO SPECTRA 4	1-98NITPP
ANALOG OUTDOOR PTZ CAMERA 3	JCI_YORK	PELCO SPECTRA 4	1-98NITPZ
ANALOG OUTDOOR PTZ CAMERA 4	JCI_YORK		1-98NIYY8
ANALOG OUTDOOR PTZ CAMERA 5	JCI_YORK	PELCO SPECTRA 4	1-98NIYYS
ANALOG OUTDOOR PTZ CAMERA 6	JCI_YORK	PELCO SPECTRA 4	1-98KG97Y

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
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 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX-PARKING GARAGE	800 2ND AVE S NASHVILLE, TN 37210-2008
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Product: Intercom System, Station, Door Release

Quantity: 6
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
DOOR RELEASE 1	JCI_YORK		1-98KG8VC
DOOR RELEASE 2	JCI_YORK		1-98KG8VW
DOOR RELEASE 3	JCI_YORK		1-98KG8WQ
DOOR RELEASE 4	JCI_YORK		1-98KG8X0
DOOR RELEASE 5	JCI_YORK		1-98KG8XU
DOOR RELEASE 6	JCI_YORK		1-98KG8Y4

Product: Intrusion System, Control, Encoder Module

Quantity: 5
 Coverage Level: Premium
Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
ENCODER MODULE 1	JCI_YORK	PELCO NETS301T	1-98NITQQ
ENCODER MODULE 2	JCI_YORK	PELCO NETS301T	1-98NITRA
ENCODER MODULE 3	JCI_YORK	PELCO NET 5301T	1-98NITS4
ENCODER MODULE 4	JCI_YORK	PELCO NETS301T	1-98NITSO
ENCODER MODULE 5	JCI_YORK	PELCO NETS301T	1-98NITT8

Product: Intercom System, Station, Emergency Call Free Standing

Quantity: 6
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
FREE STANDING EMER CALL 1	JCI_YORK		1-98KG8YY
FREE STANDING EMER CALL 2	JCI_YORK		1-98KG8Z8
FREE STANDING EMER CALL 3	JCI_YORK		1-98KG8ZS
FREE STANDING EMER CALL 4	JCI_YORK		1-98KG9G6
FREE STANDING EMER CALL 5	JCI_YORK		1-98NITE8
FREE STANDING EMER CALL 6	JCI_YORK		1-98NITEI

Product: Access Control System, Gate, Personnel

Quantity: 11
 Coverage Level: Premium
Services Provided
 1 Comprehensive

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX-PARKING GARAGE	800 2ND AVE S NASHVILLE, TN 37210-2008
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<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-FPG IT RM	JCI_YORK		1-98KG8US
GATE-FPG LV1 EV KEYBOX	JCI_YORK		1-98KG8T4
GATE-FPG NE EXIT1	JCI_YORK	JCI	1-98KG8RG
GATE-FPG NW EXIT2	JCI_YORK		1-98KG8S0
GATE-FPG NW GATE IN	JCI_YORK		1-98KG8QC
GATE-FPG NW PED ENTRY	JCI_YORK		1-98KG8TO
GATE-FPG W EXIT 1	JCI_YORK		1-98KG8PI
GATE-FPG W EXIT 2	JCI_YORK		1-98KG8OR
GATE-FPG W GATE IN	JCI_YORK		1-98KG8PS
GATE-FPG W PED ENTR	JCI_YORK		1-98KG8SK
GATE-RHFC LINDSLEY GATE ENTRY	JCI_YORK		1-98KG8U8

Product: Video Surveillance System, Power Supply, Indoor 8 Output

Quantity: 6
 Coverage Level: Premium
Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
INDOOR 8 OUTPUT POWER SUPP 1	JCI_YORK	ALTRONIX R2416600UL	1-98KG9A6
INDOOR 8 OUTPUT POWER SUPP 2	JCI_YORK	ALTRONIX R2416700UL	1-98KG99C
INDOOR 8 OUTPUT POWER SUPP 3	JCI_YORK	ALTRONIX R2416600UL	1-98KG9AG
INDOOR 8 OUTPUT POWER SUPP 4	JCI_YORK	ALTRONIX R2416600UL	1-98KG98S
INDOOR 8 OUTPUT POWER SUPP 5	JCI_YORK	ALTRONIX R2416600UL	1-98NITUC
INDOOR 8 OUTPUT POWER SUPP 6	JCI_YORK	ALTRONIX R2416600UL	1-98NITUW

Product: Intercom System, Station, Emergency Call Wall Mounted

Quantity: 11
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
NW 1ST FLOOR WALL MOUNTED EMER CALL 5	JCI_YORK	TALK A PHONE	1-98NITHK
NW 2ND FLOOR WALL MOUNTED EMER CALL 8	JCI_YORK	TALK A PHONE	1-98NITJ8
NW 3RD FLOOR WALL MOUNTED EMER CALL 11	JCI_YORK	TALK A PHONE	1-98NITNO
SE 1ST FLOOR WALL MOUNTED EMER CALL 6	JCI_YORK	TALK A PHONE	1-98NITI4
SE 2NRD FLOOR WALL MOUNTED EMER CALL 9	JCI_YORK	TALK A PHONE	1-98NITJS

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX-PARKING GARAGE	800 2ND AVE S NASHVILLE, TN 37210-2008
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SW 1ST FLOOR WALL MOUNTED EMER CALL 7	JCI_YORK	TALK A PHONE	1-98NITIO
SW 2ND FLOOR WALL MOUNTED EMER CALL 10	JCI_YORK	TALK A PHONE	1-98NITKW
WALL MOUNTED EMER CALL 1	JCI_YORK		1-98NITFC
WALL MOUNTED EMER CALL 2	JCI_YORK		1-98NITFW
WALL MOUNTED EMER CALL 3	JCI_YORK		1-98NITGG
WALL MOUNTED EMER CALL 4	JCI_YORK		1-98NITHO

Product: Access Control System, Control Panel, CPU

Quantity: 1	Services Provided
Coverage Level: Premium	1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-FPG PARKING GARAGE	JCI_YORK		1-98KG8QW

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX-METRO OFFICE BUILDING	800 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2008
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Product: Video Surveillance System, Camera, Analog Indoor Fixed

Quantity: 3
 Coverage Level: Premium

Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
ANALOG INDOOR FIXED CAMERA 1	JCI_YORK		1-9A0BBGE
ANALOG INDOOR FIXED CAMERA 2	JCI_YORK		1-9A0BMY8
ANALOG INDOOR FIXED CAMERA 3	JCI_YORK		1-9A0BMYS

Product: Video Surveillance System, Camera, Analog Outdoor PTZ

Quantity: 6
 Coverage Level: Premium

Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
ANALOG OUTDOOR PTZ CAMERA 1	JCI_YORK		1-9A0BBHI
ANALOG OUTDOOR PTZ CAMERA 2	JCI_YORK		1-9A0BBI2
ANALOG OUTDOOR PTZ CAMERA 3	JCI_YORK		1-9A0BMZC
ANALOG OUTDOOR PTZ CAMERA 4	JCI_YORK		1-9A0BMZW
ANALOG OUTDOOR PTZ CAMERA 5	JCI_YORK		1-9A0BN0G
ANALOG OUTDOOR PTZ CAMERA 6	JCI_YORK		1-9A0BN1A

Product: Intrusion System, Control, Encoder Module

Quantity: 3
 Coverage Level: Premium

Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
ENCODER MODULE 1	JCI_YORK		1-9A0BB2G
ENCODER MODULE 2	JCI_YORK		1-9A0BB30
ENCODER MODULE 3	JCI_YORK		1-9A0BMXO

Product: Intercom System, Station, Emergency Call Free Standing

Quantity: 3
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
FREE STANDING EMERGENCY CALL 1	JCI_YORK		1-9A0BB12

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX-METRO OFFICE BUILDING	800 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2008
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FREE STANDING EMERGENCY CALL 2	JCI_YORK	1-9A0BB1C
FREE STANDING EMERGENCY CALL 3	JCI_YORK	1-9A0BB26

Product: Access Control System, Gate, Personnel

Quantity: 14
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-MOB 1ST FL MDF	JCI_YORK		1-99M0153
GATE-MOB 2ND FL IDF	JCI_YORK		1-9A0BAZ4
GATE-MOB 2ND FLR MAIN	JCI_YORK		1-9A0B7RA
GATE-MOB 3RD FL IDF	JCI_YORK		1-99M015N
GATE-MOB 4TH FL IDF	JCI_YORK		1-99M015X
GATE-MOB DOCK MAG ONLY	JCI_YORK		1-99M01JE
GATE-MOB ELEVATOR	JCI_YORK		1-9A0B7DO
GATE-MOB GSA OFFICE	JCI_YORK		1-9A0B7E8
GATE-MOB MAIN ENTRANCE	JCI_YORK		1-99M01JM
GATE-MOB NW BREAK RM ENT	JCI_YORK		1-9A0B7DE
GATE-MOB NW STAIRWELL	JCI_YORK		1-99M0167
GATE-MOB SECURITY	JCI_YORK		1-99M014T
GATE-MOB SW BREAK RM ENT	JCI_YORK		1-99M014J
GATE-MOB WATER PERMITS PLANS RM	JCI_YORK		1-9A0B7UW

Product: Video Surveillance System, Power Supply, Indoor 8 Output

Quantity: 4
 Coverage Level: Premium

Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
INDOOR 8 OUTPUT POWER SUPPLY 1	JCI_YORK		1-9A0BWCS
INDOOR 8 OUTPUT POWER SUPPLY 2	JCI_YORK		1-9A0BWDB
INDOOR 8 OUTPUT POWER SUPPLY 3	JCI_YORK		1-9A0BWDO
INDOOR 8 OUTPUT POWER SUPPLY 4	JCI_YORK		1-9A0BWIO

Product: Video Surveillance System, Camera, IP Indoor Fixed

Quantity: 27
 Coverage Level: Premium

Services Provided
 2 Comprehensive

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FULTON COMPLEX-METRO OFFICE BUILDING	800 PRESIDENT RONALD REAGAN WAY NASHVILLE, TN 37210-2008
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<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IP INDOOR FIXED CAMERA 1	JCI_YORK		1-9A0BBIS
IP INDOOR FIXED CAMERA 10	JCI_YORK		1-9A0B7FW
IP INDOOR FIXED CAMERA 11	JCI_YORK		1-9A0B7GG
IP INDOOR FIXED CAMERA 12	JCI_YORK		1-9A0B7H0
IP INDOOR FIXED CAMERA 13	JCI_YORK		1-9A0B7HK
IP INDOOR FIXED CAMERA 14	JCI_YORK		1-9A0B7IE
IP INDOOR FIXED CAMERA 15	JCI_YORK		1-9A0B7IY
IP INDOOR FIXED CAMERA 16	JCI_YORK		1-9A0B7J8
IP INDOOR FIXED CAMERA 17	JCI_YORK		1-9A0B7JS
IP INDOOR FIXED CAMERA 18	JCI_YORK		1-9A0B7K2
IP INDOOR FIXED CAMERA 19	JCI_YORK		1-9A0B7KW
IP INDOOR FIXED CAMERA 2	JCI_YORK		1-9A0BBJB
IP INDOOR FIXED CAMERA 20	JCI_YORK		1-9A0B7LG
IP INDOOR FIXED CAMERA 21	JCI_YORK		1-9A0B7MA
IP INDOOR FIXED CAMERA 22	JCI_YORK		1-9A0B7MK
IP INDOOR FIXED CAMERA 23	JCI_YORK		1-9A0B7N4
IP INDOOR FIXED CAMERA 24	JCI_YORK		1-9A0B7R0
IP INDOOR FIXED CAMERA 25	JCI_YORK		1-9A0C954
IP INDOOR FIXED CAMERA 26	JCI_YORK		1-9A0C950
IP INDOOR FIXED CAMERA 27	JCI_YORK		1-9A0BBL3
IP INDOOR FIXED CAMERA 3	JCI_YORK		1-9A0BBJ2
IP INDOOR FIXED CAMERA 4	JCI_YORK		1-9A0BBIC
IP INDOOR FIXED CAMERA 5	JCI_YORK		1-9A0BBHV
IP INDOOR FIXED CAMERA 6	JCI_YORK		1-9A0BBIM
IP INDOOR FIXED CAMERA 7	JCI_YORK		1-9A0BN1K
IP INDOOR FIXED CAMERA 8	JCI_YORK		1-9A0B7EI
IP INDOOR FIXED CAMERA 9	JCI_YORK		1-9A0B7FC

Product: Video Surveillance System, Camera, IP Indoor PTZ

Quantity: 5
 Coverage Level: Premium
Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IP INDOOR PTZ CAMERA 1	JCI_YORK		1-9A0BSIS
IP INDOOR PTZ CAMERA 2	JCI_YORK		1-9A0BW6Q
IP INDOOR PTZ CAMERA 3	JCI_YORK		1-9A0BSOX
IP INDOOR PTZ CAMERA 4	JCI_YORK		1-9A0BW98
IP INDOOR PTZ CAMERA 5	JCI_YORK		1-9A0BWC7

Product: Access Control System, Control Panel, CPU

Quantity: 1
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-CK720 MOB 1	JCI_YORK		1-99M015D

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
GENERAL SERVICES DEPT

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA CLIFFORD ALLEN BUILDING	800 2ND AVE N NASHVILLE, TN 37201-1083
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Product: Video Surveillance System, Control, Digital Video Recorder Up to 1TB

Quantity: 2
 Coverage Level: Premium

Services Provided
 2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
DVR-1	JCI_YORK		1-96B2ZJM
DVR-2	JCI_YORK		1-96B2ZK6

Product: Access Control System, Gate, Personnel

Quantity: 27
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-CAB DR 100A	JCI_YORK		1-96B2ZD8
GATE-CAB DR 101A	JCI_YORK		1-96B2ZF6
GATE-CAB DR 124B NORTH DOCK	JCI_YORK		1-96B33QM
GATE-CAB DR 135B	JCI_YORK		1-96B33PR
GATE-CAB DR 140A	JCI_YORK		1-96B2Z5E
GATE-CAB DR 140B	JCI_YORK		1-96B2ZHO
GATE-CAB DR 140C EAST IN	JCI_YORK		1-96B343F
GATE-CAB DR 158 MDF	JCI_YORK		1-96B2ZDS
GATE-CAB DR 200A	JCI_YORK		1-96B2ZJC
GATE-CAB DR 200B	JCI_YORK		1-96B2PLW
GATE-CAB DR 201	JCI_YORK		1-96B2Z6S
GATE-CAB DR 207 ITS POE	JCI_YORK		1-96B2ZGA
GATE-CAB DR 214	JCI_YORK		1-96B2Z68
GATE-CAB DR 215	JCI_YORK		1-96B2Z7B
GATE-CAB DR 217	JCI_YORK		1-96B2Z73
GATE-CAB DR 230	JCI_YORK		1-96B2Z5X
GATE-CAB DR 231A	JCI_YORK		1-96B2Z18
GATE-CAB DR 231B	JCI_YORK		1-96B2Z1I
GATE-CAB DR 235 HR	JCI_YORK		1-96B2Z6H
GATE-CAB DR 236 EAST HALL	JCI_YORK		1-96B2Z5P
GATE-CAB DR 250	JCI_YORK		1-96B2Z55
GATE-CAB EXIT GATE NO READER	JCI_YORK		1-96B2ZEM
GATE-CAB GSA SENTRANCE NEW	JCI_YORK		1-96B33R5
GATE-CAB POSTAL CONSTR NEW	JCI_YORK		1-96B33V6
GATE-CAB POSTAL MAIL ROOM NEW	JCI_YORK		1-96B33VQ
GATE-CAB SOUTH DOCK	JCI_YORK		1-96B2ZFO
GATE-CAB VEHICLE ENTR GATE	JCI_YORK		1-96B2ZE2

Product: Video Surveillance System, Power Supply, Indoor 8 Output

Quantity: 2
 Coverage Level: Premium

Services Provided
 2 Comprehensive

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls **Planned Service Proposal**
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA CLIFFORD ALLEN BUILDING	800 2ND AVE N NASHVILLE, TN 37201-1083
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<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
INDOOR 8 OUTPUT POWE SUPPLY 1	JCI_YORK		1-96B33T1
INDOOR 8 OUTPUT POWE SUPPLY 2	JCI_YORK		1-96B33U2

Product: Video Surveillance System, Camera, Megapixel Outdoor (3MP)

Quantity: 26	Services Provided
Coverage Level: Premium	2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
MEGAPIXEL OUTDR 3MP - CAMERA 1	JCI_YORK		1-96B2ZL0
MEGAPIXEL OUTDR 3MP - CAMERA 2	JCI_YORK		1-96B2ZLK
MEGAPIXEL OUTDR 3MP - CAMERA 3	JCI_YORK		1-96B2ZLU
MEGAPIXEL OUTDR 3MP - CAMERA 4	JCI_YORK		1-96B33Q1
MEGAPIXEL OUTDR 3MP - CAMERA 5	JCI_YORK		1-96B2Z70
MEGAPIXEL OUTDR 3MP - CAMERA 6	JCI_YORK		1-96B2ZOC
MEGAPIXEL OUTDR 3MP - CAMERA 7	JCI_YORK		1-96B2ZME
MEGAPIXEL OUTDR 3MP - CAMERA 8	JCI_YORK		1-96B2ZN8
MEGAPIXEL OUTDR 3MP - CAMERA 9	JCI_YORK		1-96B2ZNS
MEGAPIXEL OUTDR 3MP - CAMERA10	JCI_YORK		1-96B2ZOW
MEGAPIXEL OUTDR 3MP - CAMERA11	JCI_YORK		1-96B2ZPG
MEGAPIXEL OUTDR 3MP - CAMERA12	JCI_YORK		1-96B2ZQ0
MEGAPIXEL OUTDR 3MP - CAMERA13	JCI_YORK		1-96B2ZQK
MEGAPIXEL OUTDR 3MP - CAMERA14	JCI_YORK		1-96B33M0
MEGAPIXEL OUTDR 3MP - CAMERA15	JCI_YORK		1-96B33M7
MEGAPIXEL OUTDR 3MP - CAMERA16	JCI_YORK		1-96B2ZAM
MEGAPIXEL OUTDR 3MP - CAMERA17	JCI_YORK		1-96B33MI
MEGAPIXEL OUTDR 3MP - CAMERA18	JCI_YORK		1-96B2ZAW
MEGAPIXEL OUTDR 3MP - CAMERA19	JCI_YORK		1-96B2Z98
MEGAPIXEL OUTDR 3MP - CAMERA20	JCI_YORK		1-96B33NL
MEGAPIXEL OUTDR 3MP - CAMERA21	JCI_YORK		1-96B33N2
MEGAPIXEL OUTDR 3MP - CAMERA22	JCI_YORK		1-96B33NC
MEGAPIXEL OUTDR 3MP - CAMERA23	JCI_YORK		1-96B33OF
MEGAPIXEL OUTDR 3MP - CAMERA24	JCI_YORK		1-96B33RK
MEGAPIXEL OUTDR 3MP - CAMERA25	JCI_YORK		1-96B33S4
MEGAPIXEL OUTDR 3MP - CAMERA26	JCI_YORK		1-96B33SE

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls **Planned Service Proposal**
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA CLIFFORD ALLEN BUILDING	800 2ND AVE N NASHVILLE, TN 37201-1083
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Product: Video Surveillance System, Control, Monitor 19" to 27"

Quantity: 1	Services Provided
Coverage Level: Premium	2 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
MONITOR 19 TO 27 INCH	JCI_YORK		1-96B33T8

Product: Access Control System, Control Panel, CPU

Quantity: 3	Services Provided
Coverage Level: Premium	1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL CAB MDF PANEL 1	JCI_YORK		1-96B342L
PANEL-CAB MDF PANEL 2	JCI_YORK		1-96B2ZH4
PANEL-CAB POSTAL-MAINT	JCI_YORK		1-96B33UW

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA HISTORIC COURTHOUSE	1 PUBLIC SQ NASHVILLE, TN 37201-5007
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Product: Access Control System, Gate, Personnel

