Contract Amendment Abstract

Contract Amendment Information Contract Title: Overdose Prevention Specialist Amendment Summary: Amend clause 3.1 Contract Term to extend the contract to sixty (60) months. Amend clause 4.1 Contract Value to add \$233,479.36 for a revised contract total of \$373,219.00. Amendment Number: 1 Request Number: A2024097 Contract Number: 6512425 Type of Contract: IDIQ Contract Requires Council Legislation: No High Risk Contract (Per Finance Department Contract Risk Management Policy): No Sexual Harassment Training Required (per BL2018-1281): Yes Contract Start Date: 7/26/2022 Contract Expiration Date: 07/25/2027 Contract Term: 60 Months Previous Estimated Contract Life Value: \$139,739.64 Amendment Value: \$233,479.36 Fund: 10101 3 New Estimated Contract Life Value: \$373,219.00 BU: 31121355 (Depending on contract terms, actual expenses may hit across various departmental BUs and Funds at PO Levels) Payment Terms: Net 30 Selection Method: Sole Source Procurement Staff: Jan Harvey BAO Staff: Jeremy Frye Procuring Department: Police Department(s) Served: Police **Prime Contractor Information** Prime Contracting Firm: Barbara L. Brown ISN#: 1010151 Address: PO Box 218204 | City: Nashville | State: TN | Zip: 37221 (select/check Prime Contractor is a Uncertified/Unapproved: SBE | SDV | MBE | WBE | LGBTBE | if applicable) Prime Company Contact: Barbara Brown Email Address: heartgiver@aol.com Phone #: 615-202-9994 Prime Contractor Signatory: Barbara Brown | Email Address: heartgiver@aol.com **Business Participation for Entire Contract** Small Business and Service Disabled Veteran Business Program: No SBE/SDV participation Percent, if applicable: N/A Amount: N/A *Select from the Following:* Program Not Applicable MBE Amount: N/A MBE Percent, if applicable: N/A WBE Amount: N/A WBE Percent, if applicable: N/A Federal Disadvantaged Business Enterprise: No Amount: N/A Percent, if applicable: N/A Note: Amounts and/or percentages are not exclusive.



B2GNow (Contract Compliance Monitoring): No



AMENDMENT NUMBER 1 TO CONTRACT NUMBER 6512425 BETWEEN THE METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY AND BARBARA L. BROWN

This Amendment is entered into on the day this document is filed with the Metropolitan Clerk's Office, by and between THE METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY (METRO) and BARBARA L. BROWN located in NASHVILLE, TN.

WITNESSETH

WHEREAS, the parties desire to modify the terms and conditions and to add or delete certain other terms and conditions to their original agreement dated JULY 26, 2022, Metro Contract numbered 6512425, hereinafter the "CONTRACT", the parties hereby agree as set forth below:

This amendment affects the following changes to the contract:

1. Amend clause 3.1 Contract Term to extend the contract to sixty (60) months. Amended clause shall read as follows:

The Contract Term will begin on the date this Contract is approved by all required parties and filed in the Metropolitan Clerk's Office. The Contract Term will end sixty (60) months from the date of filing with the Metropolitan Clerk's Office. This Contract may be extended by Contract Amendment. The option to extend may be exercised by and at the discretion of the Purchasing Agent. However, in no event shall the term of this Contract exceed sixty (60) months from the date of filing with the Metropolitan Clerk's Office.

2. Amend clause 4.1 Contract Value to add \$233,479.36 for a revised contract total of \$373,219.00. Amended clause shall read as follows:

"This Contract has an estimated value of \$373,219.00. The pricing details are included in Section 2.1 of the Contract and are made a part of this Contract by reference. CONTRACTOR shall be paid as work is completed and METRO is accordingly, invoiced."

This amendment shall not be binding upon the parties until it has been signed by the CONTRACTOR and authorized representatives of the Metropolitan Government and filed in the office of the Metropolitan Clerk.

[BALANCE OF PAGE IS INTENTIONALLY LEFT BLANK]

		Amendment Number 1
THE METROPOLITAN GOVERNMENT NASHVILLE AND DAVIDSON COUNTY		CONTRACTOR
APPROVED AS TO PROJECT SCOPE:		
		Barbara L. Brown
Chief of Police John Drake	SM	Company Name
Dept. / Agency / Comm. Head or Board Chair.	Dept. Fin.	Barbara L. Brown
APPROVED AS TO COMPLIANCE WITH	H	Signature of Company's Contracting Officer
PROCUREMENT CODE:		Barbara L Brown
		Officer's Name
	JLR	
Dunis Rowland Purchasing Agent		Consultant Contractor
Furchasing Agent	Purchasing	Officer's Title
APPROVED AS TO AVAILABILITY OF F	FUNDS:	
	rp	
kevin Crumbo/mal	EF.	
Director of Finance	BA	
APPROVED AS TO FORM AND LEGALI	TY:	
	a (
Jessa V. Ortez-Marsh	BC	
Metropolitan Attorney	Insurance	
Metropolitan Mayor	COO	
ATTECTED		
ATTESTED:		
Metropolitan Clerk	Date	

Contract Number 6512425



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 05/07/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

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BII	BERK				PHONE	o, Ext): 844-47	72-0967		FAX (A/C, No):	203-	-654-3613		
	D. Box 113247				E-MAIL ADDRES	, Exij. Se. Custon	nerservice@	biBERK.com	(AIC, NO).				
Sta	amford, CT 06911				ADDRES	33.					NAIC#		
						INSURER(S) AFFORDING COVERAGE INSURER A : Berkshire Hathaway Direct Insurance Company							
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	lity. (see endorsement attached)					•					J		
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Purchasing Agent Metropolitan Government of Nashville and Davidson County Metro Courthouse					SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.								
Nas	shville, TN 37201					AUTHORIZED REPRESENTATIVE Rates Compa							



CERTIFICATE OF PROPERTY INSURANCE

DATE (MM/DD/YYYY) 05/07/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED BEDDESENTATIVE OF PROPULCED AND THE CERTIFICATE HOLDER.

REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.		
PRODUCER	CONTACT NAME:	
	(ASO, NO, EXI).	654-3613
BIBERK	E-MAIL ADDRESS: salessupport@biberk.com	
P.O. Box 113247	PRODUCER CUSTOMER ID:	
Stamford, CT 06911	INSURER(S) AFFORDING COVERAGE	NAIC#
INSURED	INSURER A: Berkshire Hathaway Direct Insurance Compar	611710
	INSURER B:	
Barbara Brown	INSURER C:	
1049 Hickory Hollow Rd Nashville, TN 37221-1140	INSURER D:	
114511111167 111 57 222 1216	INSURER E:	
	INSURER F:	

COVERAGES CERTIFICATE NUMBER: REVISION NUMBER:

LOCATION OF PREMISES / DESCRIPTION OF PROPERTY (Attach ACORD 101, Additional Remarks Schedule, if more space is required)

Location: 1049 Hickory Hollow RdNashville, TN 37221-1140 Bldg #001: Consultants - All Other - 4167702

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

R R	TYPE OF IN	SURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YYYY)		COVERED PROPERTY	LIMITS
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Χ	SPECIAL					RENTAL VALUE	\$
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SPECIAL CONDITIONS / OTHER COVERAGES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

* ALS up to 12 months.

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Purchasing Agent Metropolitan Government of Nashville and Davidson County Metro Courthouse Nashville, TN 37201

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

lated Engla

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BUSINESSOWNERS BP 04 48 01 06

POLICY NUMBER: N9BP657553

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

ADDITIONAL INSURED – DESIGNATED PERSON OR ORGANIZATION

This endorsement modifies insurance provided under the following:

BUSINESSOWNERS COVERAGE FORM

SCHEDULE

Name Of Additional Insured Person(s) Or Organization(s):

Metropolitan Government of Nashville and Davidson County Metro Courthouse ISAOA ATIMA

Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

The following is added to Paragraph C. Who Is An Insured in Section II – Liability:

3. Any person(s) or organization(s) shown in the Schedule is also an additional insured, but only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by your acts or omissions or the acts or omissions of those acting on your behalf in the performance of your ongoing operations or in connection with your premises owned by or rented to you.

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State Farm Mutual Automobile	e Insurance Company	25178	EFFECTIVE DATE:	03/27/2024	
ADDITIONAL REMARKS				03/2/12024	**************************************
The second secon	RKS FORM IS A SCHEDULE TO AC	COPD FORM			
FORM NUMBER:	FORM TITLE: Additional Insur				
Metropolitan Government of	f Nashville and Davidson County, its	officials officer	s, employees, and v d endorsement.	olunteers are named as additional i	nsureds per general
					1

PO Box 218204

NAIC CODE

Nashville, TN 37221

POLICY NUMBER

ACORD 101 (2008/01)

DocuSign Envelope ID: 946EC248-4582-40BE-967C-C42913B9F6B3

METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY DEPARTMENT OF FINANCE – PROCUREMENT CONTRACT AMENDMENT JUSTIFICATION FORM

DEPARTMENT OF FINANCE DIVISION OF PURCHASES

CA #:	A2024		
	Feb.	9.	2024

		Date Received:
Send an email to PRG@nashvi	ille.gov and attach completed amendme	nt form and supporting documentation.
Contract Title: Overdose Preve Requesting Department: Police	ntion Specialist Contract Number:_65 Requesting Departmental Contact (N	U 2 500
Contractor's Business Name: Bar	bara L. Brown Name of Co	ntract Signatory: Barbara Brown
Contract Signatory Email Address:		
	ity: Nashville ST: TN Zip: 37	· 221
Revision Accomplishes: Check	7,05,0007	
X Term Extension	New End Date: 7/25/2026 7/25/2027	Include revised schedule if necessary
X Contract Value Increase	Original Contract Amount 139,739.64 Previously Executed Amendment(s) Amount 0.00	Include revised fee schedules, budget, and total contract value as appropriate APPROVAL OF CHANGES
	Current Amendment Amount 144,000.00—\$233,479.36	<i>D</i> 火 6/7/2024 7:36 AM CDT
	Amendment % Increase 103% 167%	V/ 0/1/2024 7:30 AM CDT
	Proposed Revised Contract Amount 283,739.64—\$373,219.00	
Scope of Work Revision	Include concise and explicit narrative regarding revised scope of work and any subcontractor changes necessary 6/7/2024 7:36 AM CDT	
Terms and Conditions Modi	Include applicable exhibits as appropriate along with appropriate redlines	
Other (Describe)		Include applicable documentation
ACCOUNTING INFORMATION:		***************************************
Procure	ment will route in DocuSign for sig	anatures below
		-
BU Number: 31121355 Fund	d #: 10101 Any Other Accounting Info	:
Department Requester		
John Drake		2/12/2024 7:34 AM CST
Requesting Department Director's	Signature of Approval	Date

	To be completed by the Procurement Division		
☑ Contract Amendment	is Approved (Additional Comments:		
□ Contract Amendment	is Denied for		
PURCHASING AGENT:	Michelle A. Hernandez lane	Date:	3/29/2024 8:22

Barbara L Brown Sole Source Contract Amendment #1 Request

Information

Contract: 6512425

Extend Term & Add to Contract Value

This amendment was initially approved to add \$144,000.00 for a revised total of \$238,739.64. Since the Sole Source value is now over \$225,000.00 it will need to be approved by Council. The inital request was approved to extend the term to 07/25/2026 as the department has historically extended in two year increments. Since the amendment will need to present before Council, the department respectfully requests the request be revised as follows:

Term extended to a full 60 months with an expiration date of: 7/25/2027

Contract Value to add \$233,479.36 for an estimated total value of \$373,219.00.

Contract Information	
Contract & Solicitation Title: Overdose Prevention Specialist	
Contract Summary: CONTRACTOR agrees to provide overdose prevention services.	
Contract Number: 6512425 Solicitation Number: N/A Requisition Number: SS2022056	
Replaces Expiring Contract? (Enter "No" or Expiring Contract No.): No	
Type of Contract/PO: IDIQ Contract Requires Council Legislation: No	
High Risk Contract (Per Finance Department Contract Risk Management Policy): No	
Sexual Harassment Training Required (per BL2018-1281): Yes	
Estimated Start Date: 7/20/2022 Estimated Expiration Date: 7/19/2024 Contract Term: 24 Months	
Estimated Contract Life Value: \$139,739.64 Fund: * 10101 BU: * 31121355	
(*Depending on contract terms, actual expenses may hit across various departmental BUs and Funds at PO Levels)	
Payment Terms: Net 30 Selection Method: Sole Source Procurement Staff: Terri Ray BAO Staff: Jeremy Frye	
Procurement Staff: Terri Ray BAO Staff: Jeremy Frye Procuring Department: Police Department(s) Served: Police	
Prime Contractor Information	
Prime Contracting Firm: Barbara L. Brown ISN#: 1010151 Phone #: 615-202-9994	
Address: PO Box 218204 City: Nashville State: TN Zip: 37221	:/check
Duines Controller is a librarytical/lineranger all. CDF CDV NADE NADE LCDTDE L	icable)
Prime Company Contact: Barbara Brown Email Address: heartgiver@aol.com	
Prime Contractor Signatory: Barbara Brown Email Address: heartgiver@aol.com	
Disadvantaged Business Participation for Entire Contract	
Small Business and Service Disabled Veteran Business Program: No SBE/SDV participation	
Amount: N/A Percent, if applicable: N/A	
Equal Business Opportunity (EBO) Program: Program Not Applicable	
MBE Amount: N/A MBE Percent, if applicable: N/A	
WBE Amount: N/A WBE Percent, if applicable: N/A	
Federal Disadvantaged Business Enterprise: No	
Amount: N/A Percent, if applicable: N/A	
Note: Amounts and/or percentages are not exclusive.	
B2GNow (Contract Compliance Monitoring): No	
Summary of Offer	
Offeror Name Disadv. Bus. Score Evaluated Cost Result (Check if applicable) (RFQ Only)	
Barbara Brown N/A N/A Approved Sole Source Form	
Select from the Following:	
Select from the Following:	
Select from the Following:	

Terms and Conditions

1. GOODS AND SERVICES CONTRACT

1.1. Heading

This contract is initiated by and between The Metropolitan Government of Nashville and Davidson County (METRO) and Barbara L. Brown (CONTRACTOR) located at 1049 Hickory Hollow Road, Nashville TN 37221, resulting from an approved sole source form signed by Metro's Purchasing Agent (included herein by reference). This Contract consists of the following documents:

- Any properly executed contract amendment (most recent with first priority),
- This document, including exhibits,
 - Exhibit A MISA Terms and Conditions
 - Exhibit B Affidavits
- Purchase Orders (and PO Changes),

In the event of conflicting provisions, all documents shall be construed in the order listed above.

2. THE PARTIES HEREBY AGREE TO THE FOLLOWING TERMS AND CONDITIONS:

2.1. Duties and Responsibilities

CONTRACTOR agrees to provide overdose prevention services as follows:

- Serve as resource to individuals of the Metro Nashville Police Department (MNPD) regarding Opioid Overdose and Naloxone administration
- · Attend Metro Public Health Department's Davidson County Overdose Fatality Review Meetings
- Attend data surveillance meetings with key stakeholders, as appropriate
- Collaborate with MNPD Community Overdose Response Team to share knowledge and develop plans to cover Davidson County "hot spots" for overdose activities and fatalities
- Participate in discussion of MNPD's responses/procedures when responding to overdoses from healthcare perspective
- Review MNPD's drug overdose policies and procedures
- Coordinate community outreach events with Davidson County Partners and/or Community Overdose Response Team
- Communicate with Substance Use Disorder individuals via telephone and/or in person, as appropriate
- · Organize Naloxone and Opioid Overdose training for MNPD, as needed
- Collaborate and assist with training/educational classes for Metro Police Academy Candidates on signs/symptoms of Opioid Overdose and Naloxone administration
- Collaborate with collecting data for MNPD Naloxone use and distribution
- Develop and maintain relationships with key stakeholders and community organizations to strengthen Community Outreach progress
- · Research outside agencies for Naloxone availability.

The above services shall be provided for \$65 per hour.

2.2. Delivery and/or Installation.

All deliveries (if provided by the performance of this Contract) are F.O.B. Destination, Prepaid by Supplier, Inside Delivery, as defined by METRO.

METRO assumes no liability for any goods delivered without a purchase order. All deliveries shall be made as defined in the solicitation or purchase order and by the date specified on the purchase order.

Installation, if required by the solicitation and/or purchase order shall be completed by the date specified on the purchase order.

3. CONTRACT TERM

3.1. Contract Term

The Contract Term will begin on the date this Contract is approved by all required parties and filed in the Metropolitan Clerk's Office. The Contract Term will end twenty-four (24) months from the date of filing with the Metropolitan Clerk's Office.

This Contract may be extended by Contract Amendment. The option to extend may be exercised by and at the discretion of the Purchasing Agent. However, in no event shall the term of this Contract exceed sixty (60) months from the date of filing with the Metropolitan Clerk's Office.

4. COMPENSATION

4.1. Contract Value

This Contract has an estimated value of \$139,739.64. The pricing details are included in per Section 2.1 of the Contract and are made a part of this Contract by reference. CONTRACTOR shall be paid as work is completed and METRO is accordingly, invoiced.

4.2. Other Fees

There will be no other charges or fees for the performance of this Contract. METRO will make reasonable efforts to make payments within 30 days of receipt of invoice but in any event shall make payment within 60 days. METRO will make reasonable efforts to make payments to Small Businesses within 15 days of receipt of invoice but in any event shall make payment within 60 days.

4.3. Payment Methodology

Payment in accordance with the terms and conditions of this Contract shall constitute the entire compensation due CONTRACTOR for all goods and/or services provided under this Contract.

METRO will compensate CONTRACTOR in accordance with Exhibit A of this Contract. Subject to these payment terms and conditions, CONTRACTOR shall be paid for delivered/performed products and/or services properly authorized by METRO in accordance with this Contract. Compensation shall be contingent upon the satisfactory provision of the products and/or services as determined by METRO.

