

AMENDMENT NO. 1  
TO  
RESOLUTION NO. RS2021-794

Mr. President –

I move to amend Resolution No. RS2021-794 as follows:

I. By amending Section 1 by amending the Memorandum of Understanding, attached as Exhibit A, to add the following text as a new paragraph no. 11 and re-numbering the remaining paragraphs as necessary:

11. Not later than November 1, 2021 and continuing quarterly thereafter during the term of this memorandum, the MWS director shall submit a written performance report to the Council of the Metropolitan Government of Nashville & Davidson County regarding Solid Waste Disposal Responsibilities. The quarterly written performance report shall address the following:

A. Operations, customer experience, and cost monitoring and management metrics, including, at a minimum, the following data for the immediately preceding quarter, stated in comparison to comparable data for the quarter prior to the immediately preceding quarter:

- i) The number of active convenience center customers;
- ii) Total recycling tonnage;
- iii) Total waste tonnage;
- iv) On-schedule pickup ratio (*i.e.*, the percentage of missed solid waste retrievals);
- v) Missed recycling pickup turnaround (*i.e.*, the duration required to resolve complaints);
- vi) Missed waste pickup turnaround;
- vii) Total cost per ton of trash collected; and
- viii) Total cost per ton of recycling collected.

B. A narrative report from the MWS director regarding the transition of Public Works Department employees to MWS, including the number of employee transitions completed, the remaining transitions anticipated, transition tasks which remain to be completed, and the director's assessment of the success of the transition process to date.

C. No less than ten (10) days prior to submission to the Metropolitan Council, the report shall be provided by MWS to the Office of the Mayor, the Metropolitan Finance Department, and the Metropolitan Legal Department for review and for the inclusion of additional comment or reporting prior to submission to the Metropolitan Council, including without limitation any information considered material to the Metro Council fully understanding the status of transitioning employees from Public Works to MWS, and the status and quality of solid waste services being provided under the Memorandum of Understanding.

INTRODUCED BY:

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Freddie O'Connell  
Member of Council