Quantity: 176
 Coverage Level: Premium
 Services Provided: 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
G-CH 7M W IT RM R142	JCI_YORK		1-9A1GTHC
G-CH 1 FL W FINANCE ENT R37	JCI_YORK		1-9A1GZ2H
G-CH 1FL E EXEC ELEV B CALL R21	JCI_YORK		1-9A1GZJY
G-CH 1FL E IT RM R28	JCI_YORK		1-9A1GZ0Y
G-CH 1FL E IT RM R29	JCI_YORK		1-9A1GZNA
G-CH 1FL E MAYOR GALLEY R27	JCI_YORK		1-9A1GZLC
G-CH 1FL E MAYOR R35	JCI_YORK		1-9A1GZM6
G-CH 1FL E MAYOR RECEPTION R34	JCI_YORK		1-9A1GZLM
G-CH 1FL E MAYOR STAGE R27A	JCI_YORK		1-9A1GZKS
G-CH 1FL E MAYOR Stf CORR R30	JCI_YORK		1-9A1GZFS
G-CH 1FL E SEC IT RM R32	JCI_YORK		1-9A1GZMQ
G-CH 1FL E STAIR R33	JCI_YORK		1-9A1GZH6
G-CH 1FL W EXEC ELEV A CALL R24	JCI_YORK		1-9A1GZ14
G-CH 1FL W FINANCE SEC HALL R38	JCI_YORK		1-9A1GZ28
G-CH 1FL W IT RM R23	JCI_YORK		1-9A1GZNU
G-CH 1FL W LAW ENTRANCE R26	JCI_YORK		1-9A1GZ1S
G-CH 1FL W LAW SEC HALL R25	JCI_YORK		1-9A1GZDU
G-CH 1FL W OFF ECC/COMM R36	JCI_YORK		1-9A1GZ0E
G-CH 1FL W STAIR R21	JCI_YORK		1-9A1GZ1I
G-CH 1FL W WEST Stf ENT R22	JCI_YORK		1-9A1GZDJ
G-CH 2FL E EXEC ELEV B CALL R49	JCI_YORK		1-9A1H56Q
G-CH 2FL E IT RM R50	JCI_YORK		1-9A1H57U
G-CH 2FL E IT RM R51	JCI_YORK		1-9A1H566
G-CH 2FL E METRO CLERK R45	JCI_YORK		1-9A1H552
G-CH 2FL E SEC IT RM R47	JCI_YORK		1-9A1H57A
G-CH 2FL E STAIR R46	JCI_YORK		1-9A1H55M
G-CH 2FL E Stf ENT R48	JCI_YORK		1-9A1H54S
G-CH 2FL W COUNC OFFICES RM204	JCI_YORK		1-9A1GZJ5
G-CH 2FL W COUNCIL FILE RM R54	JCI_YORK		1-9A1H5CU
G-CH 2FL W COUNCIL MAIL R56	JCI_YORK		1-9A1H59I
G-CH 2FL W COUNCIL OFFICE R52	JCI_YORK		1-9A1H5B6
G-CH 2FL W COUNCIL OFFICE R53	JCI_YORK		1-9A1H5AM
G-CH 2FL W COUNCIL STORAGE R55	JCI_YORK		1-9A1H5DO
G-CH 2FL W COUNCIL Stf CORR R40	JCI_YORK		1-9A1H5AC
G-CH 2FL W COUNCIL Stf R43	JCI_YORK		1-9A1H5CA
G-CH 2FL W EXEC ELEV A CALL P42	JCI_YORK		1-9A1H5E6
G-CH 2FL W EXEC ELEV A CALL R42	JCI_YORK		1-9A1H5DY
G-CH 2FL W IT RM R41	JCI_YORK		1-9A1H58E
G-CH 2FL W METRO 3 R44	JCI_YORK		1-9A1H5BQ
G-CH 2FL W STAIR R39	JCI_YORK		1-9A1H598
G-CH 3FL E CIRCUIT OFFICE R75A	JCI_YORK		1-9A1H5JS
G-CH 3FL E EXEC ELEV B CALL R70	JCI_YORK		1-9A1GZIP
G-CH 3FL E IT RM R67	JCI_YORK		1-9A1H5JI
G-CH 3FL E IT RM R69	JCI_YORK		1-9A1H5J8
G-CH 3FL E PROBATE CLERK ENT R65	JCI_YORK		1-9A1GZHL
G-CH 3FL E PROBATE COUNTER R66	JCI_YORK		1-9A1GZIF
G-CH 3FL E PROBATE REAR ENT R68	JCI_YORK		1-9A1GZJF
G-CH 3FL E SEC IT RM R71	JCI_YORK		1-9A1GZ15
G-CH 3FL E STAIR R73	JCI_YORK		1-9A1H5EH
G-CH 3FL E Stf CORR R72	JCI_YORK		1-9A1H5IO
G-CH 3FL W CKT CRT CLK CNTR R76	JCI_YORK		1-9A1H5L6

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls **Planned Service Proposal**
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA HISTORIC COURTHOUSE	1 PUBLIC SQ NASHVILLE, TN 37201-5007
G-CH 3FL W CKT CRT CLK Ssf R75	JCI_YORK 1-9A1H5M0
G-CH 3FL W CLERK & MSTR ENT R64	JCI_YORK 1-9A1H5NE
G-CH 3FL W CLERK & MSTR CNF R77	JCI_YORK 1-9A1H5MA
G-CH 3FL W EXEC ELEV A CALL R60	JCI_YORK 1-9A1H5OS
G-CH 3FL W IT RM R61	JCI_YORK 1-9A1H5NY
G-CH 3FL W STAIR R63	JCI_YORK 1-9A1H5KC
G-CH 3FL W Ssf CORR R62	JCI_YORK 1-9A1H5MU
G-CH 4FL E CHANCERY P IV R150	JCI_YORK 1-9A1H5PW
G-CH 4FL E CHANCERY PART III R79	JCI_YORK 1-9A1H5SE
G-CH 4FL E EXEC ELEV B CALL R86	JCI_YORK 1-9A1H5T8
G-CH 4FL E IT RM R84	JCI_YORK 1-9A1H5QQ
G-CH 4FL E IT RM R85	JCI_YORK 1-9A1H5QG
G-CH 4FL E SEC IT RM R88	JCI_YORK 1-9A1H5RA
G-CH 4FL E STAIR R89	JCI_YORK 1-9A1H5RU
G-CH 4FL E Ssf PART 111/1V 487	JCI_YORK 1-9A1H5P2
G-CH 4FL W CHANCERY PART I R74	JCI_YORK 1-9A1GZBW
G-CH 4FL W CHANCERY PART II R91	JCI_YORK 1-9A1GZB2
G-CH 4FL W EXEC ELEV A CALL R80	JCI_YORK 1-9A1GZ6W
G-CH 4FL W IT RM R81	JCI_YORK 1-9A1GZ5S
G-CH 4FL W SIXTH CIRCUIT R78	JCI_YORK 1-9A1GZBC
G-CH 4FL W SIXTH CRT R92	JCI_YORK 1-9A1HAMU
G-CH 4FL W STAIR R83	JCI_YORK 1-9A1GZ6C
G-CH 4FL W Ssf PART 1/11 R82	JCI_YORK 1-9A1GZ58
G-CH 5FL E EXEC ELEV B CALL R99	JCI_YORK 1-9A1HAJI
G-CH 5FL E FIFTH CIRCUIT R105	JCI_YORK 1-9A1H5UC
G-CH 5FL E IT RM R97	JCI_YORK 1-9A1H5W0
G-CH 5FL E IT RM R98	JCI_YORK 1-9A1H5V6
G-CH 5FL E SEC IT RM R102	JCI_YORK 1-9A1HAL6
G-CH 5FL E STAIR R100	JCI_YORK 1-9A1HALQ
G-CH 5FL E Ssf 3 & 5 CKT R101	JCI_YORK 1-9A1H5TS
G-CH 5FL E THIRD CIRCUIT R90	JCI_YORK 1-9A1HAKM
G-CH 5FL W EXEC ELEV A CALL R93	JCI_YORK 1-9A1GZA8
G-CH 5FL W FIRST CIRCUIT R104	JCI_YORK 1-9A1GZ8U
G-CH 5FL W IT RM R94	JCI_YORK 1-9A1GZ9E
G-CH 5FL W SECOND CIRCUIT R103	JCI_YORK 1-9A1GZ80
G-CH 5FL W STAIR R96	JCI_YORK 1-9A1GZ7G
G-CH 5FL W Ssf 1&2 CKT R95	JCI_YORK 1-9A1GZ90
G-CH 6FL E 3rd Circuit Court R136	JCI_YORK 1-9A1BMKF
G-CH 6FL E EXEC ELEV B R112	JCI_YORK 1-9A1GZ4Y
G-CH 6FL E FOURTH CIRCUIT R134	JCI_YORK 1-9A1BMJV
G-CH 6FL E IT RM R110	JCI_YORK 1-9A1GZ4E
G-CH 6FL E IT RM R111	JCI_YORK 1-9A1GZ3A
G-CH 6FL E JURY DELIB RM R117	JCI_YORK 1-9A1GZ2Q
G-CH 6FL E R116 TO BE MVD R59	JCI_YORK 1-9A1GT2P
G-CH 6FL E SEC IT RM R114	JCI_YORK 1-9A1GZ3U
G-CH 6FL E STAIR R115	JCI_YORK 1-9A1GZCG
G-CH 6FL E Ssf 4&VAC CKT R113	JCI_YORK 1-9A1GYR
G-CH 6FL W 7th CIRCUIT R132	JCI_YORK 1-9A1BMS8
G-CH 6FL W EIGHTH CIRCUIT R133	JCI_YORK 1-9A1BMIR
G-CH 6FL W EXEC ELEV A R106	JCI_YORK 1-9A1BMIL
G-CH 6FL W IT RM R107	JCI_YORK 1-9A1BMP6
G-CH 6FL W JURY DELIB RM R119	JCI_YORK 1-9A1BMOG
G-CH 6FL W STAIR R109	JCI_YORK 1-9A1BMQ0
G-CH 6FL W Ssf 7&8 CKT R108	JCI_YORK 1-9A1BMOW
G-CH 6M E EXEC ELEV B CALL R124	JCI_YORK 1-9A1BM32
G-CH 6M E IT RM R123	JCI_YORK 1-9A1BMJ1
G-CH 6M E SEC IT RM R125	JCI_YORK 1-9A1BMJB
G-CH 6M E STAIR R126	JCI_YORK 1-9A1BM3V
G-CH 6M W EX ELEV A CALL R122	JCI_YORK 1-9A1BMRO
G-CH 6M W IT RM R121	JCI_YORK 1-9A1BMQU
G-CH 6M W STAIR R120	JCI_YORK 1-9A1BMQA
G-CH 7FL E CONF RM A R135	JCI_YORK 1-9A1GT9K
G-CH 7FL E EX ELEV B CALL R138	JCI_YORK 1-9A1GT90
G-CH 7FL E IT RM R137	JCI_YORK 1-9A1BMMI

JCI

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA HISTORIC COURTHOUSE	1 PUBLIC SQ NASHVILLE, TN 37201-5007
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G-CH 7FL E IT RM R139	JCI_YORK	1-9A1BM3D
G-CH 7FL E STAIR R140	JCI_YORK	1-9A1BM29
G-CH 7FL W EXEC ELEV A CALL R129	JCI_YORK	1-9A1GTG8
G-CH 7FL W IT RM R128	JCI_YORK	1-9A1GTDQ
G-CH 7FL W JURY DELIB A R131	JCI_YORK	1-9A1GTEK
G-CH 7FL W JURY DELIB RM R130	JCI_YORK	1-9A1GTFO
G-CH 7FL W STAIR R127	JCI_YORK	1-9A1GTF4
G-CH 7M E EXEC ELEV B CALL R147	JCI_YORK	1-9A1GTCM
G-CH 7M E IT RM R148	JCI_YORK	1-9A1GTAY
G-CH 7M E JIS R145	JCI_YORK	1-9A1GTBI
G-CH 7M E METRO PHOTO R144	JCI_YORK	1-9A1GTCC
G-CH 7M E SEC IT RM R146	JCI_YORK	1-9A1GTAO
G-CH 7M E STAIRS R149	JCI_YORK	1-9A1GTA4
G-CH 7M W EXEC ELEV A CALL R143	JCI_YORK	1-9A1GTHM
G-CH 7M W STAIR R141	JCI_YORK	1-9A1GTGI
G-CH BFL E EXEC ELEV B CALL R6	JCI_YORK	1-9A1GSSW
G-CH BFL E IT RM R4	JCI_YORK	1-9A1GTJR
G-CH BFL E STAIRWELL R5	JCI_YORK	1-9A1GTJH
G-CH BFL PUB ELEV 5, 6 CALL R59	JCI_YORK	1-9A1GSUK
G-CH BFL W EXEC ELEV A CALL P3	JCI_YORK	1-9A1GZ22
G-CH BFL W EXEC ELEV A CALL R3	JCI_YORK	1-9A1BMTM
G-CH BFL W P1 TUNNEL ENTRY P1	JCI_YORK	1-9A1GZOO
G-CH BFL W P1 TUNNEL ENTRY R1	JCI_YORK	1-9A1BMSS
G-CH BFL W STAIRWELL R7	JCI_YORK	1-9A1GYYH
G-CH BFL W TUNNEL ENTRY P2A	JCI_YORK	1-9A1GZDA
G-CH BFL W TUNNEL ENTRY R2A	JCI_YORK	1-9A1GT37
G-CH BFL W TUNNEL EXIT P2B	JCI_YORK	1-9A1GZP8
G-CH BFL W TUNNEL EXIT R2B	JCI_YORK	1-9A1BMTC
G-CH E EX ELEV B OUTPUT BD 2	JCI_YORK	1-9A1GTDG
G-CH EAST EXEC ELEV B R58	JCI_YORK	1-9A1GSYE
G-CH GFL E EX ELEV B CALL R17	JCI_YORK	1-9A1GT6I
G-CH GFL E IT RM R16	JCI_YORK	1-9A1GT0E
G-CH GFL E JRP ENTRY R20	JCI_YORK	1-9A1GT50
G-CH GFL E MAYOR GARAGE R13	JCI_YORK	1-9A1GT4A
G-CH GFL E OFFICE OF NEIGH R12	JCI_YORK	1-9A1GT68
G-CH GFL E R ROOKER R19	JCI_YORK	1-9A1GT72
G-CH GFL E SEC IT RM R15	JCI_YORK	1-9A1GT3G
G-CH GFL E SEC IT RM R18	JCI_YORK	1-9A1GSZA
G-CH GFL GENSVS BACK DOOR	JCI_YORK	1-9A1GSWS
G-CH GFL GENSVS MAIN ENT DR	JCI_YORK	1-9A1GSW8
G-CH GFL MAIL RM	JCI_YORK	1-9A1GSUU
G-CH GFL NEW METRO3 DOOR	JCI_YORK	1-9A1GSVE
G-CH GFL OFF CHILD YOUTH R14	JCI_YORK	1-9A1GT4U
G-CH GFL W EXEC ELEV A CALL P8	JCI_YORK	1-9A1GZPI
G-CH GFL W EXEC ELV A CALL R8	JCI_YORK	1-9A1GSTQ
G-CH GFL W IT RM R9	JCI_YORK	1-9A1GST6
G-CH PUBLIC ELEV 5 R11	JCI_YORK	1-9A1GT0R
G-CH PUBLIC ELEV 6 R10	JCI_YORK	1-9A1GTJ7
G-CH W EE ELEV A OUTPUT BD 2	JCI_YORK	1-9A1GTI6
G-CH W EXEC ELEV A P57	JCI_YORK	1-9A1GT24
G-CH W EXEC ELEV A R57	JCI_YORK	1-9A1GTJ0
G-P1 JRP EXIT	JCI_YORK	1-9A1BMNC
G-P1 JRP IN	JCI_YORK	1-9A1GSXA
G-P1 NEST EXIT	JCI_YORK	1-9A1GSXK
G-P1 NEST IN	JCI_YORK	1-9A1BMNU
G-P1 SOUTH ELEV	JCI_YORK	1-9A1BMNL
G-P1 SOUTH STAIR	JCI_YORK	1-9A1GT7M
G-P1 WEST ELEV	JCI_YORK	1-9A1GSX0
G-P1 WEST STAIR	JCI_YORK	1-9A1GT86
G-P3 GAY EXIT	JCI_YORK	1-9A1BMO4
G-P3 GAY IN	JCI_YORK	1-9A1GSY4

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA HISTORIC COURTHOUSE	1 PUBLIC SQ NASHVILLE, TN 37201-5007
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Product: Access Control System, Gate, Personnel

Quantity: 2
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
G-CH BFL	ADI	JCI	1-EUY9ATS
MAINTENANCE/EQUIPMENT ROOM			
G-CH GFL E SEC IT RM R18	ADI	JCI	1-FIXHSX0

Product: Intercom System, Station, Master w/ Monitor

Quantity: 13
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
MASTER STN WITH MONITOR 1	JCI_YORK		1-98NU00A
MASTER STN WITH MONITOR 10	JCI_YORK		1-98NU0Q8
MASTER STN WITH MONITOR 11	JCI_YORK		1-98NU0WM
MASTER STN WITH MONITOR 12	JCI_YORK		1-98NU0X6
MASTER STN WITH MONITOR 13	JCI_YORK		1-98NU0XG
MASTER STN WITH MONITOR 2	JCI_YORK		1-98NU00J
MASTER STN WITH MONITOR 3	JCI_YORK		1-98NU00U
MASTER STN WITH MONITOR 4	JCI_YORK		1-98NU0GD
MASTER STN WITH MONITOR 5	JCI_YORK		1-98NU0QF
MASTER STN WITH MONITOR 6	JCI_YORK		1-98NU0P3
MASTER STN WITH MONITOR 7	JCI_YORK		1-98NU0PE
MASTER STN WITH MONITOR 8	JCI_YORK		1-98NU0PN
MASTER STN WITH MONITOR 9	JCI_YORK		1-98NU0H8

Product: Access Control System, Control Panel, CPU

Quantity: 16
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-CH CK720 1ST FL EAST	JCI_YORK		1-98NV0DH
PANEL-CH CK720 1ST FL WEST	JCI_YORK		1-98NTN52
PANEL-CH CK720 2ND FL EAST	JCI_YORK		1-98NV3M8
PANEL-CH CK720 2ND FL WEST	JCI_YORK		1-98NV3SW
PANEL-CH CK720 3RD FL EAST	JCI_YORK		1-98NTNKM
PANEL-CH CK720 3RD FL WEST	JCI_YORK		1-98NTNQQ
PANEL-CH CK720 4FL WEST 2	JCI_YORK		1-98NTUR8
PANEL-CH CK720 4TH FL EAST	JCI_YORK		1-98NTU FK
PANEL-CH CK720 4TH FL WEST	JCI_YORK		1-98NTUNM
PANEL-CH CK720 5TH FL EAST	JCI_YORK		1-98NU072
PANEL-CH CK720 6TH FL WEST	JCI_YORK		1-98NTUK6
PANEL-CH CK720 7TH FL EAST	JCI_YORK		1-98NU09E
PANEL-CH CK720 7TH FL WEST	JCI_YORK		1-98NU0DG

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA HISTORIC COURTHOUSE	1 PUBLIC SQ NASHVILLE, TN 37201-5007
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PANEL-CH CK720 BASEMENT	JCI_YORK	1-98NU0ES
PANEL-CH CK720 GRD FL EAST	JCI_YORK	1-98NTUEG
PANEL-CH PARKING GARAGE	JCI_YORK	1-98NU0ED

Product: Intercom System, Station, Power Supply/Transformer

Quantity: 7
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
POWER SUPPLY/TRANSFORMER 1	JCI_YORK		1-98NU4T6
POWER SUPPLY/TRANSFORMER 2	JCI_YORK		1-98NU4TG
POWER SUPPLY/TRANSFORMER 3	JCI_YORK		1-98NU4U0
POWER SUPPLY/TRANSFORMER 4	JCI_YORK		1-98NU4UK
POWER SUPPLY/TRANSFORMER 5	JCI_YORK		1-98NU4VE
POWER SUPPLY/TRANSFORMER 6	JCI_YORK		1-98NU4VY
POWER SUPPLY/TRANSFORMER 7	JCI_YORK		1-98NU4W8

Product: Intercom System, Station, Remote w/ Camera

Quantity: 7
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
STATION REMOTE W/CAMERA 1	JCI_YORK		1-98NU0R2
STATION REMOTE W/CAMERA 2	JCI_YORK		1-98NU4WS
STATION REMOTE W/CAMERA 3	JCI_YORK		1-98NU4XC
STATION REMOTE W/CAMERA 4	JCI_YORK		1-98NU4XW
STATION REMOTE W/CAMERA 5	JCI_YORK		1-98NU4YQ
STATION REMOTE W/CAMERA 6	JCI_YORK		1-98NU4ZA
STATION REMOTE W/CAMERA 7	JCI_YORK		1-98NU4ZK

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA JUSTICE AA BIRCH BLDG	408 2ND AVE N NASHVILLE, TN 37201-1201
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Product: Access Control System, Gate, Personnel