4.4. Escalation/De-escalation

This Contract is not eligible for escalation/de-escalation adjustments. This Contract can be amended to include escalation as agreeable between both parties.

4.5. Electronic Payment

All payments shall be effectuated by ACH (Automated Clearing House).

4.6. Invoicing Requirements

CONTRACTOR shall submit invoices for payment in a format acceptable to METRO and shall submit invoices no more frequently than monthly for satisfactorily and accurately performed services. CONTRACTOR shall be paid as work is completed and invoices are approved by METRO. Invoices shall detail this Contract Number accompanied by any necessary supporting documentation as required by METRO. CONTRACTOR shall submit all invoices no later than ninety (90) days after the services have been delivered/performed.

Payment of an invoice by METRO shall not waive METRO's rights of revocation of acceptance due to non-conformity or the difficulty of discovery of the non-conformance. Such revocation of acceptance shall occur within a reasonable time after METRO discovers or should have discovered the non-conforming product and/or service but prior to any substantial change in condition of the products and/or services caused by METRO.

4.7. Subcontractor/Subconsultant Payments

When payment is received from METRO, CONTRACTOR shall within fourteen (14) calendar days pay all subcontractors, subconsultants, laborers, and suppliers the amounts they are due for the work covered by such payment. In the event METRO becomes informed that CONTRACTOR has not paid a subcontractor, subconsultant, laborer, or supplier as provided herein, METRO shall have the right, but not the duty, to issue future checks and payments to CONTRACTOR of amounts otherwise due hereunder naming CONTRACTOR and any such subcontractor, subconsultant, laborer, or supplier as joint payees. Such joint check procedure, if employed by METRO, shall create no rights in favor of any person or entity beyond the right of the named payees to payment of the check and shall not be deemed to commit METRO to repeat the procedure in the future. If persistent, this may be determined to be a material breach of this Contract.

5. TERMINATION

5.1. Breach

Should CONTRACTOR fail to fulfill in a timely and proper manner its obligations under this Contract or if it should violate any of the terms of this Contract, METRO shall identify the breach and CONTRACTOR shall cure the performance within thirty (30) days. If CONTRACTOR fails to satisfactorily provide cure, METRO shall have the right to immediately terminate this Contract. Such termination shall not relieve CONTRACTOR of any liability to METRO for damages sustained by virtue of any breach by CONTRACTOR.

5.2. Lack of Funding

Should funding for this Contract be discontinued, METRO shall have the right to terminate this Contract immediately upon written notice to CONTRACTOR.

5.3. Notice

Either Party may terminate this Contract at any time upon thirty (30) days written notice to the non-terminating party. Should METRO terminate this Contract, CONTRACTOR shall immediately cease work and deliver to METRO, within thirty (30) days, all completed or partially completed satisfactory work, and METRO shall pay to CONTRACTOR the amount due for work.

6. NONDISCRIMINATION

6.1. METRO's Nondiscrimination Policy

It is the policy of METRO not to discriminate on the basis of race, creed, color, national origin, age, sex, or disability in its hiring and employment practices, or in admission to, access to, or operation of its programs, services, and activities.

6.2. Nondiscrimination Requirement

No person shall be excluded from participation in, be denied benefits of, be discriminated against in the admission or access to, or be discriminated against in treatment or employment in METRO's contracted programs or activities, on the grounds of race, creed, color, national origin, age, sex, disability, or any other classification protected by federal or Tennessee State Constitutional or statutory law; nor shall they be excluded from participation in, be denied benefits of, or be otherwise subjected to discrimination in the performance of contracts with METRO or in the employment practices of METRO's CONTRACTORs. **CONTRACTOR certifies and warrants that it will comply with this nondiscrimination requirement**. Accordingly, all offerors entering into contracts with METRO shall, upon request, be required to show proof of such nondiscrimination and to post in conspicuous places that are available to all employees and applicants, notices of nondiscrimination.

6.3. Equal Business Opportunity (EBO) Program Requirement

The Equal Business Opportunity (EBO) Program is not applicable to this Contract.

6.4. Covenant of Nondiscrimination

All offerors have committed to the Covenant of Nondiscrimination when registering with METRO to do business. To review this document, go to METRO's website.

6.5. Americans with Disabilities Act (ADA)

CONTRACTOR assures METRO that all services provided shall be completed in full compliance with the Americans with Disabilities Act ('ADA') 2010 ADA Standards for Accessible Design, enacted by law March 15, 2012, as has been adopted by METRO. CONTRACTOR will ensure that participants with disabilities will have communication access that is equally effective as that provided to people without disabilities. Information shall be made available in accessible formats, and auxiliary aids and services shall be provided upon the reasonable request of a qualified person with a disability.

7. INSURANCE

7.1. Proof of Insurance

During the term of this Contract, for any and all awards, CONTRACTOR shall, at its sole expense, obtain and maintain in full force and effect for the duration of this Contract, including any extension(s), the types and amounts of insurance identified below. Proof of insurance shall be required naming METRO as additional insured and identifying either the project name, RFQ, Purchase Order, or Contract number on the ACORD document.

7.2. Professional Liability Insurance

In the amount of one million (\$1,000,000.00) dollars

7.3. Automobile Liability Insurance

In the amount of one million (\$1,000,000.00) dollars (if CONTRACTOR will be coming on Metro Property or making on-site deliveries)

7.4. General Liability Insurance

In the amount of one million (\$1,000,000.00) dollars.

7.5. Worker's Compensation Insurance (if applicable)

CONTRACTOR shall maintain workers' compensation insurance with statutory limits required by the State of Tennessee or other applicable laws and Employer's Liability Insurance with limits of no less than one hundred thousand (\$100,000.00) dollars, as required by the laws of Tennessee (Not required for companies with fewer than five (5) employees).

7.6. Such insurance shall:

Contain or be endorsed to contain a provision that includes METRO, its officials, officers, employees, and volunteers as additional insureds with respect to liability arising out of work or operations performed by or on behalf of CONTRACTOR including materials, parts, or equipment furnished in connection with such work or operations. The coverage shall contain no special limitations on the scope of its protection afforded to the above-listed insureds.

For any claims related to this Contract, CONTRACTOR's insurance coverage shall be primary insurance with respects to METRO, its officers, officials, employees, and volunteers. Any insurance or self-insurance programs covering METRO, its officials, officers, employees, and volunteers shall be in excess of CONTRACTOR's insurance and shall not contribute with it.

Automotive Liability insurance shall include vehicles owned, hired, and/or non-owned. Said insurance shall include coverage for loading and unloading hazards. Insurance shall contain or be endorsed to contain a provision that includes METRO, its officials, officers, employees, and volunteers as additional insureds with respect to liability arising out of automobiles owned, leased, hired, or borrowed by or on behalf of CONTRACTOR.

CONTRACTOR shall maintain Workers' Compensation insurance (if applicable) with statutory limits as required by the State of Tennessee or other applicable laws and Employers' Liability insurance. CONTRACTOR shall require each of its subcontractors to provide Workers' Compensation for all of the latter's employees to be engaged in such work unless such employees are covered by CONTRACTOR's Workers' Compensation insurance coverage.

7.7. Other Insurance Requirements

Prior to commencement of services, CONTRACTOR shall furnish METRO with original certificates and amendatory endorsements effecting coverage required by this section and provide that such insurance shall not be cancelled, allowed to expire, or be materially reduced in coverage except on 30 days' prior written notice to:

PROCUREMENTCOI@NASHVILLE.GOV (preferred method)
OR
DEPARTMENT OF FINANCE
PROCUREMENT DIVISION
730 2ND AVE SOUTH, STE 101

P.O. BOX 196300

NASHVILLE, TN 37219-6300

In an event of a lawsuit or claim, CONTRACTOR to provide certified copies of endorsements and policies if requested by METRO in lieu of or in addition to certificates of insurance.

Replace certificates, policies, and/or endorsements for any such insurance expiring prior to completion of services. Maintain such insurance from the time services commence until services are completed. Failure to maintain or renew coverage and to provide evidence of renewal may be treated by METRO as a material breach of this Contract.

Said insurance shall be with an insurer licensed to do business in Tennessee and having A.M. Best Company ratings of no less than A-. Modification of this standard may be considered upon appeal to the METRO Director of Risk Management Services.

Require all subcontractors (if applicable) to maintain during the term of this Contract, Commercial General Liability insurance, Business Automobile Liability insurance, and Worker's Compensation/ Employers Liability insurance (unless subcontractor's employees are covered by CONTRACTOR's insurance) in the same manner as specified for

CONTRACTOR. CONTRACTOR shall require subcontractor's to have all necessary insurance and maintain the subcontractor's certificates of insurance. Any deductibles and/or self-insured retentions greater than \$10,000.00 must be disclosed to and approved by METRO **prior to the commencement of services.**

If CONTRACTOR has or obtains primary and excess policy(ies), there shall be no gap between the limits of the primary policy and the deductible features of the excess policies.

8. GENERAL TERMS AND CONDITONS

8.1. Taxes

METRO shall not be responsible for any taxes that are imposed on CONTRACTOR. Furthermore, CONTRACTOR understands that it cannot claim exemption from taxes by virtue of any exemption that is provided to METRO.

8.2. Confidentiality

Tennessee Code Annotated § 10-7-504(i) specifies that information which would allow a person to obtain unauthorized access to confidential information or to government property shall be maintained as confidential. "Government property" includes electronic information processing systems, telecommunication systems, or other communications systems of a governmental entity subject to this chapter. Such records include: (A) Plans, security codes, passwords, combinations, or computer programs used to protect electronic information and government property; (B) Information that would identify those areas of structural or operational vulnerability that would permit unlawful disruption to, or interference with, the services provided by a governmental entity; and (C) Information that could be used to disrupt, interfere with, or gain unauthorized access to electronic information or government property.

The foregoing listing is not intended to be comprehensive, and any information which METRO marks or otherwise designates as anything other than "Public Information" will be deemed and treated as sensitive information, which is defined as any information not specifically labeled as "Public Information". Information which qualifies as "sensitive information" may be presented in oral, written, graphic, and/or machine-readable formats. Regardless of presentation format, such information will be deemed and treated as sensitive information.

CONTRACTOR may have access to sensitive information. CONTRACTOR is required to maintain such information in a manner appropriate to its level of sensitivity. All sensitive information must be secured at all times including, but not limited to, the secured destruction of any written or electronic information no longer needed. The unauthorized access, modification, deletion, or disclosure of any METRO information may compromise the integrity and security of METRO, violate individual rights of privacy, and/or constitute a criminal act.

Upon the request of METRO, CONTRACTOR shall return all information in whatever form in a format chosen by METRO. In the event of any disclosure or threatened disclosure of METRO information, METRO is further authorized and entitled to immediately seek and obtain injunctive or other similar relief against CONTRACTOR,

including but not limited to emergency and ex parte relief where available.

8.3. Information Ownership

All METRO information is and shall be the sole property of METRO. CONTRACTOR hereby waives any and all statutory and common law liens it may now or hereafter have with respect to METRO information. Nothing in this Contract or any other agreement between METRO and CONTRACTOR shall operate as an obstacle to such METRO's right to retrieve any and all METRO information from CONTRACTOR or its agents or to retrieve such information or place such information with a third party for provision of services to METRO, including without limitation, any outstanding payments, overdue payments and/or disputes, pending legal action, or arbitration. Upon METRO's request, CONTRACTOR shall supply METRO with an inventory of METRO information that CONTRACTOR stores and/or backs up.

Any information provided to the CONTRACTOR, including information provided by METRO customers or citizens, is only to be used to fulfill the contracted services. Any additional information that is inferred or determined based on primary information that is provided to the CONTRACTOR, i.e. "second-order data", is only to be used to fulfill the contracted services. This information is not to be used for marketing or commercial purposes and the CONTRACTOR asserts no rights to this information outside of fulfilling thecontracted services. Storage of this information is not allowed outside United States' jurisdiction.

8.4. Information Security Breach Notification

In addition to the notification requirements in any Business Associate Agreement with METRO, when applicable, CONTRACTOR shall notify METRO of any data breach within 24 hours of CONTRACTOR's knowledge or reasonable belief (whichever is earlier) that such breach has occurred (Breach Notice) by contacting the METRO ITS Help Desk. The Breach Notice should describe the nature of the breach, the scope of the information compromised, the date the breach occurred, and the identities of the individuals affected or potentially affected by the breach as well as specific information about the data compromised so that METRO can properly notify those individuals whose information was compromised. CONTRACTOR shall periodically update the information contained in the Breach Notice to METRO and reasonably cooperate with METRO in connection with METRO's efforts to mitigate the damage or harm of such breach.

8.5. Virus Representation and Warranty

CONTRACTOR represents and warrants that Products and/or Services, or any media upon which the Products and/or Services are stored, do not have, nor shall CONTRACTOR or its Agents otherwise introduce into METRO's systems, network, or infrastructure, any type of software routines or element which is designed to or capable of unauthorized access to or intrusion upon, disabling, deactivating, deleting, or otherwise damaging or interfering with any system, equipment, software, data, or the METRO network. In the event of a breach of this representation and warranty, CONTRACTOR shall compensate METRO for any and all harm, injury, damages, costs, and expenses incurred by METRO resulting from the breach.

For CONTRACTOR managed systems, CONTRACTOR shall install and maintain ICSA Labs certified or AV-Test approved Antivirus Software and, to the extent possible, use real time protection features. CONTRACTOR shall maintain the Anti-virus Software in accordance with the Antivirus Software provider's recommended practices. In addition, CONTRACTOR shall ensure that:

- Anti-virus Software checks for new Anti-virus signatures no less than once per day, and;
- Anti-virus signatures are current and no less recent than two versions/releases behind the most current version/release of the Anti-virus signatures for the Anti-virus Software

8.6. Copyright, Trademark, Service Mark, or Patent Infringement

CONTRACTOR shall, at its own expense, be entitled to and shall have the duty to defend any suit that may be brought against METRO to the extent that it is based on a claim that the products or services furnished infringe a Copyright, Trademark, Service Mark, or Patent. CONTRACTOR shall further indemnify and hold harmless METRO against any award of damages and costs made against METRO by a final judgment of a court of last resort in any such suit. METRO shall provide CONTRACTOR immediate notice in writing of the existence of such claim and full right and opportunity to conduct the defense thereof, together with all available information and reasonable cooperation, assistance and authority to enable CONTRACTOR to do so. No costs or expenses shall be incurred for the account of CONTRACTOR without its written consent. METRO reserves the right to participate in the defense of any such action. CONTRACTOR shall have the right to enter into negotiations for and the right to effect settlement or compromise of any such action, but no such settlement or compromise shall be binding upon METRO unless approved by the METRO Department of Law Settlement Committee and, where required, the METRO Council.

If the products or services furnished under this Contract are likely to, or do become, the subject of such a claim of infringement, then without diminishing CONTRACTOR's obligation to satisfy the final award, CONTRACTOR may at its option and expense:

- Procure for METRO the right to continue using the products or services
- Replace or modify the alleged infringing products or services with other equally suitable products or services that are satisfactory to METRO, so that they become non-infringing
- Remove the products or discontinue the services and cancel any future charges pertaining thereto Provided; however, that CONTRACTOR will not exercise the Remove option above until CONTRACTOR and METRO have determined that the Procure and/or Replace options are impractical. CONTRACTOR shall have no liability to METRO; however, if any such infringement or claim thereof is based upon or arises out of:
 - The use of the products or services in combination with apparatus or devices not supplied or else approved by CONTRACTOR;
 - The use of the products or services in a manner for which the products or services were neither designated nor contemplated; or,
 - The claimed infringement in which METRO has any direct or indirect interest by license or otherwise, separate from that granted herein.

8.7. Maintenance of Records

CONTRACTOR shall maintain documentation for all charges against METRO. The books, records, and documents of CONTRACTOR, insofar as they relate to work performed or money received under this Contract, shall be maintained for a period of three (3) full years from the date of final payment and will be subject to audit, at any reasonable time and upon reasonable notice by METRO or its duly appointed representatives. The records shall be maintained in accordance with generally accepted accounting principles. In the event of litigation, working papers and other documents shall be produced in accordance with applicable laws and/or rules of discovery. Breach of the provisions of this paragraph is a material breach of this Contract.

All documents and supporting materials related in any manner whatsoever to this Contract or any designated portion thereof, which are in the possession of CONTRACTOR or any subcontractor or subconsultant shall be made available to METRO for inspection and copying upon written request from METRO. Said documents shall also be made available for inspection and/or copying by any state, federal or other regulatory authority, upon request from METRO. Said records include, but are not limited to, all drawings, plans, specifications, submittals, correspondence, minutes, memoranda, tape recordings, videos, or other writings or things which document the procurement and/or performance of this Contract. Said records expressly include those documents reflecting the cost.

8.8. Monitoring

CONTRACTOR's activities conducted and records maintained pursuant to this Contract shall be subject to monitoring and evaluation by METRO, the Department of Finance, the Division of Internal Audit, or their duly appointed representatives.

METRO shall have the option of reviewing and performing a security assessment of the information security management practices of CONTRACTOR. METRO shall have the right, at its expense, during normal business hours and with reasonable advance notice, to evaluate, test, and review at CONTRACTOR's premises the Products and/or Services to ensure compliance with the terms and conditions of this Contract. METRO shall have the right to conduct such audits by use of its own employees and internal audit staff, or by use of outside consultants and auditors.