Quantity: 73
 Coverage Level: Premium
 Services Provided: 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
G-JAAB EXEC EAST R48	JCI_YORK		1-9A1B5L2
G-JAAB EXEC WEST R47	JCI_YORK		1-9A1B5AI
G-JAAB FL1 CR 1A/1B HALL R8	JCI_YORK		1-9A1B5BN
G-JAAB FL1 EAST MOTION CR	JCI_YORK		1-9A1B58W
G-JAAB FL1 GS ADMIN R49	JCI_YORK		1-9A1B5TO
G-JAAB FL1 GS Stf R5	JCI_YORK		1-9A1B5PI
G-JAAB FL1 JUDGES GARAGE R46	JCI_YORK		1-9A1B5SU
G-JAAB FL1 MAIN ENT ENTRY R1	JCI_YORK		1-9A1B5R6
G-JAAB FL1 MAIN ENT EXIT R1	JCI_YORK		1-9A1B5Q2
G-JAAB FL1 TRAFFSCH Stf R9	JCI_YORK		1-9A1B5OE
G-JAAB FL1 TVB BACK ENT R6	JCI_YORK		1-9A1B5OO
G-JAAB FL1 TVB COUNTER R4	JCI_YORK		1-9A1B5RG
G-JAAB FL1 TVB INDG OFFICE R3	JCI_YORK		1-9A1B5NU
G-JAAB FL1 TWD COUNTER R2	JCI_YORK		1-9A1B5QM
G-JAAB FL1 WEST MOTION CR	JCI_YORK		1-9A1B5AQ
G-JAAB FL2 BREAK RM R50	JCI_YORK		1-9A1B9WC
G-JAAB FL2 COMMUNITY CORR5 R10	JCI_YORK		1-9A1B9QI
G-JAAB FL2 CRIM CLERK CASHIER	JCI_YORK		1-9A1BA08
G-JAAB FL2 CRIMINAL CLERK	JCI_YORK		1-9A1B9ZO
G-JAAB FL2 EVID RM MD ENABLE R16	JCI_YORK		1-9A1B9W2
G-JAAB FL2 EVIDENCE RM R16	JCI_YORK		1-9A1B9SG
G-JAAB FL2 GEN SESSIONS CIVIL R51	JCI_YORK		1-9A1B9Z4
G-JAAB FL2 GS CIVIL BACK ENT R11	JCI_YORK		1-9A1B5UI
G-JAAB FL2 GS CIVIL COUNTER R12	JCI_YORK		1-9A1B9PO
G-JAAB FL2 GS CRIMINAL CLK R15	JCI_YORK		1-9A1B9RM
G-JAAB FL2 TRIAL CRIMINAL CLK R14	JCI_YORK		1-9A1B9R2
G-JAAB FL3 3A CELL TO CRT R22	JCI_YORK		1-9A1BA30
G-JAAB FL3 3A CRT TO CELL R22	JCI_YORK		1-9A1BA3U
G-JAAB FL3 3B CELL TO CRT R21	JCI_YORK		1-9A1BA1W
G-JAAB FL3 3B CRT TO CELL R21	JCI_YORK		1-9A1BA2Q
G-JAAB FL3 3C CELL TO CRT R17	JCI_YORK		1-9A1BA0S
G-JAAB FL3 3C CRT TO CELL R17	JCI_YORK		1-9A1BA1C
G-JAAB FL3 CRT OFFICER WORK RM	JCI_YORK		1-9A19PVJ
G-JAAB FL3 GS Stf R19	JCI_YORK		1-9A1B9T0
G-JAAB FL4 4B CELL TO CRT R28	JCI_YORK		1-9A19IF2
G-JAAB FL4 4B CRT TO CELL R28	JCI_YORK		1-9A19PFA
G-JAAB FL4 4C CELL TO CRT R25	JCI_YORK		1-9A0EJOY
G-JAAB FL4 4C CRT TO CELL R25	JCI_YORK		1-9A0EJ17
G-JAAB FL4 4D CELL TO CRT R24	JCI_YORK		1-9A19PH8
G-JAAB FL4 4D CRT TO CELL R24	JCI_YORK		1-9A19PI2
G-JAAB FL4 DA	JCI_YORK	JCI	1-9A19I1X
G-JAAB FL4 GS Stf 26	JCI_YORK		1-9A19I27
G-JAAB FL4 VWA ENT R31	JCI_YORK		1-9A19PEG
G-JAAB FL4 VWA STORAGE R29	JCI_YORK		1-9A19IFM
G-JAAB FL4 VWA Stf R30	JCI_YORK		1-9A19PG4
G-JAAB FL5 5A CELL TO CRT R37	JCI_YORK		1-9A19PIW
G-JAAB FL5 5A CRT TO CELL R37	JCI_YORK		1-9A19PJQ
G-JAAB FL5 5B CELL TO CRT R36	JCI_YORK		1-9A19PM8
G-JAAB FL5 5B CRT TO CELL R36	JCI_YORK		1-9A19PMS

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA JUSTICE AA BIRCH BLDG	408 2ND AVE N NASHVILLE, TN 37201-1201
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G-JAAB FL5 5C CELL TO CRT R33	JCI_YORK	1-9A19PPA
G-JAAB FL5 5D CELL TO CRT R32	JCI_YORK	1-9A19PNW
G-JAAB FL5 5D CRT TO CELL R32	JCI_YORK	1-9A19POQ
G-JAAB FL5 C CRT TO CELL R33	JCI_YORK	1-9A19PSC
G-JAAB FL5 GS/TRIAL Stf R34	JCI_YORK	1-9A19PKA
G-JAAB FL6 6A CELL TO CRT R43	JCI_YORK	1-9A19Q2C
G-JAAB FL6 6A CRT TO CELL R43	JCI_YORK	1-9A19Q1I
G-JAAB FL6 6B CELL TO CRT R42	JCI_YORK	1-9A19Q0E
G-JAAB FL6 6B CRT TO CELL R42	JCI_YORK	1-9A19PZK
G-JAAB FL6 6C CELL TO CRT R39	JCI_YORK	1-9A19PY6
G-JAAB FL6 6C CRT TO CELL R39	JCI_YORK	1-9A19PZA
G-JAAB FL6 6D CELL TO CRT R38	JCI_YORK	1-9A19PT6
G-JAAB FL6 6D CRT TO CELL R38	JCI_YORK	1-9A19PX2
G-JAAB FL6 TRIAL Stf R40	JCI_YORK	1-9A19Q36
G-JAAB LOADING DOCK R44	JCI_YORK	1-9A1B5T4
G-JAAB TRANSPORT EAST R23	JCI_YORK	1-9A1B5M6
G-JAAB TRANSPORT WEST R18	JCI_YORK	1-9A1B5LM
G-JAAB TRASH DOCK R45	JCI_YORK	1-9A1B5SA
G-JAB01A FL1 ITS R7	JCI_YORK	1-9A1B583
G-JAB02A FL2 ITS R13	JCI_YORK	1-9A1B9S6
G-JAB03A FL3 ITS R20	JCI_YORK	1-9A19I1N
G-JAB04A FL4 ITS R27	JCI_YORK	1-9A0EJOP
G-JAB05A FL5 ITS R35	JCI_YORK	1-9A19PLE
G-JAB06A FL6 ITS R41	JCI_YORK	1-9A19Q3Q

Product: Intercom System, Station, Master Hardwired Medium (25-100)

Quantity: 1	Services Provided
Coverage Level: Premium	1 Comprehensive
Customer Tag	Manufacturer
MASTER HARDWIRED MEDIUM	JCI_YORK
Model #	Serial #
	1-98NUR80

Product: Intercom System, Station, Master w/ Monitor

Quantity: 28	Services Provided
Coverage Level: Premium	1 Comprehensive
Customer Tag	Manufacturer
MASTER W/MONITOR #1	JCI_YORK
MASTER W/MONITOR #10	JCI_YORK
MASTER W/MONITOR #11	JCI_YORK
MASTER W/MONITOR #12	JCI_YORK
MASTER W/MONITOR #13	JCI_YORK
MASTER W/MONITOR #14	JCI_YORK
MASTER W/MONITOR #15	JCI_YORK
MASTER W/MONITOR #16	JCI_YORK
MASTER W/MONITOR #17	JCI_YORK
MASTER W/MONITOR #18	JCI_YORK
MASTER W/MONITOR #19	JCI_YORK
MASTER W/MONITOR #2	JCI_YORK
MASTER W/MONITOR #20	JCI_YORK
MASTER W/MONITOR #21	JCI_YORK
Model #	Serial #
	1-98NUR8Y
	1-98NU9YQ
	1-98NU9ZA
	1-98NUA04
	1-98NUA0D
	1-98NU9KC
	1-98NUA0M
	1-98NU9IS
	1-98NU9IG
	1-98NU9J2
	1-98NUA68
	1-98NUR9S
	1-98NUA1P
	1-98NUA1Z

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA JUSTICE AA BIRCH BLDG	408 2ND AVE N NASHVILLE, TN 37201-1201
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MASTER W/MONITOR #22	JCI_YORK	1-98NUA0W
MASTER W/MONITOR #23	JCI_YORK	1-98NUA5O
MASTER W/MONITOR #24	JCI_YORK	1-98NUA6I
MASTER W/MONITOR #25	JCI_YORK	1-98NUEUO
MASTER W/MONITOR #26	JCI_YORK	1-98NUEUA
MASTER W/MONITOR #27	JCI_YORK	1-98NUEUU
MASTER W/MONITOR #28	JCI_YORK	1-98NUEVO
MASTER W/MONITOR #3	JCI_YORK	1-98NURA2
MASTER W/MONITOR #4	JCI_YORK	1-98NURAM
MASTER W/MONITOR #5	JCI_YORK	1-98NURB6
MASTER W/MONITOR #6	JCI_YORK	1-98NURCO
MASTER W/MONITOR #7	JCI_YORK	1-98NUM7F
MASTER W/MONITOR #8	JCI_YORK	1-98NUM9C
MASTER W/MONITOR #9	JCI_YORK	1-98NUM8K

Product: Access Control System, Control Panel, CPU

Quantity: 8
 Coverage Level: Premium
 Services Provided: 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-CK720 JAABB ELEV	JCI_YORK		1-98NUM0W
PANEL-CK720 JAABB FL1	JCI_YORK		1-98NUM1Q
PANEL-CK720 JAABB FL1-1	JCI_YORK		1-98NUM2A
PANEL-CK720 JAABB FL2	JCI_YORK		1-98NUM2U
PANEL-CK720 JAABB FL3	JCI_YORK		1-98NUM34
PANEL-CK720 JAABB FL4	JCI_YORK		1-98NUFAY
PANEL-CK720 JAABB FL5	JCI_YORK		1-98NUFB5
PANEL-CK720 JAABB FL6	JCI_YORK		1-98NUF5U

Product: Intercom System, Station, Power Supply/Transformer

Quantity: 17
 Coverage Level: Premium
 Services Provided: 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
POWER SUP/TRANSFORMER #1	JCI_YORK		1-98NUEVY
POWER SUP/TRANSFORMER #10	JCI_YORK		1-98NUF18
POWER SUP/TRANSFORMER #11	JCI_YORK		1-98NUF1I
POWER SUP/TRANSFORMER #12	JCI_YORK		1-98NUF2C
POWER SUP/TRANSFORMER #13	JCI_YORK		1-98NUF3G
POWER SUP/TRANSFORMER #14	JCI_YORK		1-98NUF5Y
POWER SUP/TRANSFORMER #15	JCI_YORK		1-98NUF90
POWER SUP/TRANSFORMER #16	JCI_YORK		1-98NUF9U
POWER SUP/TRANSFORMER #17	JCI_YORK		1-98NUFA4
POWER SUP/TRANSFORMER #2	JCI_YORK		1-98NUEWI
POWER SUP/TRANSFORMER #3	JCI_YORK		1-98NUEXC
POWER SUP/TRANSFORMER #4	JCI_YORK		1-98NUEXW
POWER SUP/TRANSFORMER #5	JCI_YORK		1-98NUEY6
POWER SUP/TRANSFORMER #6	JCI_YORK		1-98NUEYQ
POWER SUP/TRANSFORMER #7	JCI_YORK		1-98NUEZK
POWER SUP/TRANSFORMER #8	JCI_YORK		1-98NUEZU
POWER SUP/TRANSFORMER #9	JCI_YORK		1-98NUF00

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA JUSTICE AA BIRCH BLDG	408 2ND AVE N NASHVILLE, TN 37201-1201
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Product: Intercom System, Station, Remote w/ Camera

Quantity: 14
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
REMOTE W/CAMERA 1	JCI_YORK		1-98NUMGY
REMOTE W/CAMERA 10	JCI_YORK		1-98NURDE
REMOTE W/CAMERA 11	JCI_YORK		1-98NURDY
REMOTE W/CAMERA 12	JCI_YORK		1-98NURES
REMOTE W/CAMERA 13	JCI_YORK		1-98NURF2
REMOTE W/CAMERA 14	JCI_YORK		1-98NURFM
REMOTE W/CAMERA 2	JCI_YORK		1-98NUM70
REMOTE W/CAMERA 3	JCI_YORK		1-98NUMFM
REMOTE W/CAMERA 4	JCI_YORK		1-98NUM9U
REMOTE W/CAMERA 5	JCI_YORK		1-98NUMG5
REMOTE W/CAMERA 6	JCI_YORK		1-98NUM9N
REMOTE W/CAMERA 7	JCI_YORK		1-98NUMHA
REMOTE W/CAMERA 8	JCI_YORK		1-98NURCK
REMOTE W/CAMERA 9	JCI_YORK		1-98NURD4

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA BEN WEST MUNICIPAL BUILDING	100 JAMES ROBERTSON PKWY NASHVILLE, TN 37201-2401
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Product: Access Control System, Gate, Personnel

Quantity: 17
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-BWMB R11 LOBBY IT RM	JCI_YORK		1-96ABC8U
GATE-BWMB R12 VAC POLICE	JCI_YORK		1-96AC9AO
GATE-BWMB R13 VAC MT1	JCI_YORK		1-96AC9B2
GATE-BWMB R14 VAC MT2	JCI_YORK		1-96AC9BG
GATE-BWMB R15 VAC REAR	JCI_YORK		1-96AC9BU
GATE-BWMB R16 VAC ADMN2	JCI_YORK		1-96AC9C8
GATE-BWMB R17 VAC ADMIN 1	JCI_YORK		1-96AC9I8
GATE-BWMB R2 DCSO 1ST FL PRETRIAL	JCI_YORK		1-96AI3UA
GATE-BWMB R3 1ST FL MENTAL HEALTH	JCI_YORK		1-96AIJU2
GATE-BWMB R4 B PROBATION LOBBY	JCI_YORK		1-96AC9D0
GATE-BWMB R6 B DRUG TESTING	JCI_YORK		1-96AI42G
GATE-BWMB R7 B PROBATION STAFF E	JCI_YORK		1-96AC9DE
GATE-R1 JRP ENTRANCE	JCI_YORK		1-96AC9EK
GATE-R10 1ST FL EAST IT RM	JCI_YORK		1-96AC9E6
GATE-R5 B PROB STAFF N	JCI_YORK		1-96AC9EY
GATE-R8 B IT RM STAIR	JCI_YORK		1-96AC9DS
GATE-R9 B MAIN IT RM	JCI_YORK		1-96AC9FM

Product: Access Control System, Control Panel, CPU

Quantity: 2
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-CK720 01 BWMB	JCI_YORK		1-96AC9CM
PANEL-CK721 01 BWMB	JCI_YORK		1-96AA9K8

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA METRO SOUTHEAST OFFICE COMPLEX	1417 MURFREESBORO PIKE NASHVILLE, TN 37217-2810
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Product: Access Control System, Gate, Personnel

Quantity: 95
 Coverage Level: Premium
Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-CIRC COURT REC STOR GATE	JCI_YORK		1-9A0BW9I
GATE-CRIM COURT REC STOR GATE	JCI_YORK		1-9A0BVUK
GATE-MSE 2FL IDF GATE	JCI_YORK		1-9A0BWDV
GATE-MSE 2ND FLR NE HALL	JCI_YORK		1-9A0C3HS
GATE-MSE AGE XT 2ND FL	JCI_YORK		1-9A0C3FK
GATE-MSE BOSS HALL ENT 1	JCI_YORK		1-9A0C3CI
GATE-MSE BOSS HALL ENT 2	JCI_YORK		1-9A0C3OR
GATE-MSE BOSS SW EXT	JCI_YORK		1-9A0BWFI
GATE-MSE BOSS TO RADIO	JCI_YORK		1-9A0C3BO
GATE-MSE BOSS WORKGROUP	JCI_YORK		1-9A0BWH6
GATE-MSE DCEC CONF TO OFFICE	JCI_YORK		1-9A0C323
GATE-MSE DCEC FILE ROOM	JCI_YORK		1-9A0C8Z0
GATE-MSE DCEC FROM OPA Egress	JCI_YORK	JCI	1-9A0C32X
GATE-MSE DCEC N GHAUD TO DCEC	JCI_YORK		1-9A0C8YQ
GATE-MSE DCEC N INTERNAL	JCI_YORK		1-9A0C8XC
GATE-MSE DCEC NN DOOR	JCI_YORK		1-9A0C8XW
GATE-MSE DCEC SCG-PD	JCI_YORK		1-9A0C8WS
GATE-MSE DCEC TO OPA	JCI_YORK		1-9A0C32N
GATE-MSE ELECTIONS 2ND FL	JCI_YORK		1-9A0C3GY
GATE-MSE ELECTIONS REAR	JCI_YORK		1-9A0C3HI
GATE-MSE FIRE STORAGE EAST	JCI_YORK		1-9A0BVU8
GATE-MSE FIRE STORAGE WEST	JCI_YORK		1-9A0BSMM
GATE-MSE FLEET ADM 1	JCI_YORK		1-9A0C332
GATE-MSE FLEET ADM 2	JCI_YORK		1-9A0C35K
GATE-MSE FLEET ADMIN	JCI_YORK		1-9A0BWBG
GATE-MSE FLEET DOCK	JCI_YORK		1-9A0BWAM
GATE-MSE FLEET EMP 1	JCI_YORK		1-9A0BWE5
GATE-MSE FLEET GARAGE	JCI_YORK		1-9A0BWHU
GATE-MSE FLEET GATE	JCI_YORK		1-9A0C37I
GATE-MSE FLEET HALLWAY	JCI_YORK		1-9A0C31O
GATE-MSE FLEET STOCKRM INTERIOR	JCI_YORK		1-9A0C2UQ
GATE-MSE LFM LEFT PARTS DOOR	JCI_YORK		1-9A0C38C
GATE-MSE LFM RIGHT PARTS DOOR	JCI_YORK		1-9A0C38W
GATE-MSE LFM SRV WRITER EMP DR	JCI_YORK		1-9A0C39G
GATE-MSE LFM SRVWRITER CUST DR	JCI_YORK		1-9A0BWEO
GATE-MSE LFM WELDING SHOP DOOR	JCI_YORK		1-9A0BWHB
GATE-MSE MNPS IN 2	JCI_YORK		1-9A0C3CS
GATE-MSE MNPS REAR 2	JCI_YORK		1-9A0C3DC
GATE-MSE MOWER BACK	JCI_YORK		1-9A0BW8E
GATE-MSE N CONF EXT IN	JCI_YORK		1-9A0C2RE
GATE-MSE N EBID/LOGTS	JCI_YORK		1-9A0BWJS
GATE-MSE N INTERIOR IN	JCI_YORK		1-9A0BSOM
GATE-MSE N MAIN Entrance	JCI_YORK		1-9A0BVSJ
GATE-MSE N TRAFFIC DIV	JCI_YORK		1-9A0C2U6
GATE-MSE NE 2	JCI_YORK		1-9A0C3AU
GATE-MSE NE HALL	JCI_YORK		1-9A0BWIY
GATE-MSE NE ITS	JCI_YORK		1-9A0BSMC
GATE-MSE NE OPA ENTRANCE TO	JCI_YORK	JCI	1-9A0C2R4

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA METRO SOUTHEAST OFFICE COMPLEX	1417 MURFREESBORO PIKE NASHVILLE, TN 37217-2810
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OFFICE			
GATE-MSE NE PD EXTERIOR	JCI_YORK		1-9A0C2TM
GATE-MSE NE TRAFFIC OFFICE	JCI_YORK		1-9A0BWAC
GATE-MSE NE TRAFFIC PAY	JCI_YORK	JCI	1-9A0BWHK
WINDOW OFFICE ENTRANCE			
GATE-MSE NW FIRE SUPPLY	JCI_YORK		1-9A0BWD4
GATE-MSE NW GATE	JCI_YORK		1-9A0C2RY
GATE-MSE NW HALL	JCI_YORK		1-9A0C2WE
GATE-MSE NW ITS	JCI_YORK		1-9A0BWCH
GATE-MSE OEM BAY DOOR	JCI_YORK		1-9A0C8ZI
GATE-MSE OEM INT GARAGE ENTRY	JCI_YORK		1-9A0C98G
GATE-MSE OEM INT GARAGE EXIT	JCI_YORK		1-9A0C99A
GATE-MSE OEM KEY BOX	JCI_YORK		1-9A0C94A
GATE-MSE OEM SE DOOR ENTRY	JCI_YORK		1-9A0C90L
GATE-MSE OEM SE DOOR EXIT	JCI_YORK		1-9A0C97W
GATE-MSE OEM SW DOOR ENTRY	JCI_YORK		1-9A0C34I
GATE-MSE OEM SW DOOR EXIT	JCI_YORK		1-9A0C94U
GATE-MSE OPA HALL DLY EGRESS	JCI_YORK		1-9A0BVT2
GATE-MSE PARTS ENTR	JCI_YORK		1-9A0BWBZ
GATE-MSE PUBLIC GATE PROX	JCI_YORK		1-9A0C37S
GATE-MSE RADIO BACK	JCI_YORK		1-9A0BVSS
GATE-MSE RADIO CAGE	JCI_YORK		1-9A0C2WY
GATE-MSE RADIO DBLE DRS	JCI_YORK		1-9A0C2XI
GATE-MSE RADIO OFFICE	JCI_YORK		1-9A0C2Y2
GATE-MSE RADIO SHOP ENTR	JCI_YORK		1-9A0BWK2
GATE-MSE RADIO TO BOSS	JCI_YORK		1-9A0C30K
GATE-MSE RECORDS MAIN	JCI_YORK		1-9A0C3EG
GATE-MSE RECORDS REAR	JCI_YORK		1-9A0C3GE
GATE-MSE RECORDS STORAGE	JCI_YORK		1-9A0C3E6
GATE-MSE RICOH DOOR	JCI_YORK		1-9A0BBM7
GATE-MSE RS NORTH	JCI_YORK		1-9A0C972
GATE-MSE RS SOUTH	JCI_YORK		1-9A0BRZM
GATE-MSE SCHOOLS SURPLUS 1	JCI_YORK		1-9A0C2ZP
GATE-MSE SCIENCE	JCI_YORK		1-9A0C3FA
GATE-MSE SE EMS GARAGE	JCI_YORK		1-9A0C36O
GATE-MSE SE MECH	JCI_YORK		1-9A0C25S
GATE-MSE SE OEM GARAGE Rear Entrance	JCI_YORK		1-9A0C364
GATE-MSE SWAT BAY DOOR	JCI_YORK		1-9A0C34L
GATE-MSE SWAT NE MAN DOOR	JCI_YORK		1-9A0C902
GATE-MSE TRAFFIC DIV REAR	JCI_YORK		1-9A0BSL0
GATE-MSE TRAFFIC SCHOOL EXTERIOR ENTRANCE	JCI_YORK	JCI	1-9A0C2W4
GATE-MSE W E-BID DOCK	JCI_YORK		1-9A0C97C
GATE-MSE W E-BID HALL	JCI_YORK		1-9A0C3BE
GATE-MSE W EMS DOCK	JCI_YORK		1-9A0BRZW
GATE-MSE W FIRE TO WAREHOUSE	JCI_YORK		1-9A0BVTE
GATE-MSE W HEALTH DEPT DOCK	JCI_YORK		1-9A0C2ZF
GATE-MSE W HEALTH DEPT ENT	JCI_YORK		1-9A0BWFS
GATE-MSE WEST DATA ROOM	JCI_YORK		1-9A0C2YU
GATE-MSE WEST MAIN ENTRANCE	JCI_YORK	JCI	1-9A0BWGM

Product: Access Control System, Control Panel, CPU

Quantity: 9	Services Provided
Coverage Level: Premium	1 Comprehensive

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA METRO SOUTHEAST OFFICE COMPLEX	1417 MURFREESBORO PIKE NASHVILLE, TN 37217-2810
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<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-CK720 MSE 2FL IDF CAGE	JCI_YORK		1-9A0C2T2
PANEL-CK720 MSE NE	JCI_YORK		1-9A0C2VA
PANEL-CK720 MSE NW	JCI_YORK		1-9A0C3AA
PANEL-CK720 MSE RADIO MECH	JCI_YORK		1-9A0C96I
PANEL-CK720 MSE SOUTHEAST	JCI_YORK		1-9A0BBLX
PANEL-CK720 MSE W	JCI_YORK		1-9A0BRZC
PANEL-CK720 MSE W 2	JCI_YORK		1-9A0BSFQ
PANEL-CK721 MSE DCEC	JCI_YORK		1-9A0BSP4
PANEL-CK721 MSE OEM	JCI_YORK		1-9A0BSN2

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA POLICE DEPT VICE	924 E TRINITY LN NASHVILLE, TN 37207-4732
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Product: Access Control System, Gate, Personnel

Quantity: 19
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-CRIMINAL COURT STOR GATE	JCI_YORK		1-9A0BB62
GATE-MPD V AR MAIN ENTRANCE	JCI_YORK		1-9A0BMPC
GATE-MPD V AR STORAGE COMMON	JCI_YORK		1-9A0BMQ6
GATE-MPD V BREAK ROOM ENTR	JCI_YORK		1-9A0B7NN
GATE-MPD V EVID VIEW RM	JCI_YORK		1-9A0B79M
GATE-MPD V MAIN ENTRY	JCI_YORK		1-9A0BB44
GATE-MPD V OFFICERS WORK ROOM	JCI_YORK		1-9A0B78I
GATE-MPD V PR-AR COMMON	JCI_YORK		1-9A0BMOS
GATE-MPD V PR-WAREHOUSE	JCI_YORK		1-9A0BMQG
GATE-MPD V PROP DRUG VAULT	JCI_YORK		1-9A0BB58
GATE-MPD V PROP FIREARMS VAULT	JCI_YORK		1-9A0BB4Y
GATE-MPD V PROP MAIN ENT	JCI_YORK		1-9A0BMOI
GATE-MPD V PROP OFFICE DBL DR	JCI_YORK		1-9A0B7PW
GATE-MPD V PROP RM OFFICE	JCI_YORK		1-9A0B788
GATE-MPD VICE TO PROP SLIDER	JCI_YORK		1-9A0B7OI
GATE-VICE BACK ENTRANCE	JCI_YORK		1-9A0B77O
GATE-VICE BACK EXIT	JCI_YORK		1-9A0B77E
GATE-VICE GATE ENTRANCE	JCI_YORK		1-9A0B792
GATE-VICE REAR ENTR W/KEYPAD	JCI_YORK		1-9A0BB3U

Product: Intercom System, Station, Master w/ Monitor

Quantity: 3
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IC-MASTER W/MONITOR 1	JCI_YORK		1-9A0BB8K
IC-MASTER W/MONITOR 2	JCI_YORK		1-9A0BB6M
IC-MASTER W/MONITOR 3	JCI_YORK		1-9A0BB6W

Product: Intercom System, Station, Power Supply/Transformer

Quantity: 3
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IC-POWER SUPPLY/TRANSFORMER 1	JCI_YORK		1-9A0BB7G
IC-POWER SUPPLY/TRANSFORMER 2	JCI_YORK		1-9A0BB8O
IC-POWER SUPPLY/TRANSFORMER 3	JCI_YORK		1-9A0BB94

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA POLICE DEPT VICE	924 E TRINITY LN NASHVILLE, TN 37207-4732
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Product: Intercom System, Station, Remote w/ Camera

Quantity: 5
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IC-REMOTE W/CAMERA 1	JCI_YORK		1-9A0BB9O
IC-REMOTE W/CAMERA 2	JCI_YORK		1-9A0BBA8
IC-REMOTE W/CAMERA 3	JCI_YORK		1-9A0BBAI
IC-REMOTE W/CAMERA 4	JCI_YORK		1-9A0BBBC
IC-REMOTE W/CAMERA 5	JCI_YORK		1-9A0BBC6

Product: Access Control System, Control Panel, CPU

Quantity: 2
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-MPD VICE 01	JCI_YORK		1-9A0B7NV
PANEL-MPD VICE 02	JCI_YORK		1-9A0B78S

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FIRESTATION 21	320 JOYNER AVE NASHVILLE, TN 37210-4950
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Product: Access Control System, Gate, Personnel

Quantity: 5
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-FS 21 2FL IDF	JCI_YORK		1-ESJ7MFU
GATE-FS 21 IFL MDF	JCI_YORK		1-ESJ7MKC
GATE-FS 21 NE HALLWAY ENTRY	JCI_YORK		1-ESJ7MI0
GATE-FS 21 NW STAIR ENTRY	JCI_YORK		1-ESJ7MHC
GATE-FS 21 VEHICLE BAY MAN DOOR	JCI_YORK		1-ESJ1ZBJ

Product: Access Control System, Control Panel, CPU

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-CK721 FS 21	JCI_YORK		1-ESFGKFZ

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FIRESTATION 35	2034 HOBSON PIKE ANTIOCH, TN 37013-1406
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Product: Access Control System, Gate, Personnel

Quantity: 2
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-FS 35 IDF	JCI_YORK		1-ESJ7MMF
GATE-FS 35 PATIO	JCI_YORK		1-ESJ7MPA

Product: Access Control System, Control Panel, CPU

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-FS 35	JCI_YORK		1-ESHN278

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FIRESTATION 31	415 DOUGLAS ST MADISON, TN 37115-3600
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Product: Access Control System, Gate, Personnel

Quantity: 5
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-FS31 1FL IDF	JCI_YORK		1-96YZCKP
GATE-FS31 2FL IDF	JCI_YORK		1-96YZCJR
GATE-FS31 NEW STAIRWELL EXTERIOR	JCI_YORK		1-97C0G79
GATE-FS31 NORTH ENTRANCE	JCI_YORK		1-97C0GB0
GATE-FS31 VEH BAY NORTH MAN DOOR	JCI_YORK		1-96YZCL3

Product: Access Control System, Control Panel, CPU

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-CK721 FS 31	JCI_YORK		1-96YZCII

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA FIRESTATION 33	2501 FOREST VIEW DR ANTIOCH, TN 37013-1313
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Product: Access Control System, Gate, Personnel

Quantity: 5
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-FS33 1FL IDF	JCI_YORK		1-96YYZCF
GATE-FS33 2FL IDF	JCI_YORK		1-96YYZFP
GATE-FS33 NW HALLWAY	JCI_YORK		1-96YYZCT
GATE-FS33 NW STAIRWELL	JCI_YORK		1-96YYZC1
GATE-FS33 VEHICLE BAY MAN DOOR	JCI_YORK		1-96YYZJP

Product: Access Control System, Control Panel, CPU

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-CK721 FS 33	JCI_YORK		1-96XEN2Z

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA POLICE DEPT HERMITAGE PRECINCT	3701 JAMES KAY LN HERMITAGE, TN 37076-3430
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Product: Access Control System, Gate, Personnel

Quantity: 6
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-HP MPD GATE	JCI_YORK		1-9A0BSBK
GATE-HP MPD LOBBY OFFICE ENT	JCI_YORK		1-9A0BW0M
GATE-HP MPD NE ENTRANCE	JCI_YORK		1-9A0BSAG
GATE-HP MPD NW ENTRANCE	JCI_YORK		1-9A0BS9W
GATE-HP MPD NW HALLWAY	JCI_YORK		1-9A0BSBA
GATE-HP MPD RECEPTION	JCI_YORK		1-9A0BS9M

Product: Intercom System, Station, Door Release

Quantity: 3
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IC-DOOR RELEASE 1	JCI_YORK		1-9A0BSCE
IC-DOOR RELEASE 2	JCI_YORK		1-9A0BSD8
IC-DOOR RELEASE 3	JCI_YORK		1-9A0BSDS

Product: Intercom System, Station, Master Hardwired Small (1-25)

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IC-MASTER HARDWIRED SMALL	JCI_YORK		1-9A0BSCO

Product: Intercom System, Station, Remote Station Exterior

Quantity: 3
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IC-REMOTE STATION EXTERIOR 1	JCI_YORK		1-9A0BSEW
IC-REMOTE STATION EXTERIOR 2	JCI_YORK		1-9A0BSEC
IC-REMOTE STATION EXTERIOR 3	JCI_YORK		1-9A0BW02

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Johnson Controls Planned Service Proposal
Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
GENERAL SERVICES DEPT

METRO GSA POLICE DEPT HERMITAGE PRECINCT	3701 JAMES KAY LN HERMITAGE, TN 37076-3430
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Product: Access Control System, Control Panel, CPU

Quantity: 1
Coverage Level: Premium

Services Provided
1 Comprehensive

<u>Customer Tag</u> PANEL-MPD HERMITAGE	<u>Manufacturer</u> JCI_YORK	<u>Model #</u>	<u>Serial #</u> 1-9A0BS92
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Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA POLICE DEPT SOUTH PRECINT	5101 HARDING PL NASHVILLE, TN 37211-4100
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Product: Access Control System, Gate, Personnel

Quantity: 16
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-MPD S CNTRL ROOM TO BKG	JCI_YORK		1-9A0BSNG
GATE-MPD S HODLING CELL FRM	JCI_YORK		1-9A0B7RU
BOOK			
GATE-MPD S MAIN HALL TO	JCI_YORK		1-9A0BBE3
HOLDING			
GATE-MPD S PED EXIT FRM SALLYPO	JCI_YORK		1-9A0BW5M
GATE-MPD S REAR TRAFFIC GATE	JCI_YORK		1-9A0BSJZ
GATE-MPD S SALLYPORT FRM	JCI_YORK		1-9A0BW84
HLDING			
GATE-MPD SOUTH BKG FR MAIN	JCI_YORK		1-9A0BW66
HALL			
GATE-MPD SOUTH BKG TO MAIN	JCI_YORK		1-9A0BW3Y
HALL			
GATE-MPD SOUTH CNTRL RM TO	JCI_YORK		1-9A0BSNQ
HALL			
GATE-MPD SOUTH CNTY CLERK	JCI_YORK		1-9A0BMRA
GATE-MPD SOUTH CREDIT UNION	JCI_YORK		1-9A0BW7A
GATE-MPD SOUTH LOBBY TO HALL	JCI_YORK		1-9A0BW4I
GATE-MPD SOUTH OFFICER/SECR	JCI_YORK		1-9A0BW34
ENT			
GATE-MPD SOUTH OLD PROP ROOM	JCI_YORK		1-9A0BSLA
GATE-MPD SOUTH REAR CENTER	JCI_YORK		1-9A0BW3E
ENTX			
GATE-MPD SOUTH SALLYPORT	JCI_YORK		1-9A0BW5C
VEHICLE			

Product: Intercom System, Station, Door Release

Quantity: 3
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IC-DOOR RELEASE 1	JCI_YORK		1-9A0B7UP
IC-DOOR RELEASE 2	JCI_YORK		1-9A0BBOE
IC-DOOR RELEASE 3	JCI_YORK		1-9A0BBOY

Product: Intercom System, Station, Master Hardwired Small (1-25)

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA POLICE DEPT SOUTH PRECINT	5101 HARDING PL NASHVILLE, TN 37211-4100
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<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IC-MASTER HARDWIRED SMALL	JCI_YORK		1-9A0BBPI

Product: Intercom System, Station, Remote Station Exterior

Quantity: 3
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
IC-REMOTE STATION EXTERIOR 1	JCI_YORK		1-9A0BBPS
IC-REMOTE STATION EXTERIOR 2	JCI_YORK		1-9A0BMJI
IC-REMOTE STATION EXTERIOR 3	JCI_YORK		1-9A0BMJS

Product: Access Control System, Control Panel, CPU

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-MPD SOUTH	JCI_YORK		1-9A0BW2A

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA METRO NASHVILLE PUBLIC SCHOOLS @ METRO S	1417 MURFREESBORO RD NASHVILLE, TN 37217-2810
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Product: Access Control System, Gate, Personnel

Quantity: 7
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-MSE SCHOOLS 150	JCI_YORK		1-992JXHD
GATE-MSE SCHOOLS 173	JCI_YORK		1-992E09J
GATE-MSE SCHOOLS 179	JCI_YORK		1-992E0EP
GATE-MSE SCHOOLS 183	JCI_YORK		1-992E095
GATE-MSE SCHOOLS 201	JCI_YORK	JCI	1-992E0EB
Maintenance Shop			
GATE-MSE SCHOOLS CARPENTRY	JCI_YORK		1-992E0C9
GATE-SCHOOLS MAINTENANCE	JCI_YORK		1-992E09X

Product: Access Control System, Control Panel, CPU

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-MSE SCHOOLS MAINTENANCE	JCI_YORK		1-990MG7L

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

BRIDGESTONE ARENA REGISTER OF DEEDS- 6TH/BROADWAY	501 BROADWAY NASHVILLE, TN 37203-3980
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Product: Access Control System, Gate, Personnel

Quantity: 5
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-ROD BACK DOOR	JCI_YORK		1-ESHN6R9
GATE-ROD FILE ROOMD OOR	JCI_YORK		1-ESHN6Q6
GATE-ROD OFFICE TO SRCHR RM	JCI_YORK		1-ESHN6SA
GATE-ROD SIDE DOOR	JCI_YORK		1-ESHN7IL
GATE-ROD SRCHR RM TO FRONT HALL	JCI_YORK		1-ESHN6RI

Product: Access Control System, Control Panel, CPU

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-CK720 REGISTER OF DEEDS	JCI_YORK		1-ESHN6QQ

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA WOODLAND PARKING LOT	115 WOODLAND ST NASHVILLE, TN 37213-1227
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Product: Access Control System, Gate, Personnel

Quantity: 4
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
GATE-WPL 1ST AVE TURNSTILE	JCI_YORK		1-9A0BN60
GATE-WPL PARKING LOT ENTRANCE	JCI_YORK		1-9A0BN5Q
GATE-WPL PARKING LOT EXIT	JCI_YORK		1-9A0BN4W
GATE-WPL SOUTH PEDESTRIAN	JCI_YORK		1-9A0BN6K
GATE			

Product: Access Control System, Control Panel, CPU

Quantity: 1
 Coverage Level: Premium

Services Provided
 1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
PANEL-CK720 WOODLAND PARKING	JCI_YORK		1-9A0BN4C

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

METRO GSA 911 ECC/OEM BUILDING	2060 15TH AVE S NASHVILLE, TN 37212-4404
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Product: Access Control System, Control Panel, CPU

Quantity: 2	Services Provided
Coverage Level: Premium	1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
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Product: Access Control System, Gate, Personel

Quantity: 26	Services Provided
Coverage Level: Premium	1 Comprehensive

<u>Customer Tag</u>	<u>Manufacturer</u>	<u>Model #</u>	<u>Serial #</u>
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Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
GENERAL SERVICES DEPT

Equipment tasking

Access Control System, Control Panel, CPU

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Check LEDs for proper power and status indications
Verify bidirectional communications
Visually check connections
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Access Control System, Gate, Personnel

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Verify smooth operation of clutch rollers, lubricate as needed
Verify operation
Inspect mounting points for secureness, tighten as required
Inspect springs for unusual wear, replace if worn or damaged
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Access Control System, P2000 Software Support, Unlimited Readers (Full Support)

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Verify SSA scope with customer expectations
Backup system and data information
Install Patches, Service Packs & Updates as defined by agreement
Review changes/updates with customer (as applicable)
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Access Control System, Reader, Fingerprint

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal

Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
GENERAL SERVICES DEPT

Check and verify authentication operation
Check LED's/lamps
Check for proper LED/LCD indications
Inspect mounting points for secureness, tighten as required
Clean as needed
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Access Control System, Software Support, Digital Video Integration (P2K-SW-SSADV)

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Verify SSA scope with customer expectations
Backup system and data information
Install Patches, Service Packs & Updates as defined by agreement
Review changes/updates with customer (as applicable)
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Access Control System, Software Support, Intercom (P2K-SW-SSAINT)

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Verify SSA scope with customer expectations
Backup system and data information
Install Patches, Service Packs & Updates as defined by agreement
Review changes/updates with customer (as applicable)
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Access Control System, Software Support, MIS Interface - 3rd party (P2K-SW-SSAMIS)

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Verify SSA scope with customer expectations
Backup system and data information
Install Patches, Service Packs & Updates as defined by agreement
Review changes/updates with customer (as applicable)
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal

Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
GENERAL SERVICES DEPT

Access Control System, Workstation, Badge Camera

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Verify operation
Clean camera lens
Visually check components
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Access Control System, Workstation, Single Sided Card Printer

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Test print functions
Clean printer
Review cleaning procedures with customer
Check customer's print supply inventory
Check for wear
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Block Hours - Security System Rep

Preventive Maintenance All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Perform scheduled block hour tasks
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Intercom System, Station, Door Release

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Visually check connections
Verify operation
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal

Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
GENERAL SERVICES DEPT

Intercom System, Station, Emergency Call Free Standing

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Visually check connections
Verify operation
Clean as needed
Check for proper LED/LCD indications
Check speaker for volume and clarity
Check for wear
Inspect structural elements for corrosion and damage
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Intercom System, Station, Emergency Call Wall Mounted

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Visually check connections
Verify operation
Clean as needed
Check for proper LED/LCD indications
Check speaker for volume and clarity
Check for wear
Inspect structural elements for corrosion and damage
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Intercom System, Station, Master Hardwired Medium (25-100)

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Visually check connections
Verify operation
Clean as needed
Check for proper LED/LCD indications
Verify and calibrate communication signal level
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Intercom System, Station, Master Hardwired Small (1-25)

Comprehensive All work must be performed in accordance with Johnson Controls safety

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal

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GENERAL SERVICES DEPT

policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Visually check connections
Verify operation
Clean as needed
Check for proper LED/LCD indications
Verify and calibrate communication signal level
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Intercom System, Station, Master w/ Monitor

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Visually check connections
Verify operation
Check monitor for clarity, focus and color. Perform corrective measures as appropriate to resolve discrepancies
Clean as needed
Check for proper LED/LCD indications
Check speaker for volume and clarity
Check for wear
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Intercom System, Station, Power Supply/Transformer

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Visually check connections
Verify operation
Check voltage
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Intercom System, Station, Remote Station Exterior

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Visually check connections
Verify operation
Clean as needed

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal

Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
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Check for proper LED/LCD indications
Check speaker for volume and clarity
Check for wear
Inspect structural elements for corrosion and damage
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Intercom System, Station, Remote w/ Camera

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Visually check connections
Verify operation
Inspect mounting points for secureness, tighten as required
Clean as needed
Check for proper LED/LCD indications
Check speaker for volume and clarity
Check for wear
Inspect structural elements for corrosion and damage
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Intrusion System, Control, Encoder Module

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Visually check connections
Verify operation
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Video Surveillance System, Camera, Analog Indoor Fixed

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Verify operation
Visually check connections
Clean as needed
Adjust as needed
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal
Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
GENERAL SERVICES DEPT

Video Surveillance System, Camera, Analog Outdoor Fixed

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Verify operation
Visually check connections
Clean as needed
Adjust as needed
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Video Surveillance System, Camera, Analog Outdoor PTZ

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Verify operation
Visually check connections
Clean as needed
Adjust as needed
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Video Surveillance System, Camera, IP Indoor Fixed

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Verify operation
Visually check connections
Clean as needed
Adjust as needed
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Video Surveillance System, Camera, IP Indoor PTZ

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Verify operation
Visually check connections

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Clean as needed
Adjust as needed
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Video Surveillance System, Camera, IP Outdoor PTZ

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Verify operation
Visually check connections
Clean as needed
Adjust as needed
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Video Surveillance System, Camera, Megapixel Outdoor (3MP)

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Verify operation
Visually check connections
Clean as needed
Adjust as needed
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Video Surveillance System, Control, Digital Video Recorder Up to 1TB

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Verify operation
Visually check connections
Verify time and date stamp
Verify camera title display
Check video retention days and verify against contract scope
Perform backup of configuration (if applicable)
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

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Video Surveillance System, Control, Keyboard/Mouse/Monitor

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Verify operation
Visually check connections
Clean as needed
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Video Surveillance System, Control, Monitor 19" to 27"

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Verify operation
Visually check connections
Clean as needed
Adjust as needed
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Video Surveillance System, Power Supply, Indoor 8 Output

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Visually check connections
Check LED's/lamps
Check input/output voltages
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to appropriate customer representative

Video Surveillance System, Workstation

Comprehensive All work must be performed in accordance with Johnson Controls safety policies
Check with appropriate customer representative for operational deficiencies
Check overall condition of unit
Scan hard drive for errors
Verify customer's virus scan procedure
Check fans for proper operation
Clean inside computer
Clean keyboard/mouse/monitor
Visually check connections

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Verify all required system software components are active/running
Remove and dispose any debris from any maintenance activity
Document tasks performed during visit and report any observations to
appropriate customer representative

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Supplemental Price & Payment Terms (Applies to Multi-Year Contracts Only)

Commented [GM(1): Is this consistent with Exhibit A Pricing?