8.9. METRO Property

Any METRO property, including but not limited to books, records, and equipment that is in CONTRACTOR's possession shall be maintained by CONTRACTOR in good condition and repair, and shall be returned to METRO by CONTRACTOR upon termination of this Contract. All goods, documents, records, and other work product and property produced during the performance of this Contract are deemed to be METRO property. METRO property includes, but is not limited to, all documents which make up this Contract; all other documents furnished by METRO; all goods, records, reports, information, data, specifications, computer programs, technical reports, operating manuals and similar work or other documents, conceptual drawings, design documents, closeout documents, and other submittals by CONTRACTOR; and, all other original works of authorship, whether created by METRO or CONTRACTOR embodied in any tangible medium of expression, including, without limitation, pictorial, graphic, sculptural works, two (2) dimensional works, and three (3) dimensional works. Any of Contractor's works of authorship comprised within the Work Product (whether created alone or in concert with Metro or a third party) shall be deemed to be "works made for hire" and made in the course of services rendered and, whether pursuant to the provisions of Section 101 of the U.S. Copyright Act or other Applicable Law, such Work Product shall belong exclusively to Metro. Contractor grants Metro a non-exclusive, perpetual, worldwide, fully paid up, royalty- free license, with rights to sublicense through multiple levels of sublicenses, to reproduce, make, have made, create derivative works of, distribute, publicly perform and publicly display by all means, now known or later developed, such rights.

Except as to Contracts involving sensitive information, CONTRACTOR may keep one (1) copy of the aforementioned documents upon completion of this Contract; provided, however, that in no event shall CONTRACTOR use, or permit to be used, any portion of the documents on other projects without METRO's prior written authorization. CONTRACTOR shall maintain sensitive information securely and if required by METRO, provide secured destruction of said information. Distribution and/or reproduction of METRO sensitive information outside of the intended and approved use are strictly prohibited unless permission in writing is first received from the METRO Chief Information Security Officer. The storage of METRO sensitive information to third-party hosted network storage areas, such as Microsoft Skydrive, Google Docs, Dropbox, or other cloud storage mechanisms, shall not be allowed without first receiving permission in writing from the METRO Chief Information Security Officer.

8.10. Modification of Contract

This Contract may be modified only by written amendment executed by all parties and their signatories hereto. All change orders, where required, shall be executed in conformance with section 4.24.020 of the Metropolitan Code of Laws.

8.11. Partnership/Joint Venture

This Contract shall not in any way be construed or intended to create a partnership or joint venture between the Parties or to create the relationship of principal and agent between or among any of the Parties. None of the Parties hereto shall hold itself out in a manner contrary to the terms of this paragraph. No Party shall become liable for any representation, act, or omission of any other Party contrary to the terms of this Contract.

8.12. Waiver

No waiver of any provision of this Contract shall affect the right of any Party to enforce such provision or to exercise any right or remedy available to it.

8.13. Employment

CONTRACTOR shall not subscribe to any personnel policy which permits or allows for the promotion, demotion, employment, dismissal or laying off of any individual due to race, creed, color, national origin, age, sex, or which is in violation of applicable laws concerning the employment of individuals with disabilities.

CONTRACTOR shall not knowingly employ, permit, dispatch, subcontract, or instruct any person who is an undocumented and/or unlawful worker to perform work in whole or part under the terms of this Contract.

Violation of either of these contract provisions may result in suspension or debarment if not resolved in a timely manner, not to exceed ninety (90) days, to the satisfaction of METRO.

8.14. Compliance with Laws

CONTRACTOR agrees to comply with all applicable federal, state and local laws and regulations.

8.15. Iran Divestment Act

In accordance with the Iran Divestment Act, Tennessee Code Annotated § 12-12-101 et seq., CONTRACTOR certifies that to the best of its knowledge and belief, the CONTRACTOR on the list created pursuant to Tennessee Code Annotated § 12-12-106. Misrepresentation may result in civil and criminal sanctions, including contract termination, debarment, or suspension from being a contractor or subcontractor under METRO contracts.

8.16. Taxes and Licensure

CONTRACTOR shall have all applicable licenses and be current on its payment of all applicable gross receipt taxes and personal property taxes.

8.17. Ethical Standards

It shall be a breach of the Ethics in Public Contracting standards in the Metropolitan Code of Laws for any person to offer, give or agree to give any employee or former employee, or for any employee or former employee to solicit, demand, accept or agree to accept from another person, a gratuity or an offer of employment in connection with any decision, approval, disapproval, recommendation, preparation of any part of a program requirement or a purchase request, influencing the content of any specification or procurement standard, rendering of advice, investigation, auditing or in any other advisory capacity in any proceeding or application, request for ruling, determination, claim or controversy or other particular matter, pertaining to any program requirement of a contract or subcontract or to any solicitation or proposal therefore. It shall be a breach of the Ethics in Public Contracting standards for any payment, gratuity or offer of employment to be made by or on behalf of a subcontractor under a contract to the prime contractor or higher tier subcontractor or a person associated therewith, as an inducement for the award of a subcontract or order. Breach of the provisions of this paragraph is, in addition to a breach of this contract, a breach of ethical and legal standards which may result in civil or criminal sanction and/or debarment or suspension from being a contractor or subcontractor under METRO contracts.

Pursuant to Metropolitan Code of Laws, Section 4.48.020, entities and persons doing business with, or proposing to do business with, the Metropolitan Government of Nashville & Davidson County must adhere to the ethical standards prescribed in Section 4.48 of the Code. By signing this contract, you agree that you have read the standards in Section 4.48 and understand that you are obligated to follow them. Violation of any of those standards

is a breach of contract and a breach of legal standards that may result in sanctions, including those set out in Section 4.48

8.18. Indemnification and Hold Harmless

CONTRACTOR shall indemnify and hold harmless METRO, its officers, agents, and employees from:

- A. Any claims, damages, costs, and attorney fees for injuries or damages arising, in part or in whole, from the negligent or intentional acts or omissions of CONTRACTOR in connection with the performance of the contract.
- B. Any claims, damages, penalties, costs, and attorney fees arising from any failure of CONTRACTOR to observe applicable laws, including, but not limited to, labor laws and minimum wage laws.
- C. METRO will not indemnify, defend, or hold harmless in any fashion CONTRACTOR from any claims arising from any failure, regardless of any language in any attachment or other document that CONTRACTOR may provide.
- D. CONTRACTOR shall pay METRO any expenses incurred as a result of CONTRACTOR's failure to fulfill any obligation in a professional and timely manner under this Contract.

8.19. Attorney Fees

CONTRACTOR agrees that in the event either party takes legal action to enforce any provision of this Contract or to obtain a remedy for any breach of this Contract, and in the event METRO prevails in such action, CONTRACTOR shall pay all expenses of such action incurred at any and all stages of the litigation, including costs, and reasonable attorney fees for METRO.

8.20. Assignment--Consent Required

The provisions of this Contract shall inure to the benefit of and shall be binding upon the respective successors and assignees of the parties hereto. Except for the rights of money due to CONTRACTOR under this Contract, neither this Contract nor any of the rights and obligations of CONTRACTOR hereunder shall be assigned or transferred in whole or in part without the prior written consent of METRO. Any such assignment or transfer shall not release CONTRACTOR from its obligations hereunder.

NOTICE OF ASSIGNMENT OF ANY RIGHTS TO MONEY DUE TO CONTRACTOR UNDER THIS CONTRACT MUST BE SENT TO THE ATTENTION OF:

PRG@NASHVILLE.GOV (preferred method) OR METRO PURCHASING AGENT DEPARTMENT OF FINANCE PROCUREMENT DIVISION 730 2ND AVENUE SOUTH PO BOX 196300 NASHVILLE, TN 37219-6300

Funds Assignment Requests should contain complete contact information (contact person, organization name, address, telephone number, and email) for METRO to use to request any follow up information needed to complete or investigate the requested funds assignment. To the extent permitted by law, METRO has the discretion to approve or deny a Funds Assignment Request.

8.21. Entire Contract

This Contract sets forth the entire agreement between the parties with respect to the subject matter hereof and shall govern the respective duties and obligations of the parties.

8.22. Force Majeure

No party shall have any liability to the other hereunder by reason of any delay or failure to perform any obligation or covenant if the delay or failure to perform is occasioned by *force majeure*, meaning any act of God, storm, fire, casualty, unanticipated work stoppage, strike, lockout, labor dispute, civil disturbance, riot, war, national emergency, act of Government, act of public enemy, or other cause of similar or dissimilar nature beyond its control.

8.23. Governing Law

The validity, construction, and effect of this Contract and any and all extensions and/or modifications thereof shall be governed by the laws of the State of Tennessee. Tennessee law shall govern regardless of any language in any attachment or other document that CONTRACTOR may provide.

8.24. Venue

Any action between the Parties arising from this Contract shall be maintained in the courts of Davidson County, Tennessee.

8.25. Severability

Should any provision of this Contract be declared to be invalid by any court of competent jurisdiction, such provision shall be severed and shall not affect the validity of the remaining provisions of this Contract.

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Contract 6512425

Notices and Designation of Agent for Service of Process

All notices to METRO shall be mailed or hand delivered to:

PURCHASING AGENT

PROCUREMENT DIVISION

DEPARTMENT OF FINANCE

PO BOX 196300

NASHVILLE, TN 37219-6300

Notices to CONTRACTOR shall be mailed or hand delivered to:

CONTRACTOR: Barbara L. Brown

Attention: Barbara Brown

Address: 1049 Hickory Hollow Road, Nashville TN 37221

Telephone: 615-202-9994

Fax: N/A

E-mail: heartgiver@aol.com

CONTRACTOR designates the following as the CONTRACTOR's agent for service of process and will waive any objection to service of process if process is served upon this agent:

Designated Agent: Barbara Brown

Attention: N/A

Address: 1049 Hickory Hollow Road, Nashville TN 37221

Email: heartgiver@aol.com

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Effective Date

This contract shall not be binding upon the parties until it has been fully electronically approved by the supplier, the authorized representatives of the Metropolitan Government, and filed in the office of the Metropolitan Clerk.

THE METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY APPROVED AS TO PROJECT SCOPE:		CONTRACTOR: Barbara L. Brown
Chief John Drake	SW.	
Dept. / Agency / Comm. Head or Board Chair.	Dept. Fin.	Barbara L Brown
APPROVED AS TO COMPLIANCE W PROCUREMENT CODE:	ттн	Signature of Company's Contracting Officer
		Barbara L Brown
Michelle a. Hernandez lane	Acc	Officer's Name
Purchasing Agent	Purchasing	
APPROVED AS TO AVAILABILITY OF FUNDS:		Consultant Contractor Officer's Title
kelly Flannery/TJE Director of Finance		
APPROVED AS TO FORM AND LEG	ALITY:	
Phylinda Kamsey	BC	
Metropolitan Attorney	Insurance	
FILED BY THE METROPOLITAN CL	ERK:	
Austin kyle	7/26/2022	11:27 AM PDT
Metropolitan Clerk	Date	

Contract 6512425

SECTION A-1

General Terms and Conditions

- Safeguards. In addition to the controls specified in the exhibits to this Agreement, Contractor agrees to implement administrative, physical, and technical safeguards to protect the availability, confidentiality and integrity of Metropolitan Government of Nashville and Davison County (Metro Government) Information, information technology assets and services. All such safeguards shall be in accordance with industry-wide best security practices and commensurate with the importance of the information being protected, but in no event less protective than those safeguards that Contractor uses to protect its own information or information of similar importance, or is required by applicable federal or state law.
- 2 <u>Inventory.</u> Contractor agrees to maintain at all times during the Term of this Agreement a Product and Service Inventory. Contractor shall upon request of Metro Government, which shall be no more frequently than semi-annually, provide the current Product and Service Inventory to Metro Government within thirty (30) days of the request.
- 3 Connection of Systems or Devices to the Metro Government Network. Contractor shall not place any systems or devices on the Metro Government Network without the prior written permission of the Director of ITS, designee, or the designated Metro Government contact for this Agreement.
- Access Removal. If granted access to Metro Government Network or systems, Contractor and its Agents shall only access those systems, applications or information which they are expressly authorized by Metro Government to access, even if the technical controls in the system or application do not prevent Contractor or its Agent from accessing those information or functions outside of Metro Government's authorization. Contractor shall impose reasonable sanctions against any Agent who attempts to bypass security controls. Notwithstanding anything to the contrary in the Purchasing Agreement or other agreement between Metro Government and Contractor, Metro Government at its sole discretion, may refuse granting access right to Metro Government Network or Sensitive Information to any Agent of Contractor, and may at any time remove access rights (whether physical premise access or system access) from Contractor or any Agents, without prior notice or liability to Contractor, if Metro Government reasonably suspects a security violation by Contractor or such Agent or otherwise deems such action appropriate to protect Metro Government Infrastructure, Metro Government Network or Metro Government Information.

5 <u>Subcontracting/Outsourcing.</u>

- **5.1** Prior Approval. Without Metro Government's prior written consent, Contractor may not subcontract with a third party to perform any of its obligations to Metro Government which involves access to Metro Government Information or connection to Metro Government Network. Nor shall Contractor outsource any Contractor infrastructure (physical or virtual) which Stores Sensitive Information without such consent. To obtain Metro Government's consent, Contractor shall contact the Metro Government ITS department. In addition, Metro Government may withdraw any prior consent if Metro Government reasonably suspect a violation by the subcontractor or outsource provider of this Agreement, or otherwise deems such withdraw necessary or appropriate to protect Metro Government Network, Metro Government Infrastructure or Metro Government Information.
- **5.2** <u>Subcontractor Confidentiality.</u> Contractor Agents are bound by the same confidentiality obligations set forth in this Agreement. Contractor or its Agent may not transfer, provide access to or otherwise make available Metro Government Information to any individual or entity outside of the United States (even within its own organization) without the prior written consent of Metro Government. To obtain such consent, Contractor shall send Metro Government a notice detailing the type of information to be disclosed, the purpose of the disclosure, the recipient's identification and location, and other information required by Metro Government.
- **Contractor Responsibility.** Prior to subcontracting or outsourcing any Contractor's obligations to Metro Government, Contractor shall enter into a binding agreement with its subcontractor or outsource service provider ("Third Party Agreement") which (a) prohibits such third party to further subcontract any of its obligations, (b) contains provisions no less protective to Metro Government Network, Metro Government Infrastructure and/or Metro Government Information than those in this Agreement, and (c) expressly provides Metro Government the right to audit such subcontractor or outsource service provider to the same extent that Metro Government may audit Contractor under this Agreement. Contractor warrants that the Third Party Agreement will be enforceable by Metro Government in the U.S. against the subcontractor or outsource provider (e.g., as an intended third party beneficiary under the Third Party Agreement).

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Without limiting any other rights of Metro Government in this Agreement, Contractor remains fully responsible and liable for the acts or omissions of its Agents. In the event of an unauthorized disclosure or use of Sensitive Information by its Agent, Contractor shall, at its own expense, provide assistance and cooperate fully with Metro Government to mitigate the damages to Metro Government and prevent further use or disclosure.

SECTION A-2

Definitions

Capitalized terms used in the Agreement shall have the meanings set forth in this Exhibit A-2 or in the <u>Metropolitan Government</u> <u>Information Security Glossary</u>, which can be found on the Metropolitan Government of Nashville website. Terms not defined in this Exhibit A-2 or otherwise in the Agreement shall have standard industry meanings.

- 1. "Affiliates" as applied to any particular entity, means those entities, businesses, and facilities that are controlled by, controlling, or under common control with a stated entity, as well as (with respect to Metro Government) any entity to which Metro Government and/or any of the foregoing provides information processing services.
- 2. "Agent" means any subcontractor, independent contractor, officer, director, employee, consultant or other representative of Contractor, whether under oral or written agreement, whether an individual or entity.
- 3. "Agreement" means this Information Security Agreement, including all applicable exhibits, addendums, and attachments.
- **4.** "Information Breach" means any actual or suspected unauthorized disclosure or use of, or access to, Metro Government Information, or actual or suspected loss of Metro Government Information.
- 5. "Effective Date" means the date first set forth on page 1 of the Agreement.
- **6.** "Metro Government Information" means an instance of an information type belonging to Metro Government. Any communication or representation of knowledge, such as facts, information, or opinions in any medium or form, including textual, numerical, graphic, cartographic, narrative or audiovisual, owned by or entrusted to Metro Government.
- 7. "Metro Government Infrastructure" means any information technology system, virtual or physical, which is owned, controlled, leased, or rented by Metro Government, either residing on or outside of the Metro Government Network. Metro Government Infrastructure includes infrastructure obtained from an IAAS provider or systems that are provided and located on the Metro Government Network as part of a Service.
- **8.** "Metro Government Network" means any Wide Area Network (WAN) or Local Area Network (LAN) owned, operated, managed or controlled by Metro Government.
- 9. "Term" means the period during which this Agreement is in effect.

SECTION AST

Agent Security and Training

- **Background Check.** Contractor shall perform a background check which includes a criminal record check on all Agents, who may have access to Metro Government Information. Contractor shall not allow any Agents to access Metro Government Information or perform Services under a Purchasing Agreement if Contractor knows or reasonably should know that such Agent has been convicted of any felony or has been terminated from employment by any employer or contractor for theft, identity theft, misappropriation of property, or any other similar illegal acts.
- 2 <u>Information Security Officer.</u> If Agents will access or handle Metro Government Information, Contractor shall designate an Information Security Officer, who will be responsible for Contractor information security and compliance with the terms of this Agreement as it relates to Metro Government Information.
- **Agent Access Control.** Contractor shall implement and maintain procedures to ensure that any Agent who accesses Metro Government Information has appropriate clearance, authorization, and supervision. These procedures must include:
 - **3.1** Documented authorization and approval for access to applications or information stores which contain Metro Government Information; e.g., email from a supervisor approving individual access (note: approver should not also have technical rights to grant access to Sensitive Information); documented role-based access model; and any equivalent process which retains documentation of access approval.
 - **3.2** Periodic (no less than annually) reviews of Agent user access rights in all applications or information stores which contain Sensitive Information. These reviews must ensure that access for all users is up-to-date, appropriate and approved.
 - **3.3** Termination procedures which ensure that Agent's user accounts are promptly deactivated from applications or information stores which contain Sensitive Information when users are terminated or transferred. These procedures must ensure that accounts are deactivated or deleted no more than 14 business days after voluntary termination, and 24 hours after for cause terminations.
 - **3.4** Procedures which ensure that Agent's user accounts in applications or information stores which contain Sensitive Information are disabled after a defined period of inactivity, no greater than every 180 days.
 - **3.5** Procedures which ensure that all Agents use unique authentication credentials which are associated with the Agent's identity (for tracking and auditing purposes) when accessing systems which contain Sensitive Information.
 - 3.6 Contractor will maintain record of all Agents who have been granted access to Metro Government Sensitive Information. Contractor agrees to maintain such records for the length of the agreement plus 3 years after end of agreement. Upon request, Contractor will supply Metro Government with the names and login IDs of all Agents who had or have access to Metro Government Information.