Year	Total Annual Dollar Amount	Payment Frequency
Year 1	\$203,304.72	Monthly
Year 2	\$203,304.72	Monthly
Year 3	\$232,573.26	Monthly
Year 4	\$239,550.46	Monthly
Year 5	\$246,736.97	Monthly

Special Additions and Exceptions

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TERMS AND CONDITIONS DEFINITIONS (REV 4/22)

DIGITAL ENABLED SERVICES mean services provided hereunder that employ JCI software and cloud-hosted software offerings and tools to improve and enable such services. Digital Enabled Service may include, but are not limited to, (a) remote inspection, (b) advanced equipment fault detection and diagnostics, and (c) data dashboarding and health reporting.

CONTRACT PRICE means the price that Customer shall pay to JCI for the Services.

COVERED EQUIPMENT means the equipment for which Services are to be provided under this Agreement. Covered Equipment is set forth in Schedule A - Equipment List.

EQUIPMENT FAILURE means the failure, under normal and expected working conditions, of moving parts or electric or electronic components of the Covered Equipment that are necessary for its operation.

PREMISES means those Customer premises where the Covered Equipment is located or Services performed pursuant to this Agreement.

REMOTE MONITORING SERVICES means remote monitoring of Covered Equipment and/or systems including building automation, HVAC equipment, and fire alarm, intrusion, and/or other life safety systems for alarm and event notifications using a UL Certified Central Station.

REMOTE OPERATIONS CENTER (ROC) is the department at JCI that remotely monitors alarm and industrial (HVAC) process signals.

REMOTE OPERATING SERVICES means remote interrogation, modification and/or operation of building automation, HVAC equipment, and/or other Covered Equipment.

REPAIR LABOR is the labor necessary to restore Covered Equipment to working condition following an Equipment Failure, but does not include services relating to total equipment replacement due to obsolescence or unavailability of parts.

REPAIR MATERIALS are the parts and materials necessary to restore Covered Equipment to working condition following an Equipment Failure, but excludes total equipment replacement due to obsolescence or unavailability of parts, unless excluded from the Agreement. At JCI's option, Repair Materials may be new, used, or reconditioned.

SCHEDULED SERVICE MATERIALS are the materials required to perform Scheduled Service Visits on Covered Equipment, unless excluded from the Agreement.

SCHEDULED SERVICE VISITS are the on-site labor visits required to perform JCI recommended inspections and preventive maintenance on Covered Equipment.

SERVICES are the work, materials, labor, service visits, and repairs to be provided by JCI pursuant to this Agreement except that the Services do not include the Connected Equipment Services or the provision of other software products or digital or cloud services, which are provided under separate terms and conditions referenced in Section P.

A. JCI'S SERVICES FOR COVERED EQUIPMENT

1. BASIC COVERAGE means Scheduled Service Visits, plus Scheduled Service Materials (unless excluded from this Agreement). No parts, equipment, Repair Labor or Repair Materials are provided for under BASIC COVERAGE.

2. PREMIUM COVERAGE means BASIC COVERAGE plus Repair Labor, plus Repair Materials (unless excluded from the Agreement). If Customer has ordered PREMIUM COVERAGE, JCI will inspect the Covered Equipment within forty-five (45) days of the date of this Agreement, or as seasonal or operational conditions permit. JCI will then advise Customer if JCI finds any Covered Equipment not in working order or in need of repair. With Customer's approval, JCI will perform the work necessary to put the Covered Equipment in proper working condition, subject to the terms of this Agreement. Customer will pay for such work at JCI's standard rates for parts and labor in effect at the time that the work is performed. If Customer does not want JCI to perform the work identified as necessary by JCI, any equipment thereby affected will be removed from the list of Covered Equipment, and the Contract Price will be adjusted accordingly. Should Customer not make JCI's recommended repairs or proceed with the modified PREMIUM COVERAGE, JCI reserves the right to invoice Customer for the cost of the initial equipment inspection.

3. EXTENDED SERVICE means Services performed outside JCI's normal business hours and is available only if Customer has PREMIUM COVERAGE. Extended Service is available either 24/5 or 24/7, at Customer's election. The price for Extended Service, if chosen by Customer, is part of the total Contract Price.

4. REMOTE MONITORING SERVICES OR REMOTE OPERATING SERVICES. If Remote Monitoring Services or Remote Operating Services are provided, Customer agrees to furnish JCI with a list of the names, titles, addresses, email addresses, and phone numbers of all persons authorized to be contacted by, or be able to contact the ROC to perform specific agreed upon actions with the appropriate authority. If JCI's Services include "Remote Monitoring Services with Open and Close," Customer also agrees to furnish JCI with Customer's daily and holiday opening and closing schedules. Customer agrees to maintain and update the call lists with accurate information. Customer further agrees to

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notify JCI of such changes as soon as possible. JCI/ROC is not responsible to find new contacts/numbers if the contacts on the call lists cannot be reached. A maximum of three contacts are allowed for any time of the day. If none of those contacts can be reached, then neither JCI nor the ROC are responsible for damages. Customer is responsible for any and all costs and expenses arising from Customer's failure to provide timely updates for any of the contact information submitted to the ROC.

5. CUSTOMER SERVICE INFORMATION PORTAL. Customer may be able to utilize JCI's Customer Service Information Portal during the term of the Agreement, pursuant to the then applicable Terms of Use Agreement.

B. OUT OF SCOPE SERVICES

If, during any Service Visit, JCI detects a defect in any of Customer's equipment that is not Covered Equipment under this Agreement (an "Out of Scope Defect"), JCI may (but shall have no obligation to) notify Customer of such Out of Scope Defect. If Customer elects for JCI to repair such Out of Scope Defect, or if JCI otherwise performs any Services or provides any materials, parts, or equipment outside the scope of the Services (collectively, "Out of Scope Services"), Customer shall direct JCI to perform such Out of Scope Services in writing, and Customer shall pay for such Out of Scope Services at JCI's standard fees or hourly rates.

C. EXCLUSIONS

To the extent permitted by Tennessee law, JCI's Services and warranty obligations expressly exclude:

- (a) the repair or replacement of ductwork, casings, cabinets, structural supports, tower fill/slats/basin, hydronic and pneumatic piping, and vessels, gaskets, and piping not normally replaced or maintained on a scheduled basis, and removal of oil from pneumatic piping;
- (b) disposal of hazardous wastes (except as otherwise expressly provided herein);
- (c) disinfecting of chiller condenser water systems and other components for biohazards, such as but not limited to, Legionella unless explicitly set forth in the scope of services between the parties. Unless explicitly provide for within the scope of services, this is Out of Scope Services and the Customer's exclusive responsibility to make arrangements for such services with a provider other than JCI. Mentions of chiller tube cleaning, condenser cleaning, cooling tower cleaning or boiler tube cleaning in any scope of services, only involve work to remove normal buildup of debris and scale using tube brush cleaning, pressure washing or acid flushing. Reference to such cleaning does not include chemical cleaning, disinfection or chemical water treatment required to eliminate, control or disinfect against biohazards such as but not limited to Legionella;
- (d) refrigerant; supplies, accessories, or any items normally consumed during the use of Covered Equipment, such as ribbons, bulbs and paper;
- (e) the furnishing of materials and supplies for painting or refinishing equipment;
- (f) the repair or replacement of wire in conduit, buried cable/transmission lines, or the like, if not normally replaced or maintained on a scheduled basis;
- (g) replacement of obsolete parts; and
- (h) damages of any kind, including but not limited to personal injury, death, property damage, and the costs of repairs or service resulting from:
 - abuse, misuse, alterations, adjustments, attachments, combinations, modifications, or repairs to Covered Equipment not performed, provided, or approved in writing by JCI;
 - equipment not covered by this Agreement or attachments made to Covered Equipment;
 - acts or omissions of the Customer, including but not limited to the failure of the Customer to fulfill the Customer Obligations and Commitments to JCI as described in Section F of this Agreement, operator error, Customer's failure to conduct preventive maintenance, issues resulting from Customer's previous denial of JCI access to the Covered Equipment, and Customer's failure to keep the site clean and free of dust, sand, or other particles or debris, unless such conditions are previously expressly acknowledged by JCI in writing;
 - use of the Covered Equipment in a manner or environment, or for any purpose, for which it was not designed by the manufacturer;
 - site-related and environmental conditions, including but not limited to power failures and fluctuations in electrical current (or "power surges") and biohazards such as but not limited to Legionella associated with condenser water, cooling tower systems and subcomponent systems;
 - the effects of erosion, corrosion, acid cleaning, or damage from unexpected or especially severe freezing weather;
 - issues or failures not specifically covered by this Agreement; or
 - occurrences beyond JCI's reasonable control and without JCI's fault or negligence.

D. PAYMENT TERMS; PRICE ADJUSTMENTS

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F. CUSTOMER OBLIGATIONS AND COMMITMENTS TO JCI

1. Customer warrants it has given JCI all information concerning the condition of the Covered Equipment. The Customer agrees and warrants that, during the Term of this Agreement, Customer will:

- (1) operate the Covered Equipment according to the manufacturer's and/or JCI's recommendations;
- (2) keep accurate and current work logs and information about the Covered Equipment as recommended by the manufacturer and/or JCI;
- (3) provide an adequate environment for Covered Equipment as recommended by the manufacturer and/or JCI, including, but not limited to adequate space, electrical power, water supply, air conditioning, and humidity control;
- (4) notify JCI immediately of any Covered Equipment malfunction, breakdown, or other condition affecting the operation of the Covered Equipment;
- (5) provide JCI with safe access to its Premises and Covered Equipment at all reasonable and necessary times for the performance of the Services;
- (6) allow JCI to start and stop, periodically turn off, or otherwise change or temporarily suspend equipment operations so that JCI can perform the Services required under this Agreement;
- (7) as applicable, provide proper condenser, cooling tower and boiler water treatment for the proper functioning of Covered Equipment and protect against any environmental issues and instances of biohazards such as but not limited to Legionella;
- (8) carefully and properly set and test the intrusion alarm system each night or at such other time as Customer shall close the Premises;
- (9) obtain all necessary licenses and permits required for and pay all taxes associated with the Services;
- (10) notify JCI immediately of any claimed inadequacy in, or failure of, the Covered Equipment or other condition affecting the operation of the Covered Equipment;
- (11) furnish any necessary 110 volt A/C power and electrical outlets at its expense;
- (12) properly maintain, repair, service, and assure the proper operation of any other property, system, equipment, or device of Customer or others to which the Covered Equipment may be attached or connected, in accordance with manufacturer recommendations, insurance carrier requirements, or the requirements of any fire rating bureau, agency, or other authorities having jurisdiction thereof;
- (13) not tamper with, alter, adjust, disturb, injure, remove, or otherwise interfere with any Covered Equipment (including any related software) and not permit the same to be done;
- (14) refrain from causing false alarms, and reimburse JCI for any fine, penalty, or fee paid by or assessed against JCI by any governmental or municipal agency as a result thereof;
- (15) be solely responsible for the establishment, operation, maintenance, access, security and other aspects of its computer network ("Network") and shall supply JCI secure Network access for providing its services. Products networked, connected to the internet, or otherwise connected to computers or other devices must be appropriately protected by Customer and/or end user against unauthorized access; and
- (16) take appropriate measures, including performing back-ups, to protect information, including without limit data, software, or files (collectively "Data") prior to receiving the service or products.

2. Customer acknowledges and understands that unless water treatment for biohazards (such as Legionella) is explicitly included in the services JCI is providing, it is Customer's responsibility to provide such treatment. Customer also acknowledges that its failure to meet the above obligations will relieve JCI of any responsibility for any Covered Equipment breakdown, or any necessary repair or replacement of any Covered Equipment. If Customer breaches any of these obligations, JCI shall have the right, upon written notice to Customer, to suspend its Services until Customer cures such breach. In addition, Customer shall be responsible for paying or reimbursing JCI for any costs associated with corrective work required as a result of Customer's breach of these obligations.

J. FORCE MAJEURE

JCI shall not be liable, nor in breach or default of its obligations under this Agreement, for delays, interruption, failure to render services, or any other failure by JCI to perform an obligation under this Agreement, where such delay, interruption or failure is caused, in whole or in part, directly or indirectly, by a Force Majeure Event. A "Force Majeure Event" is a condition or event that is beyond the reasonable control of JCI, whether foreseeable or unforeseeable, including, without limitation, acts of God, severe weather (including but not limited to hurricanes, tornados, severe snowstorms or severe rainstorms), wildfires, floods, earthquakes, seismic disturbances, or other natural disasters, acts or omissions of any governmental authority (including change of any applicable law or regulation), epidemics, pandemics, disease, viruses, quarantines, or other public health risks and/or responses thereto, condemnation, strikes, lock-outs, labor disputes, an increase of 5% or more in tariffs or other excise taxes for materials to be used on the project, fires, explosions or other casualties, thefts, vandalism, civil disturbances, insurrection, mob violence, riots, war or other armed conflict (or the serious threat of same), acts of terrorism, electrical power outages, interruptions or degradations in telecommunications, computer, network, or electronic communications systems, data breach, cyber-attacks, ransomware, unavailability or shortage of parts, materials, supplies, or transportation, or any other cause or casualty beyond the reasonable control of JCI. If JCI's performance of the work is delayed, impacted, or prevented by a Force Majeure Event or its continued effects, JCI shall be excused from performance under the Agreement. Without limiting the generality of the foregoing, if JCI is delayed in achieving one or more of the scheduled milestones set forth in the Agreement due to a Force Majeure Event, JCI will be entitled to extend the relevant completion date by the amount of time that JCI was delayed as a result of the Force Majeure Event, plus such additional time as may be reasonably necessary to overcome the effect of the delay. To the extent that the Force Majeure Event directly or indirectly increases JCI's cost to perform the services, Customer is obligated to reimburse JCI

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for such increased costs, including, without limitation, costs incurred by JCI for additional labor, inventory storage, expedited shipping fees, trailer and equipment rental fees, subcontractor fees or other costs and expenses incurred by JCI in connection with the Force Majeure Event.

M. ASBESTOS, MOLD, BIOHAZARDS, AND HAZARDOUS MATERIALS

"Hazardous Materials" means any material or substance that, whether by its nature or use, is now or hereafter defined or regulated as a hazardous waste, hazardous substance, pollutant, or contaminant under any local, state, or federal law, regulation, or ordinance relating to or addressing public and employee health and safety and protection of the environment, or which is toxic, explosive, corrosive, flammable, radioactive, carcinogenic or otherwise hazardous or which is or contains petroleum, gasoline, diesel, fuel, another petroleum hydrocarbon product or polychlorinated biphenyls. "Hazardous Materials" specifically includes mold, lead-based paints, biohazards such as but not limited to Legionella and asbestos-containing materials ("ACM"). Neither Customer nor JCI desires to or is licensed to undertake direct obligations relating to the identification, abatement, cleanup, control, removal or disposal of ACM.

JCI will be responsible for removing or disposing of any Hazardous Materials that it uses in providing the Services ("JCI Hazardous Materials") and for the remediation of any areas affected by the release of JCI Hazardous Materials. For other Hazardous Materials that may be present at its facilities ("Non-JCI Hazardous Materials"), Customer shall supply JCI with any information in its possession relating to the presence of Hazardous Materials if their presence may affect JCI's performance of the Services. If either Customer or JCI becomes aware of or suspects the presence of Non-JCI Hazardous Materials that may interfere with JCI's Services, it shall immediately stop the Services in the affected area and notify the other party. As between Customer and JCI, Customer shall be responsible at its sole expense for removing and disposing of Non-JCI Hazardous Materials from its facilities and for the remediation of any areas impacted by the release of the Non-JCI Hazardous Materials and must provide a certificate of abatement before JCI will be obligated to perform or continue its Services, unless JCI had actual knowledge that Non-JCI Hazardous Materials were present and acted in disregard of that knowledge, in which case (i) JCI shall be responsible at its sole expense for the remediation of any areas impacted by its release of such Hazardous Materials, and (ii) Customer shall remain responsible at its sole expense for the removal of Hazardous Materials that have not been released and for releases not resulting from JCI's performance of the Services. Customer shall defend and indemnify JCI against any losses, costs, damages, expenses, and claims arising out of its failure to comply with this Section M.

N. CUSTOMER DATA

Customer data obtained from the Services is owned by and shall belong to Customer. JCI will access and use Customer data to provide Services to Customer. Except as set forth herein, JCI will not disclose to any third party any individual Customer data acquired through performance of the Services without Customer's consent. To the extent permitted by law, Customer agrees that JCI and its subsidiaries, affiliates and approved third party contractors and developers may collect and use Customer data for any reason, as long as any external use of the data is on a de-identified basis that does not personally identify Customer or any individual. JCI shall retain all rights to any intellectual property, data, materials and products created as a result of its performance of Services.

O. JCI'S INTELLECTUAL PROPERTY

JCI shall retain all right, title and interest in any (a) work provided to Customer, including without limitation, all software source and object code, documentation, technical information or data, specifications and designs and any changes, improvements or modifications thereto ("Deliverables"), and (b) Know-How (defined below) employed by JCI in the creation of the Deliverables or performance of the Services, whether known to JCI prior to, or developed or discovered or acquired in connection with, the performance of its obligations under this agreement. Ownership of all Deliverables and Know-How shall vest solely in JCI and no Deliverables shall be deemed "works made for hire." Without limiting the generality of the foregoing, ownership of all source files used in the course of performing the Services shall remain the exclusive property of JCI. For purposes of this Agreement, "Know-How" means any know-how, processes, techniques, concepts, methodologies, tools, analytical approaches, database models and designs, discoveries, and ideas furnished, produced by, developed, or used by JCI in the creation or provision of the Deliverables or in the performance of the Services, and any changes, improvements, or modifications thereto or derivatives thereof.

P. DIGITAL ENABLED SERVICES

If JCI provides Digital Enabled Services under this Agreement, these Digital Enabled Services require the installation and deployment of site assessment tools and the collection, transfer and ingestion of building, equipment, system time series, and other data to JCI's cloud-hosted software applications. **Customer consents to the installation and deployment of site assessment tools and the collection, transfer and ingestion and use of such data by JCI to enable JCI to provide, maintain, protect and improve the Digital Enabled Services and JCI's products and services. Customer acknowledges that, while Digital Enabled Services generally improve equipment performance and services, Digital Enabled Services do not prevent all potential malfunction, insure against all loss, or guarantee a certain level of performance and that to the extent permitted by Tennessee law, JCI shall not be liable for any injury, loss or damage caused by any act of omission of JCI related to or arising from the monitoring of the equipment under the Digital Enabled Services.** Certain equipment sold hereunder includes by default JCI's Connected Equipment Services. **Digital Enabled Services may be on by default and the remote connection will continue to connect to Customer's Equipment through the full equipment lifecycle, unless Customer specifically requests in writing that JCI disable the remote connection or JCI discontinues or removes such remote connection.** If Customer's equipment includes Digital Enabled Services, JCI will provide a cellular modem or other gateway device ("Gateway Device") owned by JCI or Customer will supply a network connection suitable to establish a remote connection with Customer's applicable equipment to permit JCI to perform Digital Enabled Services. For certain subscriptions, Customer will be able to access equipment information from a mobile or smart device using Digital Enabled Service's mobile or web application. Any Gateway Devices provided hereunder shall remain JCI's property, and JCI may upon reasonable notice access and remove such Gateway Device and discontinue services in accordance with the Software Terms. If Customer does not permit JCI to connect via a connection validated by JCI for the equipment or the connection is disconnected by Customer, and a service representative must therefore be dispatched to the Customer site, then the Customer shall pay JCI at JCI's then-current standard applicable contract regular time and/or overtime rate for services performed by the service representative.