4 Agent Training.

- **4.1** Contractor shall ensure that any Agent who access applications or information stores which contain Metro Government Information are adequately trained on the appropriate use and protection of the information or information and the security of the application. Completion of this training must be documented and must occur before Agent may access any Sensitive Information. This training must include, at a minimum:
 - **4.1.1** Appropriate identification and handling of Metro Government Information

- 4.1.1.1 Awareness of confidentiality requirements contained in this Agreement;
- 4.1.1.2 Procedures for encrypting Metro Government Information before emailing or transmitting over an Open Network, if the information classification of the information requires these controls;
- 4.1.1.3 Procedures for information storage on media or mobile devices (and encrypting when necessary).
- **4.1.2** Education about the procedures for recognizing and reporting potential Information Security Incidents;
- **4.1.3** Education about password maintenance and security (including instructions not to share passwords);
- **4.1.4** Education about identifying security events (e.g., phishing, social engineering, suspicious login attempts and failures);
- **4.1.5** Education about workstation and portable device protection; and
- **4.1.6** Awareness of sanctions for failing to comply with Contractor security policies and procedures regarding Sensitive Information.
- **4.1.7** Periodic reminders to Agents about the training topics set forth in this section.
- **4.2** Contractor shall ensure that any Agent who accesses applications or information stores which contain Metro Government Information are adequately trained on the appropriate use and protection of this information. Completion of this training must be documented and must occur before Agent may access any Metro Government Information. This training must include, at a minimum:
 - **4.2.1** Instructions on how to identify Metro Government Information.
 - **4.2.2** Instructions not to discuss or disclose any Sensitive Information to others, including friends or family.
 - **4.2.3** Instructions not to take media or documents containing Sensitive Information home unless specifically authorized by Metro Government to do so.
 - **4.2.4** Instructions not to publish, disclose, or send Metro Government Information using personal email, or to any Internet sites, or through Internet blogs such as Facebook or Twitter.
 - **4.2.5** Instructions not to store Metro Government Information on any personal media such as cell phones, thumb drives, laptops, personal digital assistants (PDAs), unless specifically authorized by Metro Government to do so as part of the Agent's job.
 - **4.2.6** Instructions on how to properly dispose of Metro Government Information, or media containing Metro Government Information, according to the terms in Exhibit DMH as well as applicable law or regulations.
- 5 <u>Agent Sanctions.</u> Contractor agrees to develop and enforce a documented sanctions policy for Agents who inappropriately and/or in violation of Contractor's policies and this Agreement, access, use or maintain applications or information stores which contain Sensitive Information. These sanctions must be applied consistently and commensurate to the severity of the violation, regardless of level within management, and including termination from employment or of contract with Contractor.

SECTION AV

Protection Against Malicious Software

- 1 <u>Microsoft Systems on Metro Government Networks.</u> For Products which will be installed on Microsoft Windows Systems residing on Metro Government Network, Contractor warrants that the Product will operate in conjunction with Metropolitan Government Antivirus Software, and will use real time protection features.
- 2 Non-Microsoft Systems on Metro Government Networks. For Products installed on non-Microsoft Windows Systems residing on Metro Government Network, Contractor shall allow Metro Government to install Antivirus Software on such Products where technically possible. Upon Metro Government's request, Contractor shall provide the requisite information to implement such Antivirus Software in a manner which will not materially impact the functionality or speed of the Product.

SECTION BU

Information Backup, Contingency Planning and Risk Management

1 General.

- 1.1 Contractor agrees to backup Metro Government Information which Contractor maintains or Stores. Backup and restoration procedures and related infrastructure, including frequency of backup, offsite storage, media lifespan and media reliability, must be commensurate with the criticality and availability requirement of the Metro Government Information being backed up.
- **1.2** Upon Metro Government's request, Contractor shall supply Metro Government with an inventory of Metro Government Information that Contractor Stores and/or backed up.
- **1.3** Contractor shall periodically, no less often than annually, test backup tapes or media by restoring Metro Government Information to a system similar to the original system where the Metro Government Information are stored.
- **1.4** Upon Metro Government's request, Contractor shall supply copies of Metro Government Information in a format requested by Metro Government.
- 1.5 Contractor shall backup business critical information at a frequency determined by Metro Government business owner.
- 2 Storage of Backup Media. Contractor shall store archival and backup media in a secured offsite location. Upon request, Contractor will promptly notify Metro Government of the physical address of the offsite location. The backups of the information should be stored in a manner commiserate with the security around the information. The backup tapes should be encrypted if the sensitivity of the information requires that level of security.
- 3 <u>Disaster Recovery Plan</u>. Contractor will maintain a Disaster Recovery Plan for all applications or information stores which contain business critical information. This plan will outline the procedures necessary to restore business critical information on the application or systems in a timely fashion in the case of an emergency or disaster.
- **Emergency Mode Operation Plan.** Contractor shall maintain an emergency mode operating plan which ensures that systems or applications using or accessing business critical information are operational during an emergency or natural disaster, or are made operational after a disaster in a prompt manner, commensurate with the criticality of the information on the system.
- Testing and Revision Procedure. Contractor agrees to test, at least annually, Contractor Disaster Recovery Plan and emergency mode operations plan and maintain a documented procedure for such testing. Contractor shall document the results and findings from such testing and revise the plan accordingly.
- **Risk Management Requirements.** Contractor shall implement internal risk management practices to ensure the confidentiality, integrity and availability of Metro Government Information. These practices will be no less secure than the ones used by Contractor to protect Contractor's own Sensitive Information or information of comparable sensitivity.

SECTION DMH

Device and Storage Media Handling

- Portable Media Controls. Contractor (including its Agents) shall only store Metro Government Information on portable device or media when expressly authorized by Metro Government to do so. When Contractor stores Metro Government Sensitive Information or on portable device or media, Contractor shall employ the following safeguards:
 - **1.1** Access to the device or media shall require a password or authentication;
 - **1.2** The device or media shall be encrypted using Strong Encryption;
 - 1.3 The workstation or portable device or media containing Metro Government Information must be clearly identified or labeled in such a way that it can be distinguished from other media or device which is not used to store Sensitive Information.
 - 1.4 The device or media must be accounted for by a system or process which tracks the movements of all devices or media which contain Metro Government Information.

Media Disposal.

- 2.1 Contractor shall only dispose of media containing Metro Government Information when authorized by Metro Government.
- **2.2** Contractor shall dispose of any media which stores Metro Government Information in accordance with media sanitization guidelines for media destruction as described in NIST document NIST SP800-88: Guidelines for Media Sanitization. The Guidelines are currently available at http://csrc.nist.gov/publications/PubsSPs.html
- **2.3** Upon Metro Government request, Contractor shall promptly provide written certification that media has been properly destroyed in accordance with this Agreement.
- 2.4 Contractor may not transport or ship media containing Metro Government Information unless the media is Encrypted using Strong Encryption, or the information on the media has been sanitized through complete information overwrite (at least three passes); or media destruction through shredding, pulverizing, or drilling holes (e.g. breaking the hard drive platters).

3 Media Re-Use.

- **3.1** Contractor shall not donate, sell, or reallocate any media which stores Metro Government Information to any third party, unless explicitly authorized by Metro Government.
- **3.2** Contractor shall sanitize media which stores Metro Government Information before reuse by Contractor within the Contractor facility.

SECTION ENC

Encryption and Transmission of Information

- 1 Contractor shall Encrypt Metro Government Sensitive Information whenever transmitted over the Internet or any untrusted network using Strong Encryption. Encryption of Sensitive Information within the Metro Government Network, or within Contractor's physically secured, private information center network, is optional but recommended.
- 2 Contractor shall Encrypt Metro Government Authentication Credentials while at rest or during transmission using Strong Encryption.
- 3 Contractor shall Encrypt, using Strong Encryption, all Sensitive Information that is stored in a location which is accessible from Open Networks.
- 4 If information files are to be exchanged with Contractor, Contractor shall support exchanging files in at least one of the Strongly Encrypted file formats, e.g., Encrypted ZIP File or PGP/GPG Encrypted File.
- 5 All other forms of Encryption and secure hashing must be approved by Metro Government.

SECTION IR

Incident Response

- Incident Reporting. Contractor shall report any Information Security Incident of which it becomes aware, or failure of any technical or procedural controls, which has or had a potential to affect Metro Government Network, Metro Government Infrastructure or Metro Government Information to Metro Government and according to the following timeline and procedure:
 - harm to system or information) within 24 hours of becoming aware of the incident. At a minimum, such report shall contain: (a) date and time when the Information Security Incident occurred; (b) the date and time when such incident was discovered by Contractor; (b) identification of the systems, programs, networks and/or Metro Government Information affected by such incident; (c) preliminary impact analysis; (d) description and the scope of the incident; and (e) any mitigation steps taken by Contractor However, if Contractor is experiencing or has experienced a Information Breach or a successful Information Security Incident to systems that host or Store Sensitive Information or an Information Security Incident that is causing or has caused material disruption to the functionality or operation of Contractor systems or damage to Contractor hardware, software or information, including a successful attack by Malicious Software, Contractor shall report such security breach or incident to Metro Government both to the ITS Help Desk at (615) 862-HELP and to the Metro Government department within 24 hours from Contractor's reasonable awareness of such security breach or incident.
 - **1.2** Contractor shall document any attempted but unsuccessful Information Security Incident of which it becomes aware and report to Metro Government upon its request. The frequency, content, and format of such report will be mutually agreed upon by the parties.

2 Incident Response.

- **2.1** Contractor shall have a documented procedure for promptly responding to an Information Security Incidents and Information Breach that complies with applicable law and shall follow such procedure in case of an incident. Contractor shall have clear roles defined and communicated within its organization for effective internal incidence response.
- 2.2 Contractor shall designate a contact person for Metro Government to contact in the event of an Information Security Incident. This contact person should possess the requisite authority and knowledge to: (i) act as a liaison to communicate between Contractor and Metro Government regarding the incident (including providing information requested by Metro Government); (ii) perform the reporting obligations of Contractor under this exhibit; and (iii) develop a mitigation strategy to remedy or mitigate any damage to Metro Government Network, Metro Government Infrastructure, Metro Government Information or the Product or Service provided to Metro Government that may result from the Information Security Incident.

SECTION NET

Network Security

1 Network Equipment Installation.

- 1.1 Contractor shall not install new networking equipment on Metro Government Network without prior written permission by the Metro Government ITS department. Contractor shall not make functional changes to existing network equipment without prior written consent of such from Metro Government ITS department.
- 1.2 Contractor shall provide the Metro Government ITS department contact with documentation and a diagram of any new networking equipment installations or existing networking equipment changes within 14 days of the new installation or change.
- 1.3 Contractor shall not implement a wireless network on any Metro Government site without the prior written approval of the Metro Government ITS contact, even if the wireless network does not connect to the Metro Government Network. Metro Government may limit or dictate standards for all wireless networking used within Metro Government facility or site.
- 2 <u>Network Bridging.</u> Contractor shall ensure that no system implemented or managed by Contractor on the Metro Government Network will bridge or route network traffic.
- **Change Management.** Contractor shall maintain records of Contractor installations of, or changes to, any system on the Metro Government Network. The record should include date and time of change or installation (start and end), who made the change, nature of change and any impact that the change had or may have to the Metro Government Network, Metro Government system or Metro Government Information.

4 System / Information Access.

- **4.1** Contractor and its Agents shall only access system, application or information which they are expressly authorized by Metro Government to access, even if the technical controls in the system or application do not prevent Contractor or its Agent from accessing those information or functions outside of Metro Government's authorization. Contractor shall impose reasonable sanctions against any Agent who attempts to bypass Metro Government security controls.
- **4.2** Contractor shall only use Metro Government approved methods to configure Metro Government systems or application or grant access to systems.
- **4.3** Contractor shall use the Principle of Least Privilege when granting access to Metro Government Information, network or systems.

SECTION PAT

Patch Creation and Certification

- Security Patch Required. Unless otherwise expressly agreed by Metro Government and Contractor, for Products that are no longer under performance warranty, Contractor shall provide no less than standard maintenance and support service for the Products, which service includes providing Security Patches for the Products, for as long as Metro Government is using the Products.
- 2 <u>Timeframe for Release</u>. For Vulnerabilities contained within the Product that are discovered by Contractor itself or through Responsible Disclosure, Contractor shall promptly create and release a Security Patch. Contractor must release a Security Patch: (i) within 90 days for Critical Vulnerabilities, (ii) within 180 days for Important Vulnerabilities, and (iii) within one (1) year for all other Vulnerabilities after Contractor becomes aware of the Vulnerabilities. For Vulnerabilities contained within the Product that have become publicly known to exist and are exploitable, Contractor will release a Security Patch in a faster timeframe based on the risk created by the Vulnerability, which timeframe should be no longer than thirty (30) days. For the avoidance of doubt, Contractor is not responsible for creation of Security Patches for Vulnerabilities in the Product that is caused solely by the Offthe-Shelf Software installed by Metro Government.
- Timeframe for Compatibility Certification. Contractor shall promptly Certify General Compatibility of a Security Patch for third party software which the Product is dependent upon when such patch is released. For a Security Patch for Microsoft Windows Operating Systems, Contractor shall Certify General Compatibility of a Critical Security Patch within five (5) days, and shall Certify General Compatibility of an Important Security Patch within thirty (30) days, from the release of the patch. For Security Patches for Off-the-Shelf Software (OTS), Contractor shall Certify General Compatibility of a Critical Security Patch within five (5) days and Certify General Compatibility of an Important Security Patch within thirty (30) days from its release. For Security Patch within five (5) days and an Important Security Patch within thirty (30) days from its release. Contractor shall publish whether the Security Patches are generally compatible with each related Product.
- 4 Notice of Un-patchable Vulnerability. If Contractor cannot create a Security Patch for a Vulnerability, or Certify General Compatibility of a Security Patch for OTS software, within the timeframe specified herein, Contractor shall notify Metro Government of the un-patchable Vulnerability in writing. Such notice shall include sufficient technical information for Metro Government to evaluate the need for and the extent of immediate action to be taken to minimize the potential effect of the Vulnerability until a Security Patch or any other proposed fix or mitigation is received.
- 5 <u>Vulnerability Report.</u> Contractor shall maintain a Vulnerability Report for all Products and Services and shall make such report available to Metro Government upon request, provided that Metro Government shall use no less than reasonable care to protect such report from unauthorized disclosure. The Vulnerability Report should (a) identify and track all known Vulnerabilities in the Products or Services on a continuing and regular basis, (b) document all Vulnerabilities that are addressed in any change made to the Product or Service, including without limitation Security Patches, upgrades, service packs, updates, new versions, and new releases of the Product or Service, (c) reference the specific Vulnerability and the corresponding change made to the Product or Service to remedy the risk, (d) specify the critical level of the Vulnerability and the applicable Security Patch, and (e) other technical information sufficient for Metro Government to evaluate the need for and the extent of its own precautionary or protective action. Contractor shall not hide or provide un-documented Security Patches in any type of change to their Product or Service.
- **SCCM Compatibility for Windows Based Products.** Contractor Patches for Products that operate on the Microsoft Windows Operating System must be deployable with Microsoft's System Center Configuration Manager.

SECTION PES

Physical and Environmental Security

Contractor shall implement security measures at any Contractor facilities where Sensitive Information is stored. Such security measures must include, at a minimum:

- 1 <u>Contingency Operations.</u> A documented Disaster Recovery Plan for accessing the facility and the Sensitive Information, and restoring Sensitive Information if needed, in the case of an emergency or crisis.
- **Environmental Safeguards.** Reasonable environmental safeguards to protect systems storing Sensitive Information from smoke, heat, water, fire, humidity, or power surge damage.
- Access Control. Appropriate controls which ensure that only authorized personnel are allowed physical access to the facility. Examples of appropriate controls include, but are not limited to: signage; personnel badges and controlled badge access; visitor sign in, escort, and sign out; security guards; and video surveillance for information centers which store Sensitive Information.
- Maintenance Records. Contractor shall conduct regular maintenance on systems which contain Sensitive Information and to facility's physical and environmental controls (e.g., temperature, physical access). Contractor shall maintain documentation of any repairs or maintenance performed on the systems or facility and shall provide Metro Government a copy of such records upon its reasonable request.
- **Physical Safeguards.** Contractor shall use best efforts to prevent theft or damage to Contractor systems or storage media containing Sensitive Information. Such efforts shall include, but are not limited to:
 - **5.1** Protecting systems or devices that contain un-encrypted Sensitive Information with physical barriers such as locked cabinet, floor to ceiling room, or secured cage.
 - 5.2 Not storing Un-encrypted Sensitive Information in "multi-party" shared physical environments with other entities.
 - **5.3** Not transporting or shipping un-encrypted media which stores Sensitive Information unless the information is sanitized through full media overwrite (at least one complete pass), or media destruction through shredding, pulverizing, or drive-punching (e.g., breaking the hard drive platters).
 - **5.4** In the event Products generate, store, transmit or process Sensitive Information and the Product does not support encryption, Contractor shall be solely responsible for the provision of physical security measures for the applicable Products (e.g., cable locks on laptops).