Q. JCI DIGITAL SOLUTIONS

JCI Digital Solutions. Use, implementation, and deployment of the software and hosted software products ("Software") offered under these

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terms shall be subject to, and governed by, JCI's standard terms for such Software and Software related professional services in effect from time to time at <https://www.johnsoncontrols.com/techterms> (collectively, the "Software Terms"). Applicable Software Terms are incorporated herein by this reference. Other than the right to use the Software as set forth in the Software Terms, JCI and its licensors reserve all right, title, and interest (including all intellectual property rights) in and to the Software and improvements to the Software. The Software that is licensed hereunder is licensed subject to the Software Terms and not sold. If there is a conflict between the other terms herein and the Software Terms, the Software Terms shall take precedence and govern with respect to rights and responsibilities relating to the Software, its implementation and deployment and any improvements thereto. Notwithstanding any other provisions of this Agreement, unless otherwise set forth in the applicable order, quote, proposal or purchase documentation, the following terms apply to Software that is provided to Customer on a subscription basis (i.e., a time limited license or use right), (each a "Software Subscription"):

Each Software Subscription provided hereunder will commence on the date the initial credentials for the Software are made available (the "Subscription Start Date") and will continue in effect until the expiration of the subscription term noted in the applicable order, quote, proposal or purchase documentation. At the expiration of the Software Subscription, such Software Subscription will automatically renew for consecutive one (1) year terms (each a "Renewal Subscription Term"), unless either party provides the other party with a notice of non-renewal at least ninety (90) days prior to the expiration of the then-current term. To the extent permitted by applicable law, Software Subscriptions purchases are non-cancelable and the sums paid nonrefundable. Fees for Software Subscriptions shall be paid annually in advance, invoiced on the Subscription Start Date and each subsequent anniversary thereof. Customer shall pay all invoiced amounts within thirty calendar days after the date of invoice. Payments not made within such time period shall be subject to late charges as set forth in the Software Terms. Unless otherwise agreed by the parties in writing, the subscription fee for each Renewal Subscription Term will be priced at Johnson Controls' then-applicable list price for that Software offering. Any use of Software that exceeds the scope, metrics or volume set forth in this Agreement and applicable SOW will be subject to additional fees based on the date such excess use began.

**ADDENDUM TO PSA TERMS AND CONDITIONS FOR
MONITORING OF INTRUSION, FIRE AND OTHER SAFETY SYSTEMS**

If Remote Monitoring Services explicitly includes remote fire alarm monitoring, security alarm monitoring or video monitoring in the scope of work or customer charges, the Agreement is hereby modified and amended to include the terms and provisions of this Addendum to the PSA for Monitoring of Intrusion, Fire and Safety Systems (the "Addendum"). Capitalized terms that are not defined herein, shall have the meaning given to them in the Agreement. In the event of a conflict between the terms and conditions of this Addendum and those appearing in the Agreement, the terms and conditions of this Addendum shall prevail.

1. Remote Monitoring of Alarm Signals. If JCI receives an emergency alarm signal at JCI's ROC, JCI shall endeavor to notify the appropriate police or fire department, or other emergency response agency having jurisdiction and JCI shall endeavor to notify Customer or its designated representative by email unless instructed to do otherwise by Customer in writing and/or based on standard operating procedures for the ROC. JCI, upon receipt of a non-emergency signal from the Premises, shall endeavor to notify Customer's representative pursuant to Customer's written instructions, defaulting to email or text notification. Customer acknowledges that if the signals transmitted from the Premises will be monitored in a monitoring facility not operated by JCI, the personnel in such monitoring facilities are not the agents of JCI, nor does JCI assume any responsibility for the manner in which such signals are monitored or the response to such signal.

2. Remote Monitoring Services Pricing. Remote Monitoring Services shall be provided by JCI if the Agreement includes a charge for such Service. If such Service is purchased, JCI will monitor the number of alarms for the Premises and the initial charge is based on the pricing agreed to by the parties, subject to the terms and conditions of this Addendum. If the number of alarms produced at the Premises goes beyond the contracted number of alarms in a month, Customer will be billed an overage fee.

3. Communications Media. Customer acknowledges that monitoring of Covered Equipment requires transmission of signals over standard telephone lines and/or the Internet and that these modes of transmission may be interrupted, circumvented, or compromised, in which case no signal can be transmitted from the Premises to the monitoring facility. Customer understands that to allow the monitoring facility to be aware of such a condition, additional or alternative protection can be installed, such as line security devices, at Customer's cost and expense and for transmission via telephone line only. Customer acknowledges it is aware that line security devices are available and, unless expressly identified in Schedule A - Equipment List, has declined to purchase such devices. Customer further acknowledges that such additional protection is not available for Internet transmission under this Agreement.

4. False/Unnecessary Alarms; Service Calls. At JCI's option, an additional fee may be charged for any false alarm or unnecessary Service Visit caused or necessitated by Customer. . Customer shall operate the system carefully so as to avoid causing false alarms. False alarms can be caused by severe weather or other forces beyond the control of JCI. If an undue number of false alarms are received by JCI, in addition to any other available remedies available to JCI, JCI may terminate this Agreement and discontinue any Service(s) and seek to recover damages. If an agent is dispatched, by a governmental authority or otherwise, to respond to a false alarm, where the Customer, or any other party has intentionally, accidentally or negligently activated the alarm signal, Customer shall be responsible for and pay any and all fees and/or fines assessed with respect to the false alarms and pay to JCI the additional charges and costs incurred by it from a false alarm. If the Customer's system has a local audible device, Customer authorizes JCI to enter the Premises to turn off the audible device if JCI is requested or ordered to do so by governmental authorities, neighbors or anyone else and Customer will pay JCI its standard service call charge for each such visit. Police agencies require repair of systems which cause false dispatches. Customer shall maintain the equipment necessary for JCI to supply the Services and Customer shall pay all costs for such maintenance. At least monthly, Customer will test the system's protective devices and send test signals to the ROC for all monitoring equipment in accordance with instructions from JCI or the ROC. Customer agrees to test the monitoring systems, including testing any ultrasonic, microwave, infrared, capacitance or other electronic equipment prior to the end of each month and will immediately report to JCI if the equipment fails to respond to the test. Customer shall make any necessary repairs as soon after receipt of notice as is reasonably

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 Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY-
 GENERAL SERVICES DEPT

practical. Customer shall at all times be solely responsible for maintaining any sprinkler system in good working order and provide adequate heat to the Premises.

5. Remote Monitoring of Video Monitoring Services. During the Term, JCI's sole and only obligation arising from the inclusion of Video Monitoring Services in any Service offering shall be to monitor the digital signals actually received by JCI at its ROC from means of the Video System and upon receipt of a digital signal indicating that an alarm condition exists, to endeavor, as permitted by law, to notify the police or other municipal authority deemed appropriate in JCI's absolute discretion and to such persons Customer has designated in writing to JCI to receive notification of such alarm condition as set forth herein. . No alarm installation, repair, maintenance or guard responses will be provided under this Video Monitoring Services option. JCI may, without prior notice to Customer, in response to applicable law or insurance requirements, revise, replace, discontinue and/or rescind its response policies and procedures.

a. Inception and conclusion of service. Video Monitoring shall be provided by JCI if this Agreement includes a charge for Video Monitoring Services. If such Video Monitoring Service is purchased, Video Monitoring Services will begin when the Video System is installed and operational, and when the necessary communications connection is completed. No obligation for the provision of this Video Monitoring Service will commence until these requirements are met.

b. Customer Equipment. Customer shall obtain, at its own cost and expense: (a) the equipment necessary to connect to JCI's ROC; and (b) whatever permission, permits or licenses that may be necessary from all persons, governmental authorities, utility, and any other related service providers in connection with the Services. The video system to be used by the Customer is intended to produce and transmit video images (the "Video System Images") of the Premises to the ROC (the "Video System"). JCI makes no promise, warranty or representation that the video system will operate as intended. Customer further agrees that, notwithstanding any role or participation by JCI in Video System and Video System Images, JCI shall have no responsibility or obligation with regard to Customer, the Video System or any other Customer equipment.

c. System Location. The Video System related cameras shall be located and positioned by Customer along with attendant burglary digital alarm signal(s). Customer shall ensure that the Video System related cameras will be positioned and located such that it will only produce or capture Video System Images of areas of the Premises. Customer will provide adequate illumination under all operating conditions for the proper viewing of the cameras. Customer acknowledges and agrees that JCI has exercised no control over, or participated in locating or positioning the Video System related camera including, but not limited to selecting what areas, locations, things or persons that the Video System Images may depict or capture.

d. Images. Customer shall be solely responsible for the Video System Images produced or captured by the Video System and Customer shall defend, indemnify and hold harmless JCI and its officers, agents, directors, and employees, from any and all damages, losses, costs and expenses (including reasonable attorneys' fees) arising out of third party claims, demands, or suits in connection with the use, operation, location and position of the Video System, and the Video System Images resulting there from, including, but not limited to, any claims of any person depicted in a Video System image, including but not limited to, any claim by such person that his or her privacy has been invaded or intruded upon or his or her likeness has been misappropriated. Any duty to obtain the consent or permission of any person depicted in a Video System Image to have his or her likeness to be depicted, received, transmitted or otherwise used, and the duty to determine and comply with any and all applicable laws, regulations, standards and other obligations that govern the legal, proper and ethical use of video capturing devices, such as the Video System, including, but not limited to, notification that the Video System is in use at the Premises, shall be the sole responsibility of the Customer. JCI agrees to make Video System Images available to Customer and upon their respective request. JCI makes no promise, warranty or representation as to the length of time that it retains Video Images, or the quality thereof.

e. Video System Signals. When a signal from the Video System is received, JCI reserves the right to verify all alarm signals before notifying emergency personnel, and may choose not to notify emergency personnel if it has reason to believe, in its sole discretion, that an emergency condition does not exist. JCI will first attempt to verify the nature of the emergency by using visual verification and/or the two-way voice system (if applicable) of the Video System included in Customer's system. If JCI determines that an emergency condition exists, JCI will endeavor to notify the proper police or emergency contact on a notification call list provided in writing by Customer to JCI, or its designee. When a non-emergency signal is received, JCI will attempt to contact the first available Customer representative on the notification call list but will not notify emergency authorities, this notification will be in the form of email or text and follow ROC processes. If the customer requires phone calls to the call list for any emergency or non-emergency situation, the customer will need to make this request in writing. Customer authorizes and directs JCI, as its agent, to use its full discretion in causing the arrest or detention of any person or persons on or around the premises who are not authorized by Customer. **JCI WILL NOT ARREST OR DETAIN ANY PERSON.**

f. Recordings. Customer consents to the tape recording of all telephonic communications between the Premises and JCI. JCI will have no liability arising from recording (or failure to record) or publication of any two-way voice communications, other video recordings or their quality. JCI shall have no liability in connection with Video System or the Video System Images, including, but not limited to, any failure, omission, negligence or other act by JCI, or any of its officers, employees, representatives, agents, contractors, or any other third party in connection with the receipt (or failure of receipt), transmission, reading, interpreting, or response to any Video Image.

6. Risk of Loss is Customer's. JCI does not represent or warrant that the Services will prevent any loss by burglary, holdup, fire or otherwise, or that the Services will in all cases provide the protection for which it is installed or intended, or that the Services will be uninterrupted or error-free. Customer assumes all risk of loss or damage to the Premises being monitored and to its contents, whether belonging to Customer or others; and has not relied on any representations and warranties of JCI, express or implied, except as specifically set forth in this Agreement. Further, to the extent permitted by Tennessee law, expressly excluded from this Agreement are the warranties of merchantability or fitness or suitability for a

Exhibit E – Planned Service Agreement for Contract 6522760

Johnson Controls Planned Service Proposal Prepared for METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY- GENERAL SERVICES DEPT

particular purpose.

7. JCI'S RECEIPT OF ALARM SIGNALS, ELECTRONIC DATA, VOICE DATA OR IMAGES (COLLECTIVELY, "ALARM SIGNALS") FROM THE EQUIPMENT OR SYSTEM INSTALLED IN THE PREMISES IS DEPENDENT UPON PROPER TRANSMISSION OF SUCH ALARM SIGNALS. JCI'S ROC CANNOT RECEIVE ALARM SIGNALS WHEN THE CUSTOMER'S TELCO SERVICE OR OTHER TRANSMISSION MODE IS NOT OPERATING OR HAS BEEN CUT, INTERFERED WITH, OR IS OTHERWISE DAMAGED, OR IF THE ALARM SYSTEM IS UNABLE TO ACQUIRE, TRANSMIT OR MAINTAIN AN ALARM SIGNAL OVER CUSTOMER'S TELCO SERVICE OR TRANSMISSION MODE FOR ANY REASON INCLUDING BUT NOT LIMITED TO NETWORK OUTAGE OR OTHER NETWORK PROBLEMS SUCH AS CONGESTION OR DOWNTIME, ROUTING PROBLEMS, OR INSTABILITY OF SIGNAL QUALITY. CUSTOMER UNDERSTANDS THAT SIGNAL TRANSMISSION FAILURE MAY OCCUR OVER CERTAIN TYPES OF TELCO SERVICES SUCH AS SOME TYPES OF DSL, ADSL, VOIP, DIGITAL PHONE, INTERNET PROTOCOL BASED PHONE OR OTHER INTERNET INTERFACE-TYPE SERVICE OR RADIO SERVICE, INCLUDING CELLULAR, WIRELESS OR PRIVATE RADIO, OR CUSTOMER'S PROPRIETARY TELCOMMUNICATION NETWORK, INTRANET OR IP-PBX, OR OTHER THIRD-PARTY EQUIPMENT OR VOICE/DATA TRANSMISSION NETWORKS OR SYSTEMS OWNED, MAINTAINED OR SERVICED BY CUSTOMER OR THIRD PARTIES, IF: (1) THERE IS A LOSS OF NORMAL ELECTRIC POWER TO THE MONITORED PREMISES OCCURS (THE BATTERY BACK-UP FOR JCI'S ALARM PANEL DOES NOT POWER CUSTOMER'S COMMUNICATION FACILITIES OR TELCO SERVICE); OR (2) ELECTRONIC COMPONENTS SUCH AS MODEMS MALFUNCTION OR FAIL. CUSTOMER UNDERSTANDS THAT JCI WILL ONLY REVIEW THE INITIAL COMPATIBILITY OF THE ALARM SYSTEM WITH CUSTOMER'S TELCO SERVICE AT THE TIME OF INITIAL INSTALLATION OF THE ALARM SYSTEM AND THAT CHANGES IN THE TELCO SERVICE'S DATA FORMAT AFTER JCI'S INITIAL REVIEW OF COMPATIBILITY COULD MAKE THE TELCO SERVICE UNABLE TO TRANSMIT ALARM SIGNALS TO JCI'S ROC. IF JCI DETERMINES IN ITS SOLE DISCRETION THAT CUSTOMER'S TELCO SERVICE IS COMPATIBLE, JCI WILL PERMIT CUSTOMER TO USE ITS TELCO SERVICE AS THE PRIMARY METHOD OF TRANSMITTING ALARM SIGNALS, ALTHOUGH CUSTOMER UNDERSTANDS THAT JCI RECOMMENDS THAT CUSTOMER ALSO USE AN ADDITIONAL BACK-UP METHOD OF COMMUNICATION TO CONNECT CUSTOMER'S ALARM SYSTEM TO JCI'S ROC REGARDLESS OF THE TYPE OF TELCO SERVICE USED. CUSTOMER ALSO UNDERSTANDS THAT IF JCI DETERMINES IN ITS SOLE DISCRETION THAT CUSTOMER'S TELCO SERVICE IS, OR LATER BECOMES, NON-COMPATIBLE, OR IF CUSTOMER CHANGES TO ANOTHER TELCO SERVICE THAT IS NOT COMPATIBLE, THEN JCI WILL REQUIRE THAT CUSTOMER USE AN ALTERNATE METHOD OF COMMUNICATION ACCEPTABLE TO JCI AS THE PRIMARY METHOD TO CONNECT CUSTOMER'S ALARM SYSTEM TO JCI'S ROC. JCI WILL NOT PROVIDE FIRE OR SMOKE ALARM MONITORING FOR CUSTOMER BY MEANS OTHER THAN AN APPROVED TELCO SERVICE AND CUSTOMER UNDERSTANDS THAT IT IS SOLELY RESPONSIBLE FOR ASSURING THAT IT USES APPROVED TELCO SERVICE FOR ANY SUCH MONITORING AND THAT IT COMPLIES WITH NATIONAL FIRE ALARM STANDARDS AND LOCAL FIRE CODES. CUSTOMER ALSO UNDERSTANDS THAT IF CUSTOMER'S ALARM SYSTEM HAS A LINE CUT FEATURE, IT MAY NOT BE ABLE TO DETECT ALARM SIGNALS IF THE TELCO SERVICE IS INTERRUPTED, AND THAT JCI MAY NOT BE ABLE TO DOWNLOAD SYSTEM CHANGES REMOTELY OR PROVIDE CERTAIN AUXILIARY MONITORING SERVICES THROUGH A NON-APPROVED TELCO SERVICE. CUSTOMER ACKNOWLEDGES THAT ANY DECISION TO USE A NON-APPROVED TELCO SERVICE AS THE METHOD FOR TRANSMITTING ALARM SIGNALS IS BASED ON CUSTOMER'S OWN INDEPENDENT BUSINESS JUDGMENT AND THAT ANY SUCH DECISION IS MADE WITHOUT ANY ASSISTANCE, INVOLVEMENT, INPUT, RECOMMENDATION, OR ENDORSEMENT ON THE PART OF JCI. CUSTOMER ASSUMES SOLE AND COMPLETE RESPONSIBILITY FOR ESTABLISHING AND MAINTAINING ACCESS TO AND USE OF THE NON-APPROVED TELCO SERVICE FOR CONNECTION TO THE ALARM MONITORING EQUIPMENT. CUSTOMER FURTHER UNDERSTANDS THAT THE ALARM SYSTEM MAY BE UNABLE TO SEIZE THE TELCO SERVICE TO TRANSMIT AN ALARM SIGNAL IF ANOTHER CONNECTION HAS DISABLED, IS INTERFERING WITH, OR BLOCKING THE CONNECTION.

[END OF DOCUMENT]



CERTIFICATE OF LIABILITY INSURANCE

 DATE (MM/DD/YYYY)
 09/18/2023

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER MARSH USA LLC. 540 West Madison Street Suite 1200 Chicago, IL 60661 Attn: JCI.Certrequest@marsh.com CN101230596-exp-5-22-23*	CONTACT NAME: Chad Mannella PHONE (A/C, No, Ext): (866) 966-4664 FAX (A/C, No): E-MAIL ADDRESS: JCI.certrequest@marsh.com
INSURER(S) AFFORDING COVERAGE	
INSURER A : Old Republic Insurance Company	NAIC # 24147
INSURER B :	
INSURER C :	
INSURER D :	
INSURER E :	
INSURER F :	

COVERAGES
CERTIFICATE NUMBER:

CHI-010455361-01

REVISION NUMBER: 1

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> Contractual Liability <input checked="" type="checkbox"/> XCU Included GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:			MWZY 313947-22	10/01/2022	10/01/2023	EACH OCCURRENCE	\$ 5,000,000
							DAMAGE TO RENTED PREMISES (Ea occurrence)	\$ 5,000,000
							MED EXP (Any one person)	\$ 50,000
							PERSONAL & ADV INJURY	\$ 5,000,000
							GENERAL AGGREGATE	\$ 20,000,000
							PRODUCTS - COMP/OP AGG	\$ INC IN GEN AGG
								\$
A	AUTOMOBILE LIABILITY			MWTB 313946-22 (Excludes New Hamp)	10/01/2022	10/01/2023	COMBINED SINGLE LIMIT (Ea accident)	\$ 2,500,000
A	<input checked="" type="checkbox"/> ANY AUTO			MWTB 313949-22 (Primary NH \$250k)	10/01/2022	10/01/2023	BODILY INJURY (Per person)	\$
A	<input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS			MWZX 313950-22 (Excess NH \$2.25mm)	10/01/2022	10/01/2023	BODILY INJURY (Per accident)	\$
	<input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY			'Excess NH Auto is Follow Form'			PROPERTY DAMAGE (Per accident)	\$
				'to Primary NH Auto'				\$
	UMBRELLA LIAB						EACH OCCURRENCE	\$
	<input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> OCCUR						AGGREGATE	\$
	<input type="checkbox"/> DED <input type="checkbox"/> RETENTION \$							\$
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY			MWC 313943-22 (AOS - see page 2)	10/01/2022	10/01/2023	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER	
A	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y / N <input checked="" type="checkbox"/> N	N / A	MWXS 313944-22 (OH & WA)	10/01/2022	10/01/2023	E.L. EACH ACCIDENT	\$ 1,000,000
							E.L. DISEASE - EA EMPLOYEE	\$ 1,000,000
							E.L. DISEASE - POLICY LIMIT	\$ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

RE: PO Number: RFQ/Contract 6522760.

Metropolitan Government of Nashville and Davidson County, its officials, officers, employees and volunteers are included as additional insured per the attached. See attached Acord 101 for additional information including Additional Insured, Primary/Non-contributory, Waiver of Subrogation and Notice of Cancellation provisions.

CERTIFICATE HOLDER
CANCELLATION

 Purchasing Agent
 Metropolitan Government of Nashville and Davidson County
 Metro Courthouse
 506 2nd Ave N
 Nashville, TN 37201

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

 AUTHORIZED REPRESENTATIVE
 of Marsh USA LLC

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ADDITIONAL REMARKS SCHEDULE

AGENCY MARSH USA LLC.		NAMED INSURED Johnson Controls US Holdings, Inc. Johnson Controls, Inc. Tyco International Holding S.a.r.l. SimplexGrinnell LP (see attached Acord 101) 5757 North Green Bay Avenue Milwaukee, WI 53209	
POLICY NUMBER		EFFECTIVE DATE:	
CARRIER	NAIC CODE		

ADDITIONAL REMARKS

THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,
FORM NUMBER: 25 **FORM TITLE:** Certificate of Liability Insurance

WORKERS COMPENSATION:

Workers Compensation "AOS" Policy includes coverage for employees from the following States WHILE WORKING IN ANY STATE: AK, AL, AR, AZ, CA, CO, CT, DC, DE, FL, GA, HI, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, MT, NC, NE, NH, NJ, NM, NV, NY, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WI, & WV.

PRIMARY COVERAGE:

The General Liability and Automobile Liability policies are primary and not excess of or contributing with other insurance or self-insurance, where required by written lease or written contract. For General Liability, this applies to both ongoing and completed operations.

WAIVER OF SUBROGATION:

The General Liability, Automobile Liability, Workers' Compensation and Employers Liability policies include a Waiver of Subrogation in favor of the certholder and any other person or organization, BUT ONLY to the extent required by written contract.

ADDITIONAL INSURED - AUTOMOBILE LIABILITY:

The Automobile Liability policy, if required by written contract, includes coverage for Additional Insureds as required by such written contract.

ADDITIONAL INSURED - GENERAL LIABILITY:

For General Liability, if required by written contract, the following are included as additional insureds, as required pursuant to a written contract with a named insured, per attached Policy Endorsements A2 and A2A: THE CERTIFICATE HOLDER LISTED ON THIS CERTIFICATE OF LIABILITY INSURANCE, AND EACH OTHER PERSON OR ORGANIZATION REQUIRED TO BE INCLUDED AS AN ADDITIONAL INSURED PURSUANT TO A WRITTEN CONTRACT WITH THE NAMED INSURED.

ONGOING OPERATIONS AND COMPLETED OPERATIONS INSURANCE

The General Liability Insurance includes insurance for ongoing operations and completed operations.

LIMIT OF LIABILITY:

The Liability Limit that applies is the amount indicated on the face of this Certificate of Liability Insurance, or the minimum Liability limit that is required by the written contract, whichever is less. If there is no contract then the Liability Limit is limited to \$1,000,000.

NOTICE OF CANCELLATION TO CERTIFICATE HOLDERS:

Should any of the above described policies be cancelled, other than for non-payment, before the expiration date thereof, 30 days advice of cancellation will be delivered to certificate holders in accordance with the policy endorsements.

NAMED INSURED:

Air Distribution Technologies IP, LLC; Air System Components, Inc.; American Chiller Mechanical Service LLC.; ArkLaTex Mechanical Service; Carter Brothers, LLC; CEM Access Systems, Inc.; Central CPVC Corporation; Central Sprinkler LLC; Chemguard, Inc.; Connect 24 Wireless Communications Inc.; Digital Security Controls, Inc.; Eastern Sheet Metal, Inc.; Elpas, Inc.; Exacq Technologies, Inc.; FBN Transportation, Inc.; Federal Energy Infrastructure Solutions, LLC; FM Systems Group LLC (effective 7-14-2023); Foghorn Systems Inc.; Grinnell Fire Protection Solutions LLC; Grinnell LLC; Haz-Tank Fabricators, Inc.; IMECO LLC; Integrated Systems and Power, Inc.; Johnson Controls (Suisse) SA; Johnson Controls Air Conditioning and Refrigeration, Inc.; Johnson Controls Building Automation Systems, LLC; Johnson Controls Capital LLC; Johnson Controls Digital Solutions LLC; Johnson Controls Engineering, LLC; Johnson Controls Federal Systems, LLC; Johnson Controls Fire Protection LP; Johnson Controls Foundation, Inc.; Johnson Controls Government Systems, LLC; Johnson Controls, Inc.; Johnson Controls Navy Systems, LLC; Johnson Controls PI Project Site Operations LLC; Johnson Controls Security Solutions LLC; Johnson Controls-Hitachi Air Conditioning North America LLC; Johnson Controls US Holdings, LLC; Koch Filter Corporation; Master Protection LP dba FireMaster; Qolsys, Inc.; Rescue Air Systems; Retail Expert, Inc.; Richmond Alarm Company LLC; Ruskin Company; Ruskin Rooftop Systems, Inc.; Ruskin Service Company; Security Enhancement Systems LLC; Senelco Iberia, Inc.; Sensormatic Asia/Pacific, Inc.; Sensormatic Electronics (Puerto Rico) LLC; Sensormatic Electronics, LLC; Sensormatic USA LLC; ShopperTrak International Investment LLC; ShopperTrak RCT Corporation; Shurjoint America, Inc.; Silent-Aire USA Inc.; SimplexGrinnell LP; Tempered Networks Inc.; Tyco Fire & Security LLC; Tyco Fire Products LP; Tyco Integrated Security LLC; Tyco International Holding S.a.r.l.; Tyco International Management Company, LLC; Visonic Inc.; WillFire HC, LLC; York International (SA), Inc.; York International Corporation

IL 10 (12/06) OLD REPUBLIC INSURANCE COMPANY**ADDITIONAL INSURED - OWNERS, LESSEES OR CONTRACTORS - SCHEDULED
PERSON OR ORGANIZATION - ENDORSEMENT A2**

Named Insured Johnson Controls US Holdings LLC			Endorsement Number
Policy Prefix	Policy Number MWZY 313947 22	Policy Period 10/01/22 - 10/01/23	Effective Date of Endorsement 10/01/22
Issued By Old Republic Insurance Company			

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

SCHEDULE**Name Of Additional Insured Person(s) Or Organization(s):**

If required by contract, the person or organization listed on the certificate of insurance as additional insured, and each other person or organization required to be included as an additional insured pursuant to a contract with a named insured.

Location(s) Of Covered Operations:

As required by contract.

Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

A. Section II - Who is An Insured is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused solely by:

1. Your acts or omissions; or
2. The acts or omissions of those acting on your behalf;

in the performance of your ongoing operations for the additional insured(s) at the location(s) designated above.

B. With respect to the insurance afforded to these additional insureds, the following additional exclusions apply:

This insurance does not apply to "bodily injury" or "property damage" occurring after:

1. All work, including materials, parts or equipment furnished in connection with such work, on the project (other than service, maintenance or repairs) to be performed by or on behalf of the additional insured(s) at the location of the covered operations has been completed; or
2. That portion of "your work" out of which the injury or damage arises has been put to its intended use by any person or organization other than another contractor or subcontractor engaged in performing operations for a principal as a part of the same project.

GL 289 001 1012

IL 10 (12/06) OLD REPUBLIC INSURANCE COMPANY**ADDITIONAL INSURED - OWNERS, LESSEES OR CONTRACTORS - COMPLETED OPERATIONS - ENDORSEMENT A2A**

Named Insured Johnson Controls US Holdings LLC			Endorsement Number
Policy Prefix	Policy Number MWZY 313947 22	Policy Period 10/01/22 - 10/01/23	Effective Date of Endorsement 10/01/22
Issued By Old Republic Insurance Company			

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

SCHEDULE**Name Of Additional Insured Person(s) Or Organization(s):**

If required by contract, the person or organization listed on the certificate of insurance as additional insured, and each other person or organization required to be included as an additional insured pursuant to a contract with a named insured.

Location And Description Of Completed Operations:

As required by contract.

Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

Section II - Who Is An Insured is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury" or "property damage" caused solely by "your work" at the location designated and described in the Schedule of this endorsement performed for that additional insured and included in the "products-completed operations hazard".

GL 289 002 1012



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
08/08/2023

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER MARSH USA LLC. 411 E. Wisconsin Avenue Suite 1300 Milwaukee, WI 53202 Attn: JCI.Certrequest@marsh.com CN101230596-J&T-PL-23-24	CONTACT NAME: Chad Mannella
	PHONE (A/C. No. Ext): (866) 966-4664 FAX (A/C. No.):
E-MAIL ADDRESS: JCI.certrequest@marsh.com	
INSURER(S) AFFORDING COVERAGE	
INSURER A : Zurich American Insurance Company	NAIC # 16535
INSURER B :	
INSURER C :	
INSURER D :	
INSURER E :	
INSURER F :	

COVERAGES **CERTIFICATE NUMBER:** CHI-010418593-01 **REVISION NUMBER:** 2

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
	COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:						EACH OCCURRENCE	\$
							DAMAGE TO RENTED PREMISES (Ea occurrence)	\$
							MED EXP (Any one person)	\$
							PERSONAL & ADV INJURY	\$
							GENERAL AGGREGATE	\$
							PRODUCTS - COMP/OP AGG	\$
								\$
	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY						COMBINED SINGLE LIMIT (Ea accident)	\$
							BODILY INJURY (Per person)	\$
							BODILY INJURY (Per accident)	\$
							PROPERTY DAMAGE (Per accident)	\$
								\$
	UMBRELLA LIAB <input type="checkbox"/> OCCUR EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$						EACH OCCURRENCE	\$
							AGGREGATE	\$
								\$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N <input checked="" type="checkbox"/> N <input type="checkbox"/> N/A					<input type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT	\$
							E.L. DISEASE - EA EMPLOYEE	\$
							E.L. DISEASE - POLICY LIMIT	\$
A	Professional Liability			EOC0238122-06	02/01/2023	02/01/2024	Each Claim and Related Claim	1,000,000
							Aggregate Limit	1,000,000


DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Re: RFQ/Contract Number: 6522760.

Coverage includes Tech E&O

CERTIFICATE HOLDER

CANCELLATION

Purchasing Agent Metropolitan Government of Nashville and Davidson County Metro Courthouse Nashville, TN 37201	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE of Marsh USA LLC 
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AGENCY CUSTOMER ID: CN101230596

LOC #: Milwaukee



ADDITIONAL REMARKS SCHEDULE

Page 2 of 2

AGENCY MARSH USA LLC.	NAMED INSURED Johnson Controls International plc (and see attached) 5757 North Green Bay Avenue Milwaukee, WI 53209	
POLICY NUMBER	EFFECTIVE DATE:	
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">CARRIER</td> <td>NAIC CODE</td> </tr> </table>		CARRIER
CARRIER	NAIC CODE	

ADDITIONAL REMARKS

THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,
FORM NUMBER: 25 **FORM TITLE:** Certificate of Liability Insurance

All services including Technology Services, Construction Management Services and Design/Build Services, Fire & Security products and services performed by the Building Technologies & Solutions units of Johnson Controls International plc. or on behalf of Building Technologies & Solutions Units of Johnson Controls International plc. by others acting under their direction or trade name, including any such services that are performed electronically utilizing the Internet or a network of two or more computers.

NAMED INSURED:

Air Distribution Technologies IP, LLC; Air System Components, Inc.; American Chiller Mechanical Service LLC.; ArkLaTex Mechanical Service; Carter Brothers, LLC; CEM Access Systems, Inc.; Central CPVC Corporation; Central Sprinkler LLC; Chemguard, Inc.; Connect 24 Wireless Communications Inc.; Digital Security Controls, Inc.; Eastern Sheet Metal, Inc.; Elpas, Inc.; Exacq Technologies, Inc.; FBN Transportation, Inc.; Federal Energy Infrastructure Solutions, LLC; Foghorn Systems Inc.; Grinnell Fire Protection Solutions LLC; Grinnell LLC; Haz-Tank Fabricators, Inc.; IMECO LLC; Integrated Systems and Power, Inc.; Johnson Controls (Suisse) SA; Johnson Controls Air Conditioning and Refrigeration, Inc.; Johnson Controls Building Automation Systems, LLC; Johnson Controls Capital LLC; Johnson Controls Digital Solutions LLC; Johnson Controls Engineering, LLC; Johnson Controls Federal Systems, LLC; Johnson Controls Fire Protection LP; Johnson Controls Foundation, Inc.; Johnson Controls Government Systems, LLC; Johnson Controls, Inc.; Johnson Controls Navy Systems, LLC; Johnson Controls PI Project Site Operations LLC; Johnson Controls Security Solutions LLC; Johnson Controls-Hitachi Air Conditioning North America LLC; Johnson Controls US Holdings, LLC; Koch Filter Corporation; Master Protection LP dba FireMaster; Qolsys, Inc.; Rescue Air Systems; Retail Expert, Inc.; Richmond Alarm Company LLC; Ruskin Company; Ruskin Rooftop Systems, Inc.; Ruskin Service Company; Security Enhancement Systems LLC; Senelco Iberia, Inc.; Sensormatic Asia/Pacific, Inc.; Sensormatic Electronics (Puerto Rico) LLC; Sensormatic Electronics, LLC; Sensormatic USA LLC; ShopperTrak International Investment LLC; ShopperTrak RCT Corporation; Shurjoint America, Inc.; Silent-Aire USA Inc.; SimplexGrinnell LP; Tempered Networks Inc.; Tyco Fire & Security LLC; Tyco Fire Products LP; Tyco Integrated Security LLC; Tyco International Holding S.a.r.l.; Tyco International Management Company, LLC; Visonic Inc.; WillFire HC, LLC; York International (SA), Inc.; York International Corporation

The Professional Liability insurance referenced herein was placed by Aon Risk Services Central, Inc., or one or more of its subsidiaries or affiliates. Marsh is evidencing this coverage on this certificate for your convenience.

Professional Liability coverage is claims-made.

METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY
DEPARTMENT OF FINANCE – PROCUREMENT
SOLE SOURCE JUSTIFICATION FORM



SS #: SS2023009

Date Received: July 13, 2022

Send an email to PRG@nashville.gov and attach completed sole source form and supporting documentation.

Proposed supplier MUST be Registered in iProcurement

Date: 07/13/2022 Requesting Department/Agency/Commission: General Services Department / BOSS Division
Requesting Official: Ava Elsaghir Telephone #: 615-930-6049 This is for a multi-year contract.

Product/Service Description: P2000 Access control system installation, upgrades, repairs, maintenance and programming of P2000 Access control system, the Pelco Video System and Supporting systems for METRO.

Total Purchase (Enter the value for the entire contract life) Price: \$2,000,000.00

BU Number: 10103220 Fund #: 10101 Object Account: _____ Any Other Accounting Info: _____

Proposed Supplier: Johnson Controls, Inc. Proposed Supplier Contact: Terri Ray
Supplier Address: 320 Premier Ct #213 City: Franklin ST: TN Zip: 37067
Supplier Telephone #: 615-771-1375 Supplier Email: Terri.F.Ray@jci.com

Metro Code: 4.12.060 Sole Source Procurement.

A contract may be awarded for a supply, service or construction item without competition when, under regulations promulgated by the standards board, the purchasing agent determines in writing that there is only one source for the required supply, service or construction item. The standards board may, by regulation, establish specific categories of supplies, services, or construction items as sole source items. (Ord. 92-210 § 1 (3-205), 1992)

R4.12.060.02 Conditions for Use of Sole Source Procurement.

[Click to Select Justification](#)

If Other, Explain Request: Not required if "Other" was not selected above.

Signatures will be gotten by Procurement in DocuSign

Department Requester's Initials: AE

Requesting Department Director's Signature of Approval: Velvet Hunter

Date: 7/13/2022 | 3:59 PM CDT



July 11, 2022

Metropolitan Government of Nashville and Davidson County
PO Box 196301
Nashville, TN 37219-6301

Subject: Sole Source agreement for Johnson Controls P2000 Access Control and Security

Dear Ava:

This letter is to confirm that Johnson Controls, Inc. is the manufacturer of the Security Access System serving your facilities. Johnson Controls direct service branch office is the only channel authorized by Johnson Controls to perform maintenance on P2000 equipment.

Johnson Controls maintains an expansive inventory of service components for all aspects of our business. Additionally, all of our technicians and mechanics receive OEM factory training.

Johnson Controls has been providing service for these facilities for many years. Our technicians have a unique and significantly complex knowledge of these buildings and the deployment P2000 equipment at your sites. Johnson Controls can and will continue to perform service in an efficient and timely manner.

Our knowledge of facilities as well as our strengths as the developer and manufacturer of P2000 equipment allows us to provide the highest level of service and support available for these systems and for our customers at an efficient price.

There are no further releases or updates planned for any version of P2000, including third-party integrations or the support of future Microsoft OS and SQL versions. Migrating your existing P2000 system to C•CURE 9000 is the best path forward. For P2000 v3.14 systems, a direct integration driver for CK721-A panels is available for C•CURE 9000, so that CK721-A panels communicate directly to the C•CURE 9000 server, providing basic access control functionality. This allows the full complement of hardware and field wiring to remain in place. The end-of-life date for P2000 is December 2024. JCI branch personnel will be able to continue to contact P2000 Technical Support. Planning now to migrate your system will mitigate system disruption. I will be happy to meet with you to start this process.

Please let me know if you have any questions about Johnson Controls service channel strategy in your area. Please feel free to contact Robert F Elrod at 866-825-8866 or myself to discuss this sole source request.

Sincerely,

Kirk J. Lumm
Account Executive
Nashville Branch

SS2023009

SS #: _____

July 13, 2022

Date Received: _____

To be completed by the Procurement Division

Vetting & Research Needed; Date Requested by Purchasing Agent _____

Sole Source is Approved for: multi-year contract _____

Sole Source is Denied (See determination summary for denial reason)

PURCHASING AGENT: Michelle A. Hernandez Lane _____ **Date:** 7/18/2022 | 2:18 PM



Sole Source Review

Reviewed By:	Zak Kelley		
Recommendation:	Approve	Department:	General Services
Supplier:	Johnson Controls	Pricing:	\$2,000,000.00
Description:	Maintenance & Repairs – P200 Access Control System	Method:	Multi-year contract

Procurement Code: MC 4.12.060

Procurement Regulations: R4.12.060.05(b) – Items Approved for Sole Source

Department Justification: Maintenance of photocopiers, high technology equipment and systems (in addition to that already referenced), and software which is practicably available from only one source.

Review: Under section 4.12.060.05 of the procurement regulations, a contract may be awarded without competition when an item is approved for sole source.

This is a request to sole source the maintenance of existing Johnson Controls access control system(s) (ACS) currently utilized in multiple Metro buildings managed by General Services.

The division of purchases affirms that ACS meets the standard of high technology equipment, systems, and software. Assuming that the Johnson Controls ACS is already owned by General Services and in use at Metro facilities, this request meets the standard set out in R4.12.06.05(b). Further, the manufacture of the ACS confirms, via letter, that they are the only authorized source for maintenance.

A sole source is recommended.



CERTIFICATE OF LIABILITY INSURANCE

 DATE (MM/DD/YYYY)
 09/30/2023

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER MARSH USA LLC. 540 West Madison Street Suite 1200 Chicago, IL 60661 Attn: JCl.Certrequest@marsh.com CN101230596--5-23-24*	CONTACT NAME: Chad Mannella PHONE (A/C, No. Ext): (866) 966-4664 FAX (A/C, No): E-MAIL ADDRESS: JCl.certrequest@marsh.com
INSURER(S) AFFORDING COVERAGE	
INSURER A : Old Republic Insurance Company	
NAIC # 24147	
INSURED Johnson Controls US Holdings, Inc. Johnson Controls, Inc. Tyco International Holding S.a.r.l. SimplexGrinnell LP (see attached Acord 101) 5757 North Green Bay Avenue Milwaukee, WI 53209	INSURER B : INSURER C : INSURER D : INSURER E : INSURER F :

COVERAGES**CERTIFICATE NUMBER:**

CHI-010455361-03

REVISION NUMBER: 2

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> Contractual Liability <input checked="" type="checkbox"/> XCU Included GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:			MWZY 313947-23	10/01/2023	10/01/2024	EACH OCCURRENCE \$ 5,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 5,000,000 MED EXP (Any one person) \$ 50,000 PERSONAL & ADV INJURY \$ 5,000,000 GENERAL AGGREGATE \$ 20,000,000 PRODUCTS - COMP/OP AGG \$ INC IN GEN AGG
A	AUTOMOBILE LIABILITY			MWTB 313946-23 (Excludes New Hamp)	10/01/2023	10/01/2024	COMBINED SINGLE LIMIT (Ea accident) \$ 5,000,000
A	<input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY			MWTB 313949-23 (Primary NH \$250k)	10/01/2023	10/01/2024	BODILY INJURY (Per person) \$
A				MWZX 313950-23 (Excess NH \$4.75mm)	10/01/2023	10/01/2024	BODILY INJURY (Per accident) \$
				Excess NH Auto is Follow Form to Primary NH Auto			PROPERTY DAMAGE (Per accident) \$
	<input type="checkbox"/> UMBRELLA LIAB <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> DED <input type="checkbox"/> RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY <input checked="" type="checkbox"/> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below			MWC 313943-23 (AOS - see page 2)	10/01/2023	10/01/2024	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
A				MWX 313944-23 (OH & WA)	10/01/2023	10/01/2024	

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Re: PO Number: RFQ/Contract 6522760.

Metropolitan Government of Nashville and Davidson County, its officials, officers, employees and volunteers are included as additional insured per the attached. See attached Acord 101 for additional information including Additional Insured, Primary/Non-contributory, Waiver of Subrogation and Notice of Cancellation provisions.