SECTION REM

Remote Access to Metro Government Network/System

1 B2B VPN or Private Circuit Requirements.

- 1.1 For Contractor's Business to Business ("B2B") or private circuit network connections which terminate on the outside of the Metro Government Network, Contractor must protect such connections by an International Computer Security Association Labs certified firewall.
- **1.2** Government may deny any traffic type due to risk and require Contractor to use a more secured protocol. Microsoft protocols such as those used in Window File Shares are considered risky and will not be allowed.
- **1.3** B2B Virtual Private Network ("VPN") connections to the Metro Government Network will only terminate on Metro Government managed network infrastructure.
- **1.4** Contractor shall authenticate the VPN to the Metro Government Network using at least a sixteen (16) character pre-shared key that is unique to the Metro Government.
- **1.5** Contractor shall secure the VPN connection using Strong Encryption.
- **1.6** Contractor shall connect to the Metro Government Network using a device capable of Site-to-Site IPSec support.
- **1.7** Contractor shall connect to the Metro Government Network using a device capable of performing policy-based Network Address Translation (NAT).
- **1.8** Contractor shall connect to the Metro Government Network through the Metro Government VPN concentrator.
- **1.9** Contractor shall not implement any form of private circuit access to the Metro Government network without prior written approval from the Metro Government ITS Department.
- **1.10**Metro Government reserves the right to install filtering or firewall devices between Contractor system and the Metro Government Network.

2 Requirements for Dial-In Modems.

- **2.1** If Contractor is using an analog line, the analog line shall remain disconnected from the modem when not in use, unless Metro Government has expressly authorized permanent connection.
- **2.2** Contractor shall provide the name of the individual(s) connecting to Metro Government Network and the purpose of the connection when requesting connectivity.
- 3 System / Information Access. Contractor and its Agents shall only access system, application or information which they are expressly authorized by Metro Government to access, even if the technical controls in the system or application do not prevent Contractor or its Agent from accessing those information or functions outside of Metro Government's authorization. Contractor shall impose reasonable sanctions against any Agent who attempts to bypass Metro Government security controls.

4 Remote Access Account Usage.

- **4.1** Upon request, Contractor shall provide Metro Government with a list of active Agent user accounts and access levels and other information sufficient for Metro Government to deactivate or disable system access if it deems appropriate.
- **4.2** Contractor may not share Metro Government-issued ID's, or any user accounts which grant access to Metro Government Network or Metro Government systems.

4.3 Contractor Agent shall use unique accounts assigned to the Agent to perform work. Service accounts (or accounts that are configured and used by systems to gain access to information or other systems) may not be used by Contractor Agents to access any system.

5 Metro Government Network Access Requirements.

- **5.1** Contractor shall only use Contractor systems which are compatible with Metro Government Remote Access technology to access Metro Government Network. If Contractor does not have a system that is compatible, it is Contractor's responsibility to obtain a compatible system.
- **5.2** Contractor shall implement security controls to protect Metro Government Network from risk when its systems or Agents connect to the Metro Government Network. Such controls include, but are not limited to:
 - **5.2.1** Installing and maintaining ICSA Labs certified Anti-virus Software on Contractor system and, to the extent possible, use real time protection features. Contractor shall maintain the Anti-virus Software in accordance with the Anti-virus Software Contractor's recommended practices.
 - **5.2.2** Contractor may not access the Metro Government Network with systems that may allow bridging of the Metro Government Network to a non-Metro Government network.
 - **5.2.3** Contractor shall only access the Metro Government Network with systems that have the most current Security Patches installed.

6 <u>Use of Remote Support Tools on Metro Government Network.</u>

- **6.1** Contractor shall connect to the Metro Government Network using only Metro Government provided or approved Remote Access Software.
- **6.2** Contractor shall not install or implement any form of permanent Remote Access (e.g., GotoMyPC) on the Metro Government Network or Metro Government systems.

7 Remote Control Software

- **7.1** Contractor may not install any form of Remote Control Software on systems that are maintained or administered by Metro Government without Metro Government's consent. Contractor is only allowed to install Remote Control Software on Contractor Managed Systems.
- 7.2 Remote Control Software must secure all network traffic using Strong Encryption.
- 7.3 Contractor shall ensure that Remote Control Software contained within the Product supports the logging of session establishment, termination, and failed login attempts. Each log entry must include the following information about the logged event: date and time of event; type of event; event description; user associated with event; and network identifiers (IP address, MAC Address, etc.) or logical identifiers (System name, port, etc.). For Contractor Maintained Systems, Contractor shall ensure that such systems are configured to do the above.
- **7.4** Remote Control Software shall not provide escalation of user account privileges.
- **7.5** Contractor shall only access the Metro Government Network via Metro Government approved remote access methods. Contractor shall not supply Products, nor make configuration changes that introduce non-approved forms of Remote Access into the Metro Government Network.

SECTION VMGT

Contractor Managed System Requirements

1 Vulnerability and Patch Management.

- 1.1 For all Contractor Managed Systems that store Metro Government Information, Contractor will promptly address Vulnerabilities though Security Patches. Unless otherwise requested by Metro Government, Security Patches shall be applied within fourteen (14) days from its release for Critical Security Patches, thirty (30) days for Important Security Patches, and twelve (12) months for all other applicable Security Patches. Contractor may provide an effective technical mitigation in place of a Security Patch (if no Security Patch is available or if the Security Patch is incompatible) which doesn't materially impact Metro Government's use of the system nor require additional third party products.
- **1.2** If the application of Security Patches or other technical mitigations could impact the operation of Contractor Managed System, Contractor agrees to install patches only during Metro Government approved scheduled maintenance hours, or another time period agreed by Metro Government.
- **1.3** Contractor Managed Systems on the Metro Government Network or Metro Government Infrastructure, the Metro Government retains the right to delay patching for whatever reason it deems necessary.
- 1.4 Metro Government will monitor compliance and check for Vulnerabilities on all Products on the Metro Government Network or Metro Government Infrastructure. Contractor shall provide Metro Government administrative credentials upon request for the purpose of monitoring compliance of a given Product. Metro Government will not knowingly change configurations of the Contractor Managed Systems without prior approval from Contractor.
- **1.5** Government may monitor compliance of Contractor Managed Systems. Contractor agrees to allow Metro Government to check for Vulnerabilities during agreed upon times using mutually agreed upon audit methods.
- 1.6 Contractor shall use all reasonable methods to mitigate or remedy a known Vulnerability in the Contractor Managed System according to the level of criticality and shall cooperate fully with Metro Government in its effort to mitigate or remedy the same. Upon Metro Government's request, Contractor shall implement any reasonable measure recommended by Metro Government in connection with Contractor's mitigation effort.

2 System Hardening.

- **2.1** Contractor Managed Systems, Contractor shall ensure that either: (i) file shares are configured with access rights which prevent unauthorized access or (ii) Contractor shall remove or disable file shares that cannot be configured with access controls set forth in (i) hereof. Access rights to file shares that remain under (i) must use the Principle of Least Privilege for granting access.
- 2.2 In the event that Contractor is providing Products or systems that are to be directly accessible from the Internet, Contractor shall disable or allow disabling by Metro Government of all active or executed software components of the Product or system that are not required for proper functionality of the Product or system.
- 2.3 Contractor shall ensure that Contractor Managed Systems are synchronized with reliable time sources and have the proper time zone set or no time offset (e.g., GMT or UTC). In the case of systems residing on the Metro Government Network, Contractor shall ensure that all such systems are synchronized with an Metro Government corporate timeserver in their respective Regional Information Centers (RDC).
- **2.4** For Contractor Managed Systems, Contractor shall remove or disable any default or guest user accounts. Default accounts that cannot be removed or disabled must have their default password changed to a Strong Password that is unique to the respective site and Metro Government.
- 2.5 For Contractor Managed Systems, Contractor shall ensure that the system is configured to disable user accounts after a certain number of failed login attempts have occurred in a period of time less than thirty (30) minutes of the last login attempt or that system monitoring and notification is configured to alert system administrators to successive failed login attempts for the same user account.

3 Authentication.

- **3.1** Contractor shall assign a unique user ID to any Agent or end user who accesses Sensitive Information on Contractor Managed Systems. This unique ID shall be configured so that it enables tracking of each user's activity within the system.
- 3.2 Contractor agrees to require authentication for access to Sensitive Information on Contractor Managed System.
- **3.3** Contractor agrees to configure the system to support Strong Authentication for accessing Sensitive Information from any Open Network (e.g., Internet, open wireless). For avoidance of doubt, Metro Government Network is considered a trusted network.
- **3.4** Contractor shall configure the system to expire passwords at least every one-hundred and eighty (180) days and require a password change on the next successful login. For system that cannot support Strong Passwords, Contractor shall configure the system to expire passwords every ninety (90) days.
- **3.5** Unless otherwise agreed by Metro Government, Contractor shall ensure that Contractor Managed Systems will require Strong Password for user authentication.
- 4 <u>Automatic Log off.</u> Contractor shall configure systems which store Sensitive Information to automatically logoff user sessions at the most after 20 minutes of inactivity.
- 5 <u>User Accountability.</u> Contractor shall report to Metro Government, on request, all user accounts and their respective access rights within the system within five (5) business days or less of the request.
- 6 <u>Information Segregation, Information Protection and Authorization.</u> Contractor shall implement processes and/or controls to prevent the accidental disclosure of Metro Government Sensitive Information to other Contractor Metro Governments, including an Affiliates of Metro Government.
- **Account Termination**. Contractor shall disable user accounts of Agents or Metro Government end users for the system within five (5) business days of becoming aware of the termination of such individual. In the cases of cause for termination, Contractor will disable such user accounts as soon as administratively possible.

8 System / Information Access.

- **8.1** Contractor and its Agents shall only access system, application or information which they are expressly authorized by Metro Government to access, even if the technical controls in the system or application do not prevent Contractor or its Agent from accessing those information or functions outside of Metro Government's authorization. Contractor shall impose reasonable sanctions against any Agent who attempts to bypass Metro Government security controls.
- **8.2** Contractor agrees to use the Principle of Least Privilege when granting access to Contractor Managed Systems or Metro Government Information.

9 System Maintenance.

- **9.1** Contractor shall maintain system(s) that generate, store, transmit or process Metro Government Sensitive Information according to manufacturer recommendations. Contractor shall ensure that only those personnel certified to repair such systems are allowed to provide maintenance services.
- 9.2 Contractor shall keep records of all preventative and corrective maintenance on systems that generate, store, transmit or process Metro Government Sensitive Information. Such records shall include the specific maintenance performed, date of maintenance, systems that the maintenance was performed on including identifiers (e.g., DNS name, IP address) and results of the maintenance. Upon request by Metro Government, Contractor shall supply such record within thirty (30) days.

Exhibit B Contract 6512425

Affidavits

Compliance with Laws: After first being duly sworn according to law, the undersigned (Affiant) states that he/she and the contracting organization is presently in compliance with, and will continue to maintain compliance with, all applicable federal, state, and local laws.

Taxes and Licensure: Affiant states that Contractor has all applicable licenses, including business licenses. Affiant also states that Contractor is current on its payment of all applicable gross receipt taxes and personal property taxes. M.C.L. 4.20.065

Nondiscrimination: Affiant affirms that by its employment policy, standards and practices, it does not subscribe to any personnel policy which permits or allows for the promotion, demotion, employment, dismissal or laying off of any individual due to race, creed, color, national origin, age or sex, and are not in violation of, and will not violate, any applicable laws concerning the employment of individuals with disabilities. M.C.L. 4.28.020

Employment Requirement: Affiant affirms that Contactor's employment practices are in compliance with applicable United States immigrations laws. M.C.L. 4.40.060.

Covenant of Nondiscrimination: Affiant affirms that in consideration of the privilege to submit offers in response to this solicitation, we hereby consent, covenant, and agree as follows:

To adopt the policies of the Metropolitan Government relating to equal opportunity in contracting on projects and contracts funded, in whole or in part, with funds of the Metropolitan Government;

- To attempt certain good faith efforts to solicit Minority-owned and Woman-owned business participation on projects and contracts in addition to regular and customary solicitation efforts;
- Not to otherwise engage in discriminatory conduct;
- To provide a discrimination-free working environment;
- That this Covenant of Nondiscrimination shall be continuing in nature and shall remain in full force and effect without interruption;
- That the Covenant of Nondiscrimination shall be incorporated by reference into any contract or portion thereof which the Supplier may hereafter obtain; and
- That the failure of the Supplier to satisfactorily discharge any of the promises of nondiscrimination as made and set forth herein shall constitute a material breach of contract. M.C.L. 4.46.070

Contingent Fees: It is a breach of ethical standards for a person to be retained, or to retain a person, to solicit or secure a Metro contract upon an agreement or understanding for a contingent commission, percentage, or brokerage fee, except for retention of bona fide employees or bona fide established commercial selling agencies for the purpose of securing business. After first being duly sworn according to law, the undersigned Affiant states that the Contractor has not retained anyone in violation of the foregoing. M.C.L. 4.48.080

Iran Divestment Act Affidavit: By submission of this offer and in response to the solicitation, Contractor(s) and each person signing on behalf of Contractor(s) affirm, under penalty of perjury, that to the best of their knowledge and belief, neither the Contractor(s), nor proposed subcontractors, subconsultants, partners and any joint venturers, are on the list created pursuant to the Tennessee Code Annotated § 12-12-106 (Iran Divestment Act). Referenced website:

https://www.tn.gov/content/dam/tn/generalservices/documents/cpo/cpo-library/public-information-library/List of persons pursuant to Tenn. Code Ann. 12-12-106 Iran Divestment Act updated 7.7.17.pdf.

Sexual Harassment: Affiant affirms that should it be awarded a contract with the Metropolitan Government for a period of more than twelve (12) months and/or valued at over five hundred thousand (\$500,000) dollars, affiant shall be required to provide sexual harassment awareness and prevention training to its employees if those employees:

- 1. Have direct interactions with employees of the Metropolitan Government through email, phone, or in-person contact on a regular basis;
- 2. Have contact with the public such that the public may believe the contractor is an employee of the Metropolitan Government, including but not limited to a contractor with a phone number or email address associated with Metropolitan government or contractors with uniforms or vehicles bearing insignia of the Metropolitan Government; or
- 3. Work on property owned by the metropolitan government.

Such training shall be provided no later than (90) days of the effective date of the contract or (90) days of the employee's start date of employment with affiant if said employment occurs after the effective date of the contract. M.C.L. 2.230.020

Affiant affirms that offeror is and will remain in compliance with the provisions of Chapter 4.12 of the Metro Procurement Code and the contents of its offer as submitted. Affiant further affirms that offeror understands that failure to remain in such compliance shall constitute a material breach of its agreement with the Metropolitan Government.

And Further Affiant Sayeth Not:					
Organization Name: Barbara L. Brown					
Organization Officer Signature: Barbara L Brown					
Barbara L Brown Name of Organization Officer:					
Title: Consultant Contractor					



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 06/03/2022

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed.

	SUBROGATION IS WAIVED, subject is certificate does not confer rights to				100			equire an endorsement	. A st	atement on
	DUCER				CONTAC NAME:		<u>/-</u>			
	BERK				PHONE	_ 844-47	72-0967	FAX	203-	654-3613
	D. Box 113247				(A/C, No E-MAIL	custor	nerservice@	biBERK.com		
Sta	amford, CT 06911				ADDRE	SS:				
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INSU	RED _				INSURE					
Barbara Brown					INSURE					
1049 Hickory Hollow Rd					INSURE					
Nas	shville, TN 37221-1140				INSURE	RE:				
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								PERSONAL & ADV INJURY	\$	Included
	GEN'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE	\$	2,000,000	
	POLICY PRO- JECT LOC							PRODUCTS - COMP/OP AGG	\$	2,000,000
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	OWNED SCHEDULED							BODILY INJURY (Per accident)	\$	
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	(Mandatory in NH) If yes, describe under							E.L. DISEASE - EA EMPLOYEE	\$	
	DESCRIPTION OF OPERATIONS below							E.L. DISEASE - POLICY LIMIT	\$	
	Professional Liability (Errors & Omissions): Claims-Made							Per Occurrence/ Aggregate		
DES	L CRIPTION OF OPERATIONS / LOCATIONS / VEHICL	ES (A	ACORD 1	01, Additional Remarks Schedu	le, mav b	e attached if more	e space is require	ed)		
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ME	TROPOLITAN GOVERNMENT OF NASHVILLE AND	DAVII	OSON CO	DUNTY IT'S OFFICIALS, OFFICE	RS, EMPI	LOYEES, AND VO	DLUNTEERS is lis	ted as additional insured as it per	ains to ge	eneral liability (see e
ndo	rsement attached) Contract 6512425									
CEI	RTIFICATE HOLDER				CANC	ELLATION				
BARBARA BROWN, PURCHASING AGENT METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY METRO COURTHOUSE					SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.					
1 Public Square NASHVILLE ,TN 37201				AUTHORIZED REPRESENTATIVE Rated Gypt						



HEALTHCARE PROVIDERS SERVICE ORGANIZATION PURCHASING GROUP



Certificate of Insurance OCCURRENCE PROFESSIONAL LIABILITY POLICY FORM

Print Date: 5/05/2022

The application for the Policy and any and all supplementary information, materials, and statements submitted therewith shall be maintained on file by us or our Program Administrator and will be deemed attached to and incorporated into the Policy as if physically attached.