CERTIFICATE HOLDER**CANCELLATION**
 Purchasing Agent
 Metropolitan Government of Nashville and Davidson County
 Metro Courthouse
 506 2nd Ave N
 Nashville, TN 37201

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

 AUTHORIZED REPRESENTATIVE
 of Marsh USA LLC

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ADDITIONAL REMARKS SCHEDULE

<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 100%;">AGENCY MARSH USA LLC.</td> </tr> <tr> <td>POLICY NUMBER</td> </tr> <tr> <td>CARRIER</td> </tr> </table>	AGENCY MARSH USA LLC.	POLICY NUMBER	CARRIER	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 100%;">NAMED INSURED Johnson Controls US Holdings, Inc. Johnson Controls, Inc. Tyco International Holding S.a.r.l. SimplexGrinnell LP (see attached Acord 101) 5757 North Green Bay Avenue Milwaukee, WI 53209</td> </tr> <tr> <td>EFFECTIVE DATE:</td> </tr> </table>	NAMED INSURED Johnson Controls US Holdings, Inc. Johnson Controls, Inc. Tyco International Holding S.a.r.l. SimplexGrinnell LP (see attached Acord 101) 5757 North Green Bay Avenue Milwaukee, WI 53209	EFFECTIVE DATE:
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NAMED INSURED Johnson Controls US Holdings, Inc. Johnson Controls, Inc. Tyco International Holding S.a.r.l. SimplexGrinnell LP (see attached Acord 101) 5757 North Green Bay Avenue Milwaukee, WI 53209						
EFFECTIVE DATE:						
NAIC CODE						

ADDITIONAL REMARKS

**THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,
FORM NUMBER: 25 FORM TITLE: Certificate of Liability Insurance**

WORKERS COMPENSATION:

Workers Compensation "AOS" Policy includes coverage for employees from the following States WHILE WORKING IN ANY STATE: AK, AL, AR, AZ, CA, CO, CT, DC, DE, FL, GA, HI, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, MT, NC, NE, NH, NJ, NM, NV, NY, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WI, & WV.

PRIMARY COVERAGE:

The General Liability and Automobile Liability policies are primary and not excess of or contributing with other insurance or self-insurance, where required by written lease or written contract. For General Liability, this applies to both ongoing and completed operations.

WAIVER OF SUBROGATION:

The General Liability, Automobile Liability, Workers' Compensation and Employers Liability policies include a Waiver of Subrogation in favor of the certholder and any other person or organization, BUT ONLY to the extent required by written contract.

ADDITIONAL INSURED - AUTOMOBILE LIABILITY:

The Automobile Liability policy, if required by written contract, includes coverage for Additional Insureds as required by such written contract.

ADDITIONAL INSURED - GENERAL LIABILITY:

For General Liability, if required by written contract, the following are included as additional insureds, as required pursuant to a written contract with a named insured, per attached Policy Endorsements A2 and A2A: THE CERTIFICATE HOLDER LISTED ON THIS CERTIFICATE OF LIABILITY INSURANCE, AND EACH OTHER PERSON OR ORGANIZATION REQUIRED TO BE INCLUDED AS AN ADDITIONAL INSURED PURSUANT TO A WRITTEN CONTRACT WITH THE NAMED INSURED.

ONGOING OPERATIONS AND COMPLETED OPERATIONS INSURANCE

The General Liability Insurance includes insurance for ongoing operations and completed operations.

LIMIT OF LIABILITY:

The Liability Limit that applies is the amount indicated on the face of this Certificate of Liability Insurance, or the minimum Liability limit that is required by the written contract, whichever is less. If there is no contract then the Liability Limit is limited to \$1,000,000.

NOTICE OF CANCELLATION TO CERTIFICATE HOLDERS:

Should any of the above described policies be cancelled, other than for non-payment, before the expiration date thereof, 30 days advice of cancellation will be delivered to certificate holders in accordance with the policy endorsements.

NAMED INSURED:

Air Distribution Technologies IP, LLC; Air System Components, Inc.; American Chiller Mechanical Service LLC; ArkLaTex Mechanical Service; Central CPVC Corporation; Central Sprinkler LLC; Chemguard, Inc.; Connect 24 Wireless Communications Inc.; Digital Security Controls, Inc.; Eastern Sheet Metal, Inc.; Elpas, Inc.; Exacq Technologies, Inc.; FBN Transportation, Inc.; FM Systems Group LLC; Foghorn Systems Inc.; Grinnell LLC; Haz-Tank Fabricators, Inc.; IMECO LLC; Integrated Systems and Power, Inc.; Johnson Controls (Suisse) SA; Johnson Controls Air Conditioning and Refrigeration, Inc.; Johnson Controls Building Automation Systems, LLC; Johnson Controls Capital LLC; Johnson Controls Digital Solutions LLC; Johnson Controls Engineering, LLC; Johnson Controls Federal Systems, LLC; Johnson Controls Fire Protection LP; Johnson Controls Foundation, Inc.; Johnson Controls Government Systems, LLC; Johnson Controls, Inc.; Johnson Controls Navy Systems, LLC; Johnson Controls PI Project Site Operations LLC; Johnson Controls Security Solutions LLC; Johnson Controls-Hitachi Air Conditioning North America LLC; Johnson Controls US Holdings, LLC; Koch Filter Corporation; M&M Refrigeration, LLC; Master Protection LP dba FireMaster; Qolsys, Inc.; Rescue Air Systems; Retail Expert, Inc.; Richmond Alarm Company LLC; Ruskin Company; Ruskin Rooftop Systems, Inc.; Ruskin Service Company; Security Enhancement Systems LLC, Senelco Iberia, Inc.; Sensormatic Asia/Pacific, Inc.; Sensormatic Electronics (Puerto Rico) LLC; Sensormatic Electronics, LLC; Sensormatic USA LLC; ShopperTrak International Investment LLC; ShopperTrak RCT Corporation; Shurjoint America, Inc.; Silent-Aire Mission Critical Service LLC; Silent-Aire USA Inc.; SimplexGrinnell LP; Tempered Networks Inc.; Tyco Fire & Security LLC; Tyco Fire Products LP; Tyco Integrated Security LLC; Tyco International Holding S.a.r.l.; Tyco International Management Company, LLC; Visonic Inc.; WillFire HC, LLC; York International (SA), Inc.; York International Corporation

IL 10 (12/06) OLD REPUBLIC INSURANCE COMPANY**ADDITIONAL INSURED - OWNERS, LESSEES OR CONTRACTORS - SCHEDULED PERSON OR ORGANIZATION - ENDORSEMENT A2**

Named Insured Johnson Controls US Holdings LLC			Endorsement Number
Policy Prefix	Policy Number MWZY 313947 23	Policy Period 10/01/23 - 10/01/24	Effective Date of Endorsement 10/01/23
Issued By Old Republic Insurance Company			

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

SCHEDULE

Name Of Additional Insured Person(s) Or Organization(s):

If required by contract, the person or organization listed on the certificate of insurance as additional insured, and each other person or organization required to be included as an additional insured pursuant to a contract with a named insured.

Location(s) Of Covered Operations:

As required by contract.

Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

A. Section II - Who Is An Insured is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused solely by:

1. Your acts or omissions; or
2. The acts or omissions of those acting on your behalf;

in the performance of your ongoing operations for the additional insured(s) at the location(s) designated above.

B. With respect to the insurance afforded to these additional insureds, the following additional exclusions apply:

This insurance does not apply to "bodily injury" or "property damage" occurring after:

1. All work, including materials, parts or equipment furnished in connection with such work, on the project (other than service, maintenance or repairs) to be performed by or on behalf of the additional insured(s) at the location of the covered operations has been completed; or
2. That portion of "your work" out of which the injury or damage arises has been put to its intended use by any person or organization other than another contractor or subcontractor engaged in performing operations for a principal as a part of the same project.

GL 289 001 1012

IL 10 (12/06) OLD REPUBLIC INSURANCE COMPANY**ADDITIONAL INSURED - OWNERS, LESSEES OR CONTRACTORS - COMPLETED OPERATIONS - ENDORSEMENT A2A**

Named Insured Johnson Controls US Holdings LLC			Endorsement Number
Policy Prefix	Policy Number MWZY 313947 23	Policy Period 10/01/23 - 10/01/24	Effective Date of Endorsement 10/01/23
Issued By Old Republic Insurance Company			

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

SCHEDULE**Name Of Additional Insured Person(s) Or Organization(s):**

If required by contract, the person or organization listed on the certificate of insurance as additional insured, and each other person or organization required to be included as an additional insured pursuant to a contract with a named insured.

Location And Description Of Completed Operations:

As required by contract.

Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

Section II - Who Is An Insured is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury" or "property damage" caused solely by "your work" at the location designated and described in the Schedule of this endorsement performed for that additional insured and included in the "products-completed operations hazard".

GL 289 002 1012

Certificate Of Completion

Envelope Id: EC8D210DCF0F48C39E1B30AF914D4318	Status: Sent
Subject: Metro Contract 6522760 with Johnson Controls, Inc (General Services/Library))	
Source Envelope:	
Document Pages: 132	Signatures: 11
Certificate Pages: 19	Initials: 4
AutoNav: Enabled	Envelope Originator:
Envelope Stamping: Enabled	Procurement Resource Group
Time Zone: (UTC-06:00) Central Time (US & Canada)	730 2nd Ave. South 1st Floor
	Nashville, TN 37219
	prg@nashville.gov
	IP Address: 170.190.198.190


Record Tracking

Status: Original 10/2/2023 12:17:54 PM	Holder: Procurement Resource Group prg@nashville.gov	Location: DocuSign
Security Appliance Status: Connected	Pool: StateLocal	
Storage Appliance Status: Connected	Pool: Metropolitan Government of Nashville and Davidson County	Location: DocuSign


Signer Events

Signer Events	Signature	Timestamp
Gary Clay Gary.Clay@nashville.gov Asst. Purchasing Agent Security Level: Email, Account Authentication (None)	 Signature Adoption: Uploaded Signature Image Using IP Address: 170.190.198.185	Sent: 10/2/2023 12:28:06 PM Viewed: 10/2/2023 1:02:16 PM Signed: 10/2/2023 1:02:25 PM

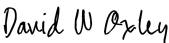
Electronic Record and Signature Disclosure:
Not Offered via DocuSign

Ava Elsaghir ava.elsaghir@nashville.gov Security Level: Email, Account Authentication (None)	 Signature Adoption: Pre-selected Style Using IP Address: 170.190.198.185	Sent: 10/2/2023 1:02:29 PM Viewed: 10/2/2023 1:03:17 PM Signed: 10/2/2023 1:03:34 PM
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Electronic Record and Signature Disclosure:
Accepted: 10/2/2023 1:03:17 PM
ID: 15da4346-2e78-4bf8-959d-2e0cc78c7516


Elizabeth Jefferson elizabeth.jefferson@nashville.gov Security Level: Email, Account Authentication (None)	 Signature Adoption: Pre-selected Style Using IP Address: 170.190.198.185	Sent: 10/2/2023 1:03:45 PM Viewed: 10/2/2023 2:30:39 PM Signed: 10/2/2023 2:41:58 PM
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Electronic Record and Signature Disclosure:
Accepted: 10/2/2023 2:30:39 PM
ID: ec28f470-6586-42d1-86db-080a63e2712b

David W Oxley david.oxley@jci.com Branch Service Manager Johnson Controls Security Level: Email, Account Authentication (None)	 Signature Adoption: Pre-selected Style Using IP Address: 173.242.245.100	Sent: 10/2/2023 2:42:02 PM Viewed: 10/2/2023 5:56:04 PM Signed: 10/2/2023 5:57:08 PM
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Electronic Record and Signature Disclosure:

Signer Events	Signature	Timestamp
<p>Accepted: 10/2/2023 5:56:04 PM ID: 3726857f-5da8-4f36-af52-cf66ade81072</p> <p>Michelle A. Hernandez Lane michelle.lane@nashville.gov Chief Procurement Officer/Purchasing Agent Metro Security Level: Email, Account Authentication (None)</p>	<p><i>Michelle A. Hernandez Lane</i></p> <p>Signature Adoption: Pre-selected Style Using IP Address: 170.190.198.190</p>	<p>Sent: 10/2/2023 5:57:12 PM Viewed: 10/3/2023 1:56:16 PM Signed: 10/3/2023 2:03:20 PM</p>
<p>Electronic Record and Signature Disclosure: Not Offered via DocuSign</p>		
<p>Velvet Hunter Velvet.Hunter@nashville.gov Security Level: Email, Account Authentication (None)</p>	<p><i>Velvet Hunter</i></p> <p>Signature Adoption: Pre-selected Style Using IP Address: 170.190.198.190</p>	<p>Sent: 10/3/2023 2:03:28 PM Viewed: 10/3/2023 5:46:07 PM Signed: 10/3/2023 5:46:20 PM</p>
<p>Electronic Record and Signature Disclosure: Accepted: 10/3/2023 5:46:07 PM ID: 722fd88b-b0f2-4b2e-ae82-d106991886ba</p>		
<p>Jenneen Reed, Acting Finance Director jenneen.kaufman@nashville.gov Deputy Finance Director Security Level: Email, Account Authentication (None)</p>	<p><i>Jenneen Reed, Acting Finance Director</i></p> <p>Signature Adoption: Pre-selected Style Using IP Address: 170.190.198.191</p>	<p>Sent: 10/4/2023 7:20:01 AM Viewed: 10/4/2023 10:49:16 AM Signed: 10/4/2023 10:49:50 AM</p>
<p>Electronic Record and Signature Disclosure: Accepted: 10/4/2023 10:49:16 AM ID: a49eb11f-c36d-4249-b5b2-98e233b4339f</p>		
<p>Kevin Crumbo/mjw MaryJo.Wiggins@nashville.gov Security Level: Email, Account Authentication (None)</p>	<p><i>Kevin Crumbo/mjw</i></p> <p>Signature Adoption: Pre-selected Style Using IP Address: 170.190.198.100</p>	<p>Sent: 10/4/2023 10:49:59 AM Resent: 10/19/2023 9:42:34 AM Resent: 10/19/2023 5:03:50 PM Resent: 10/24/2023 9:34:49 AM Viewed: 10/24/2023 9:42:16 AM Signed: 10/24/2023 9:43:19 AM</p>
<p>Electronic Record and Signature Disclosure: Accepted: 10/24/2023 9:42:16 AM ID: 0bcecb12-a353-48a5-b54e-0ed001ac4252</p>		
<p>Balogun Cobb balogun.cobb@nashville.gov Security Level: Email, Account Authentication (None)</p>	<p><i>BC</i></p> <p>Signature Adoption: Pre-selected Style Using IP Address: 172.59.217.16 Signed using mobile</p>	<p>Sent: 10/24/2023 9:43:28 AM Viewed: 10/24/2023 9:50:51 AM Signed: 10/24/2023 9:51:10 AM</p>
<p>Electronic Record and Signature Disclosure: Accepted: 10/24/2023 9:50:51 AM ID: 177ff038-0c1e-48b0-9924-e7b3f787c802</p>		

Signer Events	Signature	Timestamp
Matthew Garth matthew.garth@nashville.gov Security Level: Email, Account Authentication (None)	 Signature Adoption: Pre-selected Style Using IP Address: 170.190.198.144	Sent: 10/24/2023 9:51:15 AM Viewed: 10/25/2023 9:27:46 AM Signed: 10/25/2023 9:28:50 AM

Electronic Record and Signature Disclosure:

Accepted: 10/25/2023 9:27:46 AM
 ID: 791ddebfd4f0-4e50-994f-6cb0efb376e9

Procurement Resource Group
 prg@nashville.gov
 Metropolitan Government of Nashville and Davidson County
 Security Level: Email, Account Authentication (None)

Sent: 10/25/2023 9:29:01 AM
 Viewed: 10/27/2023 8:56:02 AM

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

In Person Signer Events	Signature	Timestamp
Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp

Terri L. Ray
 Terri.Ray@nashville.gov
 Finance Manager
 Metropolitan Government of Nashville and Davidson County
 Security Level: Email, Account Authentication (None)
Electronic Record and Signature Disclosure:
 Not Offered via DocuSign

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Sent: 10/2/2023 12:28:05 PM

Jenneen Reed/AP
 aaron.pratt@nashville.gov
 Security Level: Email, Account Authentication (None)
Electronic Record and Signature Disclosure:
 Not Offered via DocuSign

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Sent: 10/4/2023 7:20:02 AM

Sally Palmer
 sally.palmer@nashville.gov
 Security Level: Email, Account Authentication (None)
Electronic Record and Signature Disclosure:
 Accepted: 10/27/2023 7:49:52 AM
 ID: 4994cee3-091b-49d0-a1bd-99a5a57e0bc1

COPIED

Sent: 10/25/2023 9:28:56 AM

Matthew Garth
 matthew.garth@nashville.gov
 Security Level: Email, Account Authentication (None)

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Sent: 10/25/2023 9:28:58 AM
 Viewed: 10/25/2023 9:29:27 AM

Carbon Copy Events	Status	Timestamp
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Electronic Record and Signature Disclosure:
 Accepted: 10/26/2023 1:45:03 PM
 ID: d63ae76f-9e7b-466d-87cd-7565e4bfd346

Jeremy Frye
 jeremy.frye@nashville.gov
 Security Level: Email, Account Authentication
 (None)

Electronic Record and Signature Disclosure:
 Accepted: 10/4/2023 5:51:11 AM
 ID: e1f4a6a3-5818-48f1-922d-10504b0ccaf5

Ava Elsaghir
 ava.elsaghir@nashville.gov
 Security Level: Email, Account Authentication
 (None)

Electronic Record and Signature Disclosure:
 Accepted: 10/20/2023 3:23:09 PM
 ID: bc03a123-0b45-4ad4-a950-fdbfb4f048ca

Amber Gardner
 Amber.Gardner@nashville.gov
 Security Level: Email, Account Authentication
 (None)

Electronic Record and Signature Disclosure:
 Accepted: 9/5/2023 8:07:23 AM
 ID: e289baef-bb37-4563-b714-9962aed0c75a

Taylor Lamb
 taylor.a.lamb@jci.com
 Security Level: Email, Account Authentication
 (None)

Electronic Record and Signature Disclosure:
 Not Offered via DocuSign

Austin Kyle
 publicrecords@nashville.gov
 Security Level: Email, Account Authentication
 (None)

Electronic Record and Signature Disclosure:
 Accepted: 10/26/2023 11:06:02 AM
 ID: 37558148-c042-4b3e-9436-f5b473f88b9e

Zak Kelley
 Zak.Kelley@Nashville.gov
 Security Level: Email, Account Authentication
 (None)

Electronic Record and Signature Disclosure:
 Not Offered via DocuSign

Glenn Mohon
 glenn.mohon@nashville.gov
 Security Level: Email, Account Authentication
 (None)

Electronic Record and Signature Disclosure:
 Not Offered via DocuSign

Stephanie Belcher
 Stephanie.belcher@nashville.gov
 Security Level: Email, Account Authentication
 (None)

Electronic Record and Signature Disclosure:
 Accepted: 10/20/2023 7:08:02 AM
 ID: 160ac4ec-ba5b-4aa0-bea2-4237f1337ac6

Carbon Copy Events	Status	Timestamp
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Mose Jobe
 mose.job@nashville.gov
 Security Level: Email, Account Authentication (None)

Electronic Record and Signature Disclosure:
 Not Offered via DocuSign

David Tucker
 david.tucker@nashville.gov
 Security Level: Email, Account Authentication (None)

Electronic Record and Signature Disclosure:
 Not Offered via DocuSign

Kirk Lumm
 kirk.j.lumm@jci.com
 Security Level: Email, Account Authentication (None)

Electronic Record and Signature Disclosure:
 Not Offered via DocuSign

Terri F. Ray
 terri.f.ray@jci.com
 Security Level: Email, Account Authentication (None)

Electronic Record and Signature Disclosure:
 Not Offered via DocuSign

Jessica Horn
 Jessica.Horn@nashville.gov
 Security Level: Email, Account Authentication (None)

Electronic Record and Signature Disclosure:
 Accepted: 10/25/2023 12:52:22 PM
 ID: 9ee86d67-cba6-4c12-8869-118c1618f958

Kathy King
 Kathy.King@nashville.gov
 Security Level: Email, Account Authentication (None)

Electronic Record and Signature Disclosure:
 Accepted: 10/24/2023 2:28:50 PM
 ID: d392f76c-1be9-4d06-9712-af82ff923867

Witness Events	Signature	Timestamp
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Notary Events	Signature	Timestamp
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Envelope Summary Events	Status	Timestamps
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Envelope Sent	Hashed/Encrypted	10/2/2023 12:28:05 PM
Envelope Updated	Security Checked	10/2/2023 12:54:00 PM
Envelope Updated	Security Checked	10/9/2023 3:12:41 PM
Envelope Updated	Security Checked	10/9/2023 3:12:41 PM
Envelope Updated	Security Checked	10/19/2023 9:42:33 AM
Envelope Updated	Security Checked	10/19/2023 9:42:33 AM
Envelope Updated	Security Checked	10/19/2023 5:03:49 PM
Envelope Updated	Security Checked	10/19/2023 5:03:49 PM
Envelope Updated	Security Checked	10/24/2023 9:34:48 AM
Envelope Updated	Security Checked	10/24/2023 9:34:48 AM
Certified Delivered	Security Checked	10/27/2023 8:56:02 AM

Payment Events

Status

Timestamps

Electronic Record and Signature Disclosure