PRODUCER	BRANCH	PREFIX	POLICY NUMBER	POLICY PERIOD			
018098 970 HPG 0733027858		0733027858	From: 06/01/22 to 06/01/23 at 12:01 AM Standard Time				
Named Insure	ed and Addre	ess:		Program Administered by:			
Po Box 21	TN 37221-8		Code:	Nurses Service Organization 1100 Virginia Drive, Suite 250 Fort Washington, PA 19034 1-800-247-1500 www.nso.com Insurance Provided by:			
Registered	d Nurse		80964	American Casualty Company of Reading, Pennsylvania 151 N. Franklin Street			
Excludes	Cosmetic Pro	ncedures		Chicago II 60606			

Professional Liability

each claim \$ 6,000,000

aggregate

Your professional liability limits shown above include the following

* Good Samaritan Liability

* Malplacement Liability

\$ 1,000,000

* Personal Injury Liability * Sexual Misconduct Included in the PL limit shown above subject to \$ 25,000 aggregate sublimit

Coverage Extensions

_	3				
	License Protection Defendant Expense Benefit Deposition Representation Assault Includes Workplace Violence Counseling	\$ 25,000 \$ 1,000 \$ 10,000 \$ 25,000	per proceeding per day limit per deposition per incident	\$ 25,000 \$ 25,000 \$ 10,000 \$ 25,000	aggregate aggregate aggregate aggregate
	Medical Payments First Aid Damage to Property of Others Information Privacy (HIPAA) Fines and Penalties Media Expense	\$ 25,000 \$ 10,000 \$ 10,000 \$ 25,000 \$ 25,000	per person per incident per incident per incident per incident	\$ 100,000 \$ 10,000 \$ 10,000 \$ 25,000 \$ 25,000	aggregate aggregate aggregate aggregate

Workplace Liability

Workplace Liability Fire & Water Legal Liability Personal Liability

Included in Professional Liability Limit shown above Included in the PL limit shown above subject to \$150,000 \$1,000,000 aggregate

aggregate sublimit

Total \$ 196.00

Base Premium

\$196.00

Premium reflects Self Employed , Part Time

Policy Forms and Endorsements (Please see attached list of policy forms and endorsements)

Chairman of the Board

Secretary

Keep this Certificate of Insurance in a safe place. It and proof of payment are your proof of coverage. There is no coverage in force unless the premium is paid in full. To activate your coverage, please remit premium in full by the effective date of this Certificate of Insurance.

Coverage Change Date:

Endorsement Date:

Master Policy: 188711433

CNA93692 (11-2018)

© Copyright CNA All Rights Reserved



VEHICLE OR EQUIPMENT CERTIFICATE OF INSURANCE

DATE (MM/DD/YYYY) 05/25/2022

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER. AND THE CERTIFICATE HOLDER.

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ACORD® ADDITIO	NAL REMA	ARKS SCHEDULE Page 1 of 1
AGENCY Mike Bates State Farm Ins POLICY NUMBER 2481023C2742B		NAMED INSURED Barbara Brown & Dennis Welling P.O. Box 218204 Nashville, TN 37221
CARRIER State Farm Mutual Automobile Insurance Company	NAIC CODE 25178	EFFECTIVE DATE: 05/25/2022
ADDITIONAL REMARKS THIS ADDITIONAL REMARKS FORM IS A SCHEDULE T FORM NUMBER: FORM TITLE: Additional lit	nsured	
Metropolitan Government of Nashville and Davidson Count liability additional insured endorsement and automobile liab RFQ/Contract Number_6512425	ly, its officials, office pility additional insur-	ers, employees, and volunteers are named as additional insureds per general red endorsement.

AGENCY CUSTOMER ID:

ACORD 101 (2008/01)

From: heartgiver@aol.com
To: Bynum, Marlon (Finance)

Subject: Worker"s Compensation Insurance **Date:** Wednesday, April 27, 2022 12:01:02 PM

Attention: This email originated from a source external to Metro Government. Please exercise caution when opening any attachments or links from external sources.

PROCUREMENT DIVISION 730 2ND AVE SOUTH, STE 101 P.O. BOX 196300 NASHVILLE, TN 37219-6300

Mr. Marlon Bynum,

Per the guidelines noted under section 7.3 of Contract #6512425 regarding Worker's Compensation Insurance, please be advised that this contract will not consist of more than one (1) individual. Since Worker's Compensation Insurance is standard for five (5) or more employees, this requirement is not applicable to this vendor contract.

Respectfully Submitted, Barbara Brown 615-202-9994



Contract Purchase Agreement 6512425,0: Contract Standards Deviations - 15-Jul-2022

Supplier Barbara L. Brown Supplier Site ACH 1010151
Buyer Ray, Terri Lynn Amount 139,739.64

Contract Template Master Goods and Services Contract

Deviation Summary

Clause Deviations

Category Non-Standard clas	uses	
Deviation	Section	Clause Title
Standard clause modified	1. GOODS AND SERVICES CONTRACT	1.1. 37:Heading
Standard clause modified	2. THE PARTIES HEREBY AGREE	2.1. 35:Duties and Responsibilities
Standard clause modified	TO THE FOLLOWING TERMS AND	2.1. 00.Duties and responsibilities
	CONDITIONS:	
Standard clause modified	3. CONTRACT TERM	3.1. 36:Contract Term
Standard clause modified	4. COMPENSATION	4.1. 38:Contract Value
Standard clause modified	4. COMPENSATION	4.4. 27:Escalation/De-escalation
Standard clause modified	5. TERMINATION	5.2. 32:Lack of Funding
Standard clause modified	5. TERMINATION	5.3. 33:Notice
Standard clause modified	6. NONDISCRIMINATION	6.3. 230:Equal Business Opportunity
		(EBO) Program Requirement
Standard clause modified	7. INSURANCE	7.2. 188:Professional Liability Insurance
Standard clause modified	7. INSURANCE	7.6. 54:Such insurance shall:
Standard clause modified	7. INSURANCE	7.7. 55:Other Insurance Requirements
Standard clause modified	8. GENERAL TERMS AND	8.2. 134:Confidentiality
	CONDITONS	
Standard clause modified	8. GENERAL TERMS AND	8.7. 34:Maintenance of Records
	CONDITONS	
Standard clause modified	8. GENERAL TERMS AND	8.9. 59:METRO Property
	CONDITONS	
Standard clause modified	8. GENERAL TERMS AND	8.15. 227:Iran Divestment Act
	CONDITONS	
Standard clause modified	8. GENERAL TERMS AND	8.18. 67:Indemnification and Hold
	CONDITONS	<u>Harmless</u>
Category Standard clauses	· · ·	
Deviation	Section	Clause Title
Optional clause removed	7. INSURANCE	7.2. 50:Products Liability Insurance
Optional clause removed	7. INSURANCE	7.7. 253:Abuse and Molestation
	7 11011541105	Insurance
Optional clause removed	7. INSURANCE	7.8. 251:Cyber Liability Insurance
Optional clause removed	7. INSURANCE	7.9. 252:Technological Errors and
Ontional planes	O CENEDAL TERMO AND	Omissions Insurance
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	CONDITIONS	



Policy Deviations

Deviation	Description	Line	Item	Item Description		
The contract has no Policy Deviations						



Deviation Category Non-Standard clauses Clause Title 1.1. 37:Heading

Section 1. GOODS AND SERVICES CONTRACT

Deviation Standard clause modified

Clause Text

This contract is initiated by and between The Metropolitan Government of Nashville and Davidson County (METRO) and Barbara L. Brown (CONTRACTOR) located at 1049 Hickory Hollow Road, Nashville TN 37221, resulting from an approved sole source form signed by Metro's Purchasing Agent (included herein by reference). This Contract consists of the following documents:

- Any properly executed contract amendment (most recent with first priority),
- This document, including exhibits,
 - Exhibit A MISA Terms and Conditions
 - Exhibit B Affidavits
- Purchase Orders (and PO Changes).

In the event of conflicting provisions, all documents shall be construed in the order listed above.

Comparison to Standard

This contract is initiated by and between The Metropolitan Government of Nashville and Davidson County (METRO) and -Enter Legal Name (CONTRACTOR)

Barbara L. Brown (CONTRACTOR) located at Enter Address, City, ST ZIP.

at 1049 Hickory Hollow Road, Nashville TN 37221, resulting from an approved sole source form signed by Metro's Purchasing Agent (included herein by reference). This Contract consists of the following documents:

- Any
- Any properly executed contract amendment (most recent with first priority),
- This document, including exhibits,
- Exhibit A [Enter Description (i.e. Hourly Rates)]
- Exhibit B [Enter Description (i.e. Task Details)]
- Exhibit C [Enter Description (i.e. ISA
- MISA Terms and Conditions)

Conditions

- The solicitation documentation for RFQ# [Enter Number] and affidavit(s) (all made a part of this contract by reference),
- Exhibit B Affidavits

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Contract Standards Deviations

- Purchase
- Purchase Orders (and PO Changes), -
- ◆ CONTRACTOR's response to the solicitation,
- Equal Business Opportunity (EBO) Program forms (incorporated by reference).



Deviation Category Non-Standard clauses

Clause Title 2.1. 35: Duties and Responsibilities

Section 2. THE PARTIES HEREBY AGREE TO THE FOLLOWING

TERMS AND CONDITIONS:

Deviation Standard clause modified

Clause Text

CONTRACTOR agrees to provide overdoes prevention services as follows:

- Serve as resource to individuals of the Metro Nashville Police Department (MNPD) regarding Opioid Overdose and Naloxone administration
- Attend Metro Public Health Department's Davidson County Overdose Fatality Review Meetings
- Attend data surveillance meetings with key stakeholders, as appropriate
- Collaborate with MNPD Community Overdose Response Team to share knowledge and develop plans to cover Davidson County "hot spots" for overdose activities and fatalities
- Participate in discussion of MNPD's responses/procedures when responding to overdoses from healthcare perspective
- Review MNPD's drug overdose policies and procedures
- Coordinate community outreach events with Davidson County Partners and/or Community Overdose Response Team
- Communicate with Substance Use Disorder individuals via telephone and/or in person, as appropriate
- Organize Naloxone and Opioid Overdose training for MNPD, as needed
- Collaborate and assist with training/educational classes for Metro Police Academy Candidates on signs/symptoms of Opioid Overdose and Naloxone administration
- Collaborate with collecting data for MNPD Naloxone use and distribution
- Develop and maintain relationships with key stakeholders and community organizations to strengthen Community Outreach progress
- Research outside agencies for Naloxone availability

The above services shall be provided for \$65 per hour.

Comparison to Standard

CONTRACTOR agrees to provide the goods and/or overdoes prevention services as briefly described below follows:

• Serve as resource to individuals of the Metro Nashville Police Department (MNPD) regarding Opioid Overdose and more fully defined

Naloxone administration

- Attend Metro Public Health Department's Davidson County Overdose Fatality Review Meetings
- Attend data surveillance meetings with key stakeholders, as appropriate

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Contract Standards Deviations

- Collaborate with MNPD Community Overdose Response Team to share knowledge and develop plans to cover Davidson County "hot spots" for overdose activities and fatalities
 - <u>Participate</u> in <u>the solicitation.</u>
 discussion of MNPD's responses/procedures when responding to overdoses from healthcare perspective
 - Review MNPD's drug overdose policies and procedures
 - Coordinate community outreach events with Davidson County Partners and/or Community Overdose Response Team
 - Communicate with Substance Use Disorder individuals via telephone and/or in person, as appropriate
 - Organize Naloxone and Opioid Overdose training for MNPD, as needed
- Collaborate and assist with training/educational classes for Metro Police Academy Candidates on signs/symptoms of Opioid Overdose and Naloxone administration
- Collaborate with collecting data for MNPD Naloxone use and distribution
- Develop and maintain relationships with key stakeholders and community organizations to strengthen Community Outreach progress
- Research outside agencies for Naloxone availability
- The above services shall be provided for \$65 per hour.



Deviation Category
Clause Title
Section
Deviation
Category
Non-Standard clauses
3.1. 36:Contract Term
3. CONTRACT TERM
Standard clause modified

Clause Text

The Contract Term will begin on the date this Contract is approved by all required parties and filed in the Metropolitan Clerk's Office. The Contract Term will end twenty-four (24) months from the date of filing with the Metropolitan Clerk's Office.

This Contract may be extended by Contract Amendment. The option to extend may be exercised by and at the discretion of the Purchasing Agent. However, in no event shall the term of this Contract exceed sixty (60) months from the date of filing with the Metropolitan Clerk's Office.

Comparison to Standard

The Contract Term will

Term will begin on the date this Contract is approved by all required parties and filed in the Metropolitan

the Metropolitan Clerk's Office. The Contract

Office. The Contract Term will end sixty (60)

twenty-four (24) months from the date of filing with the Metropolitan Clerk's Office.

Office.

This Contract may be extended by Contract Amendment.

Amendment. The option to extend may

extend may be exercised by and at the discretion of the Purchasing Agent.

Agent. However, in no event shall the term of this Contract exceed sixty (60) months from the date of filing with the Metropolitan Clerk's Office.



Deviation Category Non-Standard clauses
Clause Title 4.1. 38:Contract Value
Section 4. COMPENSATION
Deviation Standard clause modified

Clause Text

This Contract has an estimated value of \$139,739.64. The pricing details are included in per Section 2.1 of the Contract and are made a part of this Contract by reference. CONTRACTOR shall be paid as work is completed and METRO is accordingly, invoiced.

Comparison to Standard

This Contract has an estimated value of \$[Agreement Amount]. \$139,739.64. The pricing details are included in Exhibit A

<u>per Section 2.1 of the Contract</u> and are made a part of this Contract by reference. CONTRACTOR shall be paid as work is completed and METRO is accordingly, invoiced.



Deviation Category Non-Standard clauses

Clause Title 4.4. 27:Escalation/De-escalation

Section 4. COMPENSATION
Deviation Standard clause modified

Clause Text

This Contract is not eligible for escalation/de-escalation adjustments. This Contract can be amended to include escalation as agreeable between both parties.

Comparison to Standard

This Contract is <u>not</u> eligible for <u>-annual</u> escalation/de-escalation <u>-adjustments</u>. The request for adjustment must <u>-</u> <u>adjustments</u>. This Contract can be <u>-in accordance</u> with Exhibit A and submitted by CONTRACTOR to the Purchasing Agent no less than sixty (60) days prior <u>-amended</u> to the annual anniversary of the filing of this Contract with the METRO Clerk's Office. Any such adjustment, if approved by the Purchasing Agent, shall become effective on the anniversary of the filing of this Contract with the METRO Clerk's Office.

include escalation as agreeable between both parties.



Deviation Category Non-Standard clauses
Clause Title 5.2. 32:Lack of Funding
Section 5. TERMINATION

Deviation Standard clause modified

Clause Text

Should funding for this Contract be discontinued, METRO shall have the right to terminate this Contract immediately upon written notice to CONTRACTOR.

Comparison to Standard

Should funding for this Contract be discontinued, METRO shall have the right to terminate this Contract immediately upon written notice to CONTRACTOR.



Deviation Category Non-Standard clauses

Clause Title 5.3. 33:Notice Section 5. TERMINATION

Deviation Standard clause modified

Clause Text

Either Party may terminate this Contract at any time upon thirty (30) days written notice to the non-terminating party. Should METRO terminate this Contract, CONTRACTOR shall immediately cease work and deliver to METRO, within thirty (30) days, all completed or partially completed satisfactory work, and METRO shall pay to CONTRACTOR the amount due for work.

Comparison to Standard

METRO Either Party may terminate this Contract at any time upon thirty (30) days written notice to CONTRACTOR. the non-terminating party. Should METRO terminate this Contract, CONTRACTOR shall immediately cease work and deliver to METRO, within thirty (30) days, all completed or partially completed satisfactory work, and METRO shall determine and pay to CONTRACTOR the amount due for satisfactory work.



Deviation Category Non-Standard clauses

Clause Title 6.3. 230:Equal Business Opportunity (EBO) Program

Requirement

Section 6. NONDISCRIMINATION Deviation Standard clause modified

Clause Text

The Equal Business Opportunity (EBO) Program is not applicable to this Contract.

Comparison to Standard

The consideration and contact of minority-owned and/or woman-owned business enterprises is required for a responsive offer to most solicitations. The provision of the Equal Business Opportunity (EBO) Program documents shall be part of each is not applicable solicitation response and incorporated herein by reference. CONTRACTOR agrees to comply with the Equal Business Opportunity (EBO) Program, if applicable, in the execution of this Contract.



Deviation Category Non-Standard clauses

Clause Title 7.2. 188:Professional Liability Insurance

Section 7. INSURANCE

Deviation Standard clause modified

Clause Text

In the amount of one million (\$1,000,000.00) dollars

Comparison to Standard

In the amount of one million (\$1,000,000.00) dollars



Deviation Standard clause modified

Deviation Category Non-Standard clauses Clause Title 7.6. 54:Such insurance shall: Section 7. INSURANCE

Clause Text

Contain or be endorsed to contain a provision that includes METRO, its officials, officers, employees, and volunteers as additional insureds with respect to liability arising out of work or operations performed by or on behalf of CONTRACTOR including materials, parts, or equipment furnished in connection with such work or operations. The coverage shall contain no special limitations on the scope of its protection afforded to the above-listed insureds.

For any claims related to this Contract, CONTRACTOR's insurance coverage shall be primary insurance with respects to METRO, its officers, officials, employees, and volunteers. Any insurance or self-insurance programs covering METRO, its officials, officers, employees, and volunteers shall be in excess of CONTRACTOR's insurance and shall not contribute with it. Automotive Liability insurance shall include vehicles owned, hired, and/or non-owned. Said insurance shall include coverage for loading and unloading hazards. Insurance shall contain or be endorsed to contain a provision that includes METRO, its officials, officers, employees, and volunteers as additional insureds with respect to liability arising out of automobiles owned, leased, hired, or borrowed by or on behalf of CONTRACTOR.

CONTRACTOR shall maintain Workers' Compensation insurance (if applicable) with statutory limits as required by the State of Tennessee or other applicable laws and Employers' Liability insurance. CONTRACTOR shall require each of its subcontractors to provide Workers' Compensation for all of the latter's employees to be engaged in such work unless such employees are covered by CONTRACTOR's Workers' Compensation insurance coverage.

Comparison to Standard

Contain or be endorsed to contain a provision that includes METRO, its officials, officers, employees, and volunteers as additional insureds with respect to liability arising out of work or operations performed by or on behalf -of CONTRACTOR of CONTRACTOR including materials, parts, or equipment furnished in connection with such work or operations. operations. The coverage shall contain no special limitations on the scope of its protection afforded to the above-listed insureds.

For any claims related to this Contract, CONTRACTOR's insurance coverage shall be primary insurance with insurance with respects to METRO, its officers, officials, employees, and volunteers.

volunteers. Any insurance or self-insurance programs covering METRO, its officials, officers, employees, and volunteers shall be in excess of CONTRACTOR's insurance and shall not contribute with it.

Automotive Liability insurance shall include vehicles owned, hired, and/or non-owned. Said insurance shall include coverage for loading and unloading hazards.

hazards. Insurance shall contain or be endorsed to contain a provision that includes METRO, its officials, officers, employees, and volunteers as additional insureds with respect to liability arising out of automobiles owned, leased, hired, or borrowed by or on behalf of CONTRACTOR.

CONTRACTOR shall maintain Workers' Compensation insurance (if applicable) with statutory limits as required by the State of Tennessee or other applicable laws and Employers' Liability insurance.

insurance. CONTRACTOR shall require each of its subcontractors to provide Workers' Compensation for all of the latter's employees to be engaged in such work unless such employees are covered by CONTRACTOR's Workers' Compensation insurance coverage.





Deviation Category Non-Standard clauses

Clause Title 7.7. 55:Other Insurance Requirements

Section 7. INSURANCE

Deviation Standard clause modified

Clause Text

Prior to commencement of services, CONTRACTOR shall furnish METRO with original certificates and amendatory endorsements effecting coverage required by this section and provide that such insurance shall not be cancelled, allowed to expire, or be materially reduced in coverage except on 30 days' prior written notice to:

PROCUREMENTCOI@NASHVILLE.GOV (preferred method)

OR

DEPARTMENT OF FINANCE PROCUREMENT DIVISION **730 2ND AVE SOUTH, STE 101** P.O. BOX 196300 NASHVILLE,

TN 37219-6300

In an event of a lawsuit or claim, CONTRACTOR to provide certified copies of endorsements and policies if requested by METRO in lieu of or in addition to certificates of insurance.

Replace certificates, policies, and/or endorsements for any such insurance expiring prior to completion of services.

Maintain such insurance from the time services commence until services are completed. Failure to maintain or renew coverage and to provide evidence of renewal may be treated by METRO as a material breach of this Contract.

Said insurance shall be with an insurer licensed to do business in Tennessee and having A.M. Best Company ratings of no less than A-. Modification of this standard may be considered upon appeal to the METRO Director of Risk Management Services.

Require all subcontractors (if applicable) to maintain during the term of this Contract, Commercial General Liability insurance, Business Automobile Liability insurance, and Worker's Compensation/ Employers Liability insurance (unless subcontractor's employees are covered by CONTRACTOR's insurance) in the same manner as specified for CONTRACTOR. CONTRACTOR shall require subcontractor's to have all necessary insurance and maintain the subcontractor's certificates of insurance. Any deductibles and/or self-insured retentions greater than \$10,000.00 must be disclosed to and approved by METRO prior to the commencement of services.

If CONTRACTOR has or obtains primary and excess policy(ies), there shall be no gap between the limits of the primary policy and the deductible features of the excess policies.

Comparison to Standard

Prior to commencement of services, CONTRACTOR shall furnish METRO with original certificates and amendatory endorsements effecting coverage required by this section and provide that such insurance shall not be cancelled, allowed to expire, or be materially reduced in coverage except on 30 days' prior written notice to:

PROCUREMENTCOI@NASHVILLE.GOV (preferred method) method)

OR

DEPARTMENT OF FINANCE

ORACLE

Contract Standards Deviations

FINANCE
PROCUREMENT -DIVISION
DIVISION
730 2ND AVE SOUTH, STE -101

P.O. BOX 196300 NASHVILLE,

NASHVILLE, TN 37219-6300

Provide

<u>In an event of a lawsuit or claim, CONTRACTOR to provide</u> certified copies of endorsements and policies if requested by METRO in lieu of or in addition to certificates of insurance.

Replace certificates, policies, and/or endorsements for any such insurance expiring prior to completion of services.

Maintain such insurance from the time services commence until services are completed. Failure to maintain or renew coverage and to provide evidence of renewal may be treated by METRO as a material breach of this Contract.

Said insurance shall be with an insurer licensed to do business in Tennessee and having A.M. Best Company ratings of no less than A-. Modification of this standard may be considered upon appeal to the METRO Director of Risk Management Services.

Require all subcontractors (if applicable) to maintain during the term of this Contract, Commercial General Liability insurance, Business Automobile Liability insurance, and Worker's Compensation/ Employers Liability insurance (unless subcontractor's employees are covered by CONTRACTOR's insurance) in the same manner as specified for CONTRACTOR. CONTRACTOR shall require subcontractor's to have all necessary insurance and maintain the subcontractor's certificates of insurance. -

- Any deductibles and/or self-insured retentions greater than \$10,000.00 must be disclosed to and approved by METRO prior to the commencement of services.

If CONTRACTOR has or obtains primary and excess policy(ies), there shall be no gap between the limits of the primary policy and the deductible features of the excess policies.



Deviation Category Non-Standard clauses Clause Title 8.2. 134:Confidentiality

Section 8. GENERAL TERMS AND CONDITONS

Deviation Standard clause modified

Clause Text

Tennessee Code Annotated § 10-7-504(i) specifies that information which would allow a person to obtain unauthorized access to confidential information or to government property shall be maintained as confidential. "Government property" includes electronic information processing systems, telecommunication systems, or other communications systems of a governmental entity subject to this chapter. Such records include: (A) Plans, security codes, passwords, combinations, or computer programs used to protect electronic information and government property; (B) Information that would identify those areas of structural or operational vulnerability that would permit unlawful disruption to, or interference with, the services provided by a governmental entity; and (C) Information that could be used to disrupt, interfere with, or gain unauthorized access to electronic information or government property.

The foregoing listing is not intended to be comprehensive, and any information which METRO marks or otherwise designates as anything other than "Public Information" will be deemed and treated as sensitive information, which is defined as any information not specifically labeled as "Public Information". Information which qualifies as "sensitive information" may be presented in oral, written, graphic, and/or machine-readable formats. Regardless of presentation format, such information will be deemed and treated as sensitive information.

CONTRACTOR may have access to sensitive information. CONTRACTOR is required to maintain such information in a manner appropriate to its level of sensitivity. All sensitive information must be secured at all times including, but not limited to, the secured destruction of any written or electronic information no longer needed. The unauthorized access, modification, deletion, or disclosure of any METRO information may compromise the integrity and security of METRO, violate individual rights of privacy, and/or constitute a criminal act.

Upon the request of METRO, CONTRACTOR shall return all information in whatever form in a format chosen by METRO. In the event of any disclosure or threatened disclosure of METRO information, METRO is further authorized and entitled to immediately seek and obtain injunctive or other similar relief against CONTRACTOR, including but not limited to emergency and ex parte relief where available.

Comparison to Standard

Tennessee Code Annotated § 10-7-504(i) specifies that information which would allow a person to obtain unauthorized access to confidential information or to government property shall be maintained as confidential. "Government property" includes electronic information processing systems, telecommunication systems, or other communications systems of a governmental entity subject to this chapter. Such records include: (A) Plans, security codes, passwords, combinations, or computer programs used to protect electronic information and government property; (B) Information that would identify those areas of structural or operational vulnerability that would permit unlawful disruption to, or interference with, the services provided by a governmental entity; and (C) Information that could be used to disrupt, interfere with, or gain unauthorized access to electronic information or government property.

The foregoing listing is not intended to be comprehensive, and any information which METRO marks or otherwise designates as anything other than "Public Information" will be deemed and treated as sensitive information, which is defined as any information not specifically labeled as "Public Information".

Information". Information which qualifies as "sensitive information" may be presented in oral, written, graphic, and/or machine-readable formats. Regardless of presentation format, such information will be deemed and treated as sensitive information.

Contract Purchase Agreement 6512425,0



Contract Standards Deviations

-CONTRACTOR, and its Agents, for METRO,

CONTRACTOR may have access to sensitive information. CONTRACTOR, and its Agents, are

<u>CONTRACTOR is</u> required to maintain such information in a manner appropriate to its level of sensitivity. All sensitive information must be secured at all times including, but not limited to, the secured destruction of any written or electronic information no longer needed. The unauthorized access, modification, deletion, or disclosure of any METRO information may compromise the integrity and security of METRO, violate individual rights of privacy, and/or constitute a criminal act.

Upon the request of METRO, CONTRACTOR shall return all information in whatever form in a format chosen by METRO. In the event of any disclosure or threatened disclosure of METRO information, METRO is further authorized and entitled to immediately seek and obtain injunctive or other similar relief against CONTRACTOR, including but not limited to emergency and ex parte relief where available.



Deviation Category Non-Standard clauses

Clause Title 8.7. 34:Maintenance of Records

Section 8. GENERAL TERMS AND CONDITONS

Deviation Standard clause modified

Clause Text

CONTRACTOR shall maintain documentation for all charges against METRO. The books, records, and documents of CONTRACTOR, insofar as they relate to work performed or money received under this Contract, shall be maintained for a period of three (3) full years from the date of final payment and will be subject to audit, at any reasonable time and upon reasonable notice by METRO or its duly appointed representatives. The records shall be maintained in accordance with generally accepted accounting principles. In the event of litigation, working papers and other documents shall be produced in accordance with applicable laws and/or rules of discovery. Breach of the provisions of this paragraph is a material breach of this Contract.

All documents and supporting materials related in any manner whatsoever to this Contract or any designated portion thereof, which are in the possession of CONTRACTOR or any subcontractor or subconsultant shall be made available to METRO for inspection and copying upon written request from METRO. Said documents shall also be made available for inspection and/or copying by any state, federal or other regulatory authority, upon request from METRO. Said records include, but are not limited to, all drawings, plans, specifications, submittals, correspondence, minutes, memoranda, tape recordings, videos, or other writings or things which document the procurement and/or performance of this Contract. Said records expressly include those documents reflecting the cost.

Comparison to Standard

CONTRACTOR shall maintain documentation for all charges against METRO.

METRO. The books, records, and documents of CONTRACTOR, insofar as they relate to work performed or money received under this Contract, shall be maintained for a period of three (3) full years from the date of final payment and will be subject to audit, at any reasonable time and upon reasonable notice by METRO or its duly appointed representatives.

The records shall be maintained in accordance with generally accepted accounting principles.

<u>principles.</u> In the event of litigation, working papers and other documents shall be produced in accordance with applicable laws and/or rules of <u>discovery.</u>

discovery. Breach of the provisions of this paragraph is a material breach of this Contract.

All documents and supporting materials related in any manner whatsoever to this Contract or any designated portion thereof, which are in the possession of CONTRACTOR or any subcontractor or subconsultant shall be made available to METRO for inspection and copying upon written request from <u>METRO</u>.

<u>METRO.</u> Said documents shall also be made available for inspection and/or copying by any state, federal or other regulatory authority, upon request from <u>METRO.</u>

<u>METRO</u>. Said records include, but are not limited to, all drawings, plans, specifications, submittals, correspondence, minutes, memoranda, tape recordings, videos, or other writings or things which document the procurement and/or performance of this <u>Contract</u>.

<u>Contract.</u> Said records expressly include those documents reflecting the <u>cost, including all subcontractors' records and payroll records of CONTRACTOR and subcontractors. <u>cost.</u></u>



Deviation Category

Non-Standard clauses Clause Title 8.9. 59:METRO Property

Section 8. GENERAL TERMS AND CONDITONS

Deviation Standard clause modified

Clause Text

Any METRO property, including but not limited to books, records, and equipment that is in CONTRACTOR's possession shall be maintained by CONTRACTOR in good condition and repair, and shall be returned to METRO by CONTRACTOR upon termination of this Contract. All goods, documents, records, and other work product and property produced during the performance of this Contract are deemed to be METRO property. METRO property includes, but is not limited to, all documents which make up this Contract; all other documents furnished by METRO; all goods, records, reports, information, data, specifications, computer programs, technical reports, operating manuals and similar work or other documents, conceptual drawings, design documents, closeout documents, and other submittals by CONTRACTOR; and, all other original works of authorship, whether created by METRO or CONTRACTOR embodied in any tangible medium of expression, including, without limitation, pictorial, graphic, sculptural works, two (2) dimensional works, and three (3) dimensional works. Any of Contractor's works of authorship comprised within the Work Product (whether created alone or in concert with Metro or a third party) shall be deemed to be "works made for hire" and made in the course of services rendered and, whether pursuant to the provisions of Section 101 of the U.S. Copyright Act or other Applicable Law, such Work Product shall belong exclusively to Metro. Contractor grants Metro a non-exclusive, perpetual, worldwide, fully paid up, royalty-free license, with rights to sublicense through multiple levels of sublicenses, to reproduce, make, have made, create derivative works of, distribute, publicly perform and publicly display by all means, now known or later developed, such rights.

Except as to Contracts involving sensitive information, CONTRACTOR may keep one (1) copy of the aforementioned documents upon completion of this Contract; provided, however, that in no event shall CONTRACTOR use, or permit to be used, any portion of the documents on other projects without METRO's prior written authorization. CONTRACTOR shall maintain sensitive information securely and if required by METRO, provide secured destruction of said information. Distribution and/or reproduction of METRO sensitive information outside of the intended and approved use are strictly prohibited unless permission in writing is first received from the METRO Chief Information Security Officer. The storage of METRO sensitive information to third-party hosted network storage areas, such as Microsoft Skydrive, Google Docs. Dropbox, or other cloud storage mechanisms, shall not be allowed without first receiving permission in writing from the METRO Chief Information Security Officer .

Comparison to Standard

Any METRO property, including but not limited to books, records, and equipment that is in CONTRACTOR's possession shall be maintained by CONTRACTOR in good condition and repair, and shall be returned to METRO by CONTRACTOR upon termination of this Contract. All goods, documents, records, and other work product and property produced during the performance of this Contract are deemed to be METRO property. METRO property includes, but is not limited to, all documents which make up this Contract; all other documents furnished by METRO; all goods, records, reports, information, data, specifications, computer programs, technical reports, operating manuals and similar work or other documents, conceptual drawings, design documents, closeout documents, and other submittals by CONTRACTOR of any of its subcontractors;

CONTRACTOR: and, all other original works of authorship, whether created by METRO, CONTRACTOR METRO or any of its subcontractors

CONTRACTOR embodied in any tangible medium of expression, including, without limitation, pictorial, graphic, sculptural works, two (2) dimensional works, and three (3) dimensional works. Any of Contractor's or its subcontractors'

Contractor's works of authorship comprised within the Work Product (whether created alone or in concert with Metro or a third party) shall be deemed to be "works

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Contract Standards Deviations

"works made for hire"

<u>hire"</u> and made in the course of services rendered and, whether pursuant to the provisions of Section 101 of the U.S. Copyright Act or other Applicable Law, such Work Product shall belong exclusively to Metro. Contractor and its subcontractors grant

grants Metro a non-exclusive, perpetual, worldwide, fully paid up, royalty-free

<u>royalty- free</u> license, with rights to sublicense through multiple levels of sublicenses, to reproduce, make, have made, create derivative works of, distribute, publicly perform and publicly display by all means, now known or later developed, such rights.

Except as to Contracts involving sensitive information, CONTRACTOR may keep one (1) copy of the aforementioned documents upon completion of this Contract; provided, however, that in no event shall CONTRACTOR use, or permit to be used, any portion of the documents on other projects without METRO's prior written -authorization.

<u>authorization.</u> CONTRACTOR shall maintain sensitive information securely and if required by METRO, provide secured destruction of said <u>information</u>.

<u>information.</u> Distribution and/or reproduction of METRO sensitive information outside of the intended and approved use are strictly prohibited unless permission in writing is first received from the METRO Chief Information Security Officer. Officer. The storage of METRO sensitive information to third-party hosted network storage areas, such as Microsoft Skydrive, Google Docs, Dropbox, or other cloud storage mechanisms, shall not be allowed without first receiving permission in writing from the METRO Chief Information Security Officer.



Deviation Category Non-Standard clauses

Clause Title 8.15. 227:Iran Divestment Act

Section 8. GENERAL TERMS AND CONDITONS

Deviation Standard clause modified

Clause Text

In accordance with the Iran Divestment Act, Tennessee Code Annotated § 12-12-101 et seq., CONTRACTOR certifies that to the best of its knowledge and belief, the CONTRACTOR on the list created pursuant to Tennessee Code Annotated § 12-12-106. Misrepresentation may result in civil and criminal sanctions, including contract termination, debarment, or suspension from being a contractor or subcontractor under METRO contracts.

Comparison to Standard

In accordance with the Iran Divestment Act, Tennessee Code Annotated § 12-12-101 et seq., CONTRACTOR certifies that to the best of its knowledge and belief, -neither

<u>the</u> CONTRACTOR <u>nor any of its subcontractors are</u> on the list created pursuant to Tennessee Code Annotated § 12-12-106. Misrepresentation may result in civil and criminal sanctions, including contract termination, debarment, or suspension from being a contractor or subcontractor under METRO contracts.



Deviation Category

Non-Standard clauses

Clause Title 8.18. 67:Indemnification and Hold Harmless Section 8. GENERAL TERMS AND CONDITONS

Deviation Standard clause modified

Clause Text

CONTRACTOR shall indemnify and hold harmless METRO, its officers, agents, and employees from:

- Any claims, damages, costs, and attorney fees for injuries or damages arising, in part or in whole, from the negligent or intentional acts or omissions of CONTRACTOR in connection with the performance of the contract.
- Any claims, damages, penalties, costs, and attorney fees arising from any failure of CONTRACTOR to observe applicable laws, including, but not limited to, labor laws and minimum wage laws.
- METRO will not indemnify, defend, or hold harmless in any fashion CONTRACTOR from any claims arising from any failure, regardless of any language in any attachment or other document that CONTRACTOR may provide.
- CONTRACTOR shall pay METRO any expenses incurred as a result of CONTRACTOR's failure to fulfill any obligation in a professional and timely manner under this Contract.

Comparison to Standard

CONTRACTOR shall indemnify and hold harmless METRO, its officers, agents, and employees from:

A. Any claims, damages, costs, and attorney fees for injuries or damages arising, in part or in whole, from the negligent or intentional acts or omissions of CONTRACTOR, its officers, employees, and/or agents, including its sub or independent contractors.

CONTRACTOR in connection with the performance of the contract.

B. Any claims, damages, penalties, costs, and attorney fees arising from any failure of CONTRACTOR, its officers. employees, and/or agents, including its sub or independent contractors,

CONTRACTOR to observe applicable laws, including, but not limited to, labor laws and minimum wage laws. laws.

C. In any and all claims against METRO, its officers, agents, or employees, by any employee of CONTRACTOR, any subcontractor, anyone directly or indirectly employed by any of them, or anyone for whose acts any of them may be liable, the indemnification obligation shall not be limited in any way by any limitation on the amount or type of damages, compensation, or benefits payable by or for CONTRACTOR or any subcontractor under workers' compensation acts, disability acts, or other employee benefit acts.

—D. METRO will not indemnify, defend, or hold harmless in any fashion CONTRACTOR from any claims arising from any failure, regardless of any language in any attachment or other document that CONTRACTOR may provide.

D. CONTRACTOR shall pay METRO any expenses incurred as a result of CONTRACTOR's failure to fulfill any obligation in a professional and timely manner under this Contract.



Deviation Category Standard clauses missing

Clause Title 7.2. 50:Products Liability Insurance

Section 7. INSURANCE

Deviation Optional clause removed

Clause Text

In the amount of one million (\$1,000,000.00) dollars (If the CONTRACTOR is manufacturing or producing the goods purchased by METRO)





Deviation Category Standard clauses missing

Clause Title 7.7. 253: Abuse and Molestation Insurance

Section 7. INSURANCE

Deviation Optional clause removed

Clause Text

Abuse and molestation Insurance in the amount of one million (\$1,000,000.00) dollars.



Deviation Category Standard clauses missing

Clause Title 7.8. 251:Cyber Liability Insurance

Section 7. INSURANCE

Deviation Optional clause removed

Clause Text

Cyber Liability Insurance in the amount of five million (\$5,000,000.00) dollars(for companies that have access to personal information (SSN's Addresses of employees, customers or students)).



Deviation Category Standard clauses missing

Clause Title 7.9. 252:Technological Errors and Omissions Insurance

Section 7. INSURANCE

Deviation Optional clause removed

Clause Text

Technological Errors and Omissions Insurance in the amount of one million (\$1,000,000.00) dollars(for software and hardware manufacturers & website designers).



Deviation Category Standard clauses missing Clause Title 8.2. 29:Warranty

Section 8. GENERAL TERMS AND CONDITONS

Deviation Optional clause removed

Clause Text

CONTRACTOR warrants that for a period of one year from date of delivery and/or installation, whichever is later, the goods provided, including software, shall be free of any defects that interfere with or prohibit the use of the goods for the purposes for which they were obtained.

During the warranty period, METRO may, at its option, request that CONTRACTOR repair or replace any defective goods, by written notice to CONTRACTOR. In that event, CONTRACTOR shall repair or replace the defective goods, as required by METRO, at CONTRACTOR's expense, within thirty (30) days of written notice. Alternatively, METRO may return the defective goods, at CONTRACTOR's expense, for a full refund. Exercise of either option shall not relieve CONTRACTOR of any liability to METRO for damages sustained by virtue of CONTRACTOR's breach of warranty.



Deviation Category Standard clauses missing 8.3. 167:Software License

Section 8. GENERAL TERMS AND CONDITONS

Deviation Optional clause removed

Clause Text

CONTRACTOR warrants and represents that it is the owner of or otherwise has the right to and does hereby grant METRO a license to use any software provided for the purposes for which the software was obtained or proprietary material set forth in METRO's solicitation and/or CONTRACTOR's response to the solicitation.

Certificate Of Completion

Envelope Id: 92A7FEE0B05B472FB9FA69C371384650

Subject: Metro Contract 6512425 with Barbara L. Brown (Police)

Source Envelope:

Document Pages: 69 Signatures: 7

Envelope Originator: Procurement Resource Group Certificate Pages: 17 Initials: 4

AutoNav: Enabled

Envelopeld Stamping: Enabled

Time Zone: (UTC-06:00) Central Time (US & Canada)

730 2nd Ave. South 1st Floor Nashville, TN 37219

prg@nashville.gov

Status: Completed

IP Address: 170.190.198.190

Record Tracking

Status: Original

7/19/2022 12:59:04 PM

Security Appliance Status: Connected

Storage Appliance Status: Connected

Holder: Procurement Resource Group

prg@nashville.gov

Pool: StateLocal

Pool: Metropolitan Government of Nashville and

Signature Adoption: Uploaded Signature Image

Using IP Address: 170.190.198.190

Signature Adoption: Pre-selected Style Using IP Address: 170.190.198.104

Signature Adoption: Pre-selected Style Using IP Address: 170.190.198.190

Davidson County

Location: DocuSign

Location: DocuSign

Signer Events

Gary Clay

Gary.Clay@nashville.gov Asst. Purchasing Agent

Security Level: Email, Account Authentication

(None)

Signature

SCC

Timestamp

Sent: 7/19/2022 1:11:35 PM Viewed: 7/19/2022 1:17:01 PM Signed: 7/19/2022 1:18:07 PM

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

Samir Mehic

samir.mehic@nashville.gov

Security Level: Email, Account Authentication

(None)

SM

Sent: 7/19/2022 1:18:11 PM Viewed: 7/19/2022 1:21:57 PM

Signed: 7/19/2022 1:23:26 PM

Electronic Record and Signature Disclosure:

Accepted: 7/19/2022 1:21:57 PM

ID: 5271e6fc-7795-4f08-a77f-bf55d3de8e97

Ernest Franklin

Ernest.Franklin@nashville.gov

Security Level: Email, Account Authentication (None)

EF

Sent: 7/19/2022 1:23:31 PM Viewed: 7/19/2022 1:53:35 PM

Signed: 7/19/2022 2:06:24 PM

Sent: 7/19/2022 2:06:28 PM

Electronic Record and Signature Disclosure:

Accepted: 7/19/2022 1:53:35 PM

ID: 517db597-33ca-4f83-af65-29661db454bd

Barbara L Brown

heartgiver@aol.com

Consultant Contractor Barbara L. Brown

Security Level: Email, Account Authentication

(None)

Barbara L. Brown

Viewed: 7/20/2022 8:05:51 AM Signed: 7/21/2022 9:19:01 AM

Signature Adoption: Pre-selected Style

Using IP Address: 69.243.204.100

Electronic Record and Signature Disclosure:

Signer Events	Signature	Timestamp
Accepted: 7/20/2022 8:05:51 AM ID: 10f14267-86b9-4e36-9c66-221176386764		
Michelle A. Hernandez Lane		Sent: 7/21/2022 9:19:08 AM
michelle.lane@nashville.gov	Michelle a. Hernandez lane	Viewed: 7/21/2022 9:19:27 AM
Chief Procurement Officer/Purchasing Agent		Signed: 7/21/2022 1:06:56 PM
Metro	Signature Adoption: Pre-selected Style	
Security Level: Email, Account Authentication (None)	Using IP Address: 170.190.198.185	
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Chief John Drake	***	Sent: 7/21/2022 1:07:04 PM
john.drake@nashville.gov	Chief John Drake	Viewed: 7/22/2022 7:49:48 AM
Security Level: Email, Account Authentication		Signed: 7/22/2022 7:50:33 AM
(None)	Signature Adoption: Pre-selected Style Using IP Address: 170.190.198.104	
Electronic Record and Signature Disclosure: Accepted: 7/22/2022 7:49:48 AM ID: a4e79d43-ead9-4ddb-ad2e-fa5977fdf9c9		
Kelly Flannery/TJE		Sent: 7/22/2022 7:50:41 AM
Tom.Eddlemon@nashville.gov	kelly Flannery/TJE	Viewed: 7/22/2022 7:51:19 AM
Director of Finance		Signed: 7/22/2022 7:51:44 AM
Security Level: Email, Account Authentication	Signature Adoption: Pre-selected Style	
(None)	Using IP Address: 67.177.190.102	
	Signed using mobile	
Electronic Record and Signature Disclosure: Accepted: 7/22/2022 7:51:19 AM ID: c042b964-a7b0-4462-b27a-aeb5e975dd87		
Sally Palmer	Completed	Sent: 7/22/2022 7:51:51 AM
sally.palmer@nashville.gov	Completed	Viewed: 7/22/2022 7:54:36 AM
Security Level: Email, Account Authentication (None)	Using IP Address: 170.190.198.100	Signed: 7/22/2022 8:03:32 AM
Electronic Record and Signature Disclosure: Accepted: 7/22/2022 7:54:36 AM ID: 9569f275-67f2-4989-bd9a-9ec2d918972a		
Balogun Cobb		Sent: 7/22/2022 8:03:43 AM
balogun.cobb@nashville.gov	BC	Viewed: 7/22/2022 8:12:31 AM
Security Level: Email, Account Authentication		Signed: 7/22/2022 8:14:48 AM
(None)	Signature Adoption: Pre-selected Style Using IP Address: 170.190.198.185	
Electronic Record and Signature Disclosure: Accepted: 7/22/2022 8:12:31 AM ID: a3e7a97e-144b-4281-9d65-8e2a02b7de39		
Phylinda Ramsey		Sent: 7/22/2022 8:31:15 AM
phylinda.ramsey@nashville.gov	Phylinda Ramsey	Resent: 7/25/2022 7:57:29 AM
Security Level: Email, Account Authentication	t t	Resent: 7/26/2022 11:07:25 AM
(None)	Signature Adoption: Pre-selected Style	Viewed: 7/25/2022 11:38:06 AM
	Using IP Address: 170.190.198.144	Signed: 7/26/2022 11:56:55 AM

Electronic Record and Signature Disclosure:

Signer Events Signature **Timestamp** Accepted: 7/22/2022 8:15:38 AM ID: 76b65caa-00f4-4b1a-b0cb-031918f3313d Austin Kyle Sent: 7/26/2022 11:57:02 AM austin kyle publicrecords@nashville.gov Viewed: 7/26/2022 1:09:44 PM Security Level: Email, Account Authentication Signed: 7/26/2022 1:27:03 PM (None) Signature Adoption: Pre-selected Style Using IP Address: 170.190.198.185 **Electronic Record and Signature Disclosure:** Accepted: 7/26/2022 1:09:44 PM ID: 534f6ab4-50b4-4525-9e23-874507b0a2e7

In Person Signer Events Signature **Timestamp Status Editor Delivery Events Timestamp Agent Delivery Events Status Timestamp Intermediary Delivery Events Status Timestamp** Sally Palmer Sent: 7/22/2022 8:03:39 AM VIEWED sally.palmer@nashville.gov Viewed: 7/22/2022 8:30:39 AM Security Level: Email, Account Authentication Completed: 7/26/2022 1:27:29 PM (None) Using IP Address: 170.190.198.100

Electronic Record and Signature Disclosure: Accepted: 7/26/2022 11:07:09 AM

Security Level: Email, Account Authentication

Not Offered via DocuSign

Electronic Record and Signature Disclosure:

(None)

ID: d8e0cf56-8bd6-438d-a656-b84dd0179d80

Certified Delivery Events Status Timestamp Carbon Copy Events Status Timestamp Terri Ray Sent: 7/19/2022 1:18:10 PM COPIED Terri.Ray@nashville.gov Senior Procurement Officer Metropolitan Government of Nashville and Davidson County Security Level: Email, Account Authentication (None) **Electronic Record and Signature Disclosure:** Not Offered via DocuSign Jeremy Frye Sent: 7/26/2022 1:27:10 PM COPIED jeremy.frye@nashville.gov Security Level: Email, Account Authentication (None) **Electronic Record and Signature Disclosure:** Accepted: 6/30/2022 10:10:31 AM ID: 816a31c0-93be-4aed-b6fd-7da5773c583a Angela Orsbon Sent: 7/26/2022 1:27:13 PM COPIED Angela.Orsbon@nashville.gov

Carbon Copy Events	Status	Timestamp
Amber Gardner	CODIED	Sent: 7/26/2022 1:27:16 PM
Amber.Gardner@nashville.gov	COPIED	
Security Level: Email, Account Authentication (None)		
Electronic Record and Signature Disclosure: Accepted: 6/30/2022 10:56:54 AM ID: 4832c0bb-7b23-457a-b307-2422c7cb3075		
Michael Alexander	CODIED	Sent: 7/26/2022 1:27:19 PM
michael.alexander@nashville.gov	COPIED	
Security Level: Email, Account Authentication (None)		
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Allan White	COPTED	Sent: 7/26/2022 1:27:22 PM
allan.white@nashville.gov	COPIED	
Security Level: Email, Account Authentication (None)		
Electronic Record and Signature Disclosure: Accepted: 6/1/2022 3:53:25 PM ID: 51fbe084-c870-4ffe-bac4-5297b18c05d6		
Barbara Gmerek	CODYED	Sent: 7/26/2022 1:27:25 PM
Barbara.Gmerek@nashville.gov	COPIED	
Security Level: Email, Account Authentication (None)		
Electronic Record and Signature Disclosure: Accepted: 7/27/2021 8:38:49 AM ID: 78b64bda-1224-43f3-9314-187e911cac6c		
Richie Swiger	CODYED	Sent: 7/26/2022 1:27:29 PM
Richard.Swiger@nashville.gov	COPIED	
Security Level: Email, Account Authentication (None)		
Electronic Record and Signature Disclosure: Not Offered via DocuSign		

Witness Events	Signature	Timestamp	
Notary Events	Signature	Timestamp	
Envelope Summary Events	Status	Timestamps	
Envelope Sent	Hashed/Encrypted	7/19/2022 1:11:35 PM	
Certified Delivered	Security Checked	7/26/2022 1:09:44 PM	
Signing Complete	Security Checked	7/26/2022 1:27:03 PM	
Completed	Security Checked	7/26/2022 1:27:29 PM	
Payment Events	Status	Timestamps	
Electronic Record and Signature Disclosure			

METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY DEPARTMENT OF FINANCE - PROCUREMENT SOLE SOURCE JUSTIFICATION FORM



Rec. Feb. 11, 2022

Send an email to PRG@nashville.gov and attach completed sole source form and supporting documentation.

Proposed supplier MUST be Registered in iProcurement

Date: 2/9/22 Requesting	Department/Agency/	Commission: Metro Nas	hville Police		
Requesting Official: Capt. I	Michael Buchanan	Telephone #: 61	<u>5-430-8005</u> This i	s for <u>a one two</u> year	contract
Product/Service Description	Overdose Prevention	on Specialist	Approval of ch	i <mark>anges</mark> Mil	
Total Purchase (Enter the	value for the entire	contract life) Price: \$6	0,839.82 <u>139,739.64</u>	6/15/2022 7:3	4 AM CDT
BU Number: <u>31121355</u>	Fund #: <u>10101</u>	Object Account: 5022	20 Any Other Acco	unting Info:	
Proposed Supplier: Barbar	a Brown	Proposed Supplier Co	ontact:		
Supplier Address: PO Box	218204	City: Nashville	ST: <u>TN</u>	Zip: <u>37211</u>	
Supplier Telephone #: 615-202-9994		Supplier Email: heargiver@aol.com			

Metro Code: 4.12.060 Sole Source Procurement.

A contract may be awarded for a supply, service or construction item without competition when, under regulations promulgated by the standards board, the purchasing agent determines in writing that there is only one source for the required supply, service or construction item. The standards board may, by regulation, establish specific categories of supplies, services, or construction items as sole source items. (Ord. 92-210 § 1 (3-205), 1992)

R4.12.060.02 Conditions for Use of Sole Source Procurement.

Other, see explanation below

If Other, Explain Request: Barbara Brown has spent her career in the medical field with a focus on drug treatment, prevention, education, etc. In her most previous role with the Nashville Prevention Partnership she was heavily involved with SID's outreach efforts in the community in regards to educating the public and the dissemination of Narcan as well as how it is to be utilized. During this partnership she was able to learn via Lt. Buchanan how the Neighborhood Safety Section at SID is set up and what our objectives are. She has a clear understanding that NSU Detectives are responsible for the investigation of fatal drug overdose cases and it has been discussed as to how beneficial Barbara Brown could be utilized at SID from a health care perspective in working with surviving family members, being the point of contact with multiple partnering organizations across the county and also playing a vital role in educating the public as well as MNPD personnel on drug addiction, Narcan, etc. Barbara's aforementioned work with SID along with her clear understanding of how the Neighborhood Safety Unit operates as well as what our goals are moving forward makes her uniquely qualified for this position

DocuSign Envelope ID: 946EC248-4582-40BE-967C-C42913B9F6B3

To be completed by the Procurement Division

Sole Source is Approved

Senior Procurement Division

Senior Procurement Division

Purchasing Agent:

Purchasing Agent:

SS2022056

Rec. Feb. 11, 2022

S	SS2022056 SS #:			
		11,	2022	_
Date Received:				

	To be completed by the Procurement Division		
Vetting & Research Ne	eded; Date Requested by Purchasing Agent		_
× Sole Source is Approv	contract ed for:		
Sole Source is Denied	(See determination summary for denial reason)		
PURCHASING AGENT: _	Michelle A. Hernandez lane	3/3/2022 6 Date:	5:12 